# **HEALTH PROGRAM**

LEVEL I PROGRAM

PROGRAM TITLE: HEALTH

OBJECTIVE: TO MONITOR, PROTECT, AND ENHANCE THE HEALTH OF ALL PEOPLE IN HAWAII BY

PROVIDING LEADERSHIP IN ASSESSMENT, POLICY DEVELOPMENT, AND ASSURANCE TO PROMOTE HEALTH AND WELL-BEING, TO PRESERVE A CLEAN, HEALTHY AND NATURAL ENVIRONMENT, AND TO ASSURE BASIC HEALTH CARE FOR ALL.

# **MEASURES OF EFFECTIVENESS:**

1. MORTALITY RATE (PER THOUSAND).

2. AVERAGE LIFE SPÀN OF RESIDENTS.

LEVEL II PROGRAM

05 01

05

PROGRAM TITLE: HEALTH RESOURCES

OBJECTIVE: TO PROMOTE THE OPTIMAL STATE OF PHYSICAL AND PSYCHO-SOCIAL WELL-BEING

OF INDIVIDUALS, FAMILIES, AND COMMUNITIES THROUGH THE ASSURANCE OF QUALITY AND APPROPRIATE PREVENTION AND INTERVENTION SERVICES, PLANNED

AND DEVELOPED WITH INPUT FROM COMMUNITIES.

#### MEASURES OF EFFECTIVENESS:

- 1. ACTIVE TUBERCULOSIS CASES PERCENTAGE COMPLETING RECOMMENDED THERAPY.
- 2. PERCENT OF REPORTED VACCINE PREVENTABLE DISEASES INVESTIGATED.
- 3. PERCENT OF INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES RECEIVING SERVICES.
- 4. PERCENT OF PERSONS IN INSTITUTIONS RECEIVING DENTAL SERVICES.

LEVEL III PROGRAM

05 01 01

PROGRAM TITLE: COMMUNICABLE DISEASE AND PUBLIC HEALTH NURSING

OBJECTIVE: TO REDUCE THE INCIDENCE, SEVERITY, AND DISABLING EFFECTS OF COMMUNICABLE

DISEASES OF ALL KINDS BY ADOPTING PREVENTIVE MEASURES AND BY

UNDERTAKING PROGRAMS OF EARLY DETECTION AND EFFECTIVE TREATMENT.

## MEASURES OF EFFECTIVENESS:

- 1. NEW ACTIVE TUBERCULOSIS CASE RATE PER HUNDRED THOUSAND RESIDENTS.
- 2. ACTIVE TUBERCULOSIS CASES, PERCENTAGE COMPLETING RECOMMENDED THERAPY.
- 3. HANSEN'S DISEASE NEW CASE RATE PER HUNDRED THOUSAND PERSONS RESIDING IN HAWAII FIVE YEARS OR MORE.
- 4. PERCENTAGE OF REPORTED VACCINE PREVENTABLE DISEASES INVESTIGATED.
- 5. NUMBER OF NEW HIV CASES (PER HUNDRED THOUSAND) PER YEAR.

LEVEL IV PROGRAM

05 01 01 01

HTH 100

PROGRAM TITLE: COMMUNICABLE DISEASE AND PUBLIC HEALTH NURSING

**OBJECTIVE:** 

TO REDUCE THE INCIDENCE, SEVERITY, AND DISABLING EFFECTS OF ESTABLISHED, COMMUNICABLE DISEASES OF PUBLIC HEALTH IMPORTANCE (I.E., TUBERCULOSIS (TB), SEXUALLY TRANSMITTED DISEASES (STDS), HUMAN IMMUNODEFICIENCY VIRUS (HIV) AND HANSEN'S DISEASE) BY ADOPTING PREVENTIVE MEASURES AND BY UNDERTAKING PROGRAMS OF EARLY DETECTION AND EFFECTIVE TREATMENT. TO PROVIDE LONG TERM CARE TO HANSEN'S DISEASE PATIENTS WHO HAVE BEEN DISABLED EITHER DIRECTLY FROM PATHOLOGICAL EFFECTS OF THE DISEASE, OR PSYCHOLOGICALLY OR SOCIALLY FROM THE EFFECTS OF PROLONGED INSTITUTIONALIZATION. TO IMPROVE AND MAINTAIN THE HEALTH OF INDIVIDUALS

INSTITUTIONALIZATION. TO IMPROVE AND MAINTAIN THE HEALTH OF INDIVIDUALS AND COMMUNITIES BY PROMOTING HEALTHY LIFESTYLE CHOICES AND ASSURING ACCESS TO HEALTH CARE SERVICES THROUGH PUBLIC HEALTH NURSING AND

SCHOOL HEALTH-RELATED SERVICES.

# **MEASURES OF EFFECTIVENESS:**

- 1. NEW ACTIVE TB CASE RATE PER 100,000 RESIDENTS.
- 2. PERCENT OF ACTIVE TB INFECTION CASES COMPLETING RECOMMENDED THERAPY.
- 3. PERCENT OF NON-ACTIVE TB INFECTION CASES (IN CONTACTS AND OTHER HIGH-RISK INFECTED PERSONS) COMPLETING RECOMMENDED THERAPY.
- 4. CHLAMYDIA CASE RATE IN WOMEN 18-25 YEARS OF AGE PER 100,000.
- 5. NEWLY REPORTED HIV CASES PER 100,000.
- 6. NEWLY DIAGNOSED HANSEN'S DISEASE CASES PER 100,000.
- 7. PERCENT OF OUTPATIENTS WITH NEW COMPLICATIONS FROM HANSEN'S DISEASE.
- 8. ANNUAL KALAUPAPA REGISTRY PATIENT CARE DAYS (OUTPATIENT, INPATIENT, RESIDENTIAL CARE)/RESIDENT DAYS.
- PERCENT OF COMPLETED NURSING CONSULTATIONS FOR DEPARTMENT OF EDUCATION STUDENTS.
- 10. PERCENT OF PUBLIC HEALTH NURSING ENROLLED ELDERS >60 YEARS OLD WITHOUT FALL RELATED HOSPITALIZATIONS.

#### **TARGET GROUPS:**

- 1. RESIDENT POPULATION, STATE OF HAWAII (IN THOUSANDS).
- 2. CONTACTS OF INFECTIOUS TB CASES.
- 3. CLASS B IMMIGRANTS.
- 4. WOMEN 18-25 YEARS OF AGE.
- CONTACTS OF HIV CASES FROM DEPARTMENT OF HEALTH HIV COUNSELING AND TESTING SERVICES PROGRAM.
- 6. PATIENTS ON THE KALAUPAPA REGISTRY.
- 7. CONTACTS OF HANSEN'S DISEASE CASES.
- 8. OUTPATIENTS WITH HANSEN'S DISEASE-RELATED DISABILITIES.
- 9. CHILDREN IN DEPARTMENT OF EDUCATION SCHOOLS.
- 10. POPULATION >60 YEARS OLD.

## **PROGRAM ACTIVITIES:**

- 1. NUMBER OF INDIVIDUALS RECEIVING COUNSELING/EVALUATION/SCREENING.
- 2. NUMBER OF INDIVIDUALS RECEIVING EVALUATION FOR SUSPECTED EXPOSURE TO COMMUNICABLE DISEASES.
- 3. NUMBER OF INDIVIDUALS RECEIVING TREATMENT FOR COMMUNICABLE DISEASES.
- 4. NUMBER OF OUTPATNT VISITS/EVALUATION BY PHYSICIANS/NURSES/SOCIAL WORKERS/PARAMED.
- 5. NMBER OF LABORATORY TESTS OBTAINED AND REVIEWED.
- 6. NUMBER OF WOMEN, 18-25 YEARS OLD, SCREENED FOR CHLAMYDIA.
- 7. NUMBER OF PATIENTS PROVIDED HIV-RELATED DRUG TREATMENT ASSISTANCE.
- 8. NUMBER OF STERILE SYRINGES EXCHANGED.
- 9. NUMBER OF PUBLIC HEALTH NURSING CONTACTS TO COMPLETE CONSULTATIONS FOR DEPARTMENT OF EDUCATION STUDENTS.
- 10. NUMBER OF PUBLIC HEALTH NURSING (PHN) CONTACTS FOR PHN-ENROLLED ELDERS > 60 YEARS OLD.

LEVEL IV PROGRAM

05 01 01 02

HTH 131

PROGRAM TITLE: DISEASE OUTBREAK CONTROL

OBJECTIVE: TO REDUCE THE INCIDENCE, SEVERITY, AND DISABLING EFFECTS RELATED TO

INFECTIOUS DISEASES, EMERGING DISEASE THREATS AND POTENTIAL NATURAL OR INTENTIONAL HAZARDS INCLUDING ACTS OF TERRORISM THROUGH ASSURANCE OF DISEASE SURVEILLANCE/EARLY DETECTION, PUBLIC HEALTH INVESTIGATION, PUBLIC HEALTH INTERVENTIONS SUCH AS DISTRIBUTION OF MEDICAL COUNTERMEASURES AS INDICATED, APPROPRIATE PUBLIC HEALTH RECOMMENDATIONS, EDUCATION, AND

OTHER METHODS OF DISEASE PREVENTION AND RISK REDUCTION.

# **MEASURES OF EFFECTIVENESS:**

- 1. PERCENT ENTEROHEMORRHAGIC E. COLI, HEPATITIS A, MEASLES, MENINGOCOCCAL DISEASE, AND NOROVIRUS CASES INVESTIGATED WITHIN 24 HOURS OF REPORT RECEIPT.
- 2. PERCENT REPORTED FOODBORNE DISEASE OUTBREAKS FOR WHICH CAUSATIVE ETIOLOGY IDENTIFIED.
- 3. PERCENT CHILDREN AGE 5 YEARS MEETING IMMUNIZATION REQUIREMENTS.
- 4. PERCENT ADOLESCENTS MEETING IMMUNIZATION REQUIREMENTS.
- 5. PERCENT OF INFANTS BORN TO HEPATITIS B CARRIERS STARTING HEPATITIS B SERIES.

#### **TARGET GROUPS:**

- 1. TOTAL NUMBER OF HAWAII RESIDENTS (THOUSANDS).
- 2. TOTAL NUMBER OF VISITORS TO HAWAII (THOUSANDS).
- 3. TOTAL NUMBER OF CHILDREN AGE 5 YEARS (THOUSANDS).
- 4. TOTAL NUMBER OF ADOLESCENTS (THOUSANDS).
- 5. NUMBER OF BIRTHS EXCLUDING MILITARY (HUNDREDS).
- 6. TOTAL NUMBER OF CHILDREN BORN TO HEPATITIS B SURFACE ANTIGEN POSITIVE WOMEN (HUNDREDS).

### PROGRAM ACTIVITIES:

- NUMBER OF HAWAII RESIDENTS, CHILDREN AND ADULTS, ENTERED INTO AND MAINTAINED IN THE HAWAII IMMUNIZATION REGISTRY.
- NUMBER OF SCHOOL CHILDREN SURVEYED FOR IMMUNIZATION COVERAGE (THOUSANDS).
- 3. NUMBER OF PERINATAL HEPATITIS B INFECTED INFANTS.
- 4. NUMBER OF INFECTIOUS (INCLUDING VACCINE-PREVENTABLE) DISEASE CASES INVESTIGATED.
- 5. NUMBER OF INFECTIOUS (INCLUDING VACCINE-PREVENTABLE) DISEASE OUTBREAKS IDENTIFIED.

LEVEL III PROGRAM

05 01 03

HTH 730

#### PROGRAM TITLE: EMERGENCY MEDICAL SERVICES AND INJURY PREVENTION SYSTEM

**OBJECTIVE:** 

TO MINIMIZE DEATH, INJURY, AND DISABILITY DUE TO LIFE THREATENING SITUATIONS BY ASSURING THE AVAILABILITY OF HIGH QUALITY EMERGENCY MEDICAL CARE THROUGH THE DEVELOPMENT OF A STATEWIDE SYSTEM CAPABLE OF PROVIDING COORDINATED EMERGENCY MEDICAL CARE AND INJURY PREVENTION SERVICES.

### **MEASURES OF EFFECTIVENESS:**

- 1. PERCENTAGE OF RESPONSES MEETING RESPONSE TIME STANDARD OAHU.
- PERCENTAGE OF RESPONSES MEETING RESPONSE TIME STANDARD KAUAI.
- 3. PERCENTAGE OF RESPONSES MEETING RESPONSE TIME STANDARD HAWAII.
- 4. PERCENTAGE OF RESPONSES MEETING RESPONSE TIME STANDARD MAUI.
- 5. PERCENT INCREASE IN THE NUMBER OF COMMUNITY COALITIONS/PARTNERSHIPS INITIATED AND SUPPORTED IN INJURY PREVENTION.
- 6. PERCENT INCREASE IN THE NUMBER OF PERSONS TRAINED IN INJURY PREVENTION.
- 7. PERCENT OF SUICIDES AND ATTEMPTED SUICIDES PER 100,000 RESIDENTS.

- 1. GENERAL DE FACTO POPULATION (THOUSANDS).
- 2. NUMBER OF HIGH RISK CARDIAC CASES.
- 3. NUMBER OF HIGH RISK TRAUMA CASES.
- 4. NUMBER OF HIGH RISK PEDIATRIC CASES.
- 5. NUMBER OF CARDIOPULMONARY ARREST CASES.
- 6. NUMBER OF LICENSED GROUND AMBULANCE SERVICE PROVIDERS.
- 7. NUMBER OF LICENSED AIR AMBULANCE SERVICE PROVIDERS.
- 8. NUMBER OF YOUTHS UNDER 24 YEARS OF AGE AND SENIORS 65 YEARS AND OLDER.

- ADMINISTERING AND ENFORCING THE STATE EMERGENCY MEDICAL SERVICE (EMS) RULES AND REGULATIONS (STAFF-DAYS).
- 2. ADMINISTERING AND MAINTÁINING THE EMS COMMUNICATION SYSTEM (PERCENTAGE OF TIME THE SYSTEM IS OPERATIONAL).
- 3. ADMINISTERING AND MAINTAINING EMS AND INJURY PREVENTION DATA COLLECTION AND EVALUATION SYSTEM (STAFF-DAYS).
- 4. NUMBER OF RESPONSES TO EMERGENCY AMBULANCE CALLS.
- 5. NUMBER OF PATIENTS BILLED FOR EMERGENCY AMBULANCE SERVICE.
- 6. PERCENTAGE OF AMBULANCE SERVICE REVENUES COLLECTED.
- 7. ADMINISTERING AND MAINTAINING EMS QUALITY ASSURANCE AND QUALITY IMPROVEMENT PROGRAM (STAFF-DAYS).
- 8. ADMINISTERING AND MAINTAINING THE STATE HEALTH EMERGENCY PREPAREDNESS PLAN AND EXERCISE PARTICIPATION (STAFF-DAYS).
- 9. NUMBER OF PEOPLE TRAINED IN INJURY PREVENTION (I.E., SUICIDE, FALLS, DROWNING PREVENTION AND TRAFFIC SAFETY).
- 10. NUMBER OF COMMUNITY COALITIONS/TASKFORCES/PARTNERSHIPS INITIATED AND SUPPORTED IN INJURY PREVENTION.

LEVEL III PROGRAM

05 01 04

HTH 560

### PROGRAM TITLE: FAMILY HEALTH SERVICES

OBJECTIVE:

TO IMPROVE THE HEALTH OF WOMEN, INFANTS, CHILDREN, ADOLESCENTS AND OTHER VULNERABLE POPULATIONS AND THEIR FAMILIES BY INCREASING PUBLIC AWARENESS AND PROFESSIONAL EDUCATION ABOUT THE IMPORTANCE OF A LIFE COURSE PERSPECTIVE; ADVOCATING FOR SYSTEMIC CHANGES THAT ADDRESS HEALTH EQUITY AND THE SOCIAL DETERMINANTS OF HEALTH, AND ASSURING ACCESS TO A SYSTEM OF HEALTH CARE THAT IS FAMILY/PATIENT CENTERED, COMMUNITY BASED PREVENTION FOCUSED, WITH EARLY DETECTION AND TREATMENT, AND PROVIDES HABILITATIVE AND REHABILITATIVE SERVICES FOR

THOSE WITH CHRONIC CONDITIONS.

# **MEASURES OF EFFECTIVENESS:**

- 1. PERCENT OF PRETERM BIRTHS.
- 2. PERCENT OF UNINSURED INDIVIDUALS RECEIVING SUBSIDIZED PRIMARY CARE HEALTH SERVICES THROUGH PURCHASE OF SERVICE (POS) CONTRACTS.
- 3. PERCENT OF CHILDREN WITH SPECIAL HEALTH NEEDS (CSHN) AGE 0-21 YEARS SERVED BY CSHN PROGRAM WHO HAVE A MEDICAL HOME.
- 4. PERCENT OF LIVE BIRTHS SCREENED FOR METABOLIC DISORDERS AND SIGNIFICANT HEMOGLOBINOPATHIES THROUGH THE NEWBORN METABOLIC SCREENING PROGRAM.
- 5. PERCENT OF WIC ENROLLED WOMEN AND CHILDREN UP TO 5 YEARS OF AGE RECEIVING NUTRITION EDUCATION AND/OR COUNSELING.
- 6. PERCENT OF WIC ENROLLED WOMEN WHO INITIATE BREASTFEEDING.
- 7. PERCENT OF PRENATAL SMOKING.
- 8. PERCENT OF FEMALES 15-24 YEARS OLD TESTED FOR CHLAMYDIA WITHIN THE PAST 12 MONTHS THROUGH FAMILY PLANNING POS CONTRACTS.
- PERCENT OF CHILDREN AGE 0-3 YEARS WHO WERE INITIALLY DETERMINED TO BE ELIGIBLE WITH DEVELOPMENTAL DELAYS INCLUDING BIOLOGICAL RISK WHO RECEIVE EARLY INTERVENTION SERVICES.
- 10. PERCENT OF CHILDREN ENROLLED IN A HOME VISITING PROGRAM WHO HAVE A MEDICAL HOME.

- 1. NUMBER OF LIVE BIRTHS.
- 2. NUMBER OF UNINSURED INDIVIDUALS.
- 3. NUMBER OF CHILDREN WITH SPECIAL HEALTH NEEDS.
- 4. NUMBER OF LIVE BIRTHS (SCREENED FOR METABOLIC DISORDERS).
- 5. NUMBER OF WIC ENROLLED WOMEN AND CHILDREN UP TO 5 YEARS OF AGE.
- 6. NUMBER OF WIC ENROLLED PREGNANT AND POST-PARTUM WOMEN.
- 7. NUMBER OF PREGNANT WOMEN.

- 8. NUMBER OF FEMALES 15-24 YEARS OLD SERVED THROUGH FAMILY PLANNING POS CONTRACTS.
- 9. NUMBER OF CHILDREN AGE 0-3 YEARS WITH DEVELOPMENTAL DELAYS INCLUDING BIOLOGICAL RISK EVALUATED DURING THE CURRENT YEAR WHO RECEIVE EARLY INTERVENTION SERVICES.
- 10. NUMBER OF CHILDREN ENROLLED IN A HOME VISITING PROGRAM (HAWAII HOME VISITING NETWORK PROGRAMS).

- NUMBER OF PREGNANT WOMEN SERVED BY WIC AND PERINATAL SUPPORT SERVICES POS CONTRACTS.
- 2. NUMBER OF UNINSURED INDIVIDUALS WHO RECEIVED DOH SUBSIDIZED PRIMARY CARE SERVICES THROUGH POS CONTRACTS.
- 3. NUMBER OF CHILDREN WITH SPECIAL HEALTH NEEDS (CSHN) AGE 0-21 WHO ARE ASSISTED IN ACCESS TO MEDICAL SPECIALTY SERVICES.
- 4. NUMBER OF LIVE BIRTHS SCREENED FOR METABOLIC DISORDERS AND SIGNIFICANT HEMOGLOBINOPATHIES THROUGH THE NEWBORN METABOLIC SCREENING PROGRAM.
- 5. NUMBER OF NUTRITION EDUCATION CONTACTS AND/OR COUNSELING SESSIONS PROVIDED FOR WIC ENROLLED WOMEN AND CHILDREN UP TO 5 YEARS OF AGE.
- 6. NUMBER OF PRENATAL AND POSTPARTUM BREASTFEEDING INFORMATION CONTACTS INCLUDING BREASTFEEDING INCENTIVES AND SUPPLIES PROVIDED TO WIC ENROLLED WOMEN.
- 7. NUMBER OF PREGNANT WOMEN SERVED BY WIC AND PERINATAL SUPPORT SERVICES POS CONTRACTS.
- 8. NUMBER OF FEMALES 15-24 YEARS OF AGE TESTED FOR CHLAMYDIA WITHIN THE PAST 12 MONTHS BY FAMILY PLANNING POS CONTRACTS.
- 9. NUMBER OF CHILDREN AGE 0-3 YEARS WITH FOR DEVELOPMENTAL DELAYS INCLUDING BIOLOGICAL RISK WHO RECEIVE EARLY INTERVENTION SERVICES.
- 10. NUMBER OF CHILDREN ENROLLED IN A HOME VISITING PROGRAM WHO HAVE A MEDICAL HOME.

LEVEL III PROGRAM

05 01 05

HTH 590

PROGRAM TITLE: CHRONIC DISEASE PREVENTION AND HEALTH PROMOTION

OBJECTIVE: TO PROMOTE WELLNESS AND IMPROVE THE QUALITY AND LIFESPAN FOR HAWAII'S

PEOPLE THROUGH EFFECTIVE PREVENTION, DETECTION, AND MANAGEMENT OF

CHRONIC DISEASES.

# **MEASURES OF EFFECTIVENESS:**

- 1. PERCENTAGE OF YOUTH & ADULTS WHO MEET PHYSICAL ACTIVITY RECOMMENDATIONS.
- 2. PERCENTAGE OF YOUTH & ADULTS WHO CONSUME LESS THAN 3 DAILY SERVINGS OF FRUITS AND VEGETABLES.
- 3. PERCENTAGE OF YOUTH & ADULTS WHO USE TOBACCO PRODUCTS (CIGARETTES & ELETRONIC SMOKING DEVICES).
- 4. PERCENTAGE OF ADULTS WHOSE HYPERTENSION IS UNDER CONTROL.
- 5. PERCENTAGE OF ADULTS WHO RECEIVED THE RECOMMENDED BLOOD-SUGAR SCREENINGS.
- 6. PERCENTAGE OF INDIVIDUALS 5-64 YEARS OLD WITH ASTHMA SERVED BY FEDERALLY QUALIFIED HEALTH CENTERS WITH APPROPRIATE USE OF MEDICATIONS.
- 7. PERCENTAGE OF ADULTS AGED 50-75 WHO RECEIVED RECOMMENDED COLORECTAL CANCER SCREENINGS.
- 8. PERCENTAGE OF ADULTS WHOSE DIABETES HBA1C VALUE IS GREATER THAN 9.0%.
- PERCENTAGE OF WOMEN AGED 50 AND OVER WHO RECEIVED THE RECOMMENDED BREAST CANCER SCREENING.
- 10. PERCENTAGE OF BABIES EXCLUSIVELY BREASTFED THROUGH THREE MONTHS.

- 1. TOTAL NUMBER OF HAWAII RESIDENTS.
- 2. TOTAL NUMBER OF CHILDREN ATTENDING HAWAII DEPARTMENT OF EDUCATION SCHOOLS.
- 3. TOTAL NUMBER OF LOW-INCOME INDIVIDUALS IN HAWAII.
- 4. TOTAL NUMBER OF YOUTH AND ADULT TOBACCO USERS (CIGARETTES & ELECTRONIC SMOKING DEVICES).
- 5. TOTAL NUMBER OF ADULTS WITH HYPERTENSION.
- 6. TOTAL NUMBER OF ADULTS WITH DIABETES.

- 7. TOTAL NUMBER OF INDIVIDUALS WITH ASTHMA.
- 8. TOTAL NUMBER OF YOUTH & ADULTS WHO ARE OVERWEIGHT OR OBESE.
- 9. TOTAL NUMBER OF ADULTS ELIGIBLE FOR COLORECTAL CANCER SCREENINGS.
- 10. TOTAL NUMBER OF LIVE BIRTHS.

- 1. NUMBER OF ADULTS REACHED THROUGH SOCIAL-MARKETING CAMPAIGNS.
- 2. NUMBER OF COALITIONS SUPPORTED BY THE PROGRAMS.
- 3. PERCENTAGE OF DEPARTMENT OF EDUCATION SCHOOLS MEETING WELLNESS GUIDELINES.
- 4. NUMBER OF WEBSITE VISITS TO HHDW.ORG, HAWAIIHEALTHMATTERS.ORG, & HEALTHYHAWAII.COM.
- 5. NUMBER OF YOUTH & ADULTS REACHED THROUGH CESSATION SERVICES.
- 6. NUMBER OF PEOPLE REACHED THROUGH CHRONIC DISEASE PREVENTION & SELF MANAGEMENT PROGRAMS.
- 7. NUMBER OF TRAININGS FOR COMMUNITY PARTNERS ON CHRONIC DISEASE PREVENTION.
- 8. NUMBER OF PARTICIPANTS REACHED THROUGH CHRONIC DISEASE PREVENTION TRAININGS.
- 9. PERCENTAGE OF ELIGIBLE WOMEN SCREENED THROUGH THE BREAST AND CERVICAL CANCER SCREENING PROGRAM (BCCCP).
- 10. NUMBER OF SITES USING HEALTHY FOOD GUIDELINES.

LEVEL III PROGRAM

05 01 06

HTH 595

PROGRAM TITLE: HEALTH RESOURCES ADMINISTRATION

**OBJECTIVE:** 

TO IMPROVE AND MAINTAIN THE HEALTH OF INDIVIDUALS AND COMMUNITIES BY PROMOTING HEALTHY LIFESTYLE CHOICES, ADVOCATING FOR SYSTEMIC AND ENVIRONMENTAL POLICY CHANGES AND ASSURING ACCESS TO HEALTH CARE SERVICES THROUGH THE PROVISION OF HEALTH PROMOTION AND EDUCATION, PUBLIC HEALTH NURSING, SCHOOL HEALTH, AND BILINGUAL HEALTH SERVICES. TO PROVIDE AND USE DATA TO IDENTIFY AREAS OF NEED AND PROMOTE THE USE OF BEST PRACTICES TO REDUCE THE INCIDENCE AND BURDEN OF CHRONIC DISEASE AND TO REDUCE HEALTH DISPARITIES AMONG POPULATIONS.

# **MEASURES OF EFFECTIVENESS:**

- 1. % MOE HRA PROG SHOWING BENEFICIAL CHGS (PL VS ACT).
- 2. AVERAGE TURNAROUND TIME TO ISSUE MEDICAL CANNABIS CARDS.
- 3. PERCENT OF MEDICAL CANNABIS CARDS ISSUED FOR PATIENTS WITH PRIORITY DEBILITATING MEDICAL CONDITIONS.
- 4. PERCENT OF DISPENSARIES INSPECTED AT LEAST QUARTERLY.
- PERCENT OF DISPENSARIES THAT REMAIN IN COMPLIANCE WITH HAR 11-850.
- 6. PERCENT OF DISPENSARIES' LICENSES RENEWED.

- 1. PERSONNEL IN HEALTH RESOURCES ADMINISTRATION.
- 2. ALL IN-STATE MEDICAL CANNABIS REGISTRY APPLICANTS IN THE STATE FISCAL YEAR.
- 3. ALL INDIVIDUALS WITH PRIORITY DEBILITATING MEDICAL CONDITION APPLYING TO REGISTER FOR A MEDICAL CANNABIS CARD IN STATE FISCAL YEAR.
- 4. LICENSED MEDICAL CANNABIS DISPENSARIES.

PROGRAM TITLE: HOSPITAL CARE

OBJECTIVE: TO ASSURE THAT ALL PERSONS IN THE STATE IN NEED OF HOSPITAL CARE ARE

PROVIDED SUCH SERVICES IN THOSE HOSPITALS OFFERING THE REQUIRED

SERVICES.

#### **MEASURES OF EFFECTIVENESS:**

1. OCCUPANCY RATE - ACUTE CARE.

- 2. OCCUPANCY RATE LONG-TERM CARE.
- 3. AVERAGE LENGTH OF STAY ACUTE CARE.
- 4. AVERAGE LENGTH OF STAY LONG TERM CARE.

LEVEL III PROGRAM

05 02 01

HTH 210

PROGRAM TITLE: HAWAII HEALTH SYSTEMS CORPORATION - CORPORATE OFFICE

OBJECTIVE: TO ADVANCE THE EFFICIENT AND EFFECTIVE OPERATION OF THE HAWAII HEALTH

SYSTEMS CORPORATION AS AN ORGANIZATION BY PROVIDING EXECUTIVE MANAGEMENT, FISCAL, PERSONNEL, BUDGETARY, INFORMATION TECHNOLOGY, LEGAL, PROCUREMENT, PUBLIC RELATIONS AND OTHER RELATED SUPPORTING

SERVICES.

#### MEASURES OF EFFECTIVENESS:

COMPARE BOARD APPROVED OPERATING EXPENSE BUDGET TO ACTUAL (IN THOUSANDS).

LEVEL III PROGRAM

05 02 02

HTH 211

PROGRAM TITLE: KAHUKU HOSPITAL

OBJECTIVE: TO PROVIDE QUALITY HEALTH CARE AND PROMOTE WELLNESS IN OUR COMMUNITY

IN A PROFESSIONAL, CARING, CULTURALLY SENSITIVE AND FINANCIALLY

RESPONSIBLE MANNER.

#### MEASURES OF EFFECTIVENESS:

- 1. OCCUPANCY RATE ACUTE CARE.
- 2. OCCUPANCY RATE LONG-TERM CARE.
- 3. AVERAGE LENGTH OF STAY ACUTE CARE (DAYS).
- 4. AVERAGE LENGTH OF STAY LONG-TERM CARE (DAYS).
- 5. AVERAGE OPERATING COST PER PATIENT DAY(EXCL EQUIP).
- 6. AVERAGE PATIENT REVENUE PER PATIENT DAY.

#### **TARGET GROUPS:**

1. EST. POPULATION OF SERVICE AREA (RESIDENTS).

- 1. NUMBER OF IN-PATIENT ADMISSIONS ACUTE CARE.
- 2. NUMBER OF IN-PATIENT DAYS ACUTE CARE.
- 3. NUMBER OF EMERGENCY ROOM VISITS.
- 4. NUMBER OF ADMISSIONS LONG-TERM CARE.
- 5. NUMBER OF PATIENT DAYS LONG-TERM CARE.

**SUB 601** 

PROGRAM TITLE: PRIVATE HOSPITALS & MEDICAL SERVICES

OBJECTIVE: TO SUPPORT THE OPERATION OF PRIVATE GENERAL HOSPITALS AND MEDICAL

**FACILITIES** 

# **MEASURES OF EFFECTIVENESS:**

1. STATE SUBSIDY AS A PERCENTAGE OF TOTAL HOSPITAL BUDGET.

LEVEL III PROGRAM

05 02 04

HTH 212

PROGRAM TITLE: HAWAII HEALTH SYSTEMS CORPORATION - REGIONS

OBJECTIVE: TO SUSTAIN AND ENHANCE THE LEVELS OF SAFE, QUALITY, ACCESSIBLE AND

AFFORDABLE HEALTHCARE FOR THE COMMUNITIES WE SERVE IN THE MOST

EFFECTIVE AND COST-EFFICIENT FASHION. HAWAII HEALTH SYSTEMS CORPORATION

IS THE COMMUNITY HOSPITAL "SAFETY NET" INSURING QUALITY OF LIFE BY PROVIDING ESSENTIAL AND RURAL EMERGENCY, ACUTE AND LONG-TERM

HEALTHCARE FOR THE PEOPLE OF HAWAII.

HHSC FACILITIES INCLUDE: HILO MEDICAL CENTER, HALE HO'OLA HAMAKUA AND KA'U

HOSPITAL (EAST HAWAII REGION); KONA COMMUNITY HOSPITAL AND KOHALA HOSPITAL (WEST HAWAII REGION); MAUI MEMORIAL MEDICAL CENTER, LANAI COMMUNITY HOSPITAL AND KULA HOSPITAL (MAUI REGION); LEAHI HOSPITAL AND MALUHIA (OAHU REGION); AND KAUAI VETERANS MEMORIAL HOSPITAL AND SAMUEL

MAHELONA MEMORIAL HOSPITAL (KAUAI REGION).

# MEASURES OF EFFECTIVENESS:

- 1. AVERAGE OPERATING COST PER PATIENT DAY (EXCL EQPT).
- 2. AVERAGE PATIENT REVENUE PER PATIENT DAY.
- 3. OCCUPANCY RATE ACUTE CARE.
- 4. OCCUPANCY RATE LONG-TERM CARE.

#### **TARGET GROUPS:**

- 1. EST. POPULATION OF SERVICE AREA EAST HAWAII.
- 2. EST. POPULATION OF SERVICE AREA WEST HAWAII.
- 3. EST. POPULATION OF SERVICE AREA MAUI.
- 4. EST. POPULATION OF SERVICE AREA KAUAI.
- 5. EST. POPULATION SERVICE AREA OVER 65 EAST HAWAII.
- 6. EST. POPULATION SERVICE AREA OVER 65 WEST HAWAII.
- 7. EST. POPULATION SERVICE AREA OVER 65 MAUI.
- 8. EST. POPULATION SERVICE AREA OVER 65 OAHU.
- 9. EST. POPULATION SERVICE AREA OVER 65 KAUAI.

- 1. NUMBER OF IN-PATIENT ADMISSIONS ACUTE CARE.
- 2. NUMBER OF IN-PATIENT DAYS ACUTE CARE.
- 3. NUMBER OF BIRTHS.
- 4. NUMBER OF ADMISSIONS LONG-TERM CARE.
- 5. NUMBER OF PATIENT DAYS LONG-TERM CARE.
- 6. NUMBER OF EMERGENCY ROOM (ER) VISITS.

05 02 05

HTH 213

PROGRAM TITLE: ALII COMMUNITY CARE

OBJECTIVE: TO SUPPORT THE OPERATION OF PRIVATE GENERAL HOSPITALS AND MEDICAL

**FACILITIES** 

# **MEASURES OF EFFECTIVENESS:**

1. NO MEASURES HAVE BEEN DEVELOPED FOR THIS PROGRAM.

LEVEL III PROGRAM

05 02 06

HTH 214

PROGRAM TITLE: MAUI HEALTH SYSTEM, A KFH LLC

**OBJECTIVE:** 

#### **MEASURES OF EFFECTIVENESS:**

1. NO MEASURES HAVE BEEN DEVELOPED FOR THIS PROGRAM.

LEVEL II PROGRAM

05 03

PROGRAM TITLE: BEHAVIORAL HEALTH

OBJECTIVE: TO REDUCE THE PREVALENCE OF, AND SEVERITY AND DISABLING EFFECTS RELATED

TO SERIOUS EMOTIONAL DISORDERS OF CHILDREN, SERIOUS MENTAL ILLNESS, AND ALCOHOL AND OTHER DRUG ABUSE BY ASSURING AN INTEGRATED PUBLIC/PRIVATE COMMUNITY-BASED SYSTEM OF PREVENTION, INTERVENTION AND TREATMENT

SERVICES.

# **MEASURES OF EFFECTIVENESS:**

1. % CLIENTS COMPLETING ALCOHOL & DRUG ABUSE TRTMT.

2. % OF PURCHASE OF SERVICE PROGRAMS MONITORED.

LEVEL III PROGRAM

05 03 01

HTH 420

PROGRAM TITLE: ADULT MENTAL HEALTH - OUTPATIENT

OBJECTIVE: TO REDUCE THE SEVERITY OF DISABILITY DUE TO MENTAL ILLNESS THROUGH

PROVISION OF COMMUNITY-BASED SERVICES INCLUDING GOAL-ORIENTED

OUTPATIENT SERVICES, CASE MANAGEMENT SERVICES, REHABILITATION SERVICES,

CRISIS INTERVENTION SERVICES AND COMMUNITY HOUSING OPPORTUNITIES.

#### MEASURES OF EFFECTIVENESS:

- 1. PERCENTAGE OF CONSUMERS LIVING IN A PRIVATE RESIDENCE.
- 2. PERCENTAGE OF CONSUMERS EMPLOYED.
- 3. PERCENTAGE OF SATISFIED CONSUMERS.

- 1. ESTIMATE OF PREVALENCE OF ADULTS WITH SEVERE AND PERSISTENT MENTAL ILLNESS.
- 2. NUMBER OF PERSONS SERVED IN CRISIS SERVICES.

- 1. NUMBER OF CONSUMERS SERVED: CMHCS.
- 2. NUMBER OF CONSUMERS SERVED: POS PROGRAMS.
- 3. NUMBER OF ELIGIBILITY DETERMINATIONS PERFORMED.
- 4. # CMHC ADMISSIONS.
- 5. NUMBER OF CMHC DISCHARGES.
- NUMBER OF CONSUMERS SERVED: SPECIALIZED RESIDENTIAL SERVICES.
- 7. NUMBER OF CONSUMERS SERVED: GROUP HOME SERVICES.

#### LEVEL III PROGRAM

05 03 02

HTH 430

# PROGRAM TITLE: ADULT MENTAL HEALTH - INPATIENT

OBJECTIVE: TO REDUCE THE SEVERITY OF DISABILITY DUE TO SEVERE MENTAL ILLNESS

THROUGH PROVISION OF INPATIENT AND OUTPATIENT CARE WITH THE ULTIMATE

GOAL OF COMMUNITY REINTEGRATION.

#### MEASURES OF EFFECTIVENESS:

- 1. PERCENT OF CLIENTS DISCHARGED TO COMMUNITY-BASED SERVICES.
- 2. PERCENT OF TREATED/DISCHARGED CLIENTS WITH CONTINUOUS COMMUNITY TENURE, LONGER THAN 12 MONTHS.
- 3. % OF CLIENTS TRANSFERRED TO A CONTRACT FACILITY.

#### **TARGET GROUPS:**

- 1. NUMBER OF PENAL COMMITMENT PATIENTS.
- 2. NUMBER OF CIVIL COMMITMENT PATIENTS.

# **PROGRAM ACTIVITIES:**

- 1. NUMBER OF NEW ADMISSIONS.
- 2. NUMBER OF READMISSIONS.
- 3. NUMBER OF DISCHARGES.
- 4. NUMBER OF FORENSIC/COURT-ORDERED ADMISSIONS.

LEVEL III PROGRAM

05 03 03

HTH 440

#### PROGRAM TITLE: ALCOHOL AND DRUG ABUSE DIVISION

OBJECTIVE: TO PROVIDE THE LEADERSHIP NECESSARY FOR THE DEVELOPMENT AND DELIVERY

OF A CULTURALLY APPROPRIATE, COMPREHENSIVE SYSTEM OF QUALITY

SUBSTANCE ABUSE PREVENTION AND TREATMENT SERVICES DESIGNED TO MEET

THE NEEDS OF INDIVIDUALS AND FAMILIES.

## **MEASURES OF EFFECTIVENESS:**

- 1. PERCENT OF INDIVIDUALS SUCCESSFULLY COMPLETING TREATMENT SERVICES.
- 2. PERCENT OF INDIVIDUALS WHO RECEIVED CURRICULUM-BASED PREVENTION SERVICES THAT REPORT CONTINUED ABSTINENCE FROM SUBSTANCE USE.
- 3. NUMBER OF INDIVIDUALS THAT OBTAIN OR MAINTAIN THEIR SUBSTANCE ABUSE PROFESSIONAL CERTIFICATION.
- 4. PERCENT OF ATTENDEES REPORTING THAT THEY WERE SATISFIED WITH THE TRAINING EVENTS.
- 5. NUMBER OF SUBSTANCE ABUSE TREATMENT PROGRAMS THAT OBTAIN OR MAINTAIN THEIR ACCREDITATION.

#### **TARGET GROUPS:**

- 1. INDIVIDUALS IN NEED OF SUBSTANCE ABUSE TREATMENT SERVICES.
- 2. INDIVIDUALS IN NEED OF SUBSTANCE ABUSE PREVENTION SERVICES.
- 3. INDIVIDUALS WHO ARE SEEKING SUBSTANCE ABUSE CERTIFICATION.
- 4. INDIVIDUALS WHO ARE CERTIFIED SUBSTANCE ABUSE PROFESSIONALS, WHO ARE WORKING TOWARD THEIR CERTIFICATION, AND OTHER DIRECT SERVICE STAFF THAT COULD BENEFIT FROM SUBSTANCE ABUSE RELATED TRAININGS.
- NUMBER OF SUBSTANCE ABUSE TREATMENT PROGRAMS REQUIRING ACCREDITATION.

#### **PROGRAM ACTIVITIES:**

- 1. NUMBER OF INDIVIDUALS RECEIVING TREATMENT SERVICES.
- 2. NUMBER OF INDIVIDUALS RECEIVING CURRICULUM-BASED PREVENTION SERVICES.
- 3. NUMBER OF INDIVIDUALS PROVIDED UP-DATED INFORMATION REGARDING THE STATUS OF THEIR SUBSTANCE ABUSE PROFESSIONAL CERTIFICATION OR RECERTIFICATION APPLICATION.
- 4. NUMBER OF INDIVIDUALS WHO ARE CERTIFIED SUBSTANCE ABUSE PROFESSIONALS, INDIVIDUALS WHO ARE WORKING TOWARD THEIR CERTIFICATION, AND OTHER STAFF EMPLOYED IN THE SUBSTANCE ABUSE FIELD THAT ENROLLED IN TRAINING EVENTS.
- 5. NUMBER OF SUBSTANCE ABUSE TREATMENT PROGRAMS REVIEWED FOR ACCREDITATION.

LEVEL III PROGRAM

05 03 04

HTH 460

PROGRAM TITLE: CHILD AND ADOLESCENT MENTAL HEALTH

OBJECTIVE: TO PROVIDE TIMELY AND EFFECTIVE MENTAL HEALTH ASSESSMENT AND TREATMENT

SERVICES TO CHILDREN AND YOUTH WITH EMOTIONAL AND BEHAVIORAL

CHALLENGES, AND THEIR FAMILIES.

## MEASURES OF EFFECTIVENESS:

- 1. PERCENT OF YOUTH RECEIVING IN-HOME SERVICES.
- 2. PERCENT OF YOUTH RECEIVING OUT OF HOME SERVICES THERAPEUTIC FOSTER HOME.
- 3. PERCENT OF YOUTH RECEIVING OUT OF HOME SERVICES COMMUNITY BASED RESIDENTIAL.
- 4. PERCENT OF YOUTH RECEIVING OUT OF HOME SERVICES HOSPITAL BASED RESIDENTIAL.
- 5. PERCENT OF YOUTH RECEIVING OUT OF HOME SERVICES OUT OF STATE.
- 6. AVERAGE NUMBER OF DAYS YOUTH ENROLLED IN IN-HOME SERVICES.
- 7. AVERAGE NUMBER OF DAYS YOUTH ENROLLED IN OUT OF HOME SERVICES THERAPEUTIC FOSTER HOME.
- 8. AVERAGE NUMBER OF DAYS YOUTH ENROLLED IN OUT OF HOME SERVICES COMMUNITY BASED RESIDENTIAL.
- AVERAGE NUMBER OF DAYS YOUTH ENROLLED IN OUT OF HOME SERVICES HOSPITAL BASED SERVICES.
- 10. AVERAGE NUMBER OF DAYS YOUTH ENROLLED IN OUT OF HOME SERVICES OUT OF STATE.

### **TARGET GROUPS:**

- 1. NUMBER OF YOUTH WITH MEDICAID ENROLLMENT AND TREATMENT.
- 2. NUMBER OF YOUTH WITH EDUCATIONALLY-LINKED TREATMENT.
- 3. NUMBER OF YOUTH WITH JUDICIALLY ENCUMBERED TREATMENT.
- 4. NUMBER OF YOUTH AGE 12 AND UNDER.
- 5. NUMBER OF YOUTH WITH OTHER FUNDED TREATMENT.

- 1. TOTAL AMOUNT (IN THOUSANDS) BILLED FOR CONTRACTED SERVICES.
- 2. TOTAL AMOUNT REIMBURSED (IN THOUSANDS) BY MEDICAID FOR CONTRACTED SERVICES.
- 3. PERCENT OF CONTRACTED SERVICE COSTS WHICH FEDERAL REIMBURSEMENT RECEIVED.
- 4. TOTAL NUMBER OF YOUTH SERVED.
- 5. TOTAL NUMBER OF YOUTH SERVED WITH CONTRACTED SERVICES.

HTH 501

#### PROGRAM TITLE: DEVELOPMENTAL DISABILITIES

OBJECTIVE: TO SUPPORT INDIVIDUALS WITH INTELLECTUAL DISABILITIES/DEVELOPMENTAL

DISABILITIES, AND/OR NEUROTRAUMA TO LIVE A HEALTHY, MEANINGFUL,

PRODUCTIVE AND SAFE LIFE IN THE COMMUNITY THROUGH THE DEVELOPMENT, ADMINISTRATION, PROVISION, AND MONITORING OF A COMPREHENSIVE SYSTEM OF

APPROPRIATE SUPPORT SERVICES.

## MEASURES OF EFFECTIVENESS:

- 1. PERCENTAGE OF PERSONS WITH DD/ID RECEIVING DEVELOPMENTAL DISABILITIES SERVICES.
- 2. NUMBER OF PERSONS WITH DEVELOPMENTAL DISABILITIES REMAINING IN INSTITUTIONS (SMALL INTERMEDIATE CARE FACILITY FOR THE INTELLECTUALLY DISABLED).
- 3. NUMBER OF ADULTS CHOOSING THEIR OWN LIVING ARRANGEMENTS.
- 4. PERCENTAGE OF ADULT FOSTER HOMES RECERTIFIED PRIOR TO EXPIRATION OF CERTIFICATE.
- 5. PERCENT OF PERSONS IN HAWAII STATE HOSPITAL RECEIVING DENTAL TREATMENTS.
- 6. PERCENT OF PERSONS ADMITTED TO DEPARTMENT OF HEALTH DENTAL CLINICS WHO COMPLETE NECESSARY DENTAL TREATMENT.

#### **TARGET GROUPS:**

- 1. NUMBER OF PERSONS SUBMITTING APPLICATIONS THAT ARE ELIGIBLE FOR DD SERVICES.
- 2. NUMBER OF PEOPLE IN NEED OF NEUROTRAUMA SERVICES.

#### **PROGRAM ACTIVITIES:**

- 1. NUMBER OF UNDUPLICATED INDIVIDUALS RECEIVING STATE-FUNDED SUPPORTS.
- 2. NUMBER OF NEW APPLICANTS FOR DD SERVICES.
- 3. NUMBER OF PERSONS RECEIVING HOME AND COMMUNITY-BASED SERVICES FOR PERSONS WITH DEVELOPMENTAL DISABILITY/INTELLECTUAL DISABILITY WAIVER.
- 4. PERCENT OF ADULT FOSTER HOME RECERTIFIED THAT ARE FREE OF MEDICATION ERRORS.
- 5. NUMBER OF ADULTS LIVING INDEPENDENTLY IN THEIR OWN HOME.
- 6. NUMBER OF PERSONS WITH DEVELOPMENTAL DISABILITIES IN COMPETITIVE INTEGRATED EMPLOYMENT OR SELF-EMPLOYMENT.
- 7. PERCENT OF ADVERSE EVENTS REPORTS WITH AN APPROPRIATE PLAN OF ACTION TO PREVENT THE RECURRENCE OF THE ADVERSE EVENT AS ASSESSED BY THE DDD CASE MANAGER.
- 8. NUMBER OF PERSONS RECEIVING CASE MANAGEMENT SERVICES.
- 9. NUMBER OF PERSONS IN HAWAII STATE HOSPITAL RECEIVING DENTAL TREATMENT.
- 10. NUMBER OF PERSONS RECEIVING DENTAL TREATMENT AT THE DEPARTMENT OF HEALTH CLINICS.

LEVEL III PROGRAM

05 03 06

HTH 495

# PROGRAM TITLE: BEHAVIORAL HEALTH ADMINISTRATION

OBJECTIVE: TO ENHANCE PROGRAM EFFECTIVENESS AND EFFICIENCY BY FORMULATING

POLICIES: DIRECTING OPERATIONS AND PERSONNEL: AND PROVIDING OTHER

ADMINISTRATIVE SERVICES IN THE AREAS OF ADULT MENTAL HEALTH INPATIENT AND OUTPATIENT SERVICES AND THE OTHER DIVISIONS OF THE BEHAVIORAL HEALTH

ADMINISTRATION.

# **MEASURES OF EFFECTIVENESS:**

- 1. % PURCHASE-OF-SERVICE PROGRAMS MONITORED.
- 2. % OF GRANTS APPLIED FOR AND OBTAINED.

# **TARGET GROUPS:**

- 1. RESIDENT POPULATION.
- 2. # PURCHASE-OF-SERVICE PROVIDERS.

#### PROGRAM ACTIVITIES:

- 1. # PURCHASE-OF-SERVICE PROGRAMS TO BE MONITORED.
- 2. # OF GRANT APPLICATIONS SUBMITTED.

LEVEL II PROGRAM

05 04

PROGRAM TITLE: ENVIRONMENTAL HEALTH

OBJECTIVE: TO PROTECT THE COMMUNITY AND ASSURE HIGH LEVELS OF HEALTH CARE BY

ESTABLISHING AND ENFORCING REGULATORY STANDARDS FOR UNSANITARY AND HAZARDOUS PRODUCTS/CONDITIONS AND HEALTH CARE FACILITIES/RELATED SERVICES, AND PROVIDING SPECIALIZED ENVIRONMENTAL HEALTH AND

LABORATORY SERVICES.

#### **MEASURES OF EFFECTIVENESS:**

1. % FOOD SERVICE ESTABLISHMENTS THAT MEET STANDARDS.

2. % OF REQUESTS FOR SERVICES MET (STATE LAB SVCS).

LEVEL III PROGRAM

05 04 01

HTH 610

PROGRAM TITLE: ENVIRONMENTAL HEALTH SERVICES

OBJECTIVE: TO PROTECT THE COMMUNITY FROM FOOD-BORNE ILLNESSES. UNSANITARY OR

HAZARDOUS CONDITIONS, ADULTERATED OR MISBRANDED PRODUCTS AND VECTOR-BORNE DISEASES; AND TO CONTROL NOISE, RADIATION AND INDOOR AIR QUALITY.

# **MEASURES OF EFFECTIVENESS:**

- 1. PERCENT OF SCHOOLS IN COMPLIANCE WITH ASBESTOS HAZARD EMERGENCY RESPONSE ACT(AHERA) OF 1986 (INDOOR & RADIOLOGICAL HEALTH).
- 2. PERCENTAGE OF FOOD ESTABLISHMENTS RECEIVING "PASS" PLACARD.
- 3. PERCENTAGE OF FOOD ESTABLISHMENTS RECEIVING "CONDITIONAL PASS" PLACARD.
- 4. PERCENTAGE OF FOOD ESTABLISHMENTS RECEIVING "CLOSED" PLACARD.
- 5. PERCENTAGE OF FARMS WITH VIOLATIVE PESTICIDE RESIDUES.
- 6. PERCENTAGE OF FOOD ESTABLISHMENTS WITH RISK FACTORS FOR FOODBORNE ILLNESS.
- 7. PERCENTAGE OF AIR-CONDITIONED OR VENTILATED FACILITIES IN COMPLIANCE (IRH).
- 8. PERCENTAGE OF NOISE PERMITS IN COMPLIANCE (INDOOR & RADIOLOGICAL HEALTH).
- 9. PERCENTAGE OF RADIATION FACILITIES IN COMPLIANCE (INDOOR & RADIOLOGICAL HEALTH).
- 10. PERCENTAGE OF ASBESTOS RENOVATION OR DEMOLITION (NESHAP) PROJECTS IN COMPLIANCE.

- 1. NUMBER OF SCHOOLS REQUIRED TO IMPLEMENT AN ASBESTOS MANAGEMENT PLAN (INDOOR & RADIOLOGICAL HEALTH).
- 2. NUMBER OF FOOD ESTABLISHMENTS.
- 3. POPULATION OF HAWAII.
- 4. NUMBER OF TEMPORARY FOOD ESTABLISHMENT PERMITTEES.
- 5. NUMBER OF FARMS WITH VIOLATIVE PESTICIDE RESIDUES.
- 6. NUMBER OF LICENSED RADIOLOGIC TECHNOLOGISTS (INDOOR & RADIOLOGICAL HEALTH).
- 7. NUMBER OF TATTOO SHOPS.
- 8. NUMBER OF SITES WITH A NOISE PERMIT.
- 9. NUMBER OF RADIATION FACILITIES (INDOOR & RADIOLOGICAL HEALTH).
- 10. NUMBER OF ASBESTOS RENOVATION OR DEMOLITION (NESHAP) PROJECTS (INDOOR & RADIOLOGICAL HEALTH).

- 1. NUMBER OF INSPECTIONS OF AHERA SOURCES (INDOOR & RADIOLOGICAL HEALTH).
- 2. NUMBER OF ROUTINE INSPECTIONS OF FOOD ESTABLISHMENTS.
- 3. NUMBER OF FOOD SAFETY INSPECTIONS WITH 2 OF MORE MAJOR VIOLATIONS.
- 4. NUMBER OF AS-BUILT AC/VENTILATION INSPECTIONS (INDOOR & RADIOLOGICAL HEALTH).
- 5. NUMBER OF FOOD PRODUCTS SAMPLED FOR PESTICIDE RESIDUE.
- 6. NUMBER OF FOODBORNE ILLNESS INVESTIGATIONS CONDUCTED.
- 7. NUMBER OF RADIOLOGIC TECHNOLOGISTS AUDITED FOR LICENSURE COMPLIANCE (IRH).
- 8. NUMBER OF NOISE PERMIT INSPECTIONS (INDOOR & RADIOLOGICAL HEALTH).
- 9. NUMBER OF INSPECTIONS OF RADIATION FACILITIES (INDOOR & RADIOLOGICAL HEALTH).
- 10. NUMBER OF FOOD SAFETY CLASSES CONDUCTED.

LEVEL III PROGRAM

05 04 02

HTH 710

PROGRAM TITLE: STATE LABORATORY SERVICES

OBJECTIVE: TO ENHANCE THE EFFECTIVENESS OF OTHER HEALTH PROGRAMS BY PROVIDING

SPECIALIZED LABORATORY SERVICES TO HEALTH CARE FACILITIES AND DEPARTMENTAL PROGRAMS AND TO VARIOUS OFFICIAL AGENCIES.

# **MEASURES OF EFFECTIVENESS:**

- 1. PERCENTAGE OF FALSE POSITIVE LAB TEST RESULTS.
- 2. PERCENTAGE OF FALSE NEGATIVE LAB TEST RESULTS.
- 3. PERCENTAGE OF REQUESTS FOR SERVICES MET.
- 4. PERCENTAGE OF PROFICIENCY TESTS PERFORMED MEETING PROFICIENCY STANDARDS.

# **TARGET GROUPS**:

- 1. OTHER DEPARTMENT OF HEALTH PROGRAMS.
- 2. OTHER GOVERNMENT AGENCIES.
- 3. NUMBER OF CLINICAL LABORATORY PERSONNEL APPLYING FOR LICENSURE.
- 4. NUMBER OF LICENSED CLINICAL LABORATORY PERSONNEL.
- 5. NUMBER OF LABORATORIES PERFORMING CLINICAL DIAGNOSTIC TESTING.
- 6. NUMBER OF LABORATORIES PERFORMING SUBSTANCE ABUSE TESTING.
- 7. NUMBER OF LABORATORIES PERFORMING ENVIRONMENTAL TESTING.
- 8. NUMBER OF LABORATORIES PERFORMING MEDICAL MARIJUANA TESTING.

### **PROGRAM ACTIVITIES:**

- 1. DRINKING WATER (WORK TIME UNITS).
- 2. WATER POLLUTION (WORK TIME UNITS).
- 3. SEXUALLY TRANSMITTED DISEASE (WORK TIME UNITS).
- 4. OTHER COMMUNICABLE DISEASES (WORK TIME UNITS).
- 5. FOOD AND DRUGS (WORK TIME UNITS).
- 6. AIR POLLUTION (WORK TIME UNITS).
- 7. NUMBER OF LABORATORY INSPECTIONS.
- 8. NUMBER OF LABORATORY PERSONNEL RECEIVING FORMAL LABORATORY TRAINING.

LEVEL III PROGRAM

05 04 03

HTH 720

PROGRAM TITLE: HEALTH CARE ASSURANCE

OBJECTIVE: TO ESTABLISH AND ENFORCE MINIMUM STANDARDS TO ASSURE THE HEALTH,

WELFARE AND SAFETY OF PEOPLE IN HEALTH CARE FACILITIES AND SERVICES.

# **MEASURES OF EFFECTIVENESS:**

- 1. PERCENT OF FACILITIES MEETING MINIMUM LICENSURE/CERTIFICATION REQUIREMENTS.
- 2. PERCENTAGE OF UNLICENSED SETTINGS BROUGHT INTO COMPLIANCE.
- PERCENTAGE OF COMPLAINTS INVESTIGATED AND CORRECTIVE ACTION COMPLETED.

#### **TARGET GROUPS:**

- 1. HOSPITALS AND CRITICAL ACCESS HOSPITALS.
- 2. NURSING HOMES (SKILLED NURSING (SNF)), AND INTERMEDIATE CARE FACILITIES (ICF), AND INTERMEDIATE CARE FACILITIES FOR INDIVIDUALS WITH INTELLECTUAL DISABILITIES (ICF-ID).
- 3. ADULT RESIDENTIAL CARE HOMES (ARCH)/EXPANDED ARCH (E-ARCH), COMMUNITY CARE FOSTER FAMILY HOMES (CCFFH), ADULT DAY CARE FACILITIES, ADULT DAY HEALTH FACILITIES, DEVELOPMENTAL DISABILITIES DOMICILIARY HOMES, ASSISTED LIVING FACILITIES.
- 4. END STAGE RENAL DIALYSIS (ESRD) AND HOSPICE FACILITIES AND AGENCIES.
- 5. SPECIAL TREATMENT FACILITIES (STF) AND THERAPEUTIC LIVING PROGRAMS (TLP).
- 6. CASE MANAGEMENT AGENCIES AND DIETITIANS.
- 7. CLINICAL LABORATORIES.
- 8. HOME HEALTH AGENCIES AND HOME CARE AGENCIES.
- 9. AMBULATORY SURGICAL CENTERS (FREESTANDING OUTPATIENT SURGICAL FACILITIES).

#### **PROGRAM ACTIVITIES:**

- 1. NUMBER OF STATE LICENSING SURVEYS (INSPECTIONS), INITIALS AND RENEWALS.
- 2. NUMBER OF MEDICARE CERTIFICATION SURVEYS ON BEHALF OF CMS, INITIALS AND RENEWALS.
- 3. NUMBER OF COMPLAINT INVESTIGATIONS BASED ON STATE REGULATIONS.
- 4. NUMBER OF COMPLAINT INVESTIGATIONS BASED ON FEDERAL REGULATIONS.
- 5. NUMBER OF INVESTIGATIONS OF UNLICENSED ACTIVITIES.

LEVEL II PROGRAM

05 05

PROGRAM TITLE: OVERALL PROGRAM SUPPORT

**OBJECTIVE:** 

TO ASSURE THAT THE DEPARTMENT POSSESSES THE FUNDAMENTAL CAPACITIES FOR EFFECTIVE AND EFFICIENT ACTIONS TO ACCOMPLISH ITS MISSION, GOALS AND OBJECTIVES BY APPLYING THE BEST AVAILABLE TECHNICAL KNOWLEDGE;

RECRUITING AND MAINTAINING WELL-TRAINED AND COMPETENT PERSONNEL:

RECRUITING AND MAINTAINING WELL-TRAINED AND COMPETENT PERSONNEL; GENERATING AND MAINTAINING CONSTITUENCIES AND POLITICAL SUPPORT; AND

SECURING ADEQUATE FISCAL SUPPORT.

# **MEASURES OF EFFECTIVENESS:**

- 1. % CERTIF OF NEED APPLIC DOCUMNTNG RELATION TO HSFP.
- 2. % OF STRATEGIES COMPLETED IN HAWAII STATE DD PLAN.

LEVEL III PROGRAM

05 05 01

HTH 906

PROGRAM TITLE: STATE HEALTH PLANNING AND DEVELOPMENT AGENCY

OBJECTIVE:

TO PROVIDE A STATEWIDE PROCESS THAT INVOLVES CONSUMERS AND PROVIDERS OF HEALTH CARE IN THE DEVELOPMENT AND IMPLEMENTATION OF A HEALTH SERVICES AND FACILITIES PLAN FOR THE STATE OF HAWAII WHICH WILL PROMOTE

EQUAL ACCESS TO QUALITY HEALTH SERVICES AT A REASONABLE COST.

# **MEASURES OF EFFECTIVENESS:**

- PERCENTAGE OF CERTIFICATE OF NEED (CON) APPLICATIONS DOCUMENTING SUBSTANTIAL RELATION TO ONE OR MORE CHAPTERS OF THE HAWAII STATE HEALTH SERVICES AND FACILITIES PLAN (HSFP).
- 2. PERCENTAGE OF CON APPLICATIONS APPROVED BASED ON FINDINGS SUBSTANTIALLY RELATED TO ONE OR MORE CHAPTERS OF THE HAWAII STATE HSFP.
- 3. PERCENTAGE OF STATEWIDE HEALTH COORDINATING COUNCIL'S (SHCC) SCHEDULED PUBLIC MEETING TIME DURING THE YEAR SPENT REVIEWING AND MAKING RECOMMENDATIONS ON CON APPLICATIONS.

- 4. PERCENTAGE OF THE SHCC SCHEDULED PUBLIC MEETING TIME DURING THE YEAR SPENT REVIEWING, REVISING OR APPROVING THE HAWAII STATE HSFP.
- 5. PERCENTAGE OF THE SUBAREA HEALTH PLANNING COUNCIL'S (SAC) MEETING TIME DURING THE YEAR SPENT ON REVIEWING AND MAKING RECOMMENDATIONS ON CON APPLICATIONS.
- 6. PERCENTAGE OF THE SAC SCHEDULED PUBLIC MEETING TIME DURING THE YEAR SPENT REVIEWING, REVISING OR APPROVING THE HAWAII STATE HSFP.
- 7. PERCENT OF PREVIOUS YEAR'S CON APPROVALS MONITORED.
- 8. PERCENT OF HEALTH CARE FACILITIES SUBMITTING SEMI-ANNUAL REPORTS WITHIN THE SPECIFIED TIME.
- 9. PERCENTAGE OF USERS RATING THE SEMI-ANNUAL UTILIZATION REPORTS AS HELPFUL OR VERY HELPFUL.
- 10. NUMBER OF SPECIAL REPORTS PUBLISHED.

# **TARGET GROUPS:**

- 1. ALL THE PEOPLE OF THE STATE OF HAWAII.
- 2. VOLUNTEERS INVOLVED IN SHCC/SUB-AREA COUNCILS.
- 3. PUBLIC AND PRIVATE HEALTH CARE SERVICE PROVIDERS.
- 4. HEALTH CARE RESEARCHERS, DEVELOPERS AND DATA ANALYSTS.
- 5. HEALTH CARE FOCUSED ASSOCIATIONS.

# PROGRAM ACTIVITIES:

- 1. PLANNING, RESEARCH AND REVIEW ACTIVITIES (PROFESSIONAL PERSON DAYS).
- 2. DATA MANAGEMENT ACTIVITIES (PROFESSIONAL PERSON DAYS).
- 3. HSHCC AND SAC SUPPORT AND TRAINING (PROFESSIONAL PERSON DAYS).

LEVEL III PROGRAM

05 05 02

HTH 760

PROGRAM TITLE: HEALTH STATUS MONITORING

OBJECTIVE: TO COLLECT, PROCESS, ANALYZE AND DISSEMINATE RELEVANT, POPULATION-BASED

DATA IN A TIMELY FASHION IN ORDER TO ASSESS THE HEALTH STATUS OF HAWAII'S

MULTI-ETHNIC POPULATION AND TO FULFILL HEALTH STATISTICAL/LEGAL

REQUIREMENTS.

#### **MEASURES OF EFFECTIVENESS:**

- PERCENT OF VITAL RECORDS ISSUED WITHIN TEN DAYS FROM REQUEST.
- 2. PERCENT OF TARGETED RESEARCH OR STATISTICS REPORTS DISSEMINATED DURING THE YEAR.
- 3. MORTALITY RATE (PER THOUSAND).
- 4. AVERAGE LIFE SPAN OF RESIDENTS.

## **TARGET GROUPS:**

- 1. DEPARTMENT OF HEALTH PROGRAMS.
- 2. HAWAIIANS AND OTHER ETHNIC GROUPS.
- 3. VITAL EVENT REGISTRANTS.
- 4. ADULT POPULATION 18 AND OVER.

- 1. NUMBER OF MAJOR HEALTH STATISITCS REQUESTS FULFILLED.
- 2. NUMBER OF VITAL EVENTS REGISTERED.
- 3. NUMBER OF VITAL RECORD CERTIFICATES ISSUED.
- 4. NUMBER OF NEW DATA SETS OR STATISTICAL ITEMS DISSEMINATED ELECTRONICALLY.

#### PROGRAM TITLE: DEVELOPMENTAL DISABILITIES COUNCIL

OBJECTIVE: TO ASSURE THAT INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND THEIR

FAMILIES PARTICIPATE IN THE DESIGN OF, AND HAVE ACCESS TO, CULTURALLY COMPETENT SERVICES, SUPPORTS AND OTHER ASSISTANCE AND OPPORTUNITIES THAT PROMOTE INDEPENDENCE, PRODUCTIVITY AND INTEGRATION AND INCLUSION

INTO THE COMMUNITY.

#### MEASURES OF EFFECTIVENESS:

- 1. PERCENT OF ACTIVITIES COMPLETED WITHIN THE ESTABLISHED TIMEFRAME IN THE HAWAII STATE DEVELOPMENTAL DISABILITIES PLAN.
- 2. PERCENT OF CONSUMER SATISFACTION SURVEYS INDICATING SATISFACTION WITH COUNCIL'S STATE PLAN ACTIVITIES.

# **TARGET GROUPS**:

- 1. ESTIMATE OF PREVALENCE OF INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES.
- 2. FAMILIES OF INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES.
- 3. DEVELOPMENTAL DISABILITIES SERVICE PROVIDERS.

#### PROGRAM ACTIVITIES:

- 1. NUMBER OF PUBLIC AWARENESS, EDUCATION AND TRAINING ACTIVITIES COORDINATED, CONDUCTED AND/OR CO-SPONSORED.
- 2. NUMBER OF INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND FAMILY MEMBERS PARTICPATING IN PUBLIC AWARENESS, EDUCATION AND TRAINING ACTIVITIES COORDINATED, CONDUCTED AND/OR CO-SPONSORED.
- NUMBER OF SYSTEMS CHANGE ACTIVITIES COORDINATED, CONDUCTED AND/OR CO-SPONSORED.
- 4. NUMBER OF LEGISLATIVE MEASURES MONITORED, TRACKED AND PROVIDED TESTIMONY.
- NUMBER OF COUNTY, FEDERAL AND STATE POLICIES PROVIDED COMMENTS AND RECOMMENDATIONS.
- 6. NUMBER OF COMMUNITY ADVISORY GROUPS, COALITIONS, TASK FORCES, AND WORKGROUPS PARTICIPATED ON.
- 7. NUMBER OF INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES PARTICIPATING IN SELF-ADVOCACY ACTIVITIES THROUGH THE HAWAII SELF-ADVOCACY ADVISORY COUNCIL.

LEVEL III PROGRAM

05 05 04

HTH 907

PROGRAM TITLE: GENERAL ADMINISTRATION

OBJECTIVE: TO ENHANCE THE EFFECTIVENESS AND EFFICIENCY OF OVERALL DEPARTMENTAL

FUNCTIONS BY PLANNING, FORMULATING POLICIES, DIRECTING OPERATIONS AND

PERSONNEL AND BY PROVIDING OTHER ADMINISTRATIVE SUPPORT.

# MEASURES OF EFFECTIVENESS:

- 1. PERCENTAGE OF ADMIN COSTS IN RELATION TO TOTAL DEPT COST.
- 2. # ADMIN BILLS ENACTED.
- 3. % OF KEY COMMUNITY STAKEHOLDERS ENGAGED IN CRITICAL PUBLIC HEALTH PREPAREDNESS OR EMERGENCY RESPONSE ACTIVITIES.

- 1. STATEWIDE POPULATION (THOUSANDS).
- 2. # OF PROGRAMS & ATTACHED AGENCIES.
- 3. # AUTHORIZED POSITIONS (PERM & TEMP).
- 4. TOTAL # OF KEY COMMUNITY STAKEHOLDERS FOR PUBLIC HEALTH PREPAREDNESS AND EMERGENCY RESPONSE.

- 1. NUMBER OF LEGISLATIVE PROPOSALS TRACKED FOR INFORMATION OR TESTIMONY.
- 2. # ADMIN BILLS INTRODUCED TO BOTH HOUSE & SENATE.
- 3. # OF KEY COMMUNITY STAKEHOLDERS ENGAGED IN ONE OR MORE CRITICAL PUBLIC HEALTH PREPAREDNESS OR EMERGENCY RESPONSE ACTIVITIES.

LEVEL III PROGRAM

05 05 05

HTH 908

# PROGRAM TITLE: OFFICE OF LANGUAGE ACCESS

OBJECTIVE: TO ADDRESS THE LANGUAGE ACCESS NEEDS OF LIMITED ENGLISH PROFICIENT (LEP)

INDIVIDUALS BY PROVIDING CENTRALIZED OVERSIGHT, CENTRAL COORDINATION, AND TECHNICAL ASSISTANCE TO THE STATE AND STATE-FUNDED AGENCIES IN THE

IMPLEMENTATION OF LANGUAGE ACCESS REQUIREMENTS.

### **MEASURES OF EFFECTIVENESS:**

- 1. PERCENT OF STATE AGENCIES SUBMITTING REVISED LANGUAGE ACCESS PLANS.
- 2. NUMBER OF STATE AGENCIES SUBMITTING SEMI-ANNUAL REPORTS.
- 3. NUMBER OF STATE AGENCIES/COVERED ENTITIES PROVIDED TECHNICAL ASSISTANCE.
- 4. NUMBER OF INTERAGENCY/COMMUNITY MEETINGS CONDUCTED/PARTICIPATED.
- 5. NUMBER OF TRAININGS CONDUCTED/SPONSORED/ORGANIZED.
- 6. NUMBER OF STATE AGENCIES MONITORED/REVIEWED.
- 7. NUMBER OF COMPLAINTS INVESTIGATED/RESOLVED.
- 8. NUMBER OF OUTREACH ACTIVITIES.

#### **TARGET GROUPS**:

- 1. STATE AGENCIES AND STATE-FUNDED ("COVERED") ENTITIES.
- 2. LIMITED ENGLISH PROFICIENCY (LEP) PERSONS AND COMMUNITIES.

- 1. NUMBER OF STATE AGENCIES PROVIDED OVERSIGHT AND CENTRAL COORDINATION.
- 2. NUMBER OF TECHNICAL ASSISTANCE PROVIDED TO STATE AGENCIES AND COVERED ENTITIES.
- 3. NUMBER OF STATE AGENCIES MONITORED AND REVIEWED FOR COMPLIANCE WITH LANGUAGE ACCESS LAWS.
- 4. NUMBER OF PUBLIC COMPLAINTS OF LANGUAGE ACCESS VIOLATIONS INVESTIGATED AND RESOLVED THROUGH INFORMAL METHODS.
- 5. NUMBER OF OUTREACH, EDUCATION AND TRAINING CONDUCTED.