



SOCIAL SERVICES

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	2,607.75	2,154.40	- 453.35	17	2,421.75	2,053.40	- 368.35	15	2,621.75	2,286.40	- 335.35	13
EXPENDITURES (\$1000's)	3,106,695	2,656,060	- 450,635	15	837,602	687,053	- 150,549	18	2,560,614	2,647,802	+ 87,188	3
TOTAL COSTS												
POSITIONS	2,607.75	2,154.40	- 453.35	17	2,421.75	2,053.40	- 368.35	15	2,621.75	2,286.40	- 335.35	13
EXPENDITURES (\$1000's)	3,106,695	2,656,060	- 450,635	15	837,602	687,053	- 150,549	18	2,560,614	2,647,802	+ 87,188	3
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % ELIGIBLE YOUTH WHO COMPLETE HS OR GED AT HYCF					50	11	- 39	78	50	50	+ 0	0
2. % VULNERABLE, DISABLD ADULTS WHO REMAIN AT HOME					90	90	+ 0	0	90	90	+ 0	0
3. % WORK PRGM CLIENTS EXITED, FOUND EMPLOYMENT					13	2	- 11	85	13	5	- 8	62
4. NO. LOTS DEVELOPED AS PERCENT OF LOTS PLANNED					100	80	- 20	20	100	100	+ 0	0
5. % TANF/TAONF FAMILIES WHO MEET WORK STANDARDS					50	43	- 7	14	50	38	- 12	24

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: SOCIAL SERVICES

06

PART I - EXPENDITURES AND POSITIONS

The variance in the position count is generally attributed to vacancies due to budget constraints, personnel turnovers, and pending recruitment and filling. The variance for expenditures is generally attributed to personnel expenditures being less than planned due to position vacancies. Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

See lowest level programs for explanation of variances.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

SERVICES TO INDIVIDUALS, FAMILIES & VETERANS

12/14/16

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0601

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	684.00	578.40	- 105.60	15	689.00	579.40	- 109.60	16	689.00	649.40	- 39.60	6
EXPENDITURES (\$1000's)	246,923	159,766	- 87,157	35	53,380	41,678	- 11,702	22	205,373	213,002	+ 7,629	4
TOTAL COSTS												
POSITIONS	684.00	578.40	- 105.60	15	689.00	579.40	- 109.60	16	689.00	649.40	- 39.60	6
EXPENDITURES (\$1000's)	246,923	159,766	- 87,157	35	53,380	41,678	- 11,702	22	205,373	213,002	+ 7,629	4
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % KIDS IN OOH PLCMNT WHO RETURN HOME W/IN YEAR		90	76	- 14	16		90	75	- 15	17		
2. % ELIGIBLE YOUTH AT HYCF WHO COMPLETE HS OR GED		50	11	- 39	78		50	50	+ 0	0		
3. % VETERANS' SERVICES PLAN ACHIEVED		95	90	- 5	5		95	95	+ 0	0		
4. % VULNERABLE, DISABLD ADULTS WHO REMAIN AT HOME		90	90	+ 0	0		90	90	+ 0	0		

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: SERVICES TO INDIVIDUALS, FAMILIES & VETERANS

06 01

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

CHILD PROTECTIVE SERVICES

PROGRAM-ID:

HMS-301

PROGRAM STRUCTURE NO: 060101

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	404.50	328.90	- 75.60	19	404.50	328.90	- 75.60	19	404.50	368.90	- 35.60	9
EXPENDITURES (\$1000's)	75,893	45,875	- 30,018	40	12,114	11,184	- 930	8	64,483	63,779	- 704	1
TOTAL COSTS												
POSITIONS	404.50	328.90	- 75.60	19	404.50	328.90	- 75.60	19	404.50	368.90	- 35.60	9
EXPENDITURES (\$1000's)	75,893	45,875	- 30,018	40	12,114	11,184	- 930	8	64,483	63,779	- 704	1
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % CHDRN EXITING OOH CARE TO SAFE BIRTH PARENTS		65	63	- 2	3				65	60	- 5	8
2. % CHDRN SEEN WITHIN THE SPECIFIED TIME FRAME		90	65	- 25	28				90	65	- 25	28
3. % CHDRN EXITING OOH CARE TO ADOPTION/GUARDIANSHIP		20	28	+ 8	40				20	25	+ 5	25
4. % CHDRN W/ NO CAN W/IN 6 MOS OF PREVIOUS CAN		95	99	+ 4	4				95	95	+ 0	0
5. % CAN REPORTS FOR INVESTIGATION IN CPSS W/IN 4 HRS		85	100	+ 15	18				85	85	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. CHDRN IN OOH CARE TO RETURN TO PARENTS/GUARDIANS		700	589	- 111	16				700	590	- 110	16
2. CHDRN 0-18 IN NEW REPORTS OF ABUSE/NEGLECT/THREAT		2100	11165	+ 9065	432				2100	11000	+ 8900	424
3. CHDRN IN OOH CARE FOR ADOPTION/GUARDIANSHIP		250	258	+ 8	3				250	250	+ 0	0
4. CHDRN RECEIVING CWS SERVICES		735	4524	+ 3789	516				735	4250	+ 3515	478
5. CHDRN IN CAN REPORTS FOR INVESTIGATION/ASSESSMENT		1785	4827	+ 3042	170				1785	4800	+ 3015	169
PART IV: PROGRAM ACTIVITY												
1. CHDRN RECEIVING FAMILY STRENGTHENING SVCS		700	3149	+ 2449	350				700	3000	+ 2300	329
2. CHDRN RECEIVING DIRECT CONTACT FROM CWS WRKR		1890	4524	+ 2634	139				1890	4250	+ 2360	125
3. CHDRN WITH ADOPTION/GUARDIANSHIP COMPLETED		250	258	+ 8	3				250	250	+ 0	0
4. CHDRN RECEIVING CWS SVCS W/ CONFIRMED HARM IN 6 MO		18	10	- 8	44				18	19	+ 1	6
5. INTAKE REPORTS ASSIGNED TIMELY FOR INVESTIGATION		1785	1874	+ 89	5				1785	1785	+ 0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 01
HMS 301

PROGRAM TITLE: CHILD PROTECTIVE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in personnel expenditures for FY 2016 is due to position vacancies caused by retirements and staff turnover. Difficulties in recruiting qualified employees for the Child/Adult Protective Services (C/APS) Specialist classification resulted in periods when the C/APS positions could not be filled.

PART II - MEASURES OF EFFECTIVENESS

2. Responding timely to new reports of potential abuse and neglect remains a high priority for the department; however, it has been challenging to meet this measure. These numbers reflect the number and percentage of fully completed initial contacts with all necessary parties. What is not captured here are child welfare services' (CWS) numerous attempts to meet with the individuals as well as the cases where our investigators were able to interview some, but not all, of the parents and children in the case within 48 hours. The department maintains real-time data tracking of this measure to aid in planning, supervision, and compliance with this standard.

3. This variance is positive due to the concerted efforts of CWS staff to find adoptive homes for all children in foster care who are not able to safely return to their families.

5. Again, this variance is in an extremely positive direction. CWS intake staff are dedicated and hard-working. The variance on this measure is due to prioritization of this item, the diligence of intake staff, and superior supervision.

PART III - PROGRAM TARGET GROUPS

1. This variance is due to fewer children exiting foster care. The percentage of children reunifying with their parents has not significantly decreased, as can be seen in Part II, Item 1.

2. As explained in the Variance Report Narrative for SFY 2015, the large variance is due to how this item is calculated. All children who are in a

case that the Child Welfare Intake staff determines needs follow-up are counted here, including not only the child victim, but also his/her siblings.

4. As explained in last year's Variance Report Narrative, this variance is due to what is counted for this item. This item count all children who worked with a Child Welfare Assessment Worker or Permanency Worker. This includes children in cases that were only investigated, children in Family Supervision cases, as well as those in foster care.

5. The variance is due to how this item is calculated. All children who are in cases that are sent by Child Welfare Intake staff to be further assessed/investigated by Child Welfare Services staff are counted.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to how this measure is calculated. From SFY 2016 and forward, this item measures how many children received CWS Differential Response System service of Family Strengthening Services (FSS) within the SFY. Families receive a referral to FSS when CWS Intake staff have assessed that the children appear to be a low risk for abuse and/or neglect. Not all families that are referred take advantage of this service and this item only counts the children that receive these services.

2. The variance is due to how this item is calculated. Identical to Part III, Item 4, this item counts all children who worked with a Child Welfare Assessment Worker or Permanency Worker. This included children in cases that were only investigated, children in Family Supervision cases, as well as those in foster care.

4. This variance is in a positive direction. There are fewer occurrences of recurrent abuse because CWS staff and community partners are doing quality assessments and getting families the support that they need.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060102

GENERAL SUPPORT FOR CHILD CARE

HMS-302

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	39.00	36.00	- 3.00	8	50.00	36.00	- 14.00	28	50.00	46.00	- 4.00	8
EXPENDITURES (\$1000's)	12,386	6,698	- 5,688	46	4,162	283	- 3,879	93	9,150	13,064	+ 3,914	43
TOTAL COSTS												
POSITIONS	39.00	36.00	- 3.00	8	50.00	36.00	- 14.00	28	50.00	46.00	- 4.00	8
EXPENDITURES (\$1000's)	12,386	6,698	- 5,688	46	4,162	283	- 3,879	93	9,150	13,064	+ 3,914	43
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % REGULATED CC FACILIT NO CONFRMD RPTS INJ/ABU/NEG					99	99	+ 0	0	99	99	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF DHS LICENSED CHILD CARE PROVIDERS					1247	1120	- 127	10	1247	1110	- 137	11
PART IV: PROGRAM ACTIVITY												
1. # LICNSD PRVDRS INVESTGD FOR HEALTH/SAFTY VIOLATNS					32	31	- 1	3	32	30	- 2	6
2. NUMBER OF LICENSED PROVIDERS					1247	1120	- 127	10	1247	1130	- 117	9
3. NO. OF CHILD CARE SLOTS AVAILABLE DUE TO LICENSING					35729	35988	+ 259	1	35729	35960	+ 231	1

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 02
HMS 302

PROGRAM TITLE: GENERAL SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

1. The decrease in the number of DHS licensed Child Care Providers were mostly among registered (licensed) Family Child Care Homes.

PART IV - PROGRAM ACTIVITIES

2. Family Child Care Home providers gave the following reasons for the voluntary closures of their Family Child Care Homes:

- * Found other employment
- * No longer interested in doing child care
- * Family or health problems
- * Loss of rental home
- * Retirement
- * Difficulty in enrolling children

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

CHILD PROTECTIVE SERVICES PAYMENTS

PROGRAM-ID:

HMS-303

12/14/16

PROGRAM STRUCTURE NO:

060103

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,746	58,716	- 8,030	12	16,687	14,737	- 1,950	12	50,059	50,059	+ 0	0
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,746	58,716	- 8,030	12	16,687	14,737	- 1,950	12	50,059	50,059	+ 0	0
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % CHDRN OOH RET TO FAM W/IN 12 MO OF OOH PLCMT					90	76	- 14	16	90	75	- 15	17
2. % CHDRN RET TO FAM NOT NEEDG OOH CARE W/IN 12 MO					95	89	- 6	6	95	90	- 5	5
3. % CHDRN IN OOH PLACED IN FOSTER FAMILIES					85	89	+ 4	5	85	85	+ 0	0
4. % CHDRN IN OOH RECVNG BOARD PAYMTS					100	91	- 9	9	100	85	- 15	15
PART III: PROGRAM TARGET GROUP												
1. # CHDRN IN OOH ELIGIBLE FOR BOARD PAYMTS					3800	2508	- 1292	34	3800	2600	- 1200	32
PART IV: PROGRAM ACTIVITY												
1. # RECVNG PYMTS FOR RELATIVE/NON-REL FOSTER CARE					2500	2273	- 227	9	2500	2400	- 100	4
2. # CHDRN RECVNG EMERGENCY SHELTER CARE					100	375	+ 275	275	100	375	+ 275	275
3. # CHDRN PROVIDED PAYMNTS FOR HIGHER EDUCATION					300	330	+ 30	10	300	300	+ 0	0
4. # CHDRN RECVNG PERMANENCY ASSISTANCE					1200	902	- 298	25	1200	900	- 300	25
5. # CHDRN RECVNG PYMNTS FOR ADOPTION ASSISTANCE					3700	3523	- 177	5	3700	3500	- 200	5
6. # CHDRN PROVIDED PAYMNTS FOR BOARD RELATED SVCS					3000	2817	- 183	6	3000	2800	- 200	7

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 03
HMS 303

PROGRAM TITLE: CHILD PROTECTIVE SERVICES PAYMENTS

PART I - EXPENDITURES AND POSITIONS

These are dedicated funds that are restricted for CWS clients (children, foster parents and families). Payments include foster board, clothing, difficulty of care, transportation, respite care, extra-curricular activities, higher education, other medical treatment, etc. In the past years, there was a decrease in the number of children in foster care, accounting for the lapse. However, in the last two years, there has been a significant increase in children entering and staying in foster care. This is attributed to an increase in substance abuse by their parents which requires removal of the children and longer stays in foster care. The increase in the number of children entering foster care and staying longer will require additional funding, eliminating future lapses.

PART II - MEASURES OF EFFECTIVENESS

1. Although the measure was not reached, Hawaii exceeds the national standard for this item. Starting in SFY 2015 and continuing throughout SFY 2016, Hawaii Child Welfare Services (CWS) implemented two new programs (Crisis Response Team and Intensive Home-Based Services) which have safely reduced the number of children coming into foster care for short periods of time. Since these children that used to come into foster care and were reunified with their parents within a few days are no longer coming into foster care, the percentage of children reunifying and reunifying quickly is negatively affected. However, it is clear that this is a positive change. It is greatly preferred that children never come into foster care at all if it is possible to maintain these children safely in their family homes.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to how this number is calculated. It is calculated to only include minor children in foster care. Last year, the calculation also included young adults in voluntary extended foster care, those receiving higher education stipends, children receiving adoption assistance payments, as well as those receiving legal guardianship assistance payments.

PART IV - PROGRAM ACTIVITIES

2. The variance is due to problems with recruiting and retaining resource caregivers in all areas of the State. Having fewer resource caregivers causes more children to need emergency shelter care. CWS is working with contracted providers to recruit resource caregivers in all areas of the state and reduce reliance on shelters.

3. This variance is due to more young adults taking advantage of higher education benefits than anticipated. CWS had projected that the number of former foster youth who would need higher education benefits would decrease more than it has, due to similar benefits being offered through CWS Imua Kakou (Voluntary Care to age 21) program. However, this has not been the case, and the projection was exceeded with more young adults applying and receiving higher education benefits than initially anticipated.

4. This variance is due to fewer children existing foster care.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060104

CASH SUPPORT FOR CHILD CARE

HMS-305

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	53,543	17,514	- 36,029	67	6,253	3,978	- 2,275	36	57,290	59,565	+ 2,275	4
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	53,543	17,514	- 36,029	67	6,253	3,978	- 2,275	36	57,290	59,565	+ 2,275	4
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % FTW CLIENTS W/ CHILD CARE MEETING WRK REQUIREMTS					47	38	- 9	19	47	32	- 15	32
2. % RECEIVING CHILD CARE AND MAINTAINING EMPLOYMENT					15	84	+ 69	460	15	84	+ 69	460
PART III: PROGRAM TARGET GROUP												
1. # DHS FTW PARTICIPANTS					4368	3781	- 587	13	4368	3300	- 1068	24
2. # APPLICANTS (NOT FTW) FOR CHILD CARE SUBSIDIES					14950	5143	- 9807	66	14950	14950	+ 0	0
PART IV: PROGRAM ACTIVITY												
1. # FTW PARTICIPANTS RECEIVING CHILD CARE SUBSIDIES					960	773	- 187	19	960	550	- 410	43
2. # APPLICANTS ELIGIBLE FOR CHILD CARE SUBSIDIES					15875	2941	- 12934	81	15875	2941	- 12934	81

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 04
HMS 305

PROGRAM TITLE: CASH SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Percent of First To Work (FTW) Clients with Child Care Meeting Work Requirements - There was no significant variance for SFY 2016. However, it is projected that the percentage will decrease for SFY 2017 due to decreasing number of work eligible participants while the number of other work eligible participants who are temporarily disabled, recovering from substance abuse and resolving a domestic-violence crisis remain constant. Also, the projected percentage is no longer an appropriate estimate.

2. The actual number more accurately reflects the proportion of the need of the families who apply for child care subsidies. The planned figure was substantially under projected. There was a 4% change in the percentage receiving child care and maintaining employment from FY 15 data, 88% decreased to 84%.

PART III - PROGRAM TARGET GROUPS

1. Number of DHS FTW Participants - The number of FTW participants continue to decrease; therefore, the number of FTW participants proportionately decreased resulting in a negative variance. The decreasing trend was expected to continue through SFY 2016; however, the planned figure was over estimated.

2. Decrease in applications may be due to adjustments to families share of child care costs.

PART IV - PROGRAM ACTIVITIES

1. Number of FTW Participants Receiving Child Care Subsidies - The

number of FTW participants receiving child care subsidies decreased proportionately due to the decreasing FTW caseload, resulting in a negative variance. The number is expected to decrease further for SFY 2017. The decreasing trend was anticipated; however, the planned figure was over estimated. The planned figure is no longer an appropriate estimate.

2. The decrease in the number of eligible applicants goes along with the decrease in applications as families find that the family share of child care costs has become more burdensome. The number of families applying for and receiving child care assistance has steadily declined since 2010 after DHS implemented significant adjustments to families' share of child care costs. Therefore, the planned figure is no longer an appropriate estimate until DHS revises the families' share of child care costs to lower their expected share of the child care costs.

STATE OF HAWAII

PROGRAM TITLE:

AT-RISK YOUTH SERVICES

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060105

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	135.00	117.00	- 18.00	13	129.00	118.00	- 11.00	9	129.00	129.00	+ 0.00	0
EXPENDITURES (\$1000's)	22,599	20,559	- 2,040	9	9,544	8,131	- 1,413	15	12,757	13,777	+ 1,020	8
TOTAL COSTS												
POSITIONS	135.00	117.00	- 18.00	13	129.00	118.00	- 11.00	9	129.00	129.00	+ 0.00	0
EXPENDITURES (\$1000's)	22,599	20,559	- 2,040	9	9,544	8,131	- 1,413	15	12,757	13,777	+ 1,020	8
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
PART II: MEASURES OF EFFECTIVENESS					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
1. % DECREASE ADMISSIONS TO HYCF					5	14	+ 9	180	5	5	+ 0	0
2. % INCREASE MENTORING/FAMILY STRENGTH SVCS					10	10	+ 0	0	10	10	+ 0	0
3. % YOUTH WHO COMPLETE HS OR GED AT HYCF					50	11	- 39	78	50	50	+ 0	0
4. % YOUTH COMPLETE TRTMNT/ANGER MGMT AT HYCF					50	28	- 22	44	50	50	+ 0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: AT-RISK YOUTH SERVICES

06 01 05

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

PROGRAM TITLE:

IN-COMMUNITY YOUTH PROGRAMS

12/14/16

PROGRAM-ID:

HMS-501

PROGRAM STRUCTURE NO:

06010501

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	14.00	13.00	-	1.00	7	14.00	11.00	-	3.00	21	14.00	14.00	+	0.00	0
EXPENDITURES (\$1000's)	11,639	11,109	-	530	5	6,516	5,508	-	1,008	15	5,871	6,419	+	548	9
TOTAL COSTS															
POSITIONS	14.00	13.00	-	1.00	7	14.00	11.00	-	3.00	21	14.00	14.00	+	0.00	0
EXPENDITURES (\$1000's)	11,639	11,109	-	530	5	6,516	5,508	-	1,008	15	5,871	6,419	+	548	9
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17						
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%			
PART II: MEASURES OF EFFECTIVENESS															
1. # REGIONAL DIRECTOR/ADVISORY BOARDS ESTABLISHED					0	NO DATA	-	0	0	0	NO DATA	-	0	0	
2. % DECREASE ADMISSIONS TO HYCF					5	14	+	9	180	5	5	+	0	0	
3. % DISPROPORTIONATE MINORITY CONTACT (DMC)					5	NO DATA	-	5	100	5	5	+	0	0	
4. % INCREASE MENTORING/FAMILY STRGTH SVCS PROVIDED					10	10	+	0	0	10	10	+	0	0	
PART III: PROGRAM TARGET GROUP															
1. # YOUTH AGES 10 TO 19					7400	7400	+	0	0	7400	7400	+	0	0	
2. # OYS YOUTH SERVICE AGENCY CONTRACTS					74	81	+	7	9	74	81	+	7	9	
PART IV: PROGRAM ACTIVITY															
1. # COLLABORATIONS INITIATED BY OYS					3	3	+	0	0	3	3	+	0	0	
2. # SVC PROVIDER MEETINGS CONVENED					16	16	+	0	0	16	16	+	0	0	
3. # PROVIDER TRAINING & TECHNICAL ASSISTANCE EVENTS					6	6	+	0	0	6	6	+	0	0	

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 05 01
HMS 501

PROGRAM TITLE: IN-COMMUNITY YOUTH PROGRAMS

PART I - EXPENDITURES AND POSITIONS

FY 16 variance in expenditures and positions is below the 10% margin and therefore an explanation is not warranted.

FY 17 variance in expenditures due to encumbrance delays of our contracts and timing differences. We intend to eliminate the variance of the rest of the fiscal year.

PART II - MEASURES OF EFFECTIVENESS

1. No data available. The variance was due to the lack of authorized funding available to establish regional directors/advisory boards.
2. The variance was due to effective juvenile justice reform.
3. No data available. The variance was due to incomplete data analysis in progress.

PART III - PROGRAM TARGET GROUPS

There were no significant variances in this section.

PART IV - PROGRAM ACTIVITIES

There were no significant variances in this section.

STATE OF HAWAII

PROGRAM TITLE:

HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)

PROGRAM-ID:

HMS-503

PROGRAM STRUCTURE NO: 06010503

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16					THREE MONTHS ENDED 09-30-16					NINE MONTHS ENDING 06-30-17				
	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ESTIMATED	± CHANGE		%
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	121.00	104.00	-	17.00	14	115.00	107.00	-	8.00	7	115.00	115.00	+	0.00	0
EXPENDITURES (\$1000's)	10,960	9,450	-	1,510	14	3,028	2,623	-	405	13	6,886	7,358	+	472	7
TOTAL COSTS															
POSITIONS	121.00	104.00	-	17.00	14	115.00	107.00	-	8.00	7	115.00	115.00	+	0.00	0
EXPENDITURES (\$1000's)	10,960	9,450	-	1,510	14	3,028	2,623	-	405	13	6,886	7,358	+	472	7
						FISCAL YEAR 2015-16					FISCAL YEAR 2016-17				
						PLANNED	ACTUAL	± CHANGE		%	PLANNED	ESTIMATED	± CHANGE		%
PART II: MEASURES OF EFFECTIVENESS															
1. % YOUTH PAROLED/DISCHG.PRIOR COURT DISCHG DATE						25	18	-	7	28	25	25	+	0	0
2. % OF YOUTH RECOMIT TO HYCF W/IN 1 YEAR OF RELEASE						33	20	-	13	39	33	33	+	0	0
3. % YOUTH DO NOT ENGAGE VIOLENT ACT W/STAFF						75	92	+	17	23	75	75	+	0	0
4. % ELIGIBLE YOUTH WHO COMPLETE HS OR GED AT HYCF						50	11	-	39	78	50	50	+	0	0
5. % YOUTH COMPLETE TREATMENT/ANGER MGMT AT HYCF						50	28	-	22	44	50	50	+	0	0
PART III: PROGRAM TARGET GROUP															
1. # YOUTHS AGES 13 TO 18						100	71	-	29	29	100	100	+	0	0
PART IV: PROGRAM ACTIVITY															
1. # YOUTH PAROLED.DISCHG PRIOR COURT DISCHG DATE						38	45	+	7	18	38	38	+	0	0
2. # YOUTH RECOMIT FOR FELONY OFFENSE W/IN 1 YEAR						10	3	-	7	70	10	10	+	0	0
3. NO. YOUTH WHO DO NOT ENGAGE VIOLENT ACT W/STAFF						65	66	+	1	2	65	65	+	0	0
4. NO. OF YOUTH COMPLETED HS OR GED AT HYCF						15	8	-	7	47	15	15	+	0	0
5. NO. YOUTH WHO COMPLETED TREATMENT/ANGER MGMT						37	20	-	17	46	37	37	+	0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 05 03
HMS 503

PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)

PART I - EXPENDITURES AND POSITIONS

The FY 16 variance in expenditures is due to low cost for personal services due to vacant positions and numerous occurrences of staff on leave without pay, and low operational costs due to a very low number of youth incarcerated at the facility. The FY 16 variance in positions is due to vacancies.

The FY 17 variance in expenditures is due to low operational costs due to a very low number of youth incarcerated at the facility.

PART II - MEASURES OF EFFECTIVENESS

1. The variance was due to a decrease in the total number of youth incarcerated at Hawaii Youth Correctional Facility (HYCF), which resulted in a larger percentage increase for each youth discharged.
2. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a larger percentage increase for each youth not recommitted.
3. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a more conducive positive environment..
4. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth completing their education.
5. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller percentage increase for each youth completing treatment.

PART III - PROGRAM TARGET GROUPS

1. The variance was due to a decrease in the total number of youth incarcerated at HYCF, as a result of effective juvenile justice reform.

PART IV - PROGRAM ACTIVITIES

1. The variance was due to an increase in the number of youth incarcerated at HYCF who are eligible for early discharge, which resulted in an increased number of youth discharged.
2. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth discharged and recommitted.
4. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth completing their education.
5. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth completing treatment.

STATE OF HAWAII

PROGRAM TITLE:

SERVICES TO VETERANS

PROGRAM-ID:

DEF-112

PROGRAM STRUCTURE NO:

060106

VARIANCE REPORT

REPORT V61

12/14/16

PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	27.00 4,294	26.00 3,029	- -	1.00 1,265	4 29	27.00 1,799	26.00 1,799	- +	1.00 0	4 0	27.00 3,169	27.00 3,169	+ +	0.00 0	0 0
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	27.00 4,294	26.00 3,029	- -	1.00 1,265	4 29	27.00 1,799	26.00 1,799	- +	1.00 0	4 0	27.00 3,169	27.00 3,169	+ +	0.00 0	0 0

PART II: MEASURES OF EFFECTIVENESS	FISCAL YEAR 2015-16				FISCAL YEAR 2016-17					
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%		
1. PERCENT OF VETERANS' SERVICES PLAN ACHIEVED	95	90	-	5	5	95	95	+	0	0
2. % OF STATE VETERANS CEMETERY DEV PLAN ACHIEVED	90	83	-	7	8	90	90	+	0	0
3. PERCENT OF ADVISORY BOARD PROJECTS COMPLETED	80	85	+	5	6	80	80	+	0	0
4. % VETS ASSISTED TO APPLY REAPPLY FOR SVCS/BENEFITS	60	64	+	4	7	60	60	+	0	0
5. PERCENT OF VETERANS' ORGANIZATIONS ASSISTED	45	44	-	1	2	45	45	+	0	0

PART III: PROGRAM TARGET GROUP	FISCAL YEAR 2015-16				FISCAL YEAR 2016-17					
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%		
1. POTENTIAL # VETERANS NEEDING INFO & GEN SUPPT SVCS	115000	121000	+	6000	5	115000	115000	+	0	0
2. # VETERANS' ORGS NEEDING ASSISTANCE/SUPPORT	175	190	+	15	9	175	175	+	0	0

PART IV: PROGRAM ACTIVITY	FISCAL YEAR 2015-16				FISCAL YEAR 2016-17					
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%		
1. NUMBER OF ADVISORY BOARD PROJECTS COMPLETED	4	5	+	1	25	4	4	+	0	0
2. NUMBER OF VETERANS PROVIDED WITH SERVICES	55000	71000	+	16000	29	55000	65000	+	10000	18
3. # VETERANS' COMMUNITY, GOVT ACTIVITIES SUPPORTED	60	60	+	0	0	60	60	+	0	0
4. # INTERMENT/INURNMENT FOR VETERANS/DEPENDENT	510	1021	+	511	100	510	900	+	390	76
5. NUMBER OF HITS ON OVS WEBSITE ANNUALLY	3500	9300	+	5800	166	3500	6000	+	2500	71

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 06
DEF 112

PROGRAM TITLE: SERVICES TO VETERANS

PART I - EXPENDITURES AND POSITIONS

FY 2015-16: The variance in expenditures is due to a federal funding of \$1,636,720 that has never been used and encumbered in FY 2016.

PART II - MEASURES OF EFFECTIVENESS

No significance changes.

PART III - PROGRAM TARGET GROUPS

No significance changes.

PART IV - PROGRAM ACTIVITIES

Item 1. One additional Advisory Board project was completed (Strategic Planning Session), with four proposed projects planned and completed during this period.

Item 2. Actual Veterans contacted throughout the State reached 71,000, well above the 55,000 projected for the year due in part to the additional counselors on board and targeted outreach services in the community. It is estimated that this number will continue to increase as more military members become Veterans.

Item 4. Number of interments/inurnments throughout the State significantly increased (doubled) due in part to an aging Veteran and eligible dependent population. The estimated number for interments is expected to increase, as over 65% of the State's Veteran population is over the age of 55.

Item 5. Number of hits on Office of Veterans' Services' website increased drastically as utilization of the Network of Care Website is constantly presented in all forums of outreach services, retiree forums and with new Veteran clients seeking benefits and entitlements counseling. The estimated hits should increase as more military members separate and retire and become Veterans needing assistance.

STATE OF HAWAII

PROGRAM TITLE:

ADULT AND COMMUNITY CARE SERVICES

PROGRAM-ID:

HMS-601

PROGRAM STRUCTURE NO:

060107

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	78.50	70.50	- 8.00	10	78.50	70.50	- 8.00	10	78.50	78.50	+ 0.00	0
EXPENDITURES (\$1000's)	11,462	7,375	- 4,087	36	2,821	1,566	- 1,255	44	8,465	9,589	+ 1,124	13
TOTAL COSTS												
POSITIONS	78.50	70.50	- 8.00	10	78.50	70.50	- 8.00	10	78.50	78.50	+ 0.00	0
EXPENDITURES (\$1000's)	11,462	7,375	- 4,087	36	2,821	1,566	- 1,255	44	8,465	9,589	+ 1,124	13
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % ELIGIBLE VULNERABLE ADULTS IN OWN HOME					90	90	+ 0	0	90	90	+ 0	0
2. % ELIGIBLE VULNERABLE ADULTS IN DOMICILIARY CARE					95	95	+ 0	0	95	95	+ 0	0
3. % VULNERABLE ADULTS W/ APS NOT REABUSED/NEGLECTED					95	95	+ 0	0	95	95	+ 0	0
4. % SERVED BY FOSTER GP/COMPANIONS OBTAINING GOALS					98	65	- 33	34	98	85	- 13	13
PART III: PROGRAM TARGET GROUP												
1. # L-I V/D ADULTS REQUIRING IN-HOME SUPPORT SVCS					450	450	+ 0	0	450	450	+ 0	0
2. # L-I V/D ADULTS REQUIRING DOMICILIARY CARE SVCS					10	7	- 3	30	10	7	- 3	30
3. # VULNERABLE ADULTS REPORTED ABUSED OR NEGLECTED					2200	2220	+ 20	1	2230	2235	+ 5	0
4. # ADULTS ELIGIBLE TO BE COMPANIONS/FOSTER GP					250	250	+ 0	0	250	250	+ 0	0
PART IV: PROGRAM ACTIVITY												
1. # ADULTS PROVIDED SENIOR COMPANIONS					225	218	- 7	3	225	225	+ 0	0
2. # ADULTS PROVIDED RESPITE COMPANIONS					135	200	+ 65	48	135	160	+ 25	19
3. # CHILDREN PROVIDED FOSTER GRANDPARENTS					400	274	- 126	32	400	300	- 100	25
4. # ADULTS PROVIDED CHORE SERVICES/CASE MANAGEMENT					35	17	- 18	51	35	10	- 25	71
5. # ADULTS PROVIDED ADULT PROTECTIVE SERVICES					1075	861	- 214	20	1095	780	- 315	29
6. # ADULTS WHO ARE FOSTER GRANDPARENTS					140	106	- 34	24	140	120	- 20	14
7. # ADULTS WHO ARE SENIOR COMPANIONS					100	78	- 22	22	105	80	- 25	24
8. # ADULTS WHO ARE RESPITE COMPANIONS					26	24	- 2	8	26	24	- 2	8

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 01 07
HMS 601

PROGRAM TITLE: ADULT AND COMMUNITY CARE SERVICES

PART I - EXPENDITURES AND POSITIONS

Positions:

The variance in personnel expenditures for FY 16 is due to position vacancies caused by retirements and staff turnover. Difficulties in recruiting qualified employees for the Child/Adult Protective Services (C/APS) Specialist classification resulted in periods when the C/APS positions could not be filled.

Expenditures:

The variance in the first quarter in operating costs is due to a decline in program expenditures for the Chore Services Program and the delay in reimbursement for contracted services. Contracted services are first provided and vendors reimbursed after wards. It is anticipated that expenses in the following three quarters will increase with the payment of contracted services and expenditures will be fully expended.

PART II - MEASURES OF EFFECTIVENESS

4. The variance is due to late submission of data from Foster Grandparent and Senior Companion volunteer stations that affected the programs' ability to evaluate the program effectiveness and determine whether program goals were being met. Measures are being put into place to obtain relevant data from the volunteer stations on a more timely basis. For FY 2016-17, the estimated percent of children and adults served by a Foster Grandparent and a Senior Companion is being adjusted to more accurately reflect program goals and objectives.

PART III - PROGRAM TARGET GROUPS

2. The variance is due to a continuing decline in the number of adults requiring domiciliary care services as the Medicaid health plan benefits include the at-risk of institutionalization category.

PART IV - PROGRAM ACTIVITIES

2. The variance is due to Respite Companions who provided services in adult day care centers being assigned to assist disabled individuals in

groups of approximately 5 to 8 individuals rather than being assigned to individual participants.

3. The variance is due to the Foster Grandparent Program (FGP) volunteers spending more time with individual students throughout the year. Lack of timely data and of student progress reports submitted by the Department of Education have also contributed to the decline in the program activity report.

4. The variance in the number of adults eligible for Chore Services is due to the expansion of the Medicaid health plan benefits to include services in the at-risk of institutionalization category.

5. The variance in the number of vulnerable adults being provided adult protection services (APS) is due to the statutory criteria threshold for APS intervention not being met. Statewide efforts continue to be made by department staff to raise public awareness of the APS statute with community agencies, interdisciplinary teams, and the Aging and Disability Resource Centers (ADRC) in each county. Collaboration with community agencies has resulted in more preventive measures being taken by those agencies, thereby decreasing the number of vulnerable adults requiring crisis intervention and an abuse investigation by APS.

6. The variance is due to FGP volunteers retiring from the program because of health issues, relocation, or to pursue other interests. The required commitment of 15 service hours per week has been a consistent barrier to the recruitment of volunteers. Recruitment efforts will continue in FY 17 to increase FGP's volunteer base.

7. The variance is due to federally required program changes to no longer serve adults within adult day care centers. The required commitment of 15 service hours per week has been a consistent barrier to the recruitment of volunteers. Recruitment efforts will continue in FY 17 to increase the Senior Companion Program's volunteer base.

VARIANCE REPORT

PROGRAM TITLE:

ASSURED STANDARD OF LIVING

PROGRAM-ID:

12/14/16

PROGRAM STRUCTURE NO: 0602

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	1,154.00	949.00	- 205.00	18	1,148.00	953.00	- 195.00	17	1,148.00	1,107.00	- 41.00	4
EXPENDITURES (\$1000's)	2,618,469	2,300,419	- 318,050	12	703,051	606,467	- 96,584	14	2,178,499	2,269,028	+ 90,529	4
TOTAL COSTS												
POSITIONS	1,154.00	949.00	- 205.00	18	1,148.00	953.00	- 195.00	17	1,148.00	1,107.00	- 41.00	4
EXPENDITURES (\$1000's)	2,618,469	2,300,419	- 318,050	12	703,051	606,467	- 96,584	14	2,178,499	2,269,028	+ 90,529	4
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % ABD CLIENTS EXITING PRGRM DUE TO SSI/SS BENEFITS					5.6	27	+ 21.4	382	5.6	27	+ 21.4	382
2. % OF GA INDIVIDUALS EXITING THE PROGRAM					83	18	- 65	78	83	48	- 35	42
3. PUBLIC HOUSING AVG MONTHLY RENT PAYMENT (\$)					286	172.14	- 113.86	40	286	172.14	- 113.86	40
4. % LTC CLIENTS UNDER HOME/COMMUNITY CARE PRGM					62	68	+ 6	10	62	68	+ 6	10
5. % WORK PRGM CLIENTS EXITED, FOUND EMPLOYMENT					13	2	- 11	85	13	5	- 8	62

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: ASSURED STANDARD OF LIVING

06 02

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060201

MONETARY ASSISTANCE FOR GENERAL NEEDS

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	100,090	49,318	- 50,772	51	19,088	13,181	- 5,907	31	81,228	87,135	+ 5,907	7
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	100,090	49,318	- 50,772	51	19,088	13,181	- 5,907	31	81,228	87,135	+ 5,907	7
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % ABD CLIENTS EXITING PRGRM DUE TO SSI/SS BENEFITS					5.6	27	+ 21.4	382	5.6	27	+ 21.4	382
2. % OF GA INDIVIDUALS EXITING THE PROGRAM					83	18	- 65	78	83	48	- 35	42
3. % AVE INCOME AVAILABLE FOR NON-HOUSING COSTS					28	NO DATA	- 28	100	28	NO DATA	- 28	100

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: MONETARY ASSISTANCE FOR GENERAL NEEDS

06 02 01

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO:

AGED, BLIND AND DISABLED PAYMENTS

HMS-202

06020102

VARIANCE REPORT

REPORT V61

12/14/16

PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's) OPERATING COSTS POSITIONS EXPENDITURES (\$1000's) TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ESTIMATED	± CHANGE		%
	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
	4,029	3,129	-	900	22	1,082	1,039	-	43	4	2,947	2,990	+	43	1
	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
	4,029	3,129	-	900	22	1,082	1,039	-	43	4	2,947	2,990	+	43	1

PART II: MEASURES OF EFFECTIVENESS 1. % INDIVIDUALS EXITING PGM DUE TO SSI/SS BENEFITS	FISCAL YEAR 2015-16				FISCAL YEAR 2016-17					
	PLANNED	ACTUAL	± CHANGE		%	PLANNED	ESTIMATED	± CHANGE		%
	5.6	27	+	21.4	382	5.6	27	+	21.4	382

PART III: PROGRAM TARGET GROUP 1. # INDIVIDUALS ELIGIBLE FOR BENEFITS	1050	806	-	244	23	1050	928	-	122	12
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PART IV: PROGRAM ACTIVITY 1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD 2. # APPLICATIONS APPROVED EACH MONTH FOR AABD PGM 3. # AABD CLIENTS EXITING PGM DUE TO SSI/SS BENEFITS	260	321	+	61	23	260	321	+	61	23
	40	37	-	3	8	40	40	+	0	0
	4	10	+	6	150	4	4	+	0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 01 02
HMS 202

PROGRAM TITLE: AGED, BLIND AND DISABLED PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Percent of Individuals Exiting Program due to Supplemental Security Income/Social Security (SSI/SS) Benefits - Ad hoc was completed to identify US citizens and permanent aliens who were re-referred to Social Security Administration (SSA) for SSI/SS re-determination and subsequently approved. This data remains consistent with FY 14-15 where the actual figure was 25% , a -3 change.

PART III - PROGRAM TARGET GROUPS

1. Percent Individuals Eligible for Benefits - Decrease in number of applications and subsequent approvals and increase in the number of SSI/SS approvals result in a net decrease in eligible clients.

PART IV - PROGRAM ACTIVITIES

1. Average Monthly Payment per Household - Average obligated payments over FY 16.

3. Number of AABD Clients Exiting Program due to SSI/SS Benefits - Increase in recipients re-referred to SSA for SSI/SS re-determination and subsequently approved.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

GENERAL ASSISTANCE PAYMENTS

PROGRAM-ID:

HMS-204

PROGRAM STRUCTURE NO: 06020103

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
EXPENDITURES (\$1000's)	23,889	22,311	-	1,578	7	7,447	7,110	-	337	5	16,442	16,779	+	337	2
TOTAL COSTS															
POSITIONS	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
EXPENDITURES (\$1000's)	23,889	22,311	-	1,578	7	7,447	7,110	-	337	5	16,442	16,779	+	337	2
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17						
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%			
PART II: MEASURES OF EFFECTIVENESS															
1. % INDIVIDLS EXIT DUE TO AMELIORATION OF DISABIL					83	18	-	65	78	83	48	-	35	42	
2. % INDIVIDLS EXIT DUE TO SSI/SS BENEFITS					5	11	+	6	120	5	14	+	9	180	
PART III: PROGRAM TARGET GROUP															
1. # INDIVIDUALS ELIGIBLE FOR GA BENEFITS					5050	5616	+	566	11	5050	5333	+	283	6	
PART IV: PROGRAM ACTIVITY															
1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD					336	338	+	2	1	336	338	+	2	1	
2. # APPLICATIONS APPROVED FOR GA					618	729	+	111	18	618	780	+	162	26	
3. # CASES CLOSED DUE TO NO LONGER DISABLED DETERMNTN					339	1017	+	678	200	339	780	+	441	130	
4. # CASES CLOSED DUE TO SSI/SS BENEFITS					364	654	+	290	80	364	380	+	16	4	

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 01 03
HMS 204

PROGRAM TITLE: GENERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

1. Percent of Individuals Exit Due to Amelioration of Disability - The percentage of planned temporarily disabled individuals who were no longer disabled (83%) was in error. A reasonable planned percentage should have been 20%. based on actual number of individuals whose condition was ameliorated from prior years.

2. Percent of Individuals Exit Due to SSI/SS Benefits - Referrals to SSI/SS, including clients disabled 12 months or more or anticipated to be disabled 12 months or more, increased leading to a greater pool of SSI/SS approvals. These approvals trigger the increase in number of closures due to receipt of SSI/SS benefits.

PART III - PROGRAM TARGET GROUPS

1. Number of Individuals Eligible for General Assistance (GA) Benefits - An increased population with temporary disabilities are applying for general assistance and meeting eligibility criteria.

PART IV - PROGRAM ACTIVITIES

2. Number of Applications Approved for GA - Increase in the temporarily disabled population leads to an increase in application submittals.

3. Number of Cases Closed Due to no Longer Disabled Determination - Re-evaluations are finding more clients with improvements in their disability and able to enter the work force.

4. Number of Cases Closed Due to SSI/SS Benefits - Referrals to SSI/SS for clients disabled 12 months or more increased leading to a greater pool of SSI/SS approvals. These approvals trigger the increase in the number of closures due to receipt of SSI/SS benefits.

STATE OF HAWAII

PROGRAM TITLE:

FEDERAL ASSISTANCE PAYMENTS

PROGRAM-ID:

HMS-206

PROGRAM STRUCTURE NO: 06020104

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+	0.00	0.00	0.00	+	0.00	0.00	0.00	+	0.00
EXPENDITURES (\$1000's)	5,478	53	-	5,425	4,885	0	-	4,885	819	5,704	+	4,885
TOTAL COSTS												
POSITIONS	0.00	0.00	+	0.00	0.00	0.00	+	0.00	0.00	0.00	+	0.00
EXPENDITURES (\$1000's)	5,478	53	-	5,425	4,885	0	-	4,885	819	5,704	+	4,885
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % AVE SHELTER COSTS FOR RENT AFTER ENERGY CREDITS					72	NO DATA	-	72	72	NO DATA	-	72
2. % AVE INCOME AVAILABLE FOR NON-HOUSING COSTS					28	NO DATA	-	28	28	NO DATA	-	28
PART III: PROGRAM TARGET GROUP												
1. # HOUSEHOLDS ELIGIBLE FOR BENEFITS					45160	9554	-	35606	45160	8868	-	36292
PART IV: PROGRAM ACTIVITY												
1. APPLICANTS APPROVED FOR ENERGY CREDIT IN OPEN ENROL					94	8962	+	8868	94	8331	+	8237
2. APPLICANTS APPROVED FOR A CRISIS CREDIT AT APPLICANT					240	592	+	352	240	537	+	297
3. AVERAGE ENERGY CREDIT					50965	580	-	50385	50965	580	-	50385
4. AVERAGE CRISIS CREDIT					247	337	+	90	247	324	+	77

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 01 04
HMS 206

PROGRAM TITLE: FEDERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 16 and FY 17 is due to the timing in which the federal funds are available and the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Percent of Average Shelter Costs for Rent After Energy Credits - Low Income Home Energy Assistance Program (LIHEAP) applicants are not asked what their total shelter expenses entail; information is not available.
2. Percent of Average Income Available for Non-housing Costs - LIHEAP applicants are not asked what their total shelter expenses entail; information is not available

PART III - PROGRAM TARGET GROUPS

1. Number of Households Eligible for Benefits - Applications are taken in a one-month open enrollment period in May. The number reflects the eligible families. The planned projection of 45,160 applications was extremely inflated and may have included eligible and denied applicants. In FY 15, there were 9,554 families eligible for Energy Credit (EC) and Energy Crisis Intervention benefits.

PART IV - PROGRAM ACTIVITIES

1. Applications Approved for Energy Credit (EC) in Open Enrollment - Community outreach may be increasingly reaching more families who apply during open enrollment and found eligible for energy credit.
2. Applications Approved for a Crisis Credit (CC) at Application - This is the 3rd year that crisis credit is being offered and available if the EC was not received - more people are becoming aware of this program, thus, the increase.
3. Average Energy Credit - EC is based on income and household size in

which a household is awarded points. The eligible average EC issued for an eligible family is based on the average across all eligible families. The planned projection for average energy credit of 50,965 is possibly an error; it perhaps should be 509.65.

4. Average Crisis Credit - The CC increase could be attributable to increased energy bills. More families are applying for crisis intervention, thus, the overall increase ranging from maximum allowance of \$350 or actual needs.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY

12/14/16

PROGRAM-ID:

HMS-211

PROGRAM STRUCTURE NO: 06020106

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,694	23,825	- 42,869	64	5,674	5,032	- 642	11	61,020	61,662	+ 642	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,694	23,825	- 42,869	64	5,674	5,032	- 642	11	61,020	61,662	+ 642	1
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % FAMILIES W/ REDUCED ASSISTANCE DUE TO INCOME					7.2	46	+ 38.8	539	7.2	46	+ 38.8	539
2. % FAMILIES EXITING PGM DUE TO INCREASE IN INCOME					.4	13.3	+ 12.9	3225	.4	13.3	+ 12.9	3225
3. % FAMILIES EXITING PGM DUE TO CHLD AGE OF MAJORITY					4	4	+ 0	0	4	4	+ 0	0
4. % CHILD ONLY CASES					20	19	- 1	5	20	20	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. # ELIGIBLE FAMILIES					9617	6918	- 2699	28	9617	7053	- 2564	27
PART IV: PROGRAM ACTIVITY												
1. AVERAGE MONTHLY PAYMENT PER FAMILY					567	565	- 2	0	567	567	+ 0	0
2. AVERAGE APPLICATIONS APPROVED MONTHLY FOR TANF					608	439	- 169	28	608	608	+ 0	0
3. # CHILD ONLY CASES					2025	1906	- 119	6	2025	2025	+ 0	0
4. # FAMILIES WITH INCOME					3961	3180	- 781	20	3961	3961	+ 0	0
5. # FAMILIES CLOSED DUE TO INCOME					1300	547	- 753	58	1300	923	- 377	29

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 01 06
HMS 211

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Percent of Families with Reduced Assistance Due to Income - The decrease in the percentage of families on assistance with earnings is related to the number of families exiting the program due to earned income.

2. Percent of Families Exiting Program Due to Increase in Income - The planned percentage of families exiting the program due to increase in income was understated at .4 to the actual 13.7. A decrease in earned income deduction variable percentage rate from 55% to 36% at the 24th month of assistance may have also contributed to rise in cases being closed due to earned income.

PART III - PROGRAM TARGET GROUPS

1. Number of Eligible Families - Temporary Assistance for Needy Families (TANF) caseload decreased steadily in FY 16.

PART IV - PROGRAM ACTIVITIES

2. Average Applications Approved Monthly for TANF - The decrease in approved applications is due to a decrease in total applications.

4. Number of Families with Income - The decrease in the number of active households with income is due to a decrease in overall caseload.

5. Number of Families Closed Due to Income - The decrease in caseload results in a corresponding decrease in the number of families closing due to income.

VARIANCE REPORT

PROGRAM TITLE: HOUSING ASSISTANCE

PROGRAM-ID:

12/14/16

PROGRAM STRUCTURE NO: 060202

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	346.00	255.00	- 91.00	26	349.00	260.00	- 89.00	26	349.00	348.00	- 1.00	0
EXPENDITURES (\$1000's)	182,234	34,137	- 148,097	81	47,319	7,199	- 40,120	85	145,276	185,239	+ 39,963	28
TOTAL COSTS												
POSITIONS	346.00	255.00	- 91.00	26	349.00	260.00	- 89.00	26	349.00	348.00	- 1.00	0
EXPENDITURES (\$1000's)	182,234	34,137	- 148,097	81	47,319	7,199	- 40,120	85	145,276	185,239	+ 39,963	28
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. PUB HSG AVG MONTHLY RENT PAYMENT (\$)		286	172.14	- 113.86	40		286	172.14	- 113.86	40		
2. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS		115	21	- 94	82		115	21	- 94	82		
3. AVG MONTHLY RENT SUPPLEMENT PAYMENT		200	214.24	+ 14.24	7		200	214.24	+ 14.24	7		
4. # CLIENTS W/PERMANENT HOUS DUE TO SHELTER PRGM		22000	2428	- 19572	89		2200	2400	+ 200	9		

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: HOUSING ASSISTANCE

06 02 02

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO: 06020201

RENTAL HOUSING SERVICES

HMS-220

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	221.00	156.00	- 65.00	29	221.00	161.00	- 60.00	27	221.00	221.00	+ 0.00	0
EXPENDITURES (\$1000's)	91,748	6,803	- 84,945	93	22,937	1,752	- 21,185	92	69,111	90,058	+ 20,947	30
TOTAL COSTS												
POSITIONS	221.00	156.00	- 65.00	29	221.00	161.00	- 60.00	27	221.00	221.00	+ 0.00	0
EXPENDITURES (\$1000's)	91,748	6,803	- 84,945	93	22,937	1,752	- 21,185	92	69,111	90,058	+ 20,947	30
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. PUB. HSG. AVG. MONTHLY RENT PAYMENT (\$)	286	172.14	- 113.86	40	286	172.14	- 113.86	40	286	172.14	- 113.86	40
2. PUB. HSG. AVG. MO. INC. OF RESIDENTS-ELDERLY (\$)	950	1940.29	+ 990.29	104	950	1940.29	+ 990.29	104	950	1940.29	+ 990.29	104
3. PUB. HSG. AVG. MO. INC. OF RESIDENTS-NON-ELDERLY	1330	2915.93	+ 1585.93	119	1330	2915.93	+ 1585.93	119	1330	2915.93	+ 1585.93	119
4. PUB. HSG. AVG. MO. TURNOVER RATE OF HSG. UNITS	115	21	- 94	82	115	21	- 94	82	115	21	- 94	82
5. NUMBER OF HOUSEHOLDS WITH INCOME BASED ON WAGES	2012	4596	+ 2584	128	2012	4596	+ 2584	128	2012	4596	+ 2584	128
6. FED GRADING SYSTEM FOR PUBLIC HOUSING AGENCIES	75	83	+ 8	11	75	83	+ 8	11	75	83	+ 8	11
PART III: PROGRAM TARGET GROUP												
1. AVG # PUB HSG APPLICANTS ON WAITING LIST PER MONTH	13585	15145	+ 1560	11	13585	15145	+ 1560	11	13585	15145	+ 1560	11
2. AVG # HOUSEHOLDS APPLYING FOR PUB HSG PER MONTH	210	300	+ 90	43	210	300	+ 90	43	210	300	+ 90	43
3. TOTAL NUMBER OF PUB HOUSING DWELLING UNITS	6100	5641	- 459	8	6100	5641	- 459	8	6100	5641	- 459	8
4. AVG # OCCPD PUB HSG DWELLING UNITS PER MONTH	5650	5200	- 450	8	5650	4800	- 850	15	5650	4800	- 850	15
PART IV: PROGRAM ACTIVITY												
1. TTL NEW & REACTIVATED PUB HSG APPLICANTS PROCESSED	2500	2500	+ 0	0	2500	2500	+ 0	0	2500	2500	+ 0	0
2. NO. OF ELIGIBILITY RE-EXAMINATIONS (PUB HSG)	2000	4774	+ 2774	139	2000	4774	+ 2774	139	2000	4774	+ 2774	139
3. #APPLICANTS DETERMINED TO BE INELIG FOR ASSISTANCE	1525	8	- 1517	99	1525	8	- 1517	99	1525	8	- 1517	99
4. AVG # HOUSEHOLDS PLACED IN PUBLIC HSG PER MONTH	30	33	+ 3	10	30	33	+ 3	10	30	33	+ 3	10

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 02 01
HMS 220

PROGRAM TITLE: RENTAL HOUSING SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in the filled vs authorized position counts is mainly attributable to the shortage of applicants for available positions.

The variance between the appropriation and expenditure is the result of accounting for federal fund expenditures both inside and outside the State Treasury.

PART II - MEASURES OF EFFECTIVENESS

1. The decrease in the public housing average monthly rent is due to federal and State rental calculations that are based on resident's income.
2. The increase in the average monthly income for elderly residents of public housing is due to the improved economy.
3. The increase in the average monthly income for non-elderly residents of public housing is due to the improved economy.
4. This decrease in the average monthly turnover rate of housing units is a positive result of the implementation of the Multi-Skilled Workers.
5. The increase in residents with income is due to the better economy.
6. The better score is a result of improvements in preparation and quality of our workers; increased occupancy; reduced tenant accounts receivable; and improvements in internal fiscal controls.

PART III - PROGRAM TARGET GROUPS

1. The increase in the number of applicants is due to the increased demand for additional public housing.
2. The increase in applicants is the result of the increased number of low income families needing housing.

PART IV - PROGRAM ACTIVITIES

2. The increase in applications processed is the result of the U.S. Dept. of Housing and Urban Development's (HUD) requirement to recertify each tenant annually.
3. The decrease in applicants determined to be ineligible for assistance is due to the public's increased knowledge of low income housing requirements.
4. The increase in the average number of households placed in public housing per month is due to the lower turnover rate of the Hawaii Public Housing Authority's housing units.

STATE OF HAWAII

PROGRAM TITLE:

HPHA ADMINISTRATION

PROGRAM-ID:

HMS-229

PROGRAM STRUCTURE NO: 06020206

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	98.00	73.00	- 25.00	26	98.00	73.00	- 25.00	26	98.00	98.00	+ 0.00	0
EXPENDITURES (\$1000's)	42,851	3,436	- 39,415	92	10,753	859	- 9,894	92	32,260	42,310	+ 10,050	31
TOTAL COSTS												
POSITIONS	98.00	73.00	- 25.00	26	98.00	73.00	- 25.00	26	98.00	98.00	+ 0.00	0
EXPENDITURES (\$1000's)	42,851	3,436	- 39,415	92	10,753	859	- 9,894	92	32,260	42,310	+ 10,050	31
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. # COLL BARG GRIEVANCES FILED PER 100 EMPLOYEES					5	5	+ 0	0	5	5	+ 0	0
2. AUTHORIZED (ESTABLISHED) POSITION VACANCY RATE %					24	40	+ 16	67	24	40	+ 16	67
3. % VARIATION IN HPHA'S EXPENDTR COMPRD TO ALLOTMNT					6	6	+ 0	0	6	6	+ 0	0
4. NUMBER OF PERSONNEL TURNS PER YEAR					25	25	+ 0	0	25	25	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF EMPLOYEES IN HPHA					330	282	- 48	15	330	282	- 48	15
2. NUMBER OF LOWEST LEVEL PROGRAMS ADMINISTERED					3	3	+ 0	0	3	3	+ 0	0
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF VOUCHERS PROCESSED ANNUALLY					2000	2108	+ 108	5	2000	2108	+ 108	5
2. NUMBER OF DEVELOPMENT CONTRACTS PROCESSED ANNUALLY					35	37	+ 2	6	35	37	+ 2	6
3. NUMBER OF EVICTIONS FROM HOUSING					75	68	- 7	9	75	68	- 7	9
4. AMOUNT OF GRANTS RECEIVED					2	3	+ 1	50	2	3	+ 1	50

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: HPHA ADMINISTRATION

**06 02 02 06
HMS 229**

PART I - EXPENDITURES AND POSITIONS

The variance in the filled vs. authorized position counts is mainly attributable to the shortage of applicants for available positions.

The variance between the appropriation and expenditure is the result of accounting for federal fund expenditures both inside and outside the State Treasury.

PART II - MEASURES OF EFFECTIVENESS

2. The lack of qualified applicants for available positions has increased HPHA's vacancy rate. Additionally, many of the vacant positions are considered temporary positions and are not attractive to applicants seeking permanent positions.

PART III - PROGRAM TARGET GROUPS

1. The number of employees in HPHA falls short of target because there is a lack of applicants to fill vacant positions.

PART IV - PROGRAM ACTIVITIES

4. HPHA's grants consist of HUD operating subsidy, Federal Capital, and State Capital. Since the number of planned grants are low, an increase or decrease of just one grant received will cause significant variation.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE: RENTAL ASSISTANCE SERVICES

PROGRAM-ID: HMS-222

12/14/16

PROGRAM STRUCTURE NO: 06020213

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	18.00	17.00	- 1.00	6	19.00	17.00	- 2.00	11	19.00	18.00	- 1.00	5
EXPENDITURES (\$1000's)	27,351	740	- 26,611	97	6,686	185	- 6,501	97	20,058	26,481	+ 6,423	32
TOTAL COSTS												
POSITIONS	18.00	17.00	- 1.00	6	19.00	17.00	- 2.00	11	19.00	18.00	- 1.00	5
EXPENDITURES (\$1000's)	27,351	740	- 26,611	97	6,686	185	- 6,501	97	20,058	26,481	+ 6,423	32
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	+ CHANGE	%	PLANNED	ESTIMATED	+ CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. AVG MONTHLY RENT FOR RENT SUPPLEMNT RECIPIENTS		850	597.82	- 252.18	30		850	597.82	- 252.18	30		
2. AVERAGE MONTHLY RENT SUPPLEMENT PAYMENT		200	214.24	+ 14.24	7		200	214.24	+ 14.24	7		
3. AVG MNTHLY INCOME OF RENT SUPP RECIPIENTS-ELDERLY		1300	1265	- 35	3		1300	15191.4	+ 13891.4	1069		
4. AVG INCOME OF RENT SUPP RECIPIENTS (NON-ELDERLY)		1500	1675	+ 175	12		1500	20102.9	+ 18602.9	1240		
5. FUND UTILIZATION PERCENTAGE		98	105	+ 7	7		98	105	+ 7	7		
6. FED GRADING SYSTEM FOR PUBLIC HSG AGENCIES		140	143	+ 3	2		140	143	+ 3	2		
PART III: PROGRAM TARGET GROUP												
1. NO. APPLICANTS ON FED/STATE SUBSIDY WAITING LISTS		4310	2186	- 2124	49		4310	2186	- 2124	49		
2. # APPLICATNS RECVD ANNLLY FOR FED/STATE SUB ASST		1200	3816	+ 2616	218		1200	318	- 882	74		
3. # RENT SUPP & SECTION 8 APPLCTNS PER MONTH		100	318	+ 218	218		100	26.5	- 73.5	74		
PART IV: PROGRAM ACTIVITY												
1. # NEW & REACTIV RENT SUPP/SEC 8 APPS PROCSD		1000	1083	+ 83	8		1000	1083	+ 83	8		
2. NO. ELIGBLTY RE-EXAMINATNS (RENT SUPPL/SECTION 8)		2000	1865	- 135	7		2000	1865	- 135	7		
3. #LEASE UPS INTO RENT SUPP/SECT 8 PRGMS		20	58	+ 38	190		20	58	+ 38	190		
4. # OF UNITS INSPECTED		1800	1771	- 29	2		1800	1771	- 29	2		

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 02 13
HMS 222

PROGRAM TITLE: RENTAL ASSISTANCE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance between the appropriation and expenditure is the result of accounting for federal fund expenditures both inside and outside of the State treasury.

PART II - MEASURES OF EFFECTIVENESS

1. The decrease in average monthly rent for rent supplement recipients is likely due to the pool of current tenants renting smaller units. Monthly rent is tied to market rent prices and the sizes of the units rented.
4. Positive economic trends resulted in positive income growth for non-elderly rent supplement recipients.

PART III - PROGRAM TARGET GROUPS

1. The closing of the waitlists and also the mass recertification to clean Hawaii Public Housing Authority's (HPHA) records decreased the number of applicants on the waiting lists.
2. The increase in applicants is the result of the increased need of low income families needing housing.
3. The increase in applicants is the result of the increased need of low income families needing housing.

PART IV - PROGRAM ACTIVITIES

3. Lease ups increased due to availability of housing for residents.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61
12/14/16

PROGRAM TITLE: HOMELESS SERVICES
 PROGRAM-ID: HMS-224
 PROGRAM STRUCTURE NO: 06020215

FISCAL YEAR 2015-16					THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
BUDGETED ACTUAL ± CHANGE %					BUDGETED ACTUAL ± CHANGE %				BUDGETED ESTIMATED ± CHANGE %			
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS												
EXPENDITURES (\$1000's)												
TOTAL COSTS												
POSITIONS												
EXPENDITURES (\$1000's)												

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 02 15
HMS 224

PROGRAM TITLE: HOMELESS SERVICES

PART I - EXPENDITURES AND POSITIONS

The position variance in three months ended September 30, 2016, reflects delays in establishing and filling recently approved positions. The expectation is that these positions will be filled by June 3, 2017.

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Number of Clients W/Perm Housing Due to Homeless Outreach - The 34% positive variance is a result of more coordinated and assertive homeless outreach efforts and the availability of permanent housing options such as the State's Housing First (HF) program. The HF program allows for un-sheltered homeless to be rapidly placed in housing with robust social services.

2. Number of Clients W/Perm Housing Due to Shelter Program - The number of clients who transitioned from shelters into permanent housing exceeded our planned goal by 10% or 228 individuals. This reflects the systemic change of focus toward permanent housing, the availability of permanent supportive housing (Housing First), and other rental subsidies (Coordinated State Homeless Initiative (CSHI) through Aloha United Way, increased funding for the State Homeless Emergency Grant (SHEG) and Homeless Placement Program (HPP) programs, Rent to Work, Section 8, and Department of Housing and Urban Development-Veteran Affairs Supportive Housing).

3. Percentage of Clients Maintain Housing through Emergency Grant - The percentage of clients who maintained housing through SHEG exceeded our planned goal by 11% which resulted in 94% of all clients who received assistance maintaining their housing six months from program exit.

PART III - PROGRAM TARGET GROUPS

2. Number of Clients Served by Emergency/Transitional Shelters - The total number of clients served was 9,705, a 17% variance above projections. One of the major national initiatives around homelessness is an attempt to reduce the total length of stay in emergency and transitional homeless shelters. Many of the family shelters have adopted this strategy and are working with the Hawaii Community Foundation to implement rapid re-housing programs to move families into permanent housing instead of allowing families to stay for 24 months in shelters. This rapid re-housing strategy may be the cause of higher turnover rates, resulting in a larger number served by our shelters.

PART IV - PROGRAM ACTIVITIES

When given the opportunity, HPO will update the planned data.

Note: The planned data was not updated in accordance with the Finance Memo No. 14-12 or internal DHS memo dated November 25, 2014. HPO removed one of the items in "Program Activities," and the corresponding number was not removed. This resulted in the activity and the associated planned numbers being misaligned on the form.

FY 16 Program Activities figures should have looked like this:

	Planned	Actual	Variance
1.	450,000	362,359	-19.4%
2.	830,000	887,804	6.9%
3.	6,700	5,101	-23.8%
4.	12,500	11,799	-5.6%

1. Number of Client Nights Provided by Emergency Shelters - The number of actual client nights provided by emergency shelters was 362,359, a variance of -19.4%. This reflects the systemic change of focus toward permanent housing from homeless prevention/diversion services such as CSHI, SHEG, and HPP to the initial point of contact of the Outreach service providers.

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: HOMELESS SERVICES

06 02 02 15
HMS 224

3. Number of Client Case Plans Developed for Stipend Program - 5,101 case plans were developed for clients in homeless shelters, a 23.8% variance below the projected number of 6,700. This reflects the decreased numbers served in emergency shelters due to the systemic change of focus toward permanent housing from prevention/diversion services such as CSHI, SHEG, and HPP to the initial point of contact of the Outreach service providers.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

HEALTH CARE

PROGRAM-ID:

12/14/16

PROGRAM STRUCTURE NO: 060203

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,268,747	2,167,701	- 101,046	4	623,960	576,246	- 47,714	8	1,893,239	1,940,650	+ 47,411	3
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,268,747	2,167,701	- 101,046	4	623,960	576,246	- 47,714	8	1,893,239	1,940,650	+ 47,411	3
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % ADULT SSI RECIPS IN LIC/CERT DOM CARE RCVG SSP					95	95	+ 0	0	95	95	+ 0	0
2. % MANAGED CARE PYMNT DEVOTD TO DIRECT HTH CARE					90	90	+ 0	0	90	90	+ 0	0
3. % LTC CLIENTS RCVNG CARE UNDER HME/COM PRG					62	68	+ 6	10	62	68	+ 6	10

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: HEALTH CARE

06 02 03

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO: 06020304

COMMUNITY-BASED RESIDENTIAL SUPPORT

HMS-605

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
EXPENDITURES (\$1000's)	17,811	17,727	-	84	0	4,453	4,150	-	303	7	13,358	13,358	+	0	0
TOTAL COSTS															
POSITIONS	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
EXPENDITURES (\$1000's)	17,811	17,727	-	84	0	4,453	4,150	-	303	7	13,358	13,358	+	0	0

	FISCAL YEAR 2015-16				FISCAL YEAR 2016-17					
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%		
PART II: MEASURES OF EFFECTIVENESS										
1. % SSI RECPNTS IN LICNSD/CERTFD DOM CARE RCVNG SSP	95	95	+	0	0	95	95	+	0	0
PART III: PROGRAM TARGET GROUP										
1. # SSI RECPNTS IN LICNSD/CERTFD DOM CARE	2630	2548	-	82	3	2640	2524	-	116	4
PART IV: PROGRAM ACTIVITY										
1. AVE SSI RECPNTS IN TYPE I ARCHS/DD DOM CARE W/ SSP	1215	1153	-	62	5	1206	1111	-	95	8
2. AVE SSI RECPNTS IN TYPE II ARCHS W/ SSP	36	32	-	4	11	36	28	-	8	22
3. AVE SSI RECPNTS IN CCFFH RECEIVING STATE SSP	1384	1363	-	21	2	1404	1386	-	18	1

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 03 04
HMS 605

PROGRAM TITLE: COMMUNITY-BASED RESIDENTIAL SUPPORT

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. The variance is due to fluctuating admissions into the Type II Adult Residential Care Homes (ARCHs). Fewer individuals eligible for State Supplemental Payments (SSP) are being admitted into Type II ARCHs. Recipients of SSP must be eligible for Supplemental Security Income benefits or have insufficient income to pay for the Type II ARCH rates. Individuals may also require a higher level of care than the Type II ARCHs are able to provide, resulting in fewer admissions into these facilities.

STATE OF HAWAII

PROGRAM TITLE:

HEALTH CARE PAYMENTS

PROGRAM-ID:

HMS-401

PROGRAM STRUCTURE NO: 06020305

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,250,936	2,149,974	- 100,962	4	619,507	572,096	- 47,411	8	1,879,881	1,927,292	+ 47,411	3
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,250,936	2,149,974	- 100,962	4	619,507	572,096	- 47,411	8	1,879,881	1,927,292	+ 47,411	3
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % MANAGD CARE PYMNTS DEVOTD TO DIRECT HTH CARE					90	90	+ 0	0	90	90	+ 0	0
2. % MANAGED CARE CLIENTS SATISFIED WITH THE PROGRAM					88	59.2	- 28.8	33	88	88	+ 0	0
3. # MANAGED CARE CLIENTS AS % OF TOTAL CLIENTS					99	99	+ 0	0	99	99	+ 0	0
4. % LTC CLIENTS RCVNG CARE UNDR HME/COM PRG					62	68	+ 6	10	62	68	+ 6	10
PART III: PROGRAM TARGET GROUP												
1. # ELIGIBLE AGED, BLIND & DISABLED PERSONS					41500	50736	+ 9236	22	41500	50736	+ 9236	22
2. # ELIGIBLE PERSONS FOR QUEST MANAGED CARE PRGRM					169000	299622	+ 130622	77	169000	299622	+ 130622	77
3. # ELIGIBLE PERSONS FOR HME/COM BASED PROGRAM					4000	4439	+ 439	11	4000	4439	+ 439	11
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF PAID CLAIMS TO PROVIDERS					1500000	1141704	- 358296	24	1500000	1141704	- 358296	24
2. # PARTICIPATING PROVIDERS WITHIN THE PROGRAMS					5400	7084	+ 1684	31	5400	7084	+ 1684	31
3. # CHILDREN IMMUNIZED BY THE AGE OF TWO					18000	2458	- 15542	86	18000	2458	- 15542	86
4. # CHLDRN RCVNG EARLY/PERIODC SCREENG/DIAG/TRTM SVC					68000	80390	+ 12390	18	68000	80390	+ 12390	18

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 03 05
HMS 401

PROGRAM TITLE: HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

2. The variance in satisfaction is likely due to recipients adjusting to combining QUEST and QUEST Expanded Access (QExA) in 2014. The two programs were previously separate but were combined to improve administrative efficiency, as well as to improve care coordination and access to services for recipients. Three of the five plans were new to providing services to the aged, blind and disabled population. Therefore, recipients as well as providers were adjusting to new policies and procedures that allow recipients to now receive acute/primary care services, home and community-based services, and long-term care services all under the same managed care plan.

4. Home and community-based services allows recipients to remain in their own home or in a community setting rather than in an institutional setting. Many recipients and their families prefer this setting over a long-term care facility which is indicated in slight increase in numbers.

PART III - PROGRAM TARGET GROUPS

1. The Med-QUEST Division (MQD) continues to see a growth in the aged, blind and disabled population. The State's elderly population continues to grow and along with it the high cost of care for long-term care services. This results in individuals having to apply and qualify for medical assistance after exhausting their assets.

2. The division continues to see a growth in the population, although the percentage increase has not been as dramatic. MQD implemented a process that has made annual eligibility re-determination easier for recipients, which has resulted in recipients maintaining eligibility with less "churning" (e.g., becomes ineligible, reapplies and regains eligibility).

3. The growth in the aged, blind and disabled population has resulted in an increase in the provision of services in a community setting. This is a less expensive alternative to facility-based long-term care services and is done in a least restrictive environment.

PART IV - PROGRAM ACTIVITIES

1. The variance in paid claims is due to 99% of the Medicaid population being enrolled in a managed care health plan. The majority of claims are no longer processed by MQD but via the managed care plans. The majority of claims processed are for 1% of the Medicaid population and include services provided to the Developmental Disabilities/Individuals with Intellectual Disabilities recipients through the Department of Health, emergency services for non-qualified immigrants, etc.

2. The number of providers participating has increased. This could be attributed to Affordable Care Act (ACA) provisions that allowed for enhanced payments to specific providers (primary care providers) in anticipation of increased enrollments due to the ACA. The Department requested and received funding from the Legislature to continue the enhanced payments which has probably resulted in increased participation of providers.

3. The division continues to work with health plans to increase the participation and reporting for this measure.

4. This measure, related to Item 3, indicates an increase in the participation in the Early Periodic Screening Diagnostic Treatment program. This is a positive indicator as it shows that Medicaid eligible children and youth up to 21 years of age are accessing needed medical services/care.

VARIANCE REPORT

PROGRAM TITLE:

GENERAL SUPPORT FOR ASSURED STD OF LIVING

12/14/16

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060204

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	808.00	694.00	- 114.00	14	799.00	693.00	- 106.00	13	799.00	759.00	- 40.00	5
EXPENDITURES (\$1000's)	66,229	48,099	- 18,130	27	11,510	9,818	- 1,692	15	58,215	54,312	- 3,903	7
TOTAL COSTS												
POSITIONS	808.00	694.00	- 114.00	14	799.00	693.00	- 106.00	13	799.00	759.00	- 40.00	5
EXPENDITURES (\$1000's)	66,229	48,099	- 18,130	27	11,510	9,818	- 1,692	15	58,215	54,312	- 3,903	7
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PRGRM CLIENTS WHO EXITED, FOUND EMPLOYMNT					13	2	- 11	85	13	5	- 8	62
2. % WORK PRGRM CLIENTS WHO MEET WORK REQUIREMENT					50	43	- 7	14	50	38	- 12	24
3. % OF DISABILITY CLAIMS PROCESSED DURING YEAR					100	100	+ 0	0	100	100	+ 0	0
4. % CASES WITH CHILD SUPPORT ORDERS ESTABLISHED					76	75	- 1	1	76	76	+ 0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: GENERAL SUPPORT FOR ASSURED STD OF LIVING

06 02 04

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

CASE MANAGEMENT FOR SELF-SUFFICIENCY

12/14/16

PROGRAM-ID:

HMS-236

PROGRAM STRUCTURE NO: 06020401

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	539.00	471.00	- 68.00	13	530.00	471.00	- 59.00	11	530.00	505.00	- 25.00	5
EXPENDITURES (\$1000's)	35,699	23,953	- 11,746	33	3,827	4,046	+ 219	6	34,416	35,099	+ 683	2
TOTAL COSTS												
POSITIONS	539.00	471.00	- 68.00	13	530.00	471.00	- 59.00	11	530.00	505.00	- 25.00	5
EXPENDITURES (\$1000's)	35,699	23,953	- 11,746	33	3,827	4,046	+ 219	6	34,416	35,099	+ 683	2
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PGM PARTICIPANTS EXITING DUE TO EMPLOYMENT					13	2	- 11	85	13	5	- 8	62
2. % WORK PGM PARTICIPANTS MEETING FED WORK REQUIREMENTS					50	43	- 7	14	50	38	- 12	24
3. % SNAP APPLICATIONS PROCESSED TIMELY					97.6	96.5	- 1.1	1	97.6	97.4	- 0.2	0
4. % SNAP CASES WITH AN ERROR					10.0	3.5	- 6.5	65	10.0	3.5	- 6.5	65
PART III: PROGRAM TARGET GROUP												
1. # CASH SUPPORT RECIPIENTS MANDATED TO A WORK PGM					7345	4376	- 2969	40	7345	4376	- 2969	40
2. # APPLICANTS FOR CASH SUPPORT					8391	11229	+ 2838	34	8391	11229	+ 2838	34
3. POTENTIAL # APPLICANTS FOR SNAP					92341	71712	- 20629	22	92341	71712	- 20629	22
PART IV: PROGRAM ACTIVITY												
1. # RECEIVING GA AND AABD					4292	6473	+ 2181	51	4292	6473	+ 2181	51
2. # RECEIVING TANF AND TAONF BENEFITS					2080	7464	+ 5384	259	2080	4767	+ 2687	129
3. # SNAP APPLICATIONS PROCESSED					20178	63151	+ 42973	213	20178	63151	+ 42973	213
4. # HOUSEHOLDS RECEIVING SNAP BENEFITS					53995	87891	+ 33896	63	53995	87891	+ 33896	63

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 04 01
HMS 236

PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The position variance in FY 16 and partial FY 17 reflects delays in filling vacancies and internal recruitment, in which an employee fills a vacancy but also creates a vacancy in their former position, which must go through the approval to fill process.

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Percentage of Work Program Participants Exiting Due to Employment - The number of Temporary Assistance for Needy Families (TANF) recipient families continue to decrease; therefore, the percentage of TANF work program participants who exited due to employment proportionately decreased resulting in a negative variance. The total TANF recipient families decreased as anticipated; however, the planned figure was overestimated and is no longer an appropriate estimate.

2. Percentage of Work Program Participants Meeting Federal Work Requirements - There was no significant variance for SFY 2016. However, it is anticipated that the percentage will decrease even further for SFY 2017 due to decreasing number of work eligible participants while the number of other work eligible participants who are temporarily disabled, recovering from substance abuse, and resolving a domestic-violence crisis remain constant. Other work eligible participants are unable to fulfill the minimum federal work requirements due to disability, substance abuse or domestic violence crisis.

4. Percentage of SNAP Cases With An Error - The national average for payment accuracy rate for SNAP is 4.12%, anything over this is considered breaching the threshold. The planned figure of 10% is no longer an acceptable figure/measure for SNAP error rate.

PART III - PROGRAM TARGET GROUPS

1. Number of Cash Support Recipients Mandated to a Work Program - The decrease in the number of recipients could be due to a greater number of clients who are qualifying for exemptions such as caretaker of child under 6 months old, temporary disability, or non-needy caretaker; thus, exempting them from participating in a work program.

2. Number of Applicants for Cash Support - The increase in the number of applicants for financial assistance is due to more families who are in need of cash support and applying to the program.

3. Number of Potential Applicants for Supplemental Nutrition Assistance Program (SNAP) - SNAP participation has continued to increase but at a much slower rate. The figures previously reflected household rather than participant counts.

PART IV - PROGRAM ACTIVITIES

1. Number of Individuals Receiving General Assistance (GA) and Aid to the Aged, Blind, and Disabled - The increase in the numbers of recipients is due to more applicants with temporary disabilities approved for GA benefits than in prior fiscal years.

2. Number of Individuals Receiving TANF and Temporary Assistance to Other Needy Families (TAONF) benefits - The "Planned" number of Receiving TANF and TAONF Benefits should be 20,800 and not 2,080. The monthly average of participating TANF/TANOF families has never been below 7000 in any fiscal year. Last fiscal year (2014-15), the "Actual" number Receiving TANF and TAONF Benefits was 11,596. In comparison to the actual number Receiving TANF and TAONF for 2015-16 (7,464), there has been a decrease in the numbers of families receiving TANF/TAONF benefits. The average number of TANF/TAONF families has been steadily decreasing since 2002 when Title IV benefits were subject to a five year participation limit in addition to case closures for non-compliance in the work program, voluntary closures, clients leaving the State, and other reasons.

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY

**06 02 04 01
HMS 236**

3. Number of SNAP Applications Processed - The increase in the numbers of SNAP applications processed can be attributed to better information dissemination about SNAP to the public.

4. Number of Households Receiving SNAP Benefits - The increase in the numbers of households receiving SNAP benefits is due to the steady growth in SNAP participation in Hawaii since FY 08.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

DISABILITY DETERMINATION

PROGRAM-ID:

HMS-238

12/14/16

PROGRAM STRUCTURE NO:

06020402

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	49.00	37.00	- 12.00	24	49.00	36.00	- 13.00	27	49.00	34.00	- 15.00	31
EXPENDITURES (\$1000's)	7,735	7,292	- 443	6	1,800	1,522	- 278	15	6,149	6,463	+ 314	5
TOTAL COSTS												
POSITIONS	49.00	37.00	- 12.00	24	49.00	36.00	- 13.00	27	49.00	34.00	- 15.00	31
EXPENDITURES (\$1000's)	7,735	7,292	- 443	6	1,800	1,522	- 278	15	6,149	6,463	+ 314	5
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % DISABILITY CLAIMS PROCESSED DURING THE YEAR					100	100	+ 0	0	100	100	+ 0	0
2. % CASES RETURNED FOR CORRECTIVE ACTION					4	4	+ 0	0	4	4	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. POTENTIAL # APPLIC FOR SOC SEC DISAB BENEFITS					16224	13884	- 2340	14	16224	12844	- 3380	21
PART IV: PROGRAM ACTIVITY												
1. # CLAIMANTS PROVIDED CONSULTATIVE EXAM (ANNUAL)					2891	2113	- 778	27	2891	2291	- 600	21
2. # CLAIMANTS REFERRED FOR VOC REHAB (ANNUAL)					0 NO DATA	- 0	0	0	0 NO DATA	- 0	0	0
3. # SOC SEC DISABILITY BENEFIT DECISIONS RENDERED					15216	14044	- 1172	8	15216	13636	- 1580	10

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 04 02
HMS 238

PROGRAM TITLE: DISABILITY DETERMINATION

PART I - EXPENDITURES AND POSITIONS

The variance in positions filled is due to employees vacating their positions and based on approval from the Social Security Administration to fill vacancies.

The variance in expenditures for FY 2015-16 was mainly due to vacancy savings and a decreased workload (which results in overall lower operational and contract costs).

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

1. The variance in the number of Social Security applications are due to lower than anticipated new claims for FY 2015-16.

PART IV - PROGRAM ACTIVITIES

1. The variance in the number of claimants provided Consultative Exams are due to lower than anticipated claims/applications for FY 2015-16.

2. No data available.

3. No significant variance for number of Social Security Benefit Decisions rendered for FY 2015-16.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO:

CHILD SUPPORT ENFORCEMENT SERVICES

ATG-500

06020403

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	220.00	186.00	- 34.00	15	220.00	186.00	- 34.00	15	220.00	220.00	+ 0.00	0
EXPENDITURES (\$1000's)	22,795	16,854	- 5,941	26	5,883	4,250	- 1,633	28	17,650	12,750	- 4,900	28
TOTAL COSTS												
POSITIONS	220.00	186.00	- 34.00	15	220.00	186.00	- 34.00	15	220.00	220.00	+ 0.00	0
EXPENDITURES (\$1000's)	22,795	16,854	- 5,941	26	5,883	4,250	- 1,633	28	17,650	12,750	- 4,900	28
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % OF CASES WITH PATERNITY ESTABLISHED					90	95	+ 5	6	90	95	+ 5	6
2. % OF CASES WITH SUPPORT ORDERS ESTABLISHED					76	75	- 1	1	76	76	+ 0	0
3. % OF CURRENT SUPPORT COLLECTED					63	62	- 1	2	63	63	+ 0	0
4. % OF DELINQUENT SUPPORT COLLECTED					46	46	+ 0	0	46	46	+ 0	0
5. DOLLARS COLLECTED PER \$1 EXPENDED					5	5	+ 0	0	5	5	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. CHILDREN BORN OUT OF WEDLOCK					6600	6800	+ 200	3	6600	6800	+ 200	3
2. CHILD SPPT OBLIGORS WHOSE WHEREABOUTS UNKNOWN					11000	6500	- 4500	41	11000	6500	- 4500	41
3. CHILDREN WITHOUT CHILD SUPPORT ORDERS					26000	19000	- 7000	27	26000	19000	- 7000	27
4. CHILD SPPT OBLIGORS DELINQUENT IN MAKING PAYMENTS					22000	22000	+ 0	0	22000	22000	+ 0	0
PART IV: PROGRAM ACTIVITY												
1. NO. OF PATERNITY CASES ESTABLISHED					6000	5900	- 100	2	6000	5900	- 100	2
2. NO. OF CHILD SPPT ORDER CASES ESTABLISHED					59000	59000	+ 0	0	59000	59000	+ 0	0
3. DOLLAR AMOUNT OF CURRENT SUPPORT COLLECTED (\$M)					120	123	+ 3	3	120	123	+ 3	3
4. \$ AMOUNT OF CURRENT SUPPT PAYMENTS DISBURSED (\$M)					110	113	+ 3	3	110	113	+ 3	3

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

**06 02 04 03
ATG 500**

PROGRAM TITLE: CHILD SUPPORT ENFORCEMENT SERVICES

PART I - EXPENDITURES AND POSITIONS

There were 34 vacant positions at the end of State fiscal year 2016. Many vacant positions were filled with internal candidates, and the turnover of lower positions constantly occur throughout the year. As for the variance for the other expenditures, it resulted from unused federal and trust budgeted appropriations.

For FY 17, we anticipate actual expenditures to be under the budget as a result of excess federal and trust appropriations.

PART II - MEASURES OF EFFECTIVENESS

Item 1: The planned percentage of cases with paternity established was conservatively estimated. The actual result was 6 percent higher than the planned amount.

PART III - PROGRAM TARGET GROUPS

Item 2: The planned number of child support obligors whose whereabouts unknown was overestimated. The agency has been diligently locating the non-custodial parents with bad addresses using varied resources such as the federal parent locator services and other private locating programs.

Item 3: The agency has markedly improved its accomplishment in establishing child support orders on cases by bolstering the default order review and monitoring and following up with any stalled orders in the system.

PART IV - PROGRAM ACTIVITIES

No significant variances to report.

STATE OF HAWAII

PROGRAM TITLE:

EMPLOYMENT AND TRAINING

PROGRAM-ID:

HMS-237

PROGRAM STRUCTURE NO: 060205

VARIANCE REPORT

REPORT V61

12/14/16

PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's) OPERATING COSTS POSITIONS EXPENDITURES (\$1000's) TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ESTIMATED	± CHANGE		%
	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
	1,169	1,164	-	5	0	1,174	23	-	1,151	98	541	1,692	+	1,151	213
	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
	1,169	1,164	-	5	0	1,174	23	-	1,151	98	541	1,692	+	1,151	213

PART II: MEASURES OF EFFECTIVENESS 1. % E&T PARTICIP W/BENEFIT REDUCTN DUE TO EMPLOYMENT 2. % E&T PARTICIPANTS WHO EXIT DUE TO EMPLOYMENT	FISCAL YEAR 2015-16				FISCAL YEAR 2016-17					
	PLANNED	ACTUAL	± CHANGE		%	PLANNED	ESTIMATED	± CHANGE		%
	30	13	-	17	57	30	30	+	0	0
	10	3	-	7	70	10	10	+	0	0

PART III: PROGRAM TARGET GROUP 1. # FOOD STAMP RECIP ABLE-BODIED SUBJECT TO WRK REQR	10196	8442	-	1754	17	10196	10196	+	0	0
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PART IV: PROGRAM ACTIVITY 1. # CLIENTS IN EMPLOYMENT & TRAINING (E&T) PROGRAM 2. # E&T CLIENTS WHO WORK/PARTIC IN WORK REL ACTIV	1619	8442	+	6823	421	1619	8442	+	6823	421	800	3536	+	2736	342
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VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 02 05
HMS 237

PROGRAM TITLE: EMPLOYMENT AND TRAINING

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. The number of Supplemental Nutrition Assistance Program (SNAP) participants is increasing at a much slower pace and in some months, has decreased due to the State's improved economy. The decrease in SNAP participants overall proportionately affects the percentage of Employment and Training (E&T) participants with benefit reduction due to employment.

2. The increase in the number of individuals participating in SNAP is reflective of the slower rate of increase and in some months, a decreased rate.

PART III - PROGRAM TARGET GROUPS

1. Effective May 1, 2016, the E&T program transitioned to a voluntary program for mandatory work participants. Federal regulations also provided for more opportunities for Able-Bodied Adults Without Dependents (ABAWD) to be exempt from the time limits. Both of these actions have reduced the number of individuals subject to work requirements.

PART IV - PROGRAM ACTIVITIES

1. There is an increase in the number of individuals required to participate in work program as a result of reinstatement of ABAWD time limit requirements. ABAWD time limits were suspended in past years.

2. There is an increase in the number of E&T participants as a result of the reinstatement of ABAWD rules and efforts to assist these individuals in maintaining their SNAP eligibility.

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 03
HHL 602

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS

PART I - EXPENDITURES AND POSITIONS

Pursuant to Act 119, SLH 2015, as amended by Act 124, SLH 2016, the legislature created program HHL 625, Administration and Operating Support for DHHL, which transferred the position count of 200 positions from HHL 602 to HHL 625 and appropriated financing from the general fund to pay for the base salaries and fringe benefit costs of 200 positions for FY 2017.

Position and expenditure variance as of June 30, 2016 is due largely to staff shortages which greatly reduces the department's capacity to expend funds. The variance is also due to a large Federal Fund expenditure ceiling. Because no operating federal grants were received in FY 2016, there were no corresponding expenditures reported. Special and trust funds are used in the event general funds are insufficient to fund the DHHL's administrative and operating costs.

PART II - MEASURES OF EFFECTIVENESS

1. For clarification, 323 lots were developed and 403 lots were planned in FY 2016.

2. The delinquency rate increase is due, in part, to the department's and the Hawaiian Homes Commission's attempts to assist and work with delinquent borrowers instead of canceling leases/delinquent loans. Lease/delinquent loan cancellations reduce the total delinquency rate.

4. 7.0% increase in general lease revenues is due to rent step ups (increases) and reopeners.

5. For clarification, FY 2016 actual amounts and FY 2017 estimate represent the number of new lease awards offered to applicants during the fiscal year. The current measure, average number of times an applicant is offered an award, is difficult to accurately track and we proposed to remove this metric.

PART III - PROGRAM TARGET GROUPS

4. For clarification, FY 2016 actual amount and FY 2017 estimate represent number of homestead leases, which include residential, agricultural and pastoral leases. We proposed to revise FY 2018 performance measures to reflect the number of homestead leases instead of lessees.

5. For clarification, FY 2016 actual amount and FY 2017 estimate represents the number of general leases, not lessees. The reduction in general leases is due to lease expirations.

6. For clarification, FY 2016 actual amount and FY 2017 estimate represents the number licenses, not licensees. The reduction is due to expirations.

7. For clarification, FY 2016 actual amounts and FY 2017 estimate represents the number of rights of entry dispositions, not revocable permittees. As of June 30, 2013, 182 active revocable permits were allowed to expire. By Hawaiian Homes Commission action on October 21, 2013, 148 rights of entry dispositions were issued to previous holders of revocable permits that were in good standing.

PART IV - PROGRAM ACTIVITIES

1. Actual homestead developments consist of 160 lots in East Kapolei IIB on Oahu, 118 lots in La'i Opua Village 4 Akau in West Hawaii and 45 lots in Kakaina, Waimanalo, on Oahu. Forty-six lots are planned for development in Keokea-Waiohuli on Maui and an additional 80 lots in Lalamilo in West Hawaii are estimated to be completed in FY 2017.

3. Significant increases in division activities captures lease reopeners, redeterminations and arbitration activities, which include appraisals, reassessments, negotiations and arbitration of general leases; new limited rights of entries; assignments; eligibility determinations and collection efforts, some of which were not previously counted.

4. Addressing 1,200 construction/project issues/concerns, at approximately 5 per day, has significantly increased division activity in FY

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 03
HHL 602

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS

2016. With additional developments and staff, the division expects transactions to further increase in the upcoming fiscal year.

5. For clarification, 900 homestead lease transactions were planned and 898 homestead lease transactions were processed in FY 2016.

6. For clarification, 1,040 new applicant transactions were planned and 1,103 new applicant transactions were processed in FY 2016.

7. The increase in the number of insured loans approved may be attributed to low interest rates in the private lending sector. A low interest rate environment encourages borrowers to refinance existing mortgages at lower rates and monthly payments.

8. Eighteen guaranteed loans were granted in FY 2016; the previous number was reported in error. The reduction in guaranteed loans granted in FY 2016 was a result of a decline in USDA RD underwritten mortgage loans which the DHHL guarantees. A reduction in guaranteed loans is projected in FY 2017 as USDA RD underwritten mortgages are expected to decrease.

9. The decline in other loans approved is attributed to the homes associated with cancelled/surrendered leases not being re-awarded as expected during the fiscal year. In addition, borrowers purchasing re-awarded homes are directed to non-department lending sources offering lower interest rates.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

OVERALL PRGM SUPPT FOR AGING, DIS & LTC SERV

12/14/16

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0604

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	569.75	510.00	- 59.75	10	580.75	517.00	- 63.75	11	580.75	526.00	- 54.75	9
EXPENDITURES (\$1000's)	176,286	173,165	- 3,121	2	71,765	38,908	- 32,857	46	124,596	165,772	+ 41,176	33
TOTAL COSTS												
POSITIONS	569.75	510.00	- 59.75	10	580.75	517.00	- 63.75	11	580.75	526.00	- 54.75	9
EXPENDITURES (\$1000's)	176,286	173,165	- 3,121	2	71,765	38,908	- 32,857	46	124,596	165,772	+ 41,176	33
PART II: MEASURES OF EFFECTIVENESS					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
1. OF PERSONS 60 AND OLDER, PERCENT SERVED					39	37	- 2	5	39	39	+ 0	0
2. % SIGN LANG INTERPRETERS WHO ARE CREDENTIALLED					100	100	+ 0	0	100	100	+ 0	0
3. % GRIEVANCES RESOLVED BEFORE DIV ADJUDICATION					75	98	+ 23	31	75	75	+ 0	0
4. % TANF/TAONF FAMILIES WHO MEET WORK STANDARDS					50	43	- 7	14	50	38	- 12	24
5. % SOCIAL SVCS CONTRACTS MANAGED BY DIVISION					100	100	+ 0	0	100	100	+ 0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: OVERALL PRGM SUPPT FOR AGING, DIS & LTC SERV

06 04

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

PROGRAM TITLE:

EXECUTIVE OFFICE ON AGING

PROGRAM-ID:

HTH-904

PROGRAM STRUCTURE NO: 060402

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	14.00	14.00	+	0.00	14.00	14.00	+	0.00	14.00	14.00	+	0.00
EXPENDITURES (\$1000's)	15,709	14,886	-	823	7,396	7,450	+	54	14,793	14,739	-	54
TOTAL COSTS												
POSITIONS	14.00	14.00	+	0.00	14.00	14.00	+	0.00	14.00	14.00	+	0.00
EXPENDITURES (\$1000's)	15,709	14,886	-	823	7,396	7,450	+	54	14,793	14,739	-	54

	FISCAL YEAR 2015-16				FISCAL YEAR 2016-17				
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%	
PART II: MEASURES OF EFFECTIVENESS									
1. OF ALL PERSONS 60 YEARS AND OLDER, PERCENT SERVED	39	37	-	2	5	39	39	+	0
2. OF ALL REG CLIENTS, % SERVED A MEAL	85	85	+	0	0	85	85	+	0
3. OF ALL REG CLIENTS % LIVING ALONE	35	37	+	2	6	35	35	+	0
4. OF ALL REG CLIENTS % BELOW POVERTY LEVEL	27	26	-	1	4	27	27	+	0
5. OF ALL REG CLIENTS % WHO ARE CAREGIVERS	18	19	+	1	6	19	19	+	0
6. OF ALL REG CLIENTS, % DIFFIC DOING 1 OR MORE ADL	45	48	+	3	7	46	46	+	0
7. % OF ADRC CLIENTS WHO RECEIVED A REFERRAL	51	54	+	3	6	52	52	+	0
8. % OMBUDSMAN PROGRAM CASES RESPOND TO W/IN 72 HRS	100	100	+	0	0	100	100	+	0

PART III: PROGRAM TARGET GROUP												
1. NUMBER OF PERSONS AGE 60 YEARS AND OLDER	30800	31625	+	825	3	323400	30800	-	292600		90	
2. # OF PERSONS AGE>= 60 BELOW POVERTY LEVEL	23200	24414	+	1214	5	24300	24300	+	0		0	
3. # OF PERSONS WHO ACCESSED THE ADRC	34000	35936	+	1936	6	36000	36000	+	0		0	
4. # PERSONS AGE 60 & OLDER W/1 OR MORE DISABILITIES	118400	110488	-	7912	7	124300	124300	+	0		0	
5. # RESDTS IN LIC LTC NRSG HOMES/ARCH/ASST LVG FACIL	10500	11185	+	685	7	10700	10700	+	0		0	

PART IV: PROGRAM ACTIVITY												
1. NUMBER OF CONG/HOME DEL MEALS SERVED TO CLIENTS	726100	663432	-	62668	9	726200	726200	+	0		0	
2. NUMBER OF CASE MGT SERVICES REC'D BY CLIENTS	26100	23920	-	2180	8	26200	26200	+	0		0	
3. # PERS CARE, HMKR, AND CHORE SVCS REC'D BY CLIENTS	72000	67140	-	4860	7	72000	72000	+	0		0	
4. # OF REFERRALS TO ADRC CLIENTS FOR PUB/PVT SVCS	20000	20654	+	654	3	21000	20000	-	1000		5	
5. # OF FAMILY CG SUPPORT SVCS REC'D BY REG CLIENTS	25600	24192	-	1408	6	25700	25700	+	0		0	
6. # OF ACTIVE CASES IN THE OMBUDSMAN PROGRAM	100	94	-	6	6	115	115	+	0		0	
7. # OF CONTACTS MADE TO ADRC	40000	42154	+	2154	5	42000	42000	+	0		0	

**VARIANCE REPORT NARRATIVE
FY 2016 AND FY 2017**

PROGRAM TITLE: EXECUTIVE OFFICE ON AGING

**06 04 02
HTH 904**

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

No significant variance.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

DISABILITY & COMMUNICATIONS ACCESS BOARD

12/14/16

PROGRAM-ID:

HTH-520

PROGRAM STRUCTURE NO: 060403

	FISCAL YEAR 2015-16					THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17					
	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ACTUAL	± CHANGE		%	BUDGETED	ESTIMATED	± CHANGE		%
PART I: EXPENDITURES & POSITIONS	RESEARCH & DEVELOPMENT COSTS	POSITIONS	EXPENDITURES (\$1,000's)												
OPERATING COSTS	POSITIONS	EXPENDITURES (\$1000's)													
TOTAL COSTS	POSITIONS	EXPENDITURES (\$1000's)													
<div></div>															
PART II: MEASURES OF EFFECTIVENESS															
1. % OF PARKING PERMITS ISSUED WITHIN 2 WEEKS															
2. % OF INCOMING REQUESTS FULFILLED															
3. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED															
4. % SIGN LANG INTERPRETERS TESTD WHO ARE CREDENTIALD															
5. % OF DOCUMENT REVIEWS WITHOUT DISCREPANCIES															
<div></div>															
PART III: PROGRAM TARGET GROUP															
1. PERSONS WITH DISABILITIES															
<div></div>															
PART IV: PROGRAM ACTIVITY															
1. # NEWSLETTERS, FACT SHEETS & BROCHURES DISTRBDT															
2. # SIGN LANGUAGE INTERPRETERS TESTED															
3. # INFO/REFERRAL & TECH ASST REQUESTS RECEIVED															
4. # DISABLED PERSONS PARKING PERMITS ISSUED															
5. # PUBLIC INFO & EDUCATION TRNG SESSIONS CONDUCTED															
6. # BLUEPRINT DOCUMENTS REVIEWED															
7. # INTERPRET OPINIONS/SITE SPECFC ALT DESIGNS ISSUD															
8. # FED/STATE/COUNTY PUBLIC POLICY RECOMMENDATIONS															
9. # ADVISORY COMMITTEES WHO ARE ACTIVE PARTICPANTS															

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 04 03
HTH 520

PROGRAM TITLE: DISABILITY & COMMUNICATIONS ACCESS BOARD

PART I - EXPENDITURES AND POSITIONS

Actual expenditures in FY 16 were lower than budgeted due to delay in moving and vacancies.

Actual expenditures in the three months ended September 30, 2016, were less than budgeted due to delay in moving and associated operating costs.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

3. The increased number of received info/referral and technical assistance was due to an increase of understanding educational rights.

4. The number of parking permits issued was lower than planned because the law changed the length of permit validity from four to six years in 2010, thus reducing the number of renewals in FY 16.

6. The number of documents reviewed was greater than projected due to increased number of construction projects.

9. The number of advisory committees increased due to an increase in the number of entities requesting the Disability and Communications Access Board to participate and provide technical assistance.

STATE OF HAWAII

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060404

GENERAL SUPPORT FOR HEALTH CARE PAYMENTS

HMS-902

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	269.75	225.00	- 44.75	17	277.75	229.00	- 48.75	18	277.75	229.00	- 48.75	18
EXPENDITURES (\$1000's)	36,755	86,754	+ 49,999	136	9,784	3,766	- 6,018	62	36,914	43,224	+ 6,310	17
TOTAL COSTS												
POSITIONS	269.75	225.00	- 44.75	17	277.75	229.00	- 48.75	18	277.75	229.00	- 48.75	18
EXPENDITURES (\$1000's)	36,755	86,754	+ 49,999	136	9,784	3,766	- 6,018	62	36,914	43,224	+ 6,310	17
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % APPS PROCESSED W/IN SPECIF TIMELINESS CRITERIA					78	84	+ 6	8	78	84	+ 6	8
2. % RECIP FAIR HRGS HELD DECIDED IN FAVOR OF DHS					50	63	+ 13	26	50	63	+ 13	26
3. %MEMB GRIEVNCES RESOLVED BEFORE DIV ADJUDCTN					75	98	+ 23	31	75	75	+ 0	0
4. % EMPLOYEE GRIEVANCE DECISIONS IN FAVOR OF DIV					90	100	+ 10	11	90	90	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. # HEALTH PLANS PARTICIPATING IN PROGRAM					5	5	+ 0	0	5	5	+ 0	0
2. # PROVIDERS					5500	5867	+ 367	7	5500	5500	+ 0	0
3. # OF ELIGIBLE MEMBERS WITHIN PROGRAM					215000	354337	+ 139337	65	215000	315000	+ 100000	47
4. # OF MEDQUEST DIVISION PERSONNEL					299	225	- 74	25	299	229	- 70	23
PART IV: PROGRAM ACTIVITY												
1. # PUB EDUC/INFO EVENTS THAT MQD PARTICIPATES IN					10	10	+ 0	0	10	10	+ 0	0
2. # TRAINING SESSIONS CONDUCTED BY MQD					10	9	- 1	10	10	10	+ 0	0
3. # OF GRIEVANCES BY ELIG MEMBERS AGAINST HTH PLANS					120	120	+ 0	0	120	120	+ 0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 04 04
HMS 902

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in positions is due to the ongoing process over several years of re-describing and converting exempt positions to permanent civil service status, which would allow the department to end the QUEST demonstration project under which positions are authorized.

The variance in expenditures for FY 16 is due to a transfer of funds from:
1) HMS 401 to HMS 902 for the transition of functions from the Hawaii Health Connector (HHC) to the State, for the required cost allocated share of the services provided by HHC, and for maintenance and operations of the Kauhale On-Line Eligibility Assistance system (KOLEA); and 2) AGS 130 to HMS 902 for maintenance and operations and for security management and compliance administration and monitoring.

PART II - MEASURES OF EFFECTIVENESS

2. The variance indicates a higher percentage of cases ruled in favor of the Department. This indicates that the eligibility system and eligibility workers are interpreting and applying administrative rules correctly.

3. The implementation of QUEST Integration has resulted in the health plans, as well as providers and recipients, having to make adjustments and understand what services can be accessed and how to access those services. The health plans seem to be taking a more proactive role in resolving issues with its members so that they will not be elevated to the Med-QUEST Division (MQD).

4. There were no grievances filed for FY16. The absence of grievances is viewed positively, and when there are no grievances filed, HMS 902 uses a baseline of 100% employee grievance decisions in favor of division.

PART III - PROGRAM TARGET GROUPS

2. The variance in the number of providers is due to Health plans enrolling new providers on a continuous basis to ensure an adequate provider network to meet the needs of their members.

3. The projected numbers will need to be updated in the future. The Division expects enrollment to continue to grow at 1% to 2% per year.

4. The Division is working on converting filled and vacant exempt positions to permanent civil service status, resulting in some recruitment delays.

PART IV - PROGRAM ACTIVITIES

2. MQD continues to conduct training for staff and out-stationed workers to access and maintain access to KOLEA, and the variance is due to scheduling needs and availability.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE:

GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES

12/14/16

PROGRAM-ID:

HMS-903

PROGRAM STRUCTURE NO:

060405

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	95.00	83.00	- 12.00	13	94.00	83.00	- 11.00	12	94.00	89.00	- 5.00	5
EXPENDITURES (\$1000's)	106,400	55,095	- 51,305	48	41,529	16,536	- 24,993	60	65,003	88,119	+ 23,116	36
TOTAL COSTS												
POSITIONS	95.00	83.00	- 12.00	13	94.00	83.00	- 11.00	12	94.00	89.00	- 5.00	5
EXPENDITURES (\$1000's)	106,400	55,095	- 51,305	48	41,529	16,536	- 24,993	60	65,003	88,119	+ 23,116	36
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % TANF/TAONF FAMILIES MEETING FED WORK STANDARDS					50	43	- 7	14	50	38	- 12	24
2. ACCURACY RATE FOR THE FOOD STAMP PROGRAM					97.00	96.5	- 0.5	1	97.00	97	+ 0	0
3. % SVC PROVIDERS MEETING PERFORMANCE STANDARDS					90	90	+ 0	0	90	90	+ 0	0
PART III: PROGRAM TARGET GROUP												
1. # TANF/TAONF INDIVIDUALS W/ WRK PGM PARTICPTN REQ					5919	4376	- 1543	26	5919	5152	- 767	13
2. # SNAP CLIENTS REQ TO PARTICIPATE IN WRK PGM					8826	8442	- 384	4	8826	8826	+ 0	0
PART IV: PROGRAM ACTIVITY												
1. # CONTRACTS					136	144	+ 8	6	136	145	+ 9	7
2. % FOOD STAMP APPLICANTS PROCESSED W/IN AR REQ					95	97	+ 2	2	95	95	+ 0	0
3. % CASH SUPPORT APPLICANTS PROCESSED W/IN AR REQ					4368	91	- 4277	98	4368	91	- 4277	98
4. # TANF/TAONF RECIPIENTS PARTICIPATED IN WRK PGM					4292	3781	- 511	12	4292	3500	- 792	18
5. # SNAP RECIPIENTS PARTICIPATED IN WRK PGM					4167	8442	+ 4275	103	4167	8442	+ 4275	103

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES

**06 04 05
HMS 903**

PART I - EXPENDITURES AND POSITIONS

The position variance in FY 16 and partial FY 17 reflects delays in filling vacancies and internal recruitment, in which an employee fills a vacancy but also creates a vacancy in their former position, which must go through the approval to fill process.

The variance in expenditure for FY 16 and FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Percent of Temporary Assistance to Needy Families/Temporary Assistance to Other Needy Families (TANF/TAONF) Families Meeting Federal Work Standards - It is anticipated that this percentage will continue to decrease for SFY 2017. The number of work eligible participants are decreasing while the number of "other work eligible" participants remains constant. This causes a decreasing effect on the % of TANF/TAONF families meeting federal work standards because "Other work eligible" participants are unable to fulfill the minimum federal work standards due to disability, substance abuse or domestic violence crisis.

PART III - PROGRAM TARGET GROUPS

1. Number of TANF/TAONF Individuals with Work Program Participation Requirements - The number of TANF recipient families continue to decrease resulting in a negative variance. The number is expected to decrease further for SFY 2017.

PART IV - PROGRAM ACTIVITIES

3. Percent of Cash Support Applications Processed Within the Administrative Rules Requirements - The planned amount and the actual figures were radically different because the planned amount represented a count of individuals rather than a percentage. The planned amount of 4368 was not an appropriate estimate.

4. Number of TANF/TAONF Recipients participated in Work Program - The number of TANF recipient families continued to decrease; therefore the number of work program participants proportionately decreased resulting in a negative variance. The decreasing trend is expected to continue through SFY 2017.

5. Number of Supplemental Nutrition Assistance Program (SNAP) Recipients Participated in Work Program - The increase in the number of SNAP recipients participating in work program is a result of the reinstatement of the Able-Bodied Adults Without Dependents time limits and efforts to assist these individuals to maintain their SNAP benefits.

STATE OF HAWAII

PROGRAM TITLE:

GENERAL ADMINISTRATION (DHS)

PROGRAM-ID:

HMS-904

PROGRAM STRUCTURE NO:

060406

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	161.00	161.00	+	0.00	0	162.00	161.00	-	1.00	1	162.00	162.00	+	0.00	0
EXPENDITURES (\$1000's)	11,440	11,440	+	0	0	11,440	10,000	-	1,440	13	3,239	14,679	+	11,440	353
TOTAL COSTS															
POSITIONS	161.00	161.00	+	0.00	0	162.00	161.00	-	1.00	1	162.00	162.00	+	0.00	0
EXPENDITURES (\$1000's)	11,440	11,440	+	0	0	11,440	10,000	-	1,440	13	3,239	14,679	+	11,440	353
					FISCAL YEAR 2015-16				FISCAL YEAR 2016-17						
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%			
PART II: MEASURES OF EFFECTIVENESS															
1. % POSITION ACTION DECISIONS UPHELD BY DHRD					99	99	+	0	0	99	99	+	0	0	
2. % APPEALS RESOLVED W/IN SPECIFIED TIME CRITERIA					98	98	+	0	0	98	98	+	0	0	
3. % STAFF EMPLOYEES WORKING W/O FORMAL GRIEVANCES					99	99	+	0	0	99	99	+	0	0	
4. % DHS EMPLOYEES WORKING W/O FORMAL GRIEVANCES					99	99	+	0	0	99	99	+	0	0	
5. % FEDERAL FUNDS DRAWN DOWN W/IN SPEC TIME CRITERIA					97	97	+	0	0	97	97	+	0	0	
6. % CONTRACT PAYMTS PAID W/IN SPECIFIED TIME CRIT					85	85	+	0	0	85	85	+	0	0	
7. % IT PROJECTS COMPLETED W/IN SPEC TIME CRITERIA					85	78	-	7	8	85	55	-	30	35	
PART III: PROGRAM TARGET GROUP															
1. # PERSONNEL IN DHS					2000	1961	-	39	2	2000	2061	+	61	3	
2. # DIVISIONS & ATTACHED AGENCIES IN THE DHS					8	8	+	0	0	8	8	+	0	0	
PART IV: PROGRAM ACTIVITY															
1. # APPEALS PROCESSED (ANNUALLY)					1660	1589	-	71	4	1660	1580	-	80	5	
2. # POSITION ACTIONS PROCESSED (ANNUALLY)					650	531	-	119	18	650	610	-	40	6	
3. # WARRANT VOUCHERS PROCESSED (ANNUALLY)					10500	11050	+	550	5	10500	10500	+	0	0	
4. # MANDATED FISCAL FEDERAL REPORTS (ANNUALLY)					267	254	-	13	5	267	238	-	29	11	
5. # FORMAL GRIEVANCES FILED (ANNUALLY)					30	30	+	0	0	30	30	+	0	0	
6. # AUTOMATION INITIATIVES IMPLEMENTED (ANNUALLY)					30	27	-	3	10	30	10	-	20	67	

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

PROGRAM TITLE: GENERAL ADMINISTRATION (DHS)

06 04 06
HMS 904

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

7. DHS will be starting Phase II of the IT Modernization Projects of which OIT will participate in. This phase will not be completed in one year.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. The variance in the number of position actions processed annually is due to a reduction in the number of position extensions and position redescrptions requested for the year.

4. The variance in the number of mandated federal reports processed annually in FY 17 is due to a reduction in the number of grants received for the year.

6. DHS will be starting Phase II of the IT Modernization Projects of which OIT will participate in. This phase will not be completed in one year. Also, many of the program changes will occur in the project.

STATE OF HAWAII

PROGRAM TITLE:

GENERAL SUPPORT FOR SOCIAL SERVICES

PROGRAM-ID:

HMS-901

PROGRAM STRUCTURE NO:

060407

VARIANCE REPORT

REPORT V61

12/14/16

	FISCAL YEAR 2015-16				THREE MONTHS ENDED 09-30-16				NINE MONTHS ENDING 06-30-17						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	19.00	16.00	-	3.00	16	19.00	16.00	-	3.00	16	19.00	18.00	-	1.00	5
EXPENDITURES (\$1000's)	3,980	3,509	-	471	12	995	730	-	265	27	3,017	3,186	+	169	6
TOTAL COSTS															
POSITIONS	19.00	16.00	-	3.00	16	19.00	16.00	-	3.00	16	19.00	18.00	-	1.00	5
EXPENDITURES (\$1000's)	3,980	3,509	-	471	12	995	730	-	265	27	3,017	3,186	+	169	6
						FISCAL YEAR 2015-16				FISCAL YEAR 2016-17					
						PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%		
PART II: MEASURES OF EFFECTIVENESS															
1. % NEW EMPL COMPLTG INTRO COMP/PROG SKILLS COURSES						100	100	+	0	0	100	100	+	0	0
2. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS						90	90	+	0	0	90	90	+	0	0
3. % SOCIAL SVCS CONTRACTS MANAGED BY DIVISION						100	100	+	0	0	100	100	+	0	0
4. % GRANTS AND FEDERAL FUNDS TRACKED AND MONITORED						100	100	+	0	0	100	100	+	0	0
PART III: PROGRAM TARGET GROUP															
1. PERSONNEL IN DIVISION						508	508	+	0	0	508	510	+	2	0
2. CONTRACTED SOCIAL SERVICES PROVIDERS OF SERVICES						104	101	-	3	3	104	120	+	16	15
PART IV: PROGRAM ACTIVITY															
1. # NEW DIVISION EMPLOYEES TRAINED DURING YEAR						16	16	+	0	0	16	16	+	0	0
2. # FEDERAL COMPLIANCE REVIEWS DURING YEAR						1	1	+	0	0	1	1	+	0	0
3. # SOCIAL SVCS CONTRACTS MANAGED DURING YEAR						84	101	+	17	20	84	120	+	36	43
4. # GRANTS/FEDERAL FUNDS TRACKED/MONITRD DURING YEAR						16	16	+	0	0	16	16	+	0	0

VARIANCE REPORT NARRATIVE FY 2016 AND FY 2017

06 04 07
HMS 901

PROGRAM TITLE: GENERAL SUPPORT FOR SOCIAL SERVICES

PART I - EXPENDITURES AND POSITIONS

Positions:

The variance in personnel expenditures in FY 2016 was due to position vacancies caused by staff turnover. Difficulties in recruiting qualified employees for the Purchase of Services Specialist and Trainer positions resulted in vacancies.

Expenditures:

The variance in expenditures for the first quarter was due to the personnel cost savings created by the vacancies as discussed above. In addition, the decrease in actual expenditures for the first quarter was due to the delay in payments. Contractors are reimbursed for their services after the service is performed/provided. It is anticipated that expenses in the remaining quarters of FY 2017 will increase with the payment of services and Expenditures will be fully expended.

provide live, interactive facilitation to Child Welfare Services staff to focus on emotional healing from recent child death in formerly active Child Welfare Services cases, psychosocial education on trauma, stages of grief and other related topics.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

3. The increase of 17 social services contracts managed during the year, which represents 20% of the base of 84 contracts, was due to the increase in the number of social services the Social Services Division (SSD) has procured. SSD had new contracts for the Title IV-E waiver related initiatives such as the Home Builders, Family Wraparound Services (WRAP), Safety Permanency and Well-Being (SPAW), and others. We also had to split contracts with multiple services such as Independent Living and Imua Kakou, originally five contracts, into distinct categories of Independent Living (5) and Imua Kakou (5), summing up to 10 contracts altogether. Further, we added 103D contracts that will