



SOCIAL SERVICES

VARIANCE REPORT

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|----------------------------|---------------|-----------------|----------|-----------------------------|------------------|-----------------|----------|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 2,621.75 | 2,109.50 | - 512.25 | 20 | 2,674.75 | 2,145.75 | - 529.00 | 20 | 2,674.75 | 2,463.00 | - 211.75 | 8 |
| EXPENDITURES (\$1000's) | 3,398,216 | 3,078,290 | - 319,926 | 9 | 365,030 | 332,752 | - 32,278 | 9 | 3,184,014 | 3,156,515 | - 27,499 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 2,621.75 | 2,109.50 | - 512.25 | 20 | 2,674.75 | 2,145.75 | - 529.00 | 20 | 2,674.75 | 2,463.00 | - 211.75 | 8 |
| EXPENDITURES (\$1000's) | 3,398,216 | 3,078,290 | - 319,926 | 9 | 365,030 | 332,752 | - 32,278 | 9 | 3,184,014 | 3,156,515 | - 27,499 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % ELIGIBLE YOUTH WHO COMPLETE HS OR GED AT HYCF | 50 | 15 | - 35 | 70 | 50 | 15 | - 35 | 70 | | | | |
| 2. % VULNERABLE, DISABLD ADULTS WHO REMAIN AT HOME | 90 | 90 | + 0 | 0 | 90 | 90 | + 0 | 0 | | | | |
| 3. % WORK PRGM CLIENTS EXITED, FOUND EMPLOYMENT | 5 | 4 | - 1 | 20 | 3 | 3 | + 0 | 0 | | | | |
| 4. NO. LOTS DEVELOPED AS PERCENT OF LOTS PLANNED | 100 | 37 | - 63 | 63 | 100 | 100 | + 0 | 0 | | | | |
| 5. % TANF/TAONF FAMILIES WHO MEET WORK STANDARDS | 38 | 38 | + 0 | 0 | 35 | 35 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: SOCIAL SERVICES

06

PART I - EXPENDITURES AND POSITIONS

The variance in the position count is generally attributed to vacancies due to budget constraints, personnel turnovers, and pending recruitment and filling. The variance for expenditures is generally attributed to personnel expenditures being less than planned due to position vacancies. Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

See lowest level programs for explanation of variances.

VARIANCE REPORT

PROGRAM TITLE: SERVICES TO INDIVIDUALS, FAMILIES & VETERANS

12/9/17

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0601

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|---------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 689.00 | 554.00 | - 135.00 | 20 | 683.00 | 563.00 | - 120.00 | 18 | 683.00 | 675.00 | - 8.00 | 1 |
| EXPENDITURES (\$1000's) | 258,753 | 162,603 | - 96,150 | 37 | 37,060 | 34,615 | - 2,445 | 7 | 222,329 | 224,151 | + 1,822 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 689.00 | 554.00 | - 135.00 | 20 | 683.00 | 563.00 | - 120.00 | 18 | 683.00 | 675.00 | - 8.00 | 1 |
| EXPENDITURES (\$1000's) | 258,753 | 162,603 | - 96,150 | 37 | 37,060 | 34,615 | - 2,445 | 7 | 222,329 | 224,151 | + 1,822 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % KIDS IN OOH PLCMNT WHO RETURN HOME W/IN YEAR | 75 | 70 | - 5 | 7 | 75 | 70 | - 5 | 7 | | | | |
| 2. % ELIGIBLE YOUTH AT HYCF WHO COMPLETE HS OR GED | 50 | 15 | - 35 | 70 | 50 | 15 | - 35 | 70 | | | | |
| 3. % VETERANS' SERVICES PLAN ACHIEVED | 95 | 97 | + 2 | 2 | 95 | 95 | + 0 | 0 | | | | |
| 4. % VULNERABLE, DISABLD ADULTS WHO REMAIN AT HOME | 90 | 90 | + 0 | 0 | 90 | 90 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: SERVICES TO INDIVIDUALS, FAMILIES & VETERANS

06 01

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

PROGRAM TITLE: CHILD PROTECTIVE SERVICES
 PROGRAM-ID: HMS-301
 PROGRAM STRUCTURE NO: 060101

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|--|--------|----------|----|-----------------------------|--------|----------|----|-----------------------------|-----------|----------|-----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| | 404.50 | 305.50 | - 99.00 | 24 | 394.50 | 312.50 | - 82.00 | 21 | 394.50 | 394.50 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 76,597 | 47,392 | - 29,205 | 38 | 10,514 | 10,112 | - 402 | 4 | 67,314 | 68,238 | + 924 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| | 404.50 | 305.50 | - 99.00 | 24 | 394.50 | 312.50 | - 82.00 | 21 | 394.50 | 394.50 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 76,597 | 47,392 | - 29,205 | 38 | 10,514 | 10,112 | - 402 | 4 | 67,314 | 68,238 | + 924 | 1 |
| | | | | | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | |
| | | | | | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. | % CHDRN EXITING OOH CARE TO SAFE BIRTH PARENTS | | | | 60 | 60 | + 0 | 0 | 60 | 60 | + 0 | 0 |
| 2. | % CHDRN SEEN WITHIN THE SPECIFIED TIME FRAME | | | | 65 | 58 | - 7 | 11 | 65 | 60 | - 5 | 8 |
| 3. | % CHDRN EXITING OOH CARE TO ADOPTION/GUARDIANSHIP | | | | 25 | 31 | + 6 | 24 | 25 | 27 | + 2 | 8 |
| 4. | % CHDRN W/ NO CAN W/IN 6 MOS OF PREVIOUS CAN | | | | 95 | 99 | + 4 | 4 | 95 | 95 | + 0 | 0 |
| 5. | % CAN REPORTS FOR INVESTIGATION IN CPSS W/IN 4 HRS | | | | 85 | 99 | + 14 | 16 | 85 | 85 | + 0 | 0 |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. | CHDRN IN OOH CARE TO RETURN TO PARENTS/GUARDIANS | | | | 590 | 652 | + 62 | 11 | 590 | 620 | + 30 | 5 |
| 2. | CHDRN 0-18 IN NEW REPORTS OF ABUSE/NEGLECT/THREAT | | | | 11000 | 9979 | - 1021 | 9 | 11000 | 10000 | - 1000 | 9 |
| 3. | CHDRN IN OOH CARE FOR ADOPTION/GUARDIANSHIP | | | | 250 | 341 | + 91 | 36 | 250 | 330 | + 80 | 32 |
| 4. | CHDRN RECEIVING CWS SERVICES | | | | 4250 | 4158 | - 92 | 2 | 735 | 4250 | + 3515 | 478 |
| 5. | CHDRN IN CAN REPORTS FOR INVESTIGATION/ASSESSMENT | | | | 4800 | 4049 | - 751 | 16 | 1785 | 4050 | + 2265 | 127 |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. | CHDRN RECEIVING FAMILY STRENGTHENING SVCS | | | | 3000 | 1442 | - 1558 | 52 | 3000 | 1500 | - 1500 | 50 |
| 2. | CHDRN RECEIVING DIRECT CONTACT FROM CWS WRKR | | | | 4250 | 4158 | - 92 | 2 | 4250 | 4250 | + 0 | 0 |
| 3. | CHDRN WITH ADOPTION/GUARDIANSHIP COMPLETED | | | | 250 | 341 | + 91 | 36 | 250 | 330 | + 80 | 32 |
| 4. | CHDRN RECEIVING CWS SVCS W/ CONFIRMED HARM IN 6 MO | | | | 19 | 4 | - 15 | 79 | 19 | 19 | + 0 | 0 |
| 5. | INTAKE REPORTS ASSIGNED TIMELY FOR INVESTIGATION | | | | 1785 | 1643 | - 142 | 8 | 1785 | 1700 | - 85 | 5 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 01
HMS 301

PROGRAM TITLE: CHILD PROTECTIVE SERVICES

PART I - EXPENDITURES AND POSITIONS

The 24% vacancy rate is due to the stressful nature of child welfare services work which involves ensuring the safety of abused and neglected children, engaging angry parents, and providing opportunities to strengthen families.

The expenditure variance of \$37M can be attributed to:

1. Actual payroll expenses for FY 17 were less than the budgeted payroll amount of \$28M. The payroll savings which includes basic salaries, fringes, stand by pay, differential pay, etc. To address the high vacancy rate, we have an ongoing collaboration with the University of Hawaii wherein the Social Services Division (SSD) provides scholarships to students who would like to pursue a Masters in Social Work with a commitment to work for SSD for a certain period of time.
2. The budget for Purchase of Services (POS) is approximately \$57M; however, actual POS expenses and encumbrances were less than budgeted. There is a timing difference in payment of these services and the encumbrance date due to the process of inputting grant award amounts and reconciling allotments being requested with award amounts. This is further delayed by the untimely execution of contracts which was caused by shortage in POS staff.

PART II - MEASURES OF EFFECTIVENESS

2. Responding timely to new reports of potential abuse and neglect remains a high priority for SSD; however, it has been challenging to meet this measure. The number reflects the percentage of fully completed initial contacts with all necessary parties, but it does not capture Child Welfare Services' (CWS) numerous attempts to meet with individuals or cases in which investigators were able to interview some but not all of the parents and children in the case within 48 hours. SSD maintains real-time data tracking of this measure to aid in planning, supervision, and compliance with this standard.

3. The variance in the percentage of children exiting out of home care to adoption/guardianship is positive. Due to the concerted efforts of CWS staff, adoptive homes are being found for children in foster care who are not able to safely return to their families.

5. The variance in processing child abuse and neglect reports for investigation in the Child Protective Services database within 4 hours is positive and is due to increased supervision and greater prioritization of this item, establishing a tracking system, and reinforcing time management awareness of intake staff.

PART III - PROGRAM TARGET GROUPS

1. Based on preliminary data, the variance in children in out of home care returned to parents and guardians is due to a rise in the number of children in foster care resulting from an increase in parental substance abuse cases. When a child enters foster care, the most desirable outcome is for the child to be reunited safely with his/her family. The percentage of children reunifying with their parents has not changed, as can be seen in Part II, Item 1.
3. Based on preliminary data, the variance in children in out of home care for adoption and guardianship is due to a rise in the number of children in foster care resulting from an increase in parental substance abuse cases. Through the concerted efforts of CWS staff, adoptive homes are being found for children in foster care who are not able to safely return to their families.
5. The variance children in child abuse/neglect reports needing investigation/assessment is due to a revised and more accurate way of counting children for this item. Last year's number was estimated based on the number of families that were referred to CWS for investigation/assessment from CWS Intake staff while an actual count of all the children in such cases is provided this year.

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: CHILD PROTECTIVE SERVICES

**06 01 01
HMS 301**

PART IV - PROGRAM ACTIVITIES

1. Families receive a referral to Family Strengthening Services when CWS Intake staff have assessed that the children appear to be at low risk for abuse and/or neglect. Not all families that are referred take advantage of this service, and this item only counts the children that receive these services. Variance on this item is due to fewer calls to our CWS hotline regarding children who were assessed to be at low risk for abuse and/or neglect, and therefore fewer referrals for this service. The volume and type of calls to the CWS hotline is largely not under the control of CWS.

3. The variance in children with adoption/guardianship completed is positive. Due to the concerted efforts of CWS staff, adoptive homes are being found for children in foster care who are not able to safely return to their families.

4. The variance in children receiving child welfare services with confirmed harm in 6 months is in a positive direction. There is less re-abuse, because CWS staff and community partners are doing quality assessments and getting families the support that they need.

VARIANCE REPORT

PROGRAM TITLE: GENERAL SUPPORT FOR CHILD CARE
 PROGRAM-ID: HMS-302
 PROGRAM STRUCTURE NO: 060102

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|-------|-----------------------------|-----------|----------|-------|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 50.00 | 45.00 | - 5.00 | 10 | 50.00 | 45.00 | - 5.00 | 10 | 50.00 | 45.00 | - 5.00 | 10 |
| EXPENDITURES (\$1000's) | 13,312 | 7,972 | - 5,340 | 40 | 429 | 175 | - 254 | 59 | 13,138 | 13,453 | + 315 | 2 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 50.00 | 45.00 | - 5.00 | 10 | 50.00 | 45.00 | - 5.00 | 10 | 50.00 | 45.00 | - 5.00 | 10 |
| EXPENDITURES (\$1000's) | 13,312 | 7,972 | - 5,340 | 40 | 429 | 175 | - 254 | 59 | 13,138 | 13,453 | + 315 | 2 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % REGULATED CC FACILIT NO CONFRMD RPTS INJ/ABU/NEG | | 99 | 99 | + 0 | 0 | | 99 | 99 | + 0 | 0 | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # DHS-LICENSED CHILD CARE PROVIDERS | | 1247 | 1096 | - 151 | 12 | | 1170 | 1106 | - 64 | 5 | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # LICNSD PRVDRS INVESTGD FOR HEALTH/SAFTY VIOLATNS | | 32 | 30 | - 2 | 6 | | 32 | 30 | - 2 | 6 | | |
| 2. # LICENSED PROVIDERS | | 1170 | 1096 | - 74 | 6 | | 1170 | 1106 | - 64 | 5 | | |
| 3. # CHILD CARE SLOTS AVAILABLE DUE TO LICENSING | | 35729 | 36070 | + 341 | 1 | | 35729 | 36200 | + 471 | 1 | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 02
HMS 302

PROGRAM TITLE: GENERAL SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variance in positions is due to regular turnover.

The variance in expenditure for FY 17 and FY 18 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

1. The decrease in the number of licensed providers is possibly due to the additional requirements instituted by the department in February 2017 for safe sleep requirements, including training, sleep positioning, and sleep environments, that were promulgated to make clear the practices that had been instituted by child care licensing workers since 2005. Some family child care providers decided to close operations due to the safe sleep rule requirements, as they did not want household members (including renters) to have to complete the safe sleep training required every 12 months.

PART IV - PROGRAM ACTIVITIES

No significant variance.

PROGRAM TITLE: CHILD PROTECTIVE SERVICES PAYMENTS
 PROGRAM-ID: HMS-303
 PROGRAM STRUCTURE NO: 060103

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|----------------------------|---------------|-----------------|----------|-----------------------------|------------------|-----------------|----------|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 66,746 | 53,350 | - 13,396 | 20 | 10,751 | 13,470 | + 2,719 | 25 | 55,995 | 53,276 | - 2,719 | 5 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 66,746 | 53,350 | - 13,396 | 20 | 10,751 | 13,470 | + 2,719 | 25 | 55,995 | 53,276 | - 2,719 | 5 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % CHDRN OOH RET TO FAM W/IN 12 MO OF OOH PLCMT | 75 | 70 | - 5 | 7 | 75 | 70 | - 5 | 7 | | | | |
| 2. % CHDRN RET TO FAM NOT NEEDG OOH CARE W/IN 12 MO | 90 | 92 | + 2 | 2 | 90 | 90 | + 0 | 0 | | | | |
| 3. % CHDRN IN OOH PLACED IN FOSTER FAMILIES | 85 | 91 | + 6 | 7 | 85 | 87 | + 2 | 2 | | | | |
| 4. % CHDRN IN OOH RECVNG BOARD PAYMNTS | 85 | 91 | + 6 | 7 | 85 | 87 | + 2 | 2 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # CHDRN IN OOH ELIGIBLE FOR BOARD PAYMNTS | 2600 | 2627 | + 27 | 1 | 2600 | 2600 | + 0 | 0 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # RECVNG PYMNTS FOR RELATIVE/NON-REL FOSTER CARE | 2400 | 2386 | - 14 | 1 | 2400 | 2400 | + 0 | 0 | | | | |
| 2. # CHDRN RECVNG EMERGENCY SHELTER CARE | 375 | 338 | - 37 | 10 | 375 | 375 | + 0 | 0 | | | | |
| 3. # CHDRN PROVIDED PAYMNTS FOR HIGHER EDUCATION | 300 | 303 | + 3 | 1 | 300 | 300 | + 0 | 0 | | | | |
| 4. # CHDRN RECVNG PERMANENCY ASSISTANCE | 900 | 908 | + 8 | 1 | 900 | 900 | + 0 | 0 | | | | |
| 5. # CHDRN RECVNG PYMNTS FOR ADOPTION ASSISTANCE | 3500 | 3415 | - 85 | 2 | 3500 | 3400 | - 100 | 3 | | | | |
| 6. # CHDRN PROVIDED PAYMNTS FOR BOARD RELATED SVCS | 2800 | 2929 | + 129 | 5 | 2800 | 2900 | + 100 | 4 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 03
HMS 303

PROGRAM TITLE: CHILD PROTECTIVE SERVICES PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures is due to the stabilization of numbers of children and board rates over time at lower levels and rates than previously planned. However, more recently, the program has experienced an increase in the numbers of children in care. Furthermore, the program anticipates increases in expenditures due to pending lawsuits regarding foster board rates.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. The variance in the number of children in emergency shelter care is due to the increase in placement of children in resource family homes. This is a desirable outcome as it supports children in out-of-home placement in a family setting.

PROGRAM TITLE: CASH SUPPORT FOR CHILD CARE

12/9/17

PROGRAM-ID: HMS-305

PROGRAM STRUCTURE NO: 060104

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 63,543 | 24,061 | - 39,482 | 62 | 6,235 | 5,814 | - 421 | 7 | 57,308 | 57,729 | + 421 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 63,543 | 24,061 | - 39,482 | 62 | 6,235 | 5,814 | - 421 | 7 | 57,308 | 57,729 | + 421 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % FTW CLIENTS W/ CHILD CARE MEETING WRK REQUIREMTS | 32 | 37 | + 5 | 16 | 30 | 35 | + 5 | 17 | | | | |
| 2. % RECEIVING CHILD CARE AND MAINTAINING EMPLOYMENT | 84 | 77 | - 7 | 8 | 78 | 77 | - 1 | 1 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # DHS FTW PARTICIPANTS | 3500 | 3770 | + 270 | 8 | 3300 | 3300 | + 0 | 0 | | | | |
| 2. # APPLICANTS (NOT FTW) FOR CHILD CARE SUBSIDIES | 15600 | 14110 | - 1490 | 10 | 15600 | 14110 | - 1490 | 10 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # FTW PARTICIPANTS RECEIVING CHILD CARE SUBSIDIES | 550 | 919 | + 369 | 67 | 550 | 600 | + 50 | 9 | | | | |
| 2. # APPLICANTS ELIGIBLE FOR CHILD CARE SUBSIDIES | 12500 | 11157 | - 1343 | 11 | 12500 | 11157 | - 1343 | 11 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 04
HMS 305

PROGRAM TITLE: CASH SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 17 and FY 18 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. The projected percentage for FY 17 was underestimated because the number of First-to-Work (FTW) participants was anticipated to decline significantly (estimate -10%).

PART III - PROGRAM TARGET GROUPS

2. The decrease in the number of applications received may be due to the increase in the minimum wage rates and low unemployment rates, and families may no longer qualify for some level of child care subsidy assistance as they seek out or maintain employment.

PART IV - PROGRAM ACTIVITIES

1. The projected number for FY 17 was underestimated because the number of FTW participants was estimated to decline significantly (estimate -10%).

2. The decrease in the number of applications that are determined eligible was due to families that applied for child care assistance not meeting the programs' eligibility requirements, such as being over-income, not engaged in a countable activity, or electing to use a non-authorized child care provider. The number of families applying for and receiving child care assistance has steadily declined since 2010 after the Department of Human Services implemented significant adjustments to families' share of child care costs.

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|--------|----------|-----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 129.00 | 113.00 | - 16.00 | 12 | 132.00 | 113.00 | - 19.00 | 14 | 132.00 | 129.00 | - 3.00 | 2 |
| EXPENDITURES (\$1000's) | 22,301 | 19,756 | - 2,545 | 11 | 6,785 | 3,075 | - 3,710 | 55 | 14,692 | 17,640 | + 2,948 | 20 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 129.00 | 113.00 | - 16.00 | 12 | 132.00 | 113.00 | - 19.00 | 14 | 132.00 | 129.00 | - 3.00 | 2 |
| EXPENDITURES (\$1000's) | 22,301 | 19,756 | - 2,545 | 11 | 6,785 | 3,075 | - 3,710 | 55 | 14,692 | 17,640 | + 2,948 | 20 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % DECREASE ADMISSIONS TO HYCF | 5 | -4 | - 9 | 180 | 5 | 5 | + 0 | 0 | | | | |
| 2. % INCREASE MENTORING/FAMILY STRENGTH SVCS | 10 | 3 | - 7 | 70 | 10 | 3 | - 7 | 70 | | | | |
| 3. % ELIGIBLE YOUTH WHO COMPLETE HS OR GED AT HYCF | 50 | 15 | - 35 | 70 | 50 | 15 | - 35 | 70 | | | | |
| 4. % YOUTH COMPLETE TREATMENT/ANGER MGMT AT HYCF | 50 | 8 | - 42 | 84 | 50 | 50 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: AT-RISK YOUTH SERVICES

06 01 05

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE: IN-COMMUNITY YOUTH PROGRAMS
 PROGRAM-ID: HMS-501
 PROGRAM STRUCTURE NO: 06010501

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|---------|----------|-----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|-----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 14.00 | 12.00 | - 2.00 | 14 | 14.00 | 11.00 | - 3.00 | 21 | 14.00 | 14.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 12,387 | 10,151 | - 2,236 | 18 | 4,335 | 1,125 | - 3,210 | 74 | 7,313 | 9,733 | + 2,420 | 33 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 14.00 | 12.00 | - 2.00 | 14 | 14.00 | 11.00 | - 3.00 | 21 | 14.00 | 14.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 12,387 | 10,151 | - 2,236 | 18 | 4,335 | 1,125 | - 3,210 | 74 | 7,313 | 9,733 | + 2,420 | 33 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. # REGIONAL DIRECTOR/ADVISORY BOARDS ESTABLISHED | 0 | NO DATA | - 0 | 0 | 0 | NO DATA | - 0 | 0 | 0 | NO DATA | - 0 | 0 |
| 2. % DECREASE ADMISSIONS TO HYCF | 5 | -4 | - 9 | 180 | 5 | 5 | + 0 | 0 | 5 | 5 | + 0 | 0 |
| 3. % DISPROPORTIONATE MINORITY CONTACT (DMC) | 5 | NO DATA | - 5 | 100 | 5 | NO DATA | - 5 | 100 | 5 | NO DATA | - 5 | 100 |
| 4. % INCREASE MENTORING/FAMILY STRGTH SVCS PROVIDED | 10 | 3 | - 7 | 70 | 10 | 3 | - 7 | 70 | 10 | 3 | - 7 | 70 |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # YOUTH AGES 10 TO 19 | 7400 | 7400 | + 0 | 0 | 7400 | 7400 | + 0 | 0 | 7400 | 7400 | + 0 | 0 |
| 2. # OYS YOUTH SERVICE AGENCY CONTRACTS | 81 | 77 | - 4 | 5 | 80 | 78 | - 2 | 3 | 80 | 78 | - 2 | 3 |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # COLLABORATIONS INITIATED BY OYS | 3 | 3 | + 0 | 0 | 3 | 3 | + 0 | 0 | 3 | 3 | + 0 | 0 |
| 2. # SVC PROVIDER MEETINGS CONVENED | 16 | 16 | + 0 | 0 | 16 | 16 | + 0 | 0 | 16 | 16 | + 0 | 0 |
| 3. # PROVIDER TRAINING & TECHNICAL ASSISTANCE EVENTS | 6 | 6 | + 0 | 0 | 6 | 6 | + 0 | 0 | 6 | 6 | + 0 | 0 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 05 01
HMS 501

PROGRAM TITLE: IN-COMMUNITY YOUTH PROGRAMS

PART I - EXPENDITURES AND POSITIONS

The FY 17 variance in positions was due to turnover.

PART II - MEASURES OF EFFECTIVENESS

1. This measure is not available due to the lack of funding to establish regional directors and advisory boards.
2. The variance was due to a slight increase in admissions in FY 17 (43) versus FY 16 (41).
3. Data is not currently available since the analysis is done for multiple fiscal years periodically. The data is anticipated to be available in Spring of 2018.
4. The variance was due to overestimation of new services provided.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

No significant variances.

VARIANCE REPORT

PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)
 PROGRAM-ID: HMS-503
 PROGRAM STRUCTURE NO: 06010503

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|----------------------------|---------------|-----------------|----------|-----------------------------|------------------|-----------------|----------|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 115.00 | 101.00 | - 14.00 | 12 | 118.00 | 102.00 | - 16.00 | 14 | 118.00 | 115.00 | - 3.00 | 3 |
| EXPENDITURES (\$1000's) | 9,914 | 9,605 | - 309 | 3 | 2,450 | 1,950 | - 500 | 20 | 7,379 | 7,907 | + 528 | 7 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 115.00 | 101.00 | - 14.00 | 12 | 118.00 | 102.00 | - 16.00 | 14 | 118.00 | 115.00 | - 3.00 | 3 |
| EXPENDITURES (\$1000's) | 9,914 | 9,605 | - 309 | 3 | 2,450 | 1,950 | - 500 | 20 | 7,379 | 7,907 | + 528 | 7 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % YOUTH PAROLED/DISCHG. PRIOR COURT DISCHG DATE | 25 | 21 | - 4 | 16 | 25 | 25 | + 0 | 0 | 25 | 25 | + 0 | 0 |
| 2. % OF YOUTH RECOMIT TO HYCF W/IN 1 YEAR OF RELEASE | 33 | 3 | - 30 | 91 | 33 | 5 | - 28 | 85 | 33 | 5 | - 28 | 85 |
| 3. % YOUTH DO NOT ENGAGE VIOLENT ACT W/STAFF | 75 | 86 | + 11 | 15 | 75 | 75 | + 0 | 0 | 75 | 75 | + 0 | 0 |
| 4. % ELIGIBLE YOUTH WHO COMPLETE HS OR GED AT HYCF | 50 | 15 | - 35 | 70 | 50 | 15 | - 35 | 70 | 50 | 15 | - 35 | 70 |
| 5. % YOUTH COMPLETE TREATMENT/ANGER MGMT AT HYCF | 50 | 8 | - 42 | 84 | 50 | 50 | + 0 | 0 | 50 | 50 | + 0 | 0 |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # YOUTHS AGES 13 TO 18 | 100 | 66 | - 34 | 34 | 100 | 60 | - 40 | 40 | 100 | 60 | - 40 | 40 |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # YOUTH PAROLED/DISCHG PRIOR COURT DISCHG DATE | 38 | 14 | - 24 | 63 | 38 | 15 | - 23 | 61 | 38 | 15 | - 23 | 61 |
| 2. # YOUTH RECOMIT FOR FELONY OFFENSE W/IN 1 YEAR | 10 | 2 | - 8 | 80 | 10 | 5 | - 5 | 50 | 10 | 5 | - 5 | 50 |
| 3. NO. YOUTH WHO DO NOT ENGAGE VIOLENT ACT W/STAFF | 65 | 57 | - 8 | 12 | 65 | 50 | - 15 | 23 | 65 | 50 | - 15 | 23 |
| 4. NO. OF YOUTH COMPLETED HS OR GED AT HYCF | 15 | 10 | - 5 | 33 | 15 | 10 | - 5 | 33 | 15 | 10 | - 5 | 33 |
| 5. NO. YOUTH WHO COMPLETED TREATMENT/ANGER MGMT | 37 | 5 | - 32 | 86 | 37 | 30 | - 7 | 19 | 37 | 30 | - 7 | 19 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 05 03
HMS 503

PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)

PART I - EXPENDITURES AND POSITIONS

The FY 17 variance in positions was due to turnover and recruiting difficulties.

PART II - MEASURES OF EFFECTIVENESS

1. The variance was due to juvenile justice reform, resulting in a decrease in the total number of youth incarcerated at the HYCF, judiciary committing youth for longer commitment terms, and HYCF transitioning less youth on parole.
2. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a larger percentage decrease for each youth not recommitted.
3. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a more conducive positive environment.
4. The variance was due to a decrease in the total number of youth incarcerated at HYCF, youth who are committed have a history of truancy, lower grade levels, and are behind in credits with insufficient time remaining prior to minority to make up those credits, which resulted in a smaller number of youth completing their education.
5. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller percentage increase for each youth completing treatment.

PART III - PROGRAM TARGET GROUPS

1. The variance was due to a decrease in the total number of youth incarcerated at HYCF, as a result of effective juvenile justice reform.

PART IV - PROGRAM ACTIVITIES

1. The variance was due to a decrease in the number of youth incarcerated at HYCF who are eligible for early discharge, which resulted in a decreased number of youth discharged.
2. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth discharged and recommitted.
3. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a more conducive positive environment.
4. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth completing their education.
5. The variance was due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth completing treatment.

VARIANCE REPORT

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|-----------|----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 27.00 | 22.00 | - 5.00 | 19 | 28.00 | 24.00 | - 4.00 | 14 | 28.00 | 28.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 4,968 | 3,071 | - 1,897 | 38 | 565 | 516 | - 49 | 9 | 4,135 | 4,184 | + 49 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 27.00 | 22.00 | - 5.00 | 19 | 28.00 | 24.00 | - 4.00 | 14 | 28.00 | 28.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 4,968 | 3,071 | - 1,897 | 38 | 565 | 516 | - 49 | 9 | 4,135 | 4,184 | + 49 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. PERCENT OF VETERANS' SERVICES PLAN ACHIEVED | 95 | 97 | + 2 | 2 | 95 | 95 | + 0 | 0 | | | | |
| 2. % OF STATE VETERANS CEMETERY DEV PLAN ACHIEVED | 90 | 85 | - 5 | 6 | 90 | 90 | + 0 | 0 | | | | |
| 3. PERCENT OF ADVISORY BOARD PROJECTS COMPLETED | 80 | 85 | + 5 | 6 | 80 | 80 | + 0 | 0 | | | | |
| 4. % VETS ASSISTED TO APPLY REAPPLY FOR SVCS/BENEFITS | 60 | 70 | + 10 | 17 | 60 | 60 | + 0 | 0 | | | | |
| 5. PERCENT OF VETERANS' ORGANIZATIONS ASSISTED | 45 | 50 | + 5 | 11 | 45 | 45 | + 0 | 0 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. POTENTIAL # VETERANS NEEDING INFO & GEN SUPPT SVCS | 115000 | 121000 | + 6000 | 5 | 1180000 | 121000 | - 1059000 | 90 | | | | |
| 2. # VETERANS' ORGS NEEDING ASSISTANCE/SUPPORT | 175 | 175 | + 0 | 0 | 175 | 175 | + 0 | 0 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. NUMBER OF ADVISORY BOARD PROJECTS COMPLETED | 4 | 5 | + 1 | 25 | 4 | 4 | + 0 | 0 | | | | |
| 2. NUMBER OF VETERANS PROVIDED WITH SERVICES | 65000 | 59198 | - 5802 | 9 | 60000 | 60000 | + 0 | 0 | | | | |
| 3. # VETERANS' COMMUNITY, GOVT ACTIVITIES SUPPORTED | 60 | 55 | - 5 | 8 | 60 | 60 | + 0 | 0 | | | | |
| 4. # INTERMENT/INURNMENT FOR VETERANS/DEPENDENT | 900 | 1057 | + 157 | 17 | 600 | 1000 | + 400 | 67 | | | | |
| 5. NUMBER OF HITS ON OVS WEBSITE ANNUALLY | 6000 | 6500 | + 500 | 8 | 4000 | 6000 | + 2000 | 50 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 06
DEF 112

PROGRAM TITLE: SERVICES TO VETERANS

PART I - EXPENDITURES AND POSITIONS

FY 2016-17: The vacant positions at fiscal year ended were mainly caused by employees that moved due to promotions at calendar year end of 2016.

The variance in expenditures is due to a federal funding of \$1,636,720 that was not received in FY 2017.

PART II - MEASURES OF EFFECTIVENESS

Item 4. The State Office of Veterans Services has seen an increase on initial submittal of service connected disability claims and on requests for upgrade claims over the last fiscal year. Part of the reason for the increase deals with changes in Veterans Affairs rules advisories (i.e., other than honorable discharges being allowed to receive specified benefits and the continuation of the Choice Program with utilization of civilian healthcare providers) permitting more members to seek additional help.

Item 5. We have continued to see an increase in the amount of requests for information briefs for Veterans organizations and the type of organizations being supported. For example, we have received numerous senior care home requests for outreach briefs and informational brochures for Veterans and their loved ones who reside there. As more military members transition out of the military to Veterans status and join Veterans organizations, there is a constant need to update the latest information and advisories that the Department of Veterans Affairs is putting out.

PART III - PROGRAM TARGET GROUPS

Item 1. FY 2017-2018: The budgeted amount for nine months ending June 30, 2018 was entered incorrectly. The estimated budget should have been 118,000 and not 1,180,000.

PART IV - PROGRAM ACTIVITIES

Item 1. Five (5) additional Advisory Board projects were completed, with four (4) proposed projects planned.

Projects include:

- A. 2nd Annual Women's Veterans Conference.
- B. Support of neighbor island Women's Veterans Conferences on Kauai and Maui.
- C. Support of Veterans Homeless Stand Downs (Oahu, Maui).
- D. Support to Job Fairs assisting Veterans in transition.
- E. Commemorating the 50th Anniversary of the Vietnam War with events on Oahu, Molokai, Hawaii, Maui, and Kauai.

Item 4. FY 2016-17: The increase in interments/inurnments throughout the State was due in part to an aging Veteran and eligible dependent population. The estimated number of interments is expected to increase, as over 65% of the State's Veteran population is over the age of 55.

Item 5. FY 2017-18: Number of hits on the Office of Veterans' Services website increased as utilization of the Network of Care website is constantly presented in all forums of outreach services, retiree forums and with new Veteran clients seeking benefits and entitlements counseling. The estimated hits should increase as more military members separate and retire and become Veterans needing assistance.

PROGRAM TITLE: ADULT PROTECTIVE AND COMMUNITY CARE SERVICES
PROGRAM-ID: HMS-601
PROGRAM STRUCTURE NO: 060107

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 78.50 | 68.50 | - 10.00 | 13 | 78.50 | 68.50 | - 10.00 | 13 | 78.50 | 78.50 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 11,286 | 7,001 | - 4,285 | 38 | 1,781 | 1,453 | - 328 | 18 | 9,747 | 9,631 | - 116 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 78.50 | 68.50 | - 10.00 | 13 | 78.50 | 68.50 | - 10.00 | 13 | 78.50 | 78.50 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 11,286 | 7,001 | - 4,285 | 38 | 1,781 | 1,453 | - 328 | 18 | 9,747 | 9,631 | - 116 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % ELIGIBLE VULNERABLE ADULTS IN OWN HOME | 90 | 90 | + 0 | 0 | 90 | 90 | + 0 | 0 | | | | |
| 2. % ELIGIBLE VULNERABLE ADULTS IN DOMICILIARY CARE | 95 | 95 | + 0 | 0 | 95 | 95 | + 0 | 0 | | | | |
| 3. % VULNERABLE ADULTS W/ APS NOT REABUSED/NEGLECTED | 95 | 95 | + 0 | 0 | 95 | 95 | + 0 | 0 | | | | |
| 4. % SERVED BY FOSTER GP/COMPANIONS OBTAINING GOALS | 85 | 82 | - 3 | 4 | 85 | 82 | - 3 | 4 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # L-I V/D ADULTS REQUIRING IN-HOME SUPPORT SVCS | 450 | 20 | - 430 | 96 | 450 | 20 | - 430 | 96 | | | | |
| 2. # L-I V/D ADULTS REQUIRING DOMICILIARY CARE SVCS | 7 | 5 | - 2 | 29 | 6 | 4 | - 2 | 33 | | | | |
| 3. # VULNERABLE ADULTS REPORTED ABUSED OR NEGLECTED | 2235 | 2057 | - 178 | 8 | 2250 | 1893 | - 357 | 16 | | | | |
| 4. # ADULTS ELIGIBLE TO BE COMPANIONS/FOSTER GP | 250 | 213 | - 37 | 15 | 250 | 209 | - 41 | 16 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # ADULTS PROVIDED SENIOR COMPANIONS | 225 | 238 | + 13 | 6 | 215 | 150 | - 65 | 30 | | | | |
| 2. # ADULTS PROVIDED RESPITE COMPANIONS | 160 | 160 | + 0 | 0 | 160 | 165 | + 5 | 3 | | | | |
| 3. # CHILDREN PROVIDED FOSTER GRANDPARENTS | 300 | 280 | - 20 | 7 | 300 | 288 | - 12 | 4 | | | | |
| 4. # ADULTS PROVIDED CHORE SERVICES/CASE MANAGEMENT | 10 | 5 | - 5 | 50 | 7 | 5 | - 2 | 29 | | | | |
| 5. # ADULTS PROVIDED ADULT PROTECTIVE SERVICES | 780 | 709 | - 71 | 9 | 740 | 638 | - 102 | 14 | | | | |
| 6. # ADULTS WHO ARE FOSTER GRANDPARENTS | 110 | 109 | - 1 | 1 | 112 | 98 | - 14 | 13 | | | | |
| 7. # ADULTS WHO ARE SENIOR COMPANIONS | 80 | 74 | - 6 | 8 | 80 | 80 | + 0 | 0 | | | | |
| 8. # ADULTS WHO ARE RESPITE COMPANIONS | 30 | 30 | + 0 | 0 | 30 | 31 | + 1 | 3 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 01 07
HMS 601

PROGRAM TITLE: ADULT PROTECTIVE AND COMMUNITY CARE SERVICES

PART I - EXPENDITURES AND POSITIONS

The FY 17 position variance was due to difficulties in recruiting qualified employees for the Child/Adult Protective Services (C/APS) Specialist classification which resulted in periods when the C/APS positions could not be filled.

The variance in operating costs is due to position vacancies caused by retirements, staff turnover, and recruiting difficulties; and a decline in program expenditures for the Chore Services Program and the Adult Foster Care Services Program.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

1. The variance in low-income vulnerable/dependent adults requiring in-home support services is due to a continuing effort to transfer new applicants and current recipients of Chore Services to the Med-QUEST Division (MQD), since Medicaid health plan benefits provide individuals with in-home support services. The target group requiring in-home services from the Chore Services Program is declining since eligible individuals are referred to MQD for services through the Medicaid health plans.

2. The variance in low-income vulnerable/dependent adults requiring domiciliary care services is due to attrition in the Adult Foster Care Services Program. No new recipients of service payments have been approved since October 1, 2002. Medicaid health plan benefits currently assist individuals in need of domiciliary care services.

4. The variance in the number of adults eligible to be companions/foster grandparents is due to a decline in the number of adults meeting eligibility requirements and expressing interest in serving as companions to seniors in the Senior Companion Program or serving as tutors for at-risk children in the Foster Grandparent Program.

PART IV - PROGRAM ACTIVITIES

4. The variance in the number of adults provided chore services/case management is due to attrition in the Adult Foster Care Services Program, which has not approved new recipients for service cost payments since October 1, 2002. Service payments continue for only those recipients who were approved for services prior to October 1, 2002, and who continue to meet eligibility requirements. The number of Chore Services recipients receiving service payments continues to decline as the Medicaid health plans benefits provide for in-home support services for eligible individuals.

VARIANCE REPORT

PROGRAM TITLE: ASSURED STANDARD OF LIVING

12/9/17

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0602

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|-----------|-----------|-----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 1,148.00 | 946.00 | - 202.00 | 18 | 1,190.00 | 947.00 | - 243.00 | 20 | 1,190.00 | 1,053.00 | - 137.00 | 12 |
| EXPENDITURES (\$1000's) | 2,881,550 | 2,724,556 | - 156,994 | 5 | 289,074 | 274,421 | - 14,653 | 5 | 2,727,179 | 2,689,945 | - 37,234 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 1,148.00 | 946.00 | - 202.00 | 18 | 1,190.00 | 947.00 | - 243.00 | 20 | 1,190.00 | 1,053.00 | - 137.00 | 12 |
| EXPENDITURES (\$1000's) | 2,881,550 | 2,724,556 | - 156,994 | 5 | 289,074 | 274,421 | - 14,653 | 5 | 2,727,179 | 2,689,945 | - 37,234 | 1 |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| 1. % ABD CLIENTS EXITING PRGRM DUE TO SSI/SS BENEFITS | 5.6 | 23 | + 17.4 | 311 | 5.6 | 23 | + 17.4 | 311 | | | | |
| 2. % OF GA INDIVIDUALS EXITING THE PROGRAM | 48 | 14 | - 34 | 71 | 18 | 14 | - 4 | 22 | | | | |
| 3. PUBLIC HOUSING AVG MONTHLY RENT PAYMENT (\$) | 172.14 | 299.91 | + 127.77 | 74 | 175 | 299.91 | + 124.91 | 71 | | | | |
| 4. % LTC CLIENTS RCVNG CARE UNDR HME/COM PRG | 68 | 70 | + 2 | 3 | 70 | 70 | + 0 | 0 | | | | |
| 5. % WORK PRGM CLIENTS EXITED, FOUND EMPLOYMENT | 5 | 4 | - 1 | 20 | 3 | 3 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: ASSURED STANDARD OF LIVING

06 02

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

PROGRAM TITLE: MONETARY ASSISTANCE FOR GENERAL NEEDS

12/9/17

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060201

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|---------|----------|-----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 100,316 | 50,473 | - 49,843 | 50 | 15,041 | 13,745 | - 1,296 | 9 | 85,275 | 80,867 | - 4,408 | 5 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 100,316 | 50,473 | - 49,843 | 50 | 15,041 | 13,745 | - 1,296 | 9 | 85,275 | 80,867 | - 4,408 | 5 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % ABD CLIENTS EXITING PRGRM DUE TO SSI/SS BENEFITS | 5.6 | 23 | + 17.4 | 311 | 5.6 | 23 | + 17.4 | 311 | | | | |
| 2. % OF GA INDIVIDUALS EXITING THE PROGRAM | 48 | 14 | - 34 | 71 | 18 | 14 | - 4 | 22 | | | | |
| 3. % AVE INCOME AVAILABLE FOR NON-HOUSING COSTS | 28 | NO DATA | - 28 | 100 | 28 | NO DATA | - 28 | 100 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: MONETARY ASSISTANCE FOR GENERAL NEEDS

06 02 01

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

PROGRAM TITLE: AGED, BLIND AND DISABLED PAYMENTS
 PROGRAM-ID: HMS-202
 PROGRAM STRUCTURE NO: 06020102

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|--------|----------|------|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 4,029 | 3,245 | - 784 | 19 | 1,179 | 1,160 | - 19 | 2 | 2,850 | 2,869 | + 19 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 4,029 | 3,245 | - 784 | 19 | 1,179 | 1,160 | - 19 | 2 | 2,850 | 2,869 | + 19 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % INDIVIDUALS EXITING PGM DUE TO SSI/SS BENEFITS | 5.6 | 23 | + 17.4 | 311 | 5.6 | 23 | + 17.4 | 311 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # INDIVIDUALS ELIGIBLE FOR BENEFITS | 928 | 800 | - 128 | 14 | 850 | 800 | - 50 | 6 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD | 321 | 340 | + 19 | 6 | 321 | 363 | + 42 | 13 | | | | |
| 2. # APPLICATIONS APPROVED EACH MONTH FOR AABD PGM | 40 | 34 | - 6 | 15 | 40 | 34 | - 6 | 15 | | | | |
| 3. # AABD CLIENTS EXITING PGM DUE TO SSI/SS BENEFITS | 4 | 107 | + 103 | 2575 | 10 | 107 | + 97 | 970 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 01 02
HMS 202

PROGRAM TITLE: AGED, BLIND AND DISABLED PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Percentage of actual closures based on 465 closures, of which 107 were due to unearned income (SSI/SSDI). Total program participants dropped from 918 in State FY 16 to 800 (-14%) in State FY 17.

PART III - PROGRAM TARGET GROUPS

1. Decrease in number of applications and subsequent approvals and increase in the number of SSI/SS approvals result in a net decrease in eligible clients.

PART IV - PROGRAM ACTIVITIES

2. Decrease in the total number of applications submitted.
3. Planned figures were entered incorrectly and should have been 104 for FY 17 and 107 for FY 18. The corrected planned figures would result in no significant variance between planned and actuals.

VARIANCE REPORT

PROGRAM TITLE: GENERAL ASSISTANCE PAYMENTS
 PROGRAM-ID: HMS-204
 PROGRAM STRUCTURE NO: 06020103

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 23,889 | 22,769 | - 1,120 | 5 | 8,205 | 7,748 | - 457 | 6 | 15,684 | 16,141 | + 457 | 3 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 23,889 | 22,769 | - 1,120 | 5 | 8,205 | 7,748 | - 457 | 6 | 15,684 | 16,141 | + 457 | 3 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % INDIVIDLS EXIT DUE TO AMELIORATION OF DISABIL | 48 | 14 | - 34 | 71 | 18 | 14 | - 4 | 22 | | | | |
| 2. % INDIVIDLS EXIT DUE TO SSI/SS BENEFITS | 14 | 9 | - 5 | 36 | 11 | 9 | - 2 | 18 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # INDIVIDUALS ELIGIBLE FOR GA BENEFITS | 5333 | 5547 | + 214 | 4 | 5650 | 5547 | - 103 | 2 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD | 338 | 346 | + 8 | 2 | 338 | 346 | + 8 | 2 | | | | |
| 2. # APPLICATIONS APPROVED FOR GA | 780 | 662 | - 118 | 15 | 780 | 662 | - 118 | 15 | | | | |
| 3. # CASES CLOSED DUE TO NO LONGER DISABLED DETERMNTN | 780 | 788 | + 8 | 1 | 1017 | 788 | - 229 | 23 | | | | |
| 4. # CASES CLOSED DUE TO SSI/SS BENEFITS | 380 | 513 | + 133 | 35 | 654 | 513 | - 141 | 22 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 01 03
HMS 204

PROGRAM TITLE: GENERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

1. The percentage of planned temporarily disabled individuals who were no longer disabled, 48% was unreasonably high. A reasonable planned percentage should have been 20% based on actual number of individuals whose condition was ameliorated from prior years. Furthermore, physical disability tends to be situational; therefore, the period of disability for physical disability tends to be shorter than for mental disability. Consequently, the composition of the disability types in the population of temporarily disabled individuals must be examined in the planned data.

2. Number of recipients exiting the program due to eligibility for SSI decreased in FY 17 possibly due to a slowdown in Social Security Administration approval of disability determinations.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. Decrease in the temporarily disabled population leads to a decrease in unduplicated individual application submittals.

4. Referrals to SSI/SS for clients disabled 12 months or more increased leading to a greater pool of SSI/SS approvals. These approvals trigger the increase in the number of closures due to receipt of SSI/SS benefits.

PROGRAM TITLE: FEDERAL ASSISTANCE PAYMENTS

PROGRAM-ID: HMS-206

PROGRAM STRUCTURE NO: 06020104

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|---------|----------|-----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|-----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 5,704 | 37 | - 5,667 | 99 | 0 | 0 | + 0 | 0 | 5,704 | 0 | - 5,704 | 100 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 5,704 | 37 | - 5,667 | 99 | 0 | 0 | + 0 | 0 | 5,704 | 0 | - 5,704 | 100 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % AVE SHELTER COSTS FOR RENT AFTER ENERGY CREDITS | 72 | NO DATA | - 72 | 100 | 72 | NO DATA | - 72 | 100 | | | | |
| 2. % AVE INCOME AVAILABLE FOR NON-HOUSING COSTS | 28 | NO DATA | - 28 | 100 | 28 | NO DATA | - 28 | 100 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # HOUSEHOLDS ELIGIBLE FOR BENEFITS | 8868 | 8954 | + 86 | 1 | 8868 | 8954 | + 86 | 1 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. APPLICANTS APPROVED FOR ENERGY CREDIT IN OPEN ENROL | 8331 | 8070 | - 261 | 3 | 8331 | 8070 | - 261 | 3 | | | | |
| 2. APPLICANTS APPROVED FOR A CRISIS CREDIT AT APPLICANT | 537 | 884 | + 347 | 65 | 537 | 884 | + 347 | 65 | | | | |
| 3. AVERAGE ENERGY CREDIT | 580 | 525 | - 55 | 9 | 580 | 525 | - 55 | 9 | | | | |
| 4. AVERAGE CRISIS CREDIT | 324 | 423.31 | + 99.31 | 31 | 334 | 423 | + 89 | 27 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 01 04
HMS 206

PROGRAM TITLE: FEDERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 17 and FY 18 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Low Income Home Energy Assistance Program (LIHEAP) applicants are not asked what their total shelter expenses entail; information is not available.
2. LIHEAP applicants are not asked what their total shelter expenses entail; information is not available.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. This is the 4th year that crisis credit is being offered and available if the Energy Credit was not received - more people are becoming aware of this program, thus, the increase.
4. The Crisis Credit increase could be attributable to increased energy bills.

VARIANCE REPORT

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY
 PROGRAM-ID: HMS-211
 PROGRAM STRUCTURE NO: 06020106

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 66,694 | 24,422 | - 42,272 | 63 | 5,657 | 4,837 | - 820 | 14 | 61,037 | 61,857 | + 820 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 66,694 | 24,422 | - 42,272 | 63 | 5,657 | 4,837 | - 820 | 14 | 61,037 | 61,857 | + 820 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % FAMILIES W/ REDUCED ASSISTANCE DUE TO INCOME | 46 | 43 | - 3 | 7 | 46 | 43 | - 3 | 7 | | | | |
| 2. % FAMILIES EXITING PGM DUE TO INCREASE IN INCOME | 13.3 | 13 | - 0.3 | 2 | 16 | 13 | - 3 | 19 | | | | |
| 3. % FAMILIES EXITING PGM DUE TO CHILD AGE MAJORITY | 4 | 4.2 | + 0.2 | 5 | 4 | 4 | + 0 | 0 | | | | |
| 4. % CHILD ONLY CASES | 28 | 30 | + 2 | 7 | 28 | 30 | + 2 | 7 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # ELIGIBLE FAMILIES | 7053 | 5251 | - 1802 | 26 | 7053 | 5251 | - 1802 | 26 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. AVERAGE MONTHLY PAYMENT PER FAMILY | 567 | 571 | + 4 | 1 | 567 | 571 | + 4 | 1 | | | | |
| 2. AVERAGE APPLICATIONS APPROVED MONTHLY FOR TANF | 439 | 383 | - 56 | 13 | 439 | 383 | - 56 | 13 | | | | |
| 3. # CHILD ONLY CASES | 1906 | 1718 | - 188 | 10 | 1906 | 1718 | - 188 | 10 | | | | |
| 4. # FAMILIES WITH INCOME | 3180 | 2391 | - 789 | 25 | 3180 | 2391 | - 789 | 25 | | | | |
| 5. # FAMILIES CLOSED DUE TO INCOME | 1142 | 2074 | + 932 | 82 | 1142 | 2074 | + 932 | 82 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 01 06
HMS 211

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 17 is due to the reduction of eligible recipients.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

1. Decrease in Temporary Assistance for Needy Families (TANF) caseload continued in FY 17 and is possibly attributable to the healthy job market where a lot of entry level services positions are offering \$10 per hour starting pay. A part-time job of 20 hours per week would provide gross earnings of \$866, while the TANF payment standard for a household of three is \$763.

PART IV - PROGRAM ACTIVITIES

2. Decrease in approved applications due to decrease in total applications.
3. Decrease in child only cases due to decrease in eligible cases.
4. Decrease in the number of active households with income due to decrease in overall caseload.
5. The increase in the number of families closing due to income could be attributable to the healthy job market and higher starting pay for entry level jobs.

VARIANCE REPORT

PROGRAM TITLE: HOUSING ASSISTANCE

12/9/17

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060202

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|---------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 349.00 | 249.00 | - 100.00 | 29 | 391.00 | 250.00 | - 141.00 | 36 | 391.00 | 348.00 | - 43.00 | 11 |
| EXPENDITURES (\$1000's) | 192,595 | 188,142 | - 4,453 | 2 | 30,749 | 32,696 | + 1,947 | 6 | 160,032 | 117,998 | - 42,034 | 26 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 349.00 | 249.00 | - 100.00 | 29 | 391.00 | 250.00 | - 141.00 | 36 | 391.00 | 348.00 | - 43.00 | 11 |
| EXPENDITURES (\$1000's) | 192,595 | 188,142 | - 4,453 | 2 | 30,749 | 32,696 | + 1,947 | 6 | 160,032 | 117,998 | - 42,034 | 26 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. PUB HSG AVG MONTHLY RENT PAYMENT (\$) | 172.14 | 299.91 | + 127.77 | 74 | 175 | 299.91 | + 124.91 | 71 | | | | |
| 2. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS | 21 | 20 | - 1 | 5 | 26 | 20 | - 6 | 23 | | | | |
| 3. AVG MONTHLY RENT SUPPLEMENT PAYMENT | 214.24 | 387.3 | + 173.06 | 81 | 250 | 387.3 | + 137.3 | 55 | | | | |
| 4. # CLIENTS TO PERMANENT HOUS FROM SHELTER PRGRMS | 2400 | 2673 | + 273 | 11 | 2400 | 2450 | + 50 | 2 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: HOUSING ASSISTANCE

06 02 02

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE: RENTAL HOUSING SERVICES

12/9/17

PROGRAM-ID: HMS-220

PROGRAM STRUCTURE NO: 06020201

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|----------------------------|---------------|-----------------|----------|-----------------------------|------------------|-----------------|----------|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 221.00 | 149.00 | - 72.00 | 33 | 221.00 | 151.00 | - 70.00 | 32 | 221.00 | 221.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 92,048 | 114,458 | + 22,410 | 24 | 22,864 | 18,968 | - 3,896 | 17 | 68,590 | 56,904 | - 11,686 | 17 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 221.00 | 149.00 | - 72.00 | 33 | 221.00 | 151.00 | - 70.00 | 32 | 221.00 | 221.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 92,048 | 114,458 | + 22,410 | 24 | 22,864 | 18,968 | - 3,896 | 17 | 68,590 | 56,904 | - 11,686 | 17 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. PUB. HSG .AVG MONTHLY RENT PAYMENT (\$) | 172.14 | 299.91 | + 127.77 | 74 | 175 | 299.91 | + 124.91 | 71 | | | | |
| 2. PUB. HSG. AVG. MO. INC. OF RESIDENTS-ELDERLY (\$) | 1940.29 | 951.06 | - 989.23 | 51 | 1950 | 951.06 | - 998.94 | 51 | | | | |
| 3. PUB. HSG. AVG. MO. INC. OF RESIDENTS-NON-ELDERLY | 2915.93 | 1525.73 | - 1390.2 | 48 | 3000 | 1525.73 | - 1474.27 | 49 | | | | |
| 4. PUB. HSG. AVG. MO. TURNOVER RATE OF HSG. UNITS | 21 | 20 | - 1 | 5 | 26 | 20 | - 6 | 23 | | | | |
| 5. FEDERAL GRADING SYS FOR PUBLIC HSG AGENCIES (PH | 83 | 87.5 | + 4.5 | 5 | 90 | 87.5 | - 2.5 | 3 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. AVG # PUB HSG APPLICANTS ON WAITNG LIST PER MONTH | 15145 | 12413 | - 2732 | 18 | 15000 | 12413 | - 2587 | 17 | | | | |
| 2. AVG # OF OCCUPIED PUBLIC HSG DWELLING UNITS PER MO | 4800 | 5246 | + 446 | 9 | 4800 | 5246 | + 446 | 9 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. TOTAL NEW PUB HSG APPLCTNS PROCESSED | 2500 | 1178 | - 1322 | 53 | 2500 | 1178 | - 1322 | 53 | | | | |
| 2. AVE NO. OF HOUSEHOLDS PLACED IN PUB HSG PER MONTH | 33 | 33 | + 0 | 0 | 30 | 33 | + 3 | 10 | | | | |
| 3. # OF RE-EXAM (PUB HSG) | 4774 | 2596 | - 2178 | 46 | 4500 | 2596 | - 1904 | 42 | | | | |
| 4. # OF EVICTIONS FROM HSG | 30 | 67 | + 37 | 123 | 30 | 67 | + 37 | 123 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 02 01
HMS 220

PROGRAM TITLE: RENTAL HOUSING SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in position counts is mainly attributable to the shortage of applicants for available positions.

The variance between the appropriation and expenditure is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

1. The increase in rent is due to federal and state rental calculation that are based on residents' income.

2 & 3. The decrease in income is due to the fact that Hawaii has experienced a severe housing crisis and the Hawaii Public Housing Authority is absorbing greater numbers of previously homeless into public housing.

PART III - PROGRAM TARGET GROUPS

1. The number of applicants is due to the increased demand for additional public housing.

PART IV - PROGRAM ACTIVITIES

1. The decrease is the result of the Department of Housing and Urban Development's requirement to recertify each tenant annually.

3. The number of reexaminations has decreased due to Public Housing Agency (PHA)/Department of Housing and Urban Development (HUD) rules.

4. The increase is due to failure to comply with PHA/HUD housing rules.

VARIANCE REPORT

PROGRAM TITLE: HPHA ADMINISTRATION
 PROGRAM-ID: HMS-229
 PROGRAM STRUCTURE NO: 06020206

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|--------|----------|-----|-----------------------------|-----------|----------|-----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 98.00 | 71.00 | - 27.00 | 28 | 127.00 | 68.00 | - 59.00 | 46 | 127.00 | 98.00 | - 29.00 | 23 |
| | 43,013 | 11,623 | - 31,390 | 73 | 1,414 | 2,766 | + 1,352 | 96 | 43,675 | 8,298 | - 35,377 | 81 |
| | 98.00 | 71.00 | - 27.00 | 28 | 127.00 | 68.00 | - 59.00 | 46 | 127.00 | 98.00 | - 29.00 | 23 |
| | 43,013 | 11,623 | - 31,390 | 73 | 1,414 | 2,766 | + 1,352 | 96 | 43,675 | 8,298 | - 35,377 | 81 |
| | | | | | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | |
| | | | | | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % OF FEDERAL CAPITAL FUNDS EMCUMBERED | | | | | NO DATA | 86 | + 86 | 0 | 90 | 86 | - 4 | 4 |
| 2. % OF STATE CAPITAL FUNDS ENCUMBERED | | | | | NO DATA | 72 | + 72 | 0 | 100 | 72 | - 28 | 28 |
| 3. % VARIATION IN HPHA OPER EXPEND COMPARE TO ALLOTMT | | | | | 6 | 1 | - 5 | 83 | 6 | 1 | - 5 | 83 |
| 4. # OF PERSONNEL TURNOVERS PER YEAR | | | | | 25 | 24 | - 1 | 4 | 25 | 24 | - 1 | 4 |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. NUMBER OF EMPLOYEES IN HPHA | | | | | 282 | 239 | - 43 | 15 | 300 | 239 | - 61 | 20 |
| 2. # OF LOWEST LEVEL PROGRAMS ADMINISTERED | | | | | 3 | 3 | + 0 | 0 | 3 | 3 | + 0 | 0 |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # OF FEDERALLY FUNDED CONTRACTS PROCESSED ANNUALLY | | | | | 164 | 47 | - 117 | 71 | 160 | 47 | - 113 | 71 |
| 2. NUMBER OF STATE FUNDED CONTRACTS PROCESSED ANNUALY | | | | | 35 | 84 | + 49 | 140 | 35 | 84 | + 49 | 140 |
| 3. AMOUNT OF GRANTS RECEIVED ANNUALLY | | | | | 3 | 4 | + 1 | 33 | 3 | 4 | + 1 | 33 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 02 06
HMS 229

PROGRAM TITLE: HPHA ADMINISTRATION

PART I - EXPENDITURES AND POSITIONS

The variance in position counts is mainly attributable to the shortage of applicants for available positions.

The variance between the appropriation and expenditure is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

1. No prior measurement; however, a 75 to 90 percent encumbrance should be expected depending on contract variables and fiscal year appropriations.
2. No prior measurement; however, a 75 to 90 percent encumbrance should be expected depending on contract variables and fiscal year appropriations.
3. Projected overall expenditures for the Hawaii Public Housing Authority (HPHA) was more accurate than anticipated.

PART III - PROGRAM TARGET GROUPS

1. Number of employees in the HPHA falls short of target because there is a lack of applicants to fill vacant positions.

PART IV - PROGRAM ACTIVITIES

1. The number of federal contracts processed annually decreased as a result of HPHA's internal contract definition.
2. The number of State contracts processed annually increased as a result of HPHA's internal contract definition.

3. HPHA's grants consist of Department of Housing and Urban Development operating subsidy, Federal Capital, and State Capital and Resident Opportunities and Self-Sufficiency (ROSS). The variance is the result of not including the ROSS grant previously.

STATE OF HAWAII

PROGRAM TITLE: RENTAL ASSISTANCE SERVICES
 PROGRAM-ID: HMS-222
 PROGRAM STRUCTURE NO: 06020213

VARIANCE REPORT

REPORT V61
 12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----------|-----------------------------|--------|----------|----------|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| | 19.00 | 19.00 | + 0.00 | 0 | 32.00 | 23.00 | - 9.00 | 28 | 32.00 | 18.00 | - 14.00 | 44 |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 26,744 | 33,818 | + 7,074 | 26 | 614 | 9,259 | + 8,645 | 1,408 | 26,911 | 27,777 | + 866 | 3 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| | 19.00 | 19.00 | + 0.00 | 0 | 32.00 | 23.00 | - 9.00 | 28 | 32.00 | 18.00 | - 14.00 | 44 |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 26,744 | 33,818 | + 7,074 | 26 | 614 | 9,259 | + 8,645 | 1,408 | 26,911 | 27,777 | + 866 | 3 |
| | | | | | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | |
| | | | | | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. AVG MONTHLY GROS RENT FOR RENT SUPLEMNT RECIPIENTS | | | | | | | | | | | | |
| | | 597.82 | 1006.75 | + 408.93 | 68 | 600 | 1006.75 | + 406.75 | 68 | | | |
| 2. AVERAGE MONTHLY RENT SUPPLEMENT PAYMENT | | | | | | | | | | | | |
| | | 214.24 | 387.3 | + 173.06 | 81 | 250 | 387.3 | + 137.3 | 55 | | | |
| 3. FEDERAL GRADING SYS FOR PH AGENCIES (SEC 8 MGMT) | | | | | | | | | | | | |
| | | 143 | 145 | + 2 | 1 | 150 | 145 | - 5 | 3 | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. NO. APPLICANTS ON STATE SUBSIDY WAITING LISTS | | | | | | | | | | | | |
| | | 4310 | 12773 | + 8463 | 196 | 4310 | 12773 | + 8463 | 196 | | | |
| 2. # APPLICATNS ON FED SUB WAITING LIST | | | | | | | | | | | | |
| | | 1200 | 11384 | + 10184 | 849 | 1200 | 11384 | + 10184 | 849 | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. TOT # OF STATE RENT SUP'L & SEC 8 APPL PROCESSED | | | | | | | | | | | | |
| | | 1083 | 11083 | + 10000 | 923 | 1000 | 11083 | + 10083 | 1008 | | | |
| 2. NO. OF RE-EXAMINATNS OF STATE RENT SUPPL & SEC 8 | | | | | | | | | | | | |
| | | 1865 | 2142 | + 277 | 15 | 2000 | 2142 | + 142 | 7 | | | |
| 3. TOTAL # OF FED SEC 8 UNITS INSPECTED | | | | | | | | | | | | |
| | | 20 | 21 | + 1 | 5 | 20 | 21 | + 1 | 5 | | | |
| 4. TOT # OF STATE RENT SUPPL UNITS INSPECTED | | | | | | | | | | | | |
| | | 1800 | 1650 | - 150 | 8 | 1800 | 1650 | - 150 | 8 | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 02 13
HMS 222

PROGRAM TITLE: RENTAL ASSISTANCE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance between the appropriation and expenditure is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

1. Monthly rent is tied to market rent prices and size of the units rented. Increase is likely due to the pool of current tenants renting larger units.
2. The average monthly rent supplement payment increased as a result of legislation.

PART III - PROGRAM TARGET GROUPS

1. The increase in applicants is the result of the increased need of low-income families needing housing and the two mass application events during the fiscal year.
2. The increase in applicants is the result of the increased need of low-income families needing housing and the federal Section 8 waiting list being opened in mid-year to process additional applicants.

PART IV - PROGRAM ACTIVITIES

1. The increased in applications processed is the metric now including both State and federal data and the mass application events.
2. Re-examinations have increased as a result of improvements in preparation and quality of our workers.

STATE OF HAWAII
PROGRAM TITLE: HOMELESS SERVICES
PROGRAM-ID: HMS-224
PROGRAM STRUCTURE NO: 06020215

VARIANCE REPORT

REPORT V61
12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 11.00 | 10.00 | - 1.00 | 9 | 11.00 | 8.00 | - 3.00 | 27 | 11.00 | 11.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 30,790 | 28,243 | - 2,547 | 8 | 5,857 | 1,703 | - 4,154 | 71 | 20,856 | 25,019 | + 4,163 | 20 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 11.00 | 10.00 | - 1.00 | 9 | 11.00 | 8.00 | - 3.00 | 27 | 11.00 | 11.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 30,790 | 28,243 | - 2,547 | 8 | 5,857 | 1,703 | - 4,154 | 71 | 20,856 | 25,019 | + 4,163 | 20 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. # CLIENTS W/ PERM HOUSING DUE TO HOMELESS OUTREACH | 500 | 669 | + 169 | 34 | 500 | 700 | + 200 | 40 | | | | |
| 2. # CLIENTS W/ PERM HOUSING DUE TO SHELTER PROGRAM | 2400 | 2673 | + 273 | 11 | 2400 | 2450 | + 50 | 2 | | | | |
| 3. % CLIENTS MAINTAIN HOUSING THROUGH EMERGENCY GRANT | 85 | 92 | + 7 | 8 | 85 | 90 | + 5 | 6 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # CLIENTS SERVED BY OUTREACH HOMELESS PROVIDERS | 9000 | 9153 | + 153 | 2 | 9000 | 9000 | + 0 | 0 | | | | |
| 2. # CLIENTS SERVED BY EMERGENCY/TRANSITIONAL SHELTER | 8000 | 7967 | - 33 | 0 | 8000 | 8000 | + 0 | 0 | | | | |
| 3. # APPLICATIONS FOR STATE HOMELESS GRANTS | 600 | 354 | - 246 | 41 | 600 | 350 | - 250 | 42 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # CLIENT NIGHTS PROVIDED BY EMERGENCY SHELTERS | 400000 | 382885 | - 17115 | 4 | 400000 | 400000 | + 0 | 0 | | | | |
| 2. # CLIENT NIGHTS PROVIDED BY TRANSITIONAL SHELTER | 800000 | 632910 | - 167090 | 21 | 800000 | 570000 | - 230000 | 29 | | | | |
| 3. # CLIENT CASE PLANS DEVELOPED FOR STIPEND PROGRAM | 5000 | 4578 | - 422 | 8 | 5000 | 4500 | - 500 | 10 | | | | |
| 4. # CLIENT INTAKES COMPLETED FOR OUTREACH/STIPEND | 12500 | 9384 | - 3116 | 25 | 12500 | 8500 | - 4000 | 32 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 02 15
HMS 224

PROGRAM TITLE: HOMELESS SERVICES

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

1. The 34% positive variance in the number of clients obtaining permanent housing due to homeless outreach is a result of more coordinated and assertive homeless outreach efforts and the availability of permanent housing options such as the State's Housing First program (HF). HF allows for unsheltered homeless to be rapidly placed in housing with robust social services.

2. The number of clients who transitioned from homeless shelters into permanent housing exceeded our planned goal by 11% or 273 individuals. This reflects the systemic change of focus toward permanent housing; the availability of permanent supportive housing through HF; and other rental subsidies, such as the Coordinated State Homeless Initiative (CSHI) through Aloha United Way (AUW), increased funding for the State Homeless Emergency Grant (SHEG) and Homeless Placement Program (HPP) programs, Rent to Work, Section 8, and the Department of Housing and Urban Development-Veterans Affairs Supportive Housing (HUD-VASH) resources.

PART III - PROGRAM TARGET GROUPS

3. The number of applications decreased by 41% due to systemic change and the availability of other rental subsidies, such as CSHI through AUW, increased funding for SHEG and HPP programs, Rent to Work, Section 8, and HUD-VASH resources. The reduced amount of applications allowed for increased financial assistance for qualifying clients to either maintain or obtain permanent housing.

PART IV - PROGRAM ACTIVITIES

2. The number of actual client nights provided by transitional shelters was 632,910, a variance of -21%. This reflects the systemic change of focus toward permanent housing from homeless prevention/diversion services such as CSHI, SHEG, and HPP programs to the initial point of contact of the outreach and emergency shelter providers.

4. The number of client intakes completed by Outreach was 9,384, a variance of -25%. This reflects changes made to the outreach services and how the program tracks service activities which focuses on meaningful housing plans working towards permanent housing goals. It also aligns with the systemic change of focus toward permanent housing from less prevention/diversion services such as CSHI, SHEG, and HPP to the initial point of contact of the outreach and emergency shelter providers.

STATE OF HAWAII
PROGRAM TITLE: HEALTH CARE
PROGRAM-ID:
PROGRAM STRUCTURE NO: 060203

VARIANCE REPORT

REPORT V61
12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | | |
|---|---------------------|-----------|----------|--------|-----------------------------|-----------|----------|--------|-----------------------------|-----------|----------|--------|---|
| | BUDGETED | ACTUAL | + CHANGE | % | BUDGETED | ACTUAL | + CHANGE | % | BUDGETED | ESTIMATED | + CHANGE | % | |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + | 0.00 | 0.00 | 0.00 | + | 0.00 | 0.00 | 0.00 | + | 0.00 | 0 |
| EXPENDITURES (\$1000's) | 2,517,199 | 2,437,423 | - | 79,776 | 233,922 | 220,073 | - | 13,849 | 2,417,546 | 2,431,395 | + | 13,849 | 1 |
| TOTAL COSTS | | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + | 0.00 | 0.00 | 0.00 | + | 0.00 | 0.00 | 0.00 | + | 0.00 | 0 |
| EXPENDITURES (\$1000's) | 2,517,199 | 2,437,423 | - | 79,776 | 233,922 | 220,073 | - | 13,849 | 2,417,546 | 2,431,395 | + | 13,849 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | | |
| | PLANNED | ACTUAL | + CHANGE | % | PLANNED | ESTIMATED | + CHANGE | % | | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | | |
| 1. % SSI RECPNTS-LICNSD/CERTFD DOM CARE/MED FAC SSP | 95 | 95 | + | 0 | 95 | 95 | + | 0 | | | | | |
| 2. % MANAGED CARE PYMNT DEVOTD TO DIRECT HTH CARE | 90 | 90 | + | 0 | 90 | 90 | + | 0 | | | | | |
| 3. % LTC CLIENTS RCVNG CARE UNDER HME/COM PRG | 68 | 70 | + | 2 | 70 | 70 | + | 0 | | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: HEALTH CARE

06 02 03

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: COMMUNITY-BASED RESIDENTIAL SUPPORT
 PROGRAM-ID: HMS-605
 PROGRAM STRUCTURE NO: 06020304

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | | | | |
|---|---------------------|--------|----------|------|-----------------------------|-----------|----------|---|-----------------------------|-----------|----------|--------|---|------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % | | | |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + | 0.00 | 0 | 0.00 | 0.00 | + | 0.00 | 0 | 0.00 | 0.00 | + | 0.00 | 0 |
| EXPENDITURES (\$1000's) | 17,811 | 17,753 | - | 58 | 0 | 4,440 | 4,379 | - | 61 | 1 | 13,371 | 13,432 | + | 61 | 0 |
| TOTAL COSTS | | | | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + | 0.00 | 0 | 0.00 | 0.00 | + | 0.00 | 0 | 0.00 | 0.00 | + | 0.00 | 0 |
| EXPENDITURES (\$1000's) | 17,811 | 17,753 | - | 58 | 0 | 4,440 | 4,379 | - | 61 | 1 | 13,371 | 13,432 | + | 61 | 0 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | | | | |
| 1. % SSI RECPNTS-LICNSD/CERTFD DOM CARE/MED FAC SSP | 95 | 95 | + | 0 | 0 | 95 | 95 | + | 0 | 0 | | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | | | | |
| 1. # SSI RECPNTS IN LICNSD/CERTFD DOM CARE/ MED FAC | 2719 | 2694 | - | 25 | 1 | 2831 | 2679 | - | 152 | 5 | | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | | | | |
| 1. AVE SSI RECPNTS IN TYPE I ARCHS/DD DOM CARE W/ SSP | 1111 | 1117 | + | 6 | 1 | 1070 | 1091 | + | 21 | 2 | | | | | |
| 2. AVE SSI/SSP RECPNTS PLACED IN TYPE II ARCHS | 28 | 28 | + | 0 | 0 | 31 | 27 | - | 4 | 13 | | | | | |
| 3. AVE SSI/SSP RECPNTS PLACED IN CCFFH | 1386 | 1348 | - | 38 | 3 | 1532 | 1359 | - | 173 | 11 | | | | | |
| 4. AVE NO. OF SSI/SSP RECPNTS PLACED IN MED FACILITY | 194 | 201 | + | 7 | 4 | 198 | 202 | + | 4 | 2 | | | | | |

**VARIANCE REPORT NARRATIVE
FY 2017 AND FY 2018**

**06 02 03 04
HMS 605**

PROGRAM TITLE: COMMUNITY-BASED RESIDENTIAL SUPPORT

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

No significant variance.

VARIANCE REPORT

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|-----------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 2,499,388 | 2,419,670 | - 79,718 | 3 | 229,482 | 215,694 | - 13,788 | 6 | 2,404,175 | 2,417,963 | + 13,788 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 2,499,388 | 2,419,670 | - 79,718 | 3 | 229,482 | 215,694 | - 13,788 | 6 | 2,404,175 | 2,417,963 | + 13,788 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % MANAGD CARE PYMNTS DEVOTD TO DIRECT HTH CARE | 90 | 90 | + 0 | 0 | 90 | 90 | + 0 | 0 | | | | |
| 2. % MANAGED CARE CLIENTS SATISFIED WITH THE PROGRAM | 60 | 59 | - 1 | 2 | 62 | 60 | - 2 | 3 | | | | |
| 3. # MANAGED CARE CLIENTS AS % OF TOTAL CLIENTS | 99 | 99 | + 0 | 0 | 99 | 99 | + 0 | 0 | | | | |
| 4. % LTC CLIENTS RCVNG CARE UNDR HME/COM PRG | 68 | 70 | + 2 | 3 | 70 | 70 | + 0 | 0 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # ELIGIBLE AGED, BLIND & DISABLED PERSONS | 50736 | 50779 | + 43 | 0 | 50000 | 51000 | + 1000 | 2 | | | | |
| 2. # ELIGIBLE PERSONS FOR QUEST MANAGED CARE PRGRM | 299622 | 349461 | + 49839 | 17 | 320000 | 360000 | + 40000 | 13 | | | | |
| 3. # ELIGIBLE PERSONS FOR HME/COM BASED PROGRAM | 4439 | 4436 | - 3 | 0 | 4500 | 4436 | - 64 | 1 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. NUMBER OF PAID CLAIMS TO PROVIDERS | 1141704 | 1139374 | - 2330 | 0 | 1500000 | 1150000 | - 350000 | 23 | | | | |
| 2. # PARTICIPATING PROVIDERS WITHIN THE PROGRAMS | 7084 | 7000 | - 84 | 1 | 7000 | 7000 | + 0 | 0 | | | | |
| 3. # CHILDREN IMMUNIZED BY THE AGE OF TWO | 2458 | 2400 | - 58 | 2 | 2500 | 2500 | + 0 | 0 | | | | |
| 4. # CHLDRN RCVNG EARLY/PERIODC SCREENG/DIAG/TRTM SVC | 80390 | 75914 | - 4476 | 6 | 81305 | 80000 | - 1305 | 2 | | | | |

**VARIANCE REPORT NARRATIVE
FY 2017 AND FY 2018**

**06 02 03 05
HMS 401**

PROGRAM TITLE: HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

No significant variances.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

2. The program continues to see an increase in target group population, which may be attributed to factors such as better outreach, and streamlined redeterminations.

PART IV - PROGRAM ACTIVITIES

No significant variances.

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|--------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| | 799.00 | 697.00 | - 102.00 | 13 | 799.00 | 697.00 | - 102.00 | 13 | 799.00 | 705.00 | - 94.00 | 12 |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 69,725 | 47,251 | - 22,474 | 32 | 9,245 | 7,883 | - 1,362 | 15 | 62,728 | 57,994 | - 4,734 | 8 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| | 799.00 | 697.00 | - 102.00 | 13 | 799.00 | 697.00 | - 102.00 | 13 | 799.00 | 705.00 | - 94.00 | 12 |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 69,725 | 47,251 | - 22,474 | 32 | 9,245 | 7,883 | - 1,362 | 15 | 62,728 | 57,994 | - 4,734 | 8 |
| | | | | | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | |
| | | | | | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % WORK PRGRM CLIENTS WHO EXITED, FOUND EMPLOYMNT | | | | | 5 | 4 | - 1 | 20 | 3 | 3 | + 0 | 0 |
| 2. % WORK PRGRM CLIENTS WHO MEET WORK REQUIREMENT | | | | | 38 | 38 | + 0 | 0 | 35 | 35 | + 0 | 0 |
| 3. % OF DISABILITY CLAIMS PROCESSED DURING YEAR | | | | | 100 | 100 | + 0 | 0 | 100 | 100 | + 0 | 0 |
| 4. % CASES WITH CHILD SUPPORT ORDERS ESTABLISHED | | | | | 76 | 76 | + 0 | 0 | 76 | 76 | + 0 | 0 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: GENERAL SUPPORT FOR ASSURED STD OF LIVING

06 02 04

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY
 PROGRAM-ID: HMS-236
 PROGRAM STRUCTURE NO: 06020401

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 530.00 | 475.00 | - 55.00 | 10 | 530.00 | 475.00 | - 55.00 | 10 | 530.00 | 475.00 | - 55.00 | 10 |
| EXPENDITURES (\$1000's) | 38,243 | 24,612 | - 13,631 | 36 | 3,561 | 3,421 | - 140 | 4 | 37,193 | 36,562 | - 631 | 2 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 530.00 | 475.00 | - 55.00 | 10 | 530.00 | 475.00 | - 55.00 | 10 | 530.00 | 475.00 | - 55.00 | 10 |
| EXPENDITURES (\$1000's) | 38,243 | 24,612 | - 13,631 | 36 | 3,561 | 3,421 | - 140 | 4 | 37,193 | 36,562 | - 631 | 2 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % WORK PGM PARTICIPNTS EXITING DUE TO EMPLOYMENT | 5 | 4 | - 1 | 20 | 3 | 3 | + 0 | 0 | | | | |
| 2. % WORK PGM PARTICIPNTS MEETING FED WORK REQUIRMNTS | 38 | 38 | + 0 | 0 | 35 | 35 | + 0 | 0 | | | | |
| 3. % SNAP APPLICATIONS PROCESSED TIMELY | 97.4 | 97.6 | + 0.2 | 0 | 97.6 | 97.8 | + 0.2 | 0 | | | | |
| 4. % SNAP CASES WITH AN ERROR | 3.5 | 3.5 | + 0 | 0 | 3.5 | 3.5 | + 0 | 0 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # CASH SUPPORT RECIPIENTS MANDATED TO A WORK PGM | 7376 | 4300 | - 3076 | 42 | 3700 | 4300 | + 600 | 16 | | | | |
| 2. # APPLICANTS FOR CASH SUPPORT | 11229 | 12734 | + 1505 | 13 | 11229 | 11229 | + 0 | 0 | | | | |
| 3. # POTENTIAL APPLICANTS FOR SNAP | 71712 | 66370 | - 5342 | 7 | 71712 | 66370 | - 5342 | 7 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # RECEIVING GA AND AABD | 6473 | 6347 | - 126 | 2 | 6473 | 6473 | + 0 | 0 | | | | |
| 2. # RECEIVING TANF AND TAONF BENEFITS | 4767 | 5921 | + 1154 | 24 | 4700 | 4700 | + 0 | 0 | | | | |
| 3. # SNAP APPLICATIONS PROCESSED | 63151 | 65987 | + 2836 | 4 | 63151 | 65987 | + 2836 | 4 | | | | |
| 4. # HOUSEHOLDS RECEIVING SNAP BENEFITS | 87891 | 85238 | - 2653 | 3 | 87891 | 85238 | - 2653 | 3 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 04 01
HMS 236

PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The position variance in FY 17 reflects delays in filling vacancies and internal recruitments when an employee fills a vacancy but also creates a vacancy in their former position which must then go through the approval process to fill as well.

The variance in expenditure for FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. The number of Temporary Assistance to Needy Families (TANF) recipient families continue to decrease as anticipated; therefore, the percentage of TANF work program participants who exited due to employment proportionately decreased resulting in a negative variance. A nominal difference (e.g., +1) to a small figure (e.g., 5) will result in a significant variance.

PART III - PROGRAM TARGET GROUPS

1. The planned data for State FY 17 was not properly updated. Although there was a significant decrease in the planned versus the actual data, there was no significant variance from the actual data from State FY 16 to State FY 17.

2. The increased number of applicants is due to an increased number of General Assistance participants who had their cases closed due to non-compliance and then subsequently re-applied for the program and an increased number of TANF/TAONF (Temporary Assistance for Other Needy Families) applicants.

PART IV - PROGRAM ACTIVITIES

2. There has been a steady decrease in the numbers of recipients for TANF/TAONF benefits over the years. The increase in FY 17 could be due to the number of current recipients who have had their cases closed due to non-compliance then subsequently reapplied for the program.

VARIANCE REPORT

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|---------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 49.00 | 35.00 | - 14.00 | 29 | 49.00 | 36.00 | - 13.00 | 27 | 49.00 | 40.00 | - 9.00 | 18 |
| EXPENDITURES (\$1000's) | 7,949 | 4,689 | - 3,260 | 41 | 0 | 0 | + 0 | 0 | 8,029 | 8,094 | + 65 | 1 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 49.00 | 35.00 | - 14.00 | 29 | 49.00 | 36.00 | - 13.00 | 27 | 49.00 | 40.00 | - 9.00 | 18 |
| EXPENDITURES (\$1000's) | 7,949 | 4,689 | - 3,260 | 41 | 0 | 0 | + 0 | 0 | 8,029 | 8,094 | + 65 | 1 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % DISABILITY CLAIMS PROCESSED DURING THE YEAR | 100 | 100 | + 0 | 0 | 100 | 100 | + 0 | 0 | | | | |
| 2. % CASES RETURNED FOR CORRECTIVE ACTION | 4 | 4.2 | + 0.2 | 5 | 4 | 4.2 | + 0.2 | 5 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. POTENTIAL # APPLIC FOR SOC SEC DISAB BENEFITS | 12844 | 10829 | - 2015 | 16 | 13299 | 8513 | - 4786 | 36 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # CLAIMANTS PROVIDED CONSULTATIVE EXAM (ANNUAL) | 2291 | 1796 | - 495 | 22 | 2184 | 1695 | - 489 | 22 | | | | |
| 2. # CLAIMANTS REFERRED FOR VOC REHAB (ANNUAL) | 0 | NO DATA | - 0 | 0 | 0 | NO DATA | - 0 | 0 | | | | |
| 3. # SOC SEC DISABILITY BENEFIT DECISIONS RENDERED | 13636 | 12532 | - 1104 | 8 | 13636 | 12108 | - 1528 | 11 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 04 02
HMS 238

PROGRAM TITLE: DISABILITY DETERMINATION

PART I - EXPENDITURES AND POSITIONS

The variance in positions filled is due to employees vacating their positions and based on approval from the Social Security Administration to fill vacancies.

The variance in expenditures for FY 17 was mainly due to vacancy savings and a decreased workload (which results in overall lower operational and contract costs).

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

1. The variance in the number of Social Security applications are due to lower than anticipated new claims for FY 17.

PART IV - PROGRAM ACTIVITIES

1. The variance in the number of claimants provided consultative exams are due to lower than anticipated claims/applications for FY 17.

2. No data available.

PROGRAM TITLE: CHILD SUPPORT ENFORCEMENT SERVICES
PROGRAM-ID: ATG-500
PROGRAM STRUCTURE NO: 06020403

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 220.00 | 187.00 | - 33.00 | 15 | 220.00 | 186.00 | - 34.00 | 15 | 220.00 | 190.00 | - 30.00 | 14 |
| EXPENDITURES (\$1000's) | 23,533 | 17,950 | - 5,583 | 24 | 5,684 | 4,462 | - 1,222 | 21 | 17,506 | 13,338 | - 4,168 | 24 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 220.00 | 187.00 | - 33.00 | 15 | 220.00 | 186.00 | - 34.00 | 15 | 220.00 | 190.00 | - 30.00 | 14 |
| EXPENDITURES (\$1000's) | 23,533 | 17,950 | - 5,583 | 24 | 5,684 | 4,462 | - 1,222 | 21 | 17,506 | 13,338 | - 4,168 | 24 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % OF CASES WITH PATERNITY ESTABLISHED | 90 | 96 | + 6 | 7 | 90 | 96 | + 6 | 7 | | | | |
| 2. % OF CASES WITH SUPPORT ORDERS ESTABLISHED | 76 | 76 | + 0 | 0 | 76 | 76 | + 0 | 0 | | | | |
| 3. % OF CURRENT SUPPORT COLLECTED | 63 | 63 | + 0 | 0 | 63 | 63 | + 0 | 0 | | | | |
| 4. % OF DELINQUENT SUPPORT COLLECTED | 46 | 45 | - 1 | 2 | 46 | 46 | + 0 | 0 | | | | |
| 5. DOLLARS COLLECTED PER \$1 EXPENDED | 5 | 5 | + 0 | 0 | 5 | 5 | + 0 | 0 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. CHILDREN BORN OUT OF WEDLOCK | 6600 | 6900 | + 300 | 5 | 6600 | 6900 | + 300 | 5 | | | | |
| 2. CHILD SPPT OBLIGORS WHOSE WHEREABOUTS UNKNOWN | 11000 | 10000 | - 1000 | 9 | 11000 | 10000 | - 1000 | 9 | | | | |
| 3. CHILDREN WITHOUT CHILD SUPPORT ORDERS | 26000 | 18000 | - 8000 | 31 | 26000 | 18000 | - 8000 | 31 | | | | |
| 4. CHILD SPPT OBLIGORS DELINQUENT IN MAKING PAYMENTS | 22000 | 21000 | - 1000 | 5 | 22000 | 21000 | - 1000 | 5 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. NO. OF PATERNITY CASES ESTABLISHED | 6000 | 5700 | - 300 | 5 | 6000 | 5800 | - 200 | 3 | | | | |
| 2. NO. OF CHILD SPPT ORDER CASES ESTABLISHED | 59000 | 58000 | - 1000 | 2 | 59000 | 58000 | - 1000 | 2 | | | | |
| 3. DOLLAR AMOUNT OF CURRENT SUPPORT COLLECTED (\$M) | 120 | 120 | + 0 | 0 | 120 | 120 | + 0 | 0 | | | | |
| 4. \$ AMOUNT OF CURRENT SUPPT PAYMENTS DISBURSED (\$M) | 110 | 110 | + 0 | 0 | 110 | 110 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 04 03
ATG 500

PROGRAM TITLE: CHILD SUPPORT ENFORCEMENT SERVICES

PART I - EXPENDITURES AND POSITIONS

There were 35 vacant positions at the end of State fiscal year 2017. Many vacant positions were filled with internal candidates and the turnover of lower positions constantly occur throughout the year. As for the variance for the other expenditures, it resulted from unused federal and trust budgeted appropriations.

For State FY 18, we anticipate actual expenditures to be under the budget as a result of excess federal and trust appropriations.

PART II - MEASURES OF EFFECTIVENESS

Item 1: The planned percentage of cases with paternity established was conservatively estimated. The actual result is estimated to be 6 percent higher than the planned amount. Since the agency's performance in this area was 96% for the federal fiscal year of 2016.

PART III - PROGRAM TARGET GROUPS

Item 2: The planned number of child support obligors whose whereabouts unknown was overestimated. The agency has been diligently locating the non-custodial parents with bad addresses using varied resources such as the federal parent locator services and other private locating programs.

Item 3: The agency has continuously improved its accomplishment in establishing child support orders on cases by bolstering the default order review and monitoring and following up with any stalled orders in the system.

PART IV - PROGRAM ACTIVITIES

No significant variances to report.

PROGRAM TITLE: EMPLOYMENT AND TRAINING
 PROGRAM-ID: HMS-237
 PROGRAM STRUCTURE NO: 060205

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 1,715 | 1,267 | - 448 | 26 | 117 | 24 | - 93 | 79 | 1,598 | 1,691 | + 93 | 6 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 | 0.00 | 0.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 1,715 | 1,267 | - 448 | 26 | 117 | 24 | - 93 | 79 | 1,598 | 1,691 | + 93 | 6 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % E&T PARTICIP W/BENEFIT REDUCTN DUE TO EMPLOYMENT | 13 | 9 | - 4 | 31 | 13 | 30 | + 17 | 131 | | | | |
| 2. % E&T PARTICIPANTS WHO EXIT DUE TO EMPLOYMENT | 3 | 1 | - 2 | 67 | 3 | 10 | + 7 | 233 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # FOOD STAMP RECIP ABLE-BODIED SUBJECT TO WRK REQR | 8442 | 15475 | + 7033 | 83 | 8442 | 15475 | + 7033 | 83 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # CLIENTS IN EMPLOYMENT & TRAINING (E&T) PROGRAM | 8442 | 15475 | + 7033 | 83 | 8442 | 15475 | + 7033 | 83 | | | | |
| 2. # E&T CLIENTS WHO WORK/PARTIC IN WORK REL ACTIV | 3536 | 5529 | + 1993 | 56 | 3536 | 5529 | + 1993 | 56 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 02 05
HMS 237

PROGRAM TITLE: EMPLOYMENT AND TRAINING

PART I - EXPENDITURES AND POSITIONS

The variance in expenditure for FY 17 is due to the change in the way the State budgets and expends federal awards.

While work program opportunities have increased and more exemptions are provided for ABAWDs, the transition from a mandatory work program requires an individual to volunteer to participate in a work program.

PART II - MEASURES OF EFFECTIVENESS

1. The number of Supplemental Nutrition Assistance Program (SNAP) participants is increasing at a much slower pace, even decreasing in some months, due to the State's improved economy. An Employment and Training (E&T) participant cannot be placed in E&T unless they are SNAP eligible. When SNAP's participation rate decreases, there are fewer individuals referred to and participating in E&T.

2. E&T referrals align with SNAP participation rates. An individual must participate in SNAP in order to be referred to E&T. If SNAP participation decreases, then there are fewer individuals that are referred to E&T and fewer individuals who exit due to employment.

PART III - PROGRAM TARGET GROUPS

1. Additional exemptions for Able-Bodied Adult Without Dependents (ABAWD) and expanded work programs have been added during the year. Since the voluntary work program removed penalties for not complying with work program requirements, it was anticipated that fewer participants would voluntarily register for E&T.

While work program opportunities have increased and more exemptions are provided for ABAWDs, the transition from a mandatory work program requires an individual to volunteer to participate in a work program.

PART IV - PROGRAM ACTIVITIES

1 & 2. Additional exemptions for ABAWDs and expanded work programs have been added during the year. Since the voluntary work program removed penalties for not complying with work program requirements, it was anticipated that fewer participants would voluntarily register for E&T.

VARIANCE REPORT

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|--------|----------|----|-----------------------------|--------|----------|-----|-----------------------------|-----------|----------|-----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 204.00 | 118.00 | - 86.00 | 42 | 204.00 | 135.00 | - 69.00 | 34 | 204.00 | 204.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 61,552 | 30,943 | - 30,609 | 50 | 13,937 | 7,041 | - 6,896 | 49 | 43,068 | 46,433 | + 3,365 | 8 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 204.00 | 118.00 | - 86.00 | 42 | 204.00 | 135.00 | - 69.00 | 34 | 204.00 | 204.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 61,552 | 30,943 | - 30,609 | 50 | 13,937 | 7,041 | - 6,896 | 49 | 43,068 | 46,433 | + 3,365 | 8 |
| | | | | | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | |
| | | | | | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % PLANNED LOTS THAT WERE DEVELOPED | | | | | 100 | 37 | - 63 | 63 | 100 | 100 | + 0 | 0 |
| 2. % OF R&M TASKS COMPLETED OF TOTAL TASKS INITIATED | | | | | 10 | 94 | + 84 | 840 | 7 | 32 | + 25 | 357 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: HAWAIIAN HOMESTEADS

06 03

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS
 PROGRAM-ID: HHL-602
 PROGRAM STRUCTURE NO: 060301

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|--------|----------|----|-----------------------------|---------|----------|-----|-----------------------------|-----------|----------|-----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 4.00 | 4.00 | + 0.00 | 0 | 4.00 | 4.00 | + 0.00 | 0 | 4.00 | 4.00 | + 0.00 | 0 |
| | 37,627 | 11,656 | - 25,971 | 69 | 7,970 | 4,440 | - 3,530 | 44 | 23,914 | 23,914 | + 0 | 0 |
| | 4.00 | 4.00 | + 0.00 | 0 | 4.00 | 4.00 | + 0.00 | 0 | 4.00 | 4.00 | + 0.00 | 0 |
| | 37,627 | 11,656 | - 25,971 | 69 | 7,970 | 4,440 | - 3,530 | 44 | 23,914 | 23,914 | + 0 | 0 |
| | | | | | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | |
| | | | | | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % PLANNED LOTS THAT WERE DEVELOPED | | | | | 100 | 100 | + 0 | 0 | 100 | 100 | + 0 | 0 |
| 2. % SURRENDERED OR CANCELED LOTS RE-AWARDED | | | | | NO DATA | 100 | + 100 | 0 | NO DATA | 100 | + 100 | 0 |
| 3. % OF HOMEBUYER ED ATTENDEES OF THOSE OUTREACHED | | | | | 36 | .5 | - 35.5 | 99 | 36 | 2 | - 34 | 94 |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # APPLICANTS ON HOMESTEAD (RES, AG, PAS) WAITLIST | | | | | 25834 | 28123 | + 2289 | 9 | 26934 | 28450 | + 1516 | 6 |
| 2. NUMBER OF HOMESTEAD LESSEES | | | | | 9844 | 9876 | + 32 | 0 | 9832 | 9900 | + 68 | 1 |
| 3. NUMBER OF HOMEBUYER EDUCATION PROGRAM ATTENDEES | | | | | 400 | 200 | - 200 | 50 | 400 | 500 | + 100 | 25 |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # HOMESTEAD LOTS DEVELOPED | | | | | 45 | 45 | + 0 | 0 | 232 | 24 | - 208 | 90 |
| 2. NUMBER OF LOTS RE-AWARDED | | | | | NO DATA | 7 | + 7 | 0 | NO DATA | 5 | + 5 | 0 |
| 3. HOMESTEAD LEASE TRANSACTIONS | | | | | 1877 | NO DATA | - 1877 | 100 | 1880 | NO DATA | - 1880 | 100 |
| 4. NUMBER OF LOTS SURRENDERED/CANCELED | | | | | NO DATA | 7 | + 7 | 0 | NO DATA | 8 | + 8 | 0 |
| 5. NUMBER OF INSURED LOANS APPROVED | | | | | 260 | 300 | + 40 | 15 | 260 | 300 | + 40 | 15 |
| 6. NUMBER OF GUARANTEED LOANS GRANTED | | | | | 28 | 11 | - 17 | 61 | 29 | 11 | - 18 | 62 |
| 7. NUMBER OF OTHER LOANS APPROVED | | | | | 25 | 56 | + 31 | 124 | 25 | 36 | + 11 | 44 |
| 8. NUMBER OF OUTREACH FOR HOMEBUYER EDUCATION PROG | | | | | 15300 | 40000 | + 24700 | 161 | 14900 | 25000 | + 10100 | 68 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS

**06 03 01
HHL 602**

PART I - EXPENDITURES AND POSITIONS

Through Act 119, SLH 2015, as amended by Act 124, SLH 2016, 200 positions were transferred to program HHL 625, Administrative and Operating Support, except for four federally-funded positions.

PART II - MEASURES OF EFFECTIVENESS

2. Seven leases were re-awarded and seven leases were surrendered and/or canceled in FY 2017.

3. The response rate is typical of any mailing in a general marketing campaign.

PART III - PROGRAM TARGET GROUPS

1. 28,123 applicants were recorded on the wait list in FY 2017, which represents a 9% increase over the 25,834 that were projected.

2. This performance measure reflects the actual number of leases recorded since there may be multiple lessees named on one lease. Homestead leases include agricultural, pastoral and residential leases.

3. Two hundred individuals participated in home buyer education programs in FY 2017 despite follow up contacts by staff and service providers; however, the number of attendees are expected to increase in FY 2018.

PART IV - PROGRAM ACTIVITIES

2. No planned data to compare actual against. Actual number of lots re-awarded was 7.

3. No data is reported because the number of homestead lease transactions is captured in the HHL 625 program, which is an operating function of the Homestead Services Division.

5. Increases in insured loan products are due to lower interest rates.

6. The decline in the number of guaranteed loans are attributed to lower interest rates of insured loan products.

7. The sharp increase in mortgage loan approvals are due to renters of the Kapolei Ho'olimalima Rent-To-Own Project converting to home ownership.

8. The increase in those outreached for home buyer education is due to an additional 10,000 individuals from the Oahu island applicant wait list. Previously, only statewide undivided interest lessees were invited to participate in the home buyer education program.

PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT
 PROGRAM-ID: HHL-625
 PROGRAM STRUCTURE NO: 060302

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|---------|----------|------|-----------------------------|-----------|----------|-------|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 200.00 | 114.00 | - 86.00 | 43 | 200.00 | 131.00 | - 69.00 | 35 | 200.00 | 200.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 23,925 | 19,287 | - 4,638 | 19 | 5,967 | 2,601 | - 3,366 | 56 | 19,154 | 22,519 | + 3,365 | 18 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 200.00 | 114.00 | - 86.00 | 43 | 200.00 | 131.00 | - 69.00 | 35 | 200.00 | 200.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 23,925 | 19,287 | - 4,638 | 19 | 5,967 | 2,601 | - 3,366 | 56 | 19,154 | 22,519 | + 3,365 | 18 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % OF R&M TASKS COMPLETED OF TOTAL TASKS INITIATED | 10 | 94 | + 84 | 840 | 7 | 32 | + 25 | 357 | | | | |
| 2. % OF PLANNING STUDIES COMPLETED OF TOTAL INITIATED | 30 | NO DATA | - 30 | 100 | 30 | NO DATA | - 30 | 100 | | | | |
| 3. % DATA PROCESSIN REQUESTS COMPLETED WITHIN 30 DAYS | 100 | 98 | - 2 | 2 | 100 | 100 | + 0 | 0 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. NUMBER OF GENERAL LEASES | 128 | 128 | + 0 | 0 | 128 | 128 | + 0 | 0 | | | | |
| 2. NUMBER OF LICENSES | 400 | 416 | + 16 | 4 | 400 | 416 | + 16 | 4 | | | | |
| 3. NUMBER OF REVOCABLE PERMITS | 178 | 145 | - 33 | 19 | 178 | 145 | - 33 | 19 | | | | |
| 4. NUMBER OF BENEFICIARY BASED ORGANIZATIONS | 55 | NO DATA | - 55 | 100 | 55 | NO DATA | - 55 | 100 | | | | |
| 5. NUMBER OF DEPARTMENT EMPLOYEES | NO DATA | 131 | + 131 | 0 | NO DATA | 200 | + 200 | 0 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. NUMBER OF PLANNING STUDIES INITIATED | 10 | NO DATA | - 10 | 100 | 10 | NO DATA | - 10 | 100 | | | | |
| 2. NUMBER OF ENVIRONMENTAL ASSESSMENTS REVIEWED | 25 | 37 | + 12 | 48 | 25 | 30 | + 5 | 20 | | | | |
| 3. NUMBER OF BENEFICIARY MEETINGS CONDUCTED | 15 | NO DATA | - 15 | 100 | 15 | NO DATA | - 15 | 100 | | | | |
| 4. AMOUNT OF GENERAL LEASE REVENUE (IN MILLIONS) | 11 | 12 | + 1 | 9 | 11 | 13 | + 2 | 18 | | | | |
| 5. NUMBER OF HOMESTEAD LEASES | 300 | 407 | + 107 | 36 | 300 | 375 | + 75 | 25 | | | | |
| 6. NUMBER OF DATA PROCESSING REQUESTS | 47 | 63 | + 16 | 34 | 45 | 50 | + 5 | 11 | | | | |
| 7. NUMBER OF PERSONAL ACTIONS INITIATED | 10 | 788 | + 778 | 7780 | 10 | 4075 | + 4065 | 40650 | | | | |
| 8. NUMBER OF PURCHASE ORDERS PROCESSED | 2000 | 2250 | + 250 | 13 | 2000 | 2650 | + 650 | 33 | | | | |
| 9. NUMBER OF REPAIR AND MAINT TASKS INITIATED | 25 | 60 | + 35 | 140 | 25 | 69 | + 44 | 176 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 03 02
HHL 625

PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT

PART I - EXPENDITURES AND POSITIONS

Pursuant to Act 119, SLH 2015, as amended by Act 124, SLH 2016, the legislature created HHL 625, Administration and Operating Support for Department of Hawaiian Home Lands (DHHL), which transferred 200 positions from HHL 602, Planning and Development for Hawaiian Homesteads, to HHL 625 and appropriated general funds to pay for base salaries and fringe benefit costs for the 200 positions in FY 17.

Position count and operating expenditure variances are due to vacancies and the recruitment process which greatly reduces the department's capacity.

The estimated expenditure value for the nine months ending 06-30-18 includes approximately \$6.865 million that was transferred to the Department of Budget and Finance to pay for fringe benefit costs and approximately \$1.25 million in restrictions.

PART II - MEASURES OF EFFECTIVENESS

1. Sixty repair and maintenance tasks were completed of the 64 R&M tasks initiated by DHHL's public works division, which represents a 94% completion rate which shows greater efficiency in completing tasks.
2. No data reported.

PART III - PROGRAM TARGET GROUPS

1. General lease activities are expected to remain constant as the department is currently reviewing its general leasing policies.
2. More requests resulted in increased license issuances.
3. The decline in revocable permits are attributed to program reforms and permit cancellations.
4. No data reported.

5. Recruitment activities are expected to increase due to general fund appropriations and the department's plans to increase lease awards.

PART IV - PROGRAM ACTIVITIES

1. No data reported.
2. The number of environmental assessments conducted directly correlate with the number of Native Hawaiian Housing Block Grant (NHHBG) funded projects and trust funded that are currently underway.
3. No data reported.
5. More homestead lease transactions; e.g., lease transfers, amendments and successorships, were requested by lessees in FY 2017.
6. Data processing activities rose to accommodate increased personnel requests and IT's efforts to improve its technology infrastructure.
7. Personnel transactions grew as the department increased its efforts to fill vacant positions and service various personnel related requests as a result of increased general funding for administrative and operating activities.
8. Significant amounts of purchase order transactions were completed as a result of increased operating activities and financial transactions as more general funding for administrative and operating activities were available during FY 2017.
9. Significant increases in repair and maintenance tasks were initiated and completed as more general funds for administrative and operating activities were available during FY 2017.

VARIANCE REPORT

PROGRAM TITLE: OVERALL PRGM SUPPT FOR AGING, DIS & LTC SERV

12/9/17

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0604

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|---------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1000's) | | | | | | | | | | | | |
| | 580.75 | 491.50 | - 89.25 | 15 | 597.75 | 500.75 | - 97.00 | 16 | 597.75 | 531.00 | - 66.75 | 11 |
| | 196,361 | 160,188 | - 36,173 | 18 | 24,959 | 16,675 | - 8,284 | 33 | 191,438 | 195,986 | + 4,548 | 2 |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| 1. OF PERSONS 60 AND OLDER, PERCENT SERVED | 13 | 14 | + 1 | 8 | 13 | 13 | + 0 | 0 | | | | |
| 2. % OF PARKING PERMITS ISSUED WITHIN 2 WEEKS | 100 | 100 | + 0 | 0 | 100 | 100 | + 0 | 0 | | | | |
| 3. %MEMB GRIEVNCES RESOLVED BEFORE DIV ADJUDCTN | 95 | 95 | + 0 | 0 | 97 | 97 | + 0 | 0 | | | | |
| 4. % TANF/TAONF FAMILIES WHO MEET WORK STANDARDS | 38 | 38 | + 0 | 0 | 35 | 35 | + 0 | 0 | | | | |
| 5. % SOCIAL SVCS CONTRACTS MANAGED BY DIVISION | 100 | 100 | + 0 | 0 | 100 | 100 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: OVERALL PRGM SUPPT FOR AGING, DIS & LTC SERV

06 04

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|---|-----------------------------|-----------|----------|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 14.00 | 14.00 | + 0.00 | 0 | 15.00 | 15.00 | + 0.00 | 0 | 15.00 | 15.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 22,189 | 20,843 | - 1,346 | 6 | 7,585 | 6,884 | - 701 | 9 | 15,928 | 16,629 | + 701 | 4 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 14.00 | 14.00 | + 0.00 | 0 | 15.00 | 15.00 | + 0.00 | 0 | 15.00 | 15.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 22,189 | 20,843 | - 1,346 | 6 | 7,585 | 6,884 | - 701 | 9 | 15,928 | 16,629 | + 701 | 4 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. OF ALL PERSONS 60 YEARS AND OLDER, PERCENT SERVED | 13 | 14 | + 1 | 8 | 13 | 13 | + 0 | 0 | | | | |
| 2. OF ALL REG CLIENTS, % SERVED A MEAL | 86 | 84 | - 2 | 2 | 86 | 86 | + 0 | 0 | | | | |
| 3. OF ALL REG CLIENTS % LIVING ALONE | 36 | 36 | + 0 | 0 | 36 | 36 | + 0 | 0 | | | | |
| 4. OF ALL REG CLIENTS % BELOW POVERTY LEVEL | 24 | 24 | + 0 | 0 | 24 | 24 | + 0 | 0 | | | | |
| 5. OF ALL REG CLIENTS % WHO ARE CAREGIVERS | 18 | 19 | + 1 | 6 | 18 | 18 | + 0 | 0 | | | | |
| 6. OF ALL REG CLIENTS, % DIFFIC DOING 1 OR MORE ADL | 83 | 79 | - 4 | 5 | 83 | 83 | + 0 | 0 | | | | |
| 7. % OF REG CLIENTS, % HAVING DIFFICULTY PERFORM IADL | 94 | 87 | - 7 | 7 | 94 | 94 | + 0 | 0 | | | | |
| 8. % OMBUDSMAN PROGRAM CASES RESPOND TO W/IN 72 HRS | 100 | 100 | + 0 | 0 | 100 | 100 | + 0 | 0 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. NUMBER OF PERSONS AGE 60 YEARS AND OLDER | 298805 | 305805 | + 7000 | 2 | 299403 | 298805 | - 598 | 0 | | | | |
| 2. # OF PERSONS AGE>= 60 BELOW POVERTY LEVEL | 23905 | 24672 | + 767 | 3 | 23953 | 23905 | - 48 | 0 | | | | |
| 3. # OF PERSONS WHO ACCESSED THE ADRC | 28683 | 30527 | + 1844 | 6 | 28683 | 28683 | + 0 | 0 | | | | |
| 4. # PERSONS AGE 60 & OLDER W/1 OR MORE DISABILITIES | 86952 | 87859 | + 907 | 1 | 87125 | 86952 | - 173 | 0 | | | | |
| 5. # RESDTS IN LIC LTC NRSG HOMES/ARCH/ASST LVG FACIL | 12340 | 12340 | + 0 | 0 | 12340 | 12340 | + 0 | 0 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. NUMBER OF CONG/HOME DEL MEALS SERVED TO CLIENTS | 636141 | 652021 | + 15880 | 2 | 636141 | 636141 | + 0 | 0 | | | | |
| 2. NUMBER OF CASE MGT SERVICES REC'D BY REG CLIENTS | 18779 | 20509 | + 1730 | 9 | 18779 | 18779 | + 0 | 0 | | | | |
| 3. # HRS PERS CARE, HMKR, CHORE SVCS REC'D BY CLIENTS | 79637 | 78169 | - 1468 | 2 | 79637 | 79637 | + 0 | 0 | | | | |
| 4. # OF ACTIVE CASES IN THE OMBUDSMAN PROGRAM | 105 | 71 | - 34 | 32 | 105 | 105 | + 0 | 0 | | | | |
| 5. # OF CARGVR TRANG, CONSLNG, RESPT SUP TO REG CLNTS | 1395 | 1485 | + 90 | 6 | 1395 | 1395 | + 0 | 0 | | | | |
| 6. # OF TOTAL CONTRACTS MADE TO THE ADRC | 28683 | 30527 | + 1844 | 6 | 28683 | 28683 | + 0 | 0 | | | | |
| 7. # OF ADRC CONTACTS ELIGIBLE FOR PUBLIC FUNDED SVC | 16636 | 15941 | - 695 | 4 | 16636 | 16636 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 04 02
HTH 904

PROGRAM TITLE: EXECUTIVE OFFICE ON AGING

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

4. The decrease in active cases for the Long-Term Care Ombudsman Program (LTCOP) was due to vacancy in 2 of the 3 LTCOP positions, one of which was the LTCOP volunteer coordinator. The absence of the LTCOP volunteer coordinator affected the programs ability to recruit and retain volunteers. Fewer staff and fewer volunteers resulted in reduced outreach, education activities, and facility visits which likely affected the number of complaints received and active cases. The program hired someone to fill the LTCOP volunteer coordinator position In October 2017, so we expect the number of active cases will increase in FY2018.

PROGRAM TITLE: DISABILITY & COMMUNICATIONS ACCESS BOARD
 PROGRAM-ID: HTH-520
 PROGRAM STRUCTURE NO: 060403

12/9/17

| | FISCAL YEAR 2016-17 | | | | | THREE MONTHS ENDED 09-30-17 | | | | | NINE MONTHS ENDING 06-30-18 | | | | | |
|---|---------------------|--------|----------|-------|-----|-----------------------------|--------|----------|-------|---------------------|-----------------------------|-----------|----------|-------|----|---|
| | BUDGETED | ACTUAL | ± CHANGE | % | | BUDGETED | ACTUAL | ± CHANGE | % | | BUDGETED | ESTIMATED | ± CHANGE | % | | |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | | | | | |
| POSITIONS | 14.00 | 14.00 | + | 0.00 | 0 | 20.00 | 19.00 | - | 1.00 | 5 | 20.00 | 20.00 | + | 0.00 | 0 | |
| EXPENDITURES (\$1000's) | 2,251 | 1,825 | - | 426 | 19 | 555 | 502 | - | 53 | 10 | 1,667 | 1,561 | - | 106 | 6 | |
| TOTAL COSTS | | | | | | | | | | | | | | | | |
| POSITIONS | 14.00 | 14.00 | + | 0.00 | 0 | 20.00 | 19.00 | - | 1.00 | 5 | 20.00 | 20.00 | + | 0.00 | 0 | |
| EXPENDITURES (\$1000's) | 2,251 | 1,825 | - | 426 | 19 | 555 | 502 | - | 53 | 10 | 1,667 | 1,561 | - | 106 | 6 | |
| | | | | | | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | |
| | | | | | | PLANNED | ACTUAL | ± CHANGE | % | | PLANNED | ESTIMATED | ± CHANGE | % | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | | | | | |
| 1. % OF PARKING PERMITS ISSUED WITHIN 2 WEEKS | 100 | | 100 | + | 0 | 0 | 100 | 100 | + | 0 | 0 | 100 | 100 | + | 0 | 0 |
| 2. % OF INCOMING TECH ASSISTANCE REQUESTS FULFILLED | 100 | | 100 | + | 0 | 0 | 100 | 100 | + | 0 | 0 | 100 | 100 | + | 0 | 0 |
| 3. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED | 90 | | 90 | + | 0 | 0 | 90 | 90 | + | 0 | 0 | 90 | 90 | + | 0 | 0 |
| 4. % SIGN LANG INTERPRETERS TESTD WHO ARE CREDENTIALD | 90 | | 90 | + | 0 | 0 | 90 | 90 | + | 0 | 0 | 90 | 90 | + | 0 | 0 |
| 5. % OF DOCUMENT REVIEWS WITHOUT DISCREPANCIES | 60 | | 60 | + | 0 | 0 | 60 | 60 | + | 0 | 0 | 60 | 60 | + | 0 | 0 |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | | | | | |
| 1. PERSONS WITH DISABILITIES | 272060 | 285711 | + | 13651 | 5 | 272060 | 286000 | + | 13940 | 5 | 272060 | 286000 | + | 13940 | 5 | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | | | | | |
| 1. # NEWSLETTERS DISTRIBUTED | 25 | 24 | - | 1 | 4 | 25 | 25 | + | 0 | 0 | 25 | 25 | + | 0 | 0 | |
| 2. # SIGN LANGUAGE INTERPRETERS TESTED | 25 | 33 | + | 8 | 32 | 25 | 25 | + | 0 | 0 | 25 | 25 | + | 0 | 0 | |
| 3. # INFO/REFERRAL & TECH ASST REQUESTS RECEIVED | 2800 | 5866 | + | 3066 | 110 | 2800 | 5000 | + | 2200 | 79 | 2800 | 5000 | + | 2200 | 79 | |
| 4. # DISABLED PERSONS PARKING PERMITS ISSUED | 30000 | 25979 | - | 4021 | 13 | 30000 | 30000 | + | 0 | 0 | 30000 | 30000 | + | 0 | 0 | |
| 5. # PUBLIC INFO & EDUCATION TRNG SESSIONS CONDUCTED | 50 | 49 | - | 1 | 2 | 50 | 50 | + | 0 | 0 | 50 | 50 | + | 0 | 0 | |
| 6. # BLUEPRINT DOCUMENTS REVIEWED | 1100 | 1230 | + | 130 | 12 | 1100 | 1100 | + | 0 | 0 | 1100 | 1100 | + | 0 | 0 | |
| 7. # INTERPRTV OPINIONS/SITE SPECFC ALT DESIGNS ISSUD | 5 | 4 | - | 1 | 20 | 5 | 5 | + | 0 | 0 | 5 | 5 | + | 0 | 0 | |
| 8. # FED/STATE/COUNTY PUBLIC POLICY RECOMMENDATIONS | 40 | 41 | + | 1 | 3 | 40 | 40 | + | 0 | 0 | 40 | 40 | + | 0 | 0 | |
| 9. # ADVISORY COMMITTEES WHO ARE ACTIVE PARTICPANTS | 20 | 23 | + | 3 | 15 | 20 | 20 | + | 0 | 0 | 20 | 20 | + | 0 | 0 | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 04 03
HTH 520

PROGRAM TITLE: DISABILITY & COMMUNICATIONS ACCESS BOARD

PART I - EXPENDITURES AND POSITIONS

Actual expenditures in FY17 were lower than budgeted due to delay in moving to the Kamamalu building.

Actual expenditures in the three months ended 09-30-17 were less than budgeted due to a \$50,000 restriction in General Funds.

Access Board (DCAB) to participate as an advisor and provide technical assistance.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

Item 2. The increased number of sign language interpreters tested was due to the increased number of renewal credentials.

Item 3. The increased number of received info/referral and technical assistance was due to an increase of understanding the parking program and how to use the parking placards.

Item 4. The number of parking permits issued was lower than planned because the law changed the length of permit validity from 4 to 6 years in 2010, thus reducing the number of renewals in FY17.

Item 6. The number of documents reviewed was greater than projected due to increased number of construction projects.

Item 7. The number of interpretive opinions and site specific alternative designs decreased as there were no site specific alternative designs requests from the community.

Item 9. The number of advisory committees increased due to an increase in the number of entities requesting Disability & Communications

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS
 PROGRAM-ID: HMS-902
 PROGRAM STRUCTURE NO: 060404

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 277.75 | 231.50 | - 46.25 | 17 | 277.75 | 232.75 | - 45.00 | 16 | 277.75 | 230.00 | - 47.75 | 17 |
| EXPENDITURES (\$1000's) | 46,698 | 59,283 | + 12,585 | 27 | 4,184 | 3,717 | - 467 | 11 | 60,603 | 60,513 | - 90 | 0 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 277.75 | 231.50 | - 46.25 | 17 | 277.75 | 232.75 | - 45.00 | 16 | 277.75 | 230.00 | - 47.75 | 17 |
| EXPENDITURES (\$1000's) | 46,698 | 59,283 | + 12,585 | 27 | 4,184 | 3,717 | - 467 | 11 | 60,603 | 60,513 | - 90 | 0 |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| FISCAL YEAR 2016-17 | | | | | | | | | | | | |
| FISCAL YEAR 2017-18 | | | | | | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| 1. % APPS PROCESSED W/IN SPECIF TIMELINESS CRITERIA | 84 | 79 | - 5 | 6 | 85 | 79 | - 6 | 7 | | | | |
| 2. % RECIP FAIR HRGS HELD DECIDED IN FAVOR OF DHS | 63 | 82 | + 19 | 30 | 65 | 82 | + 17 | 26 | | | | |
| 3. %MEMB GRIEVNCS RESOLVED BEFORE DIV ADJUDCTN | 95 | 95 | + 0 | 0 | 97 | 97 | + 0 | 0 | | | | |
| 4. % EMPLOYEE GRIEVANCE DECISIONS IN FAVOR OF DIV | 90 | 98 | + 8 | 9 | 90 | 98 | + 8 | 9 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # HEALTH PLANS PARTICIPATING IN PROGRAM | 5 | 5 | + 0 | 0 | 5 | 5 | + 0 | 0 | | | | |
| 2. # PROVIDERS | 5800 | 5800 | + 0 | 0 | 5850 | 5800 | - 50 | 1 | | | | |
| 3. # OF ELIGIBLE MEMBERS WITHIN PROGRAM | 315000 | 349461 | + 34461 | 11 | 320100 | 360000 | + 39900 | 12 | | | | |
| 4. # OF MEDQUEST DIVISION PERSONNEL | 229 | 220 | - 9 | 4 | 230 | 230 | + 0 | 0 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # PUB EDUC/INFO EVENTS THAT MQD PARTICIPATES IN | 10 | 10 | + 0 | 0 | 10 | 10 | + 0 | 0 | | | | |
| 2. # TRAINING SESSIONS CONDUCTED BY MQD | 10 | 18 | + 8 | 80 | 10 | 14 | + 4 | 40 | | | | |
| 3. # OF GRIEVANCES BY ELIG MEMBERS AGAINST HTH PLANS | 120 | 120 | + 0 | 0 | 120 | 120 | + 0 | 0 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 04 04
HMS 902

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in positions is due to recruitment difficulties for vacancies. The Med-QUEST Division (MQD) is actively recruiting for the majority of these vacancies while competing with the private sector on health care administrator type positions, which command higher rates of compensation. Additionally, many of the vacancies are undergoing a lengthy conversion process.

The variance in expenditures is due to the transfer of funds from HMS 401 program to HMS 902 program for various administrative expenditures.

PART II - MEASURES OF EFFECTIVENESS

2. The variance indicates a higher percentage of cases ruled in favor of the Department. This indicates that the eligibility system and eligibility workers are interpreting and applying administrative rules correctly.

PART III - PROGRAM TARGET GROUPS

3. The program continues to see an increase in population, which may be attributed to factors such as better outreach, and streamlined redeterminations.

PART IV - PROGRAM ACTIVITIES

2. MQD continues to conduct training for staff and out-stationed workers to access and maintain access to the Kauhale On-Line Eligibility Assistance system (KOLEA). The variance is due to a responsiveness to the scheduling needs of staff and out-stationed workers.

VARIANCE REPORT

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES
 PROGRAM-ID: HMS-903
 PROGRAM STRUCTURE NO: 060405

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 94.00 | 71.00 | - 23.00 | 24 | 94.00 | 72.00 | - 22.00 | 23 | 94.00 | 85.00 | - 9.00 | 10 |
| EXPENDITURES (\$1000's) | 106,532 | 60,696 | - 45,836 | 43 | 9,683 | 2,839 | - 6,844 | 71 | 97,334 | 100,117 | + 2,783 | 3 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 94.00 | 71.00 | - 23.00 | 24 | 94.00 | 72.00 | - 22.00 | 23 | 94.00 | 85.00 | - 9.00 | 10 |
| EXPENDITURES (\$1000's) | 106,532 | 60,696 | - 45,836 | 43 | 9,683 | 2,839 | - 6,844 | 71 | 97,334 | 100,117 | + 2,783 | 3 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % TANF/TAONF FAMILIES MEETING FED WORK STANDARDS | 38 | 38 | + 0 | 0 | 35 | 35 | + 0 | 0 | | | | |
| 2. ACCURACY RATE FOR THE FOOD STAMP PROGRAM | 97 | 97 | + 0 | 0 | 97 | 96.5 | - 0.5 | 1 | | | | |
| 3. % SVC PROVIDERS MEETING PERFORMANCE STANDARDS | 90 | 90 | + 0 | 0 | 90 | 9 | - 81 | 90 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. # TANF/TAONF INDIVIDUALS W/ WORK PGM PARTICPTN REQ | 4376 | 4515 | + 139 | 3 | 3700 | 3700 | + 0 | 0 | | | | |
| 2. # SNAP CLIENTS REQ TO PARTICIPATE IN WORK PGM | 8826 | 5751 | - 3075 | 35 | 8826 | 5751 | - 3075 | 35 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # CONTRACTS | 145 | 197 | + 52 | 36 | 145 | 195 | + 50 | 34 | | | | |
| 2. % FOOD STAMP APPLICATIONS PROCESSED W/IN AR REQ | 95 | 97.6 | + 2.6 | 3 | 95 | 97.8 | + 2.8 | 3 | | | | |
| 3. % CASH SUPPORT APPLICATIONS PROCESSED W/IN AR REQ | 91 | 93 | + 2 | 2 | 91 | 93 | + 2 | 2 | | | | |
| 4. # TANF/TAONF RECIPIENTS PARTICIPATED IN WORK PGM | 3500 | 3770 | + 270 | 8 | 3300 | 3300 | + 0 | 0 | | | | |
| 5. # SNAP RECIPIENTS PARTICIPATED IN WORK PGM | 8442 | 15475 | + 7033 | 83 | 8442 | 15475 | + 7033 | 83 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 04 05
HMS 903

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES

PART I - EXPENDITURES AND POSITIONS

The position variance in FY 17 reflects delays in filling vacancies and internal recruitments when an employee fills a vacancy but also creates a vacancy in their former position which must then go through the approval process to fill as well.

The variance in expenditure for FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

2. The decrease in the number of Supplemental Nutrition Assistance Program (SNAP) recipients participating in work program is a result of the mandatory work program transitioning to a voluntary work program.

PART IV - PROGRAM ACTIVITIES

1. Number of contracts for program activities has increased to serve our disadvantaged population.

5. The increase in the number of SNAP recipients participating in work program is a result of the reinstatement of the Able-Bodied Adult Without Dependents time limits and efforts to assist these individuals to maintain their SNAP benefits.

PROGRAM TITLE: GENERAL ADMINISTRATION (DHS)
 PROGRAM-ID: HMS-904
 PROGRAM STRUCTURE NO: 060406

12/9/17

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|--------|----------|---|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 162.00 | 146.00 | - 16.00 | 10 | 162.00 | 147.00 | - 15.00 | 9 | 162.00 | 162.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 14,679 | 15,059 | + 380 | 3 | 2,394 | 2,206 | - 188 | 8 | 11,915 | 13,353 | + 1,438 | 12 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 162.00 | 146.00 | - 16.00 | 10 | 162.00 | 147.00 | - 15.00 | 9 | 162.00 | 162.00 | + 0.00 | 0 |
| EXPENDITURES (\$1000's) | 14,679 | 15,059 | + 380 | 3 | 2,394 | 2,206 | - 188 | 8 | 11,915 | 13,353 | + 1,438 | 12 |

| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | |
|---|---------------------|--------|----------|---|---------------------|-----------|----------|---|
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | |
| 1. % POSITION ACTION DECISIONS UPHELD BY DHRD | 99 | 99 | + 0 | 0 | 99 | 99 | + 0 | 0 |
| 2. % APPEALS RESOLVED W/IN SPECIF TIME CRITERIA | 98 | 99 | + 1 | 1 | 98 | 99 | + 1 | 1 |
| 3. % STAFF EMPLOYEES WORKING W/O FORMAL GRIEVANCES | 99 | 99 | + 0 | 0 | 99 | 99 | + 0 | 0 |
| 4. % DHS EMPLOYEES WORKING W/O FORMAL GRIEVANCES | 99 | 99 | + 0 | 0 | 99 | 99 | + 0 | 0 |
| 5. % FED FUNDS DRAWN DOWN W/IN SPECIF TIME CRITERIA | 97 | 97 | + 0 | 0 | 97 | 97 | + 0 | 0 |
| 6. % CONTRACT PAYMENTS PAID W/IN SPECIF TIME CRITERIA | 85 | 85 | + 0 | 0 | 85 | 85 | + 0 | 0 |
| 7. % IT PROJECTS COMPLETED W/IN SPECIF TIME CRITERIA | 55 | 51 | - 4 | 7 | 85 | 80 | - 5 | 6 |

| | | | | | | | | |
|---|------|------|-------|---|------|------|-------|---|
| PART III: PROGRAM TARGET GROUP | | | | | | | | |
| 1. # PERSONNEL IN DHS | 2061 | 1958 | - 103 | 5 | 2060 | 1960 | - 100 | 5 |
| 2. # DIVISIONS & ATTACHED AGENCIES IN DHS | 8 | 8 | + 0 | 0 | 8 | 8 | + 0 | 0 |

| | | | | | | | | |
|--|-------|-------|-------|----|-------|-------|-------|----|
| PART IV: PROGRAM ACTIVITY | | | | | | | | |
| 1. # APPEALS PROCESSED (ANNUALLY) | 1580 | 1674 | + 94 | 6 | 1580 | 1580 | + 0 | 0 |
| 2. # POSITION ACTIONS PROCESSED (ANNUALLY) | 610 | 507 | - 103 | 17 | 610 | 507 | - 103 | 17 |
| 3. # WARRANT VOUCHERS PROCESSED (ANNUALLY) | 10500 | 10559 | + 59 | 1 | 10500 | 10500 | + 0 | 0 |
| 4. # MANDATED FISCAL FED REPORTS (ANNUALLY) | 238 | 238 | + 0 | 0 | 267 | 244 | - 23 | 9 |
| 5. # FORMAL GRIEVANCES FILED (ANNUALLY) | 30 | 30 | + 0 | 0 | 30 | 30 | + 0 | 0 |
| 6. # AUTOMATION INITIATIVES IMPLEMENTED (ANNUALLY) | 10 | 10 | + 0 | 0 | 30 | 28 | - 2 | 7 |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

PROGRAM TITLE: GENERAL ADMINISTRATION (DHS)

**06 04 06
HMS 904**

PART I - EXPENDITURES AND POSITIONS

The position variance in FY 17 is due to high turnover.

The variance in expenditure for FY 17 is due to the change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. The variance in the number of position reallocation requests for FY 17 was lower than expected due to delays in the redescription and review of positions involving selective certifications.

PROGRAM TITLE:

GENERAL SUPPORT FOR SOCIAL SERVICES

12/9/17

PROGRAM-ID:

HMS-901

PROGRAM STRUCTURE NO:

060407

| | FISCAL YEAR 2016-17 | | | | THREE MONTHS ENDED 09-30-17 | | | | NINE MONTHS ENDING 06-30-18 | | | |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
| | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ACTUAL | ± CHANGE | % | BUDGETED | ESTIMATED | ± CHANGE | % |
| PART I: EXPENDITURES & POSITIONS | | | | | | | | | | | | |
| RESEARCH & DEVELOPMENT COSTS | | | | | | | | | | | | |
| POSITIONS | | | | | | | | | | | | |
| EXPENDITURES (\$1,000's) | | | | | | | | | | | | |
| OPERATING COSTS | | | | | | | | | | | | |
| POSITIONS | 19.00 | 15.00 | - 4.00 | 21 | 29.00 | 15.00 | - 14.00 | 48 | 29.00 | 19.00 | - 10.00 | 34 |
| EXPENDITURES (\$1000's) | 4,012 | 2,482 | - 1,530 | 38 | 558 | 527 | - 31 | 6 | 3,991 | 3,813 | - 178 | 4 |
| TOTAL COSTS | | | | | | | | | | | | |
| POSITIONS | 19.00 | 15.00 | - 4.00 | 21 | 29.00 | 15.00 | - 14.00 | 48 | 29.00 | 19.00 | - 10.00 | 34 |
| EXPENDITURES (\$1000's) | 4,012 | 2,482 | - 1,530 | 38 | 558 | 527 | - 31 | 6 | 3,991 | 3,813 | - 178 | 4 |
| | FISCAL YEAR 2016-17 | | | | FISCAL YEAR 2017-18 | | | | | | | |
| | PLANNED | ACTUAL | ± CHANGE | % | PLANNED | ESTIMATED | ± CHANGE | % | | | | |
| PART II: MEASURES OF EFFECTIVENESS | | | | | | | | | | | | |
| 1. % NEW EMPL COMPLTG INTRO COMP/PROG SKILLS COURSES | 100 | 100 | + 0 | 0 | 100 | 89 | - 11 | 11 | | | | |
| 2. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS | 90 | 82 | - 8 | 9 | 90 | 85 | - 5 | 6 | | | | |
| 3. % SOCIAL SVCS CONTRACTS MANAGED BY DIVISION | 100 | 100 | + 0 | 0 | 100 | 100 | + 0 | 0 | | | | |
| 4. % GRANTS AND FEDERAL FUNDS TRACKED AND MONITORED | 100 | 95 | - 5 | 5 | 100 | 100 | + 0 | 0 | | | | |
| PART III: PROGRAM TARGET GROUP | | | | | | | | | | | | |
| 1. PERSONNEL IN DIVISION | 508 | 502 | - 6 | 1 | 508 | 502 | - 6 | 1 | | | | |
| 2. CONTRACTED SOCIAL SERVICES PROVIDERS OF SERVICES | 124 | 121 | - 3 | 2 | 124 | 95 | - 29 | 23 | | | | |
| PART IV: PROGRAM ACTIVITY | | | | | | | | | | | | |
| 1. # NEW DIVISION EMPLOYEES TRAINED DURING YEAR | 50 | 38 | - 12 | 24 | 50 | 24 | - 26 | 52 | | | | |
| 2. # FEDERAL COMPLIANCE REVIEWS DURING YEAR | 1 | 1 | + 0 | 0 | 1 | 1 | + 0 | 0 | | | | |
| 3. # SOCIAL SVCS CONTRACTS MANAGED DURING YEAR | 124 | 121 | - 3 | 2 | 124 | 95 | - 29 | 23 | | | | |
| 4. # GRANTS/FEDERAL FUNDS TRACKED/MONITRD DURING YEAR | 22 | 20 | - 2 | 9 | 22 | 20 | - 2 | 9 | | | | |

VARIANCE REPORT NARRATIVE FY 2017 AND FY 2018

06 04 07
HMS 901

PROGRAM TITLE: GENERAL SUPPORT FOR SOCIAL SERVICES

PART I - EXPENDITURES AND POSITIONS

Actual filled positions and expenditures show variances of 21% and 50% due to the vacancies in the Purchase of Services (POS) Unit, Comprehensive Child Welfare Information System (CCWIS) Team, and clerical positions.

The POS unit continues to have vacancies as the social work positions, with a blending of business-related tasks, do not attract social workers. We are looking into hiring General Professional or Contract Specialist positions as the job entails business analysis, funding and compliance to federal grant specifications. Further, we are in the process of looking at re-describing the positions to these job categories which should be addressed in the on-going re-organization.

The CCWIS Team was established over 3 years ago to support the work on the DHS Enterprise System. A project manager, Information Technology (IT) lead and a business lead make up the team. We have had difficulty sustaining the project manager position, as the multi-million dollar project has proven to be challenging. The IT lead was left vacant for about a year while the CCWIS project was on hold, and the new IT lead was recently hired.

Approximately 70% of the variance of \$2M can be accounted for mainly by:

1. Vacant positions and about \$400K in payroll savings, which includes basic salaries, fringes, vacation and sick pay, etc.
2. We had to defer almost \$1M in computer-related expenses such as hardware, software, professional services while waiting for the CCWIS system requirements to be clearly defined and procurement to be done.

Further, the variance in expenditures for FY 17 is due to a change in the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1. Child Welfare Services hired 38 new employees in FY 17. While new hires included the graduating class of the Hawaii Child Welfare Education Collaboration and various recruitment efforts from other education programs and was higher than FY 16, the number of new hires did not reach the projected amount of 50.