

# **EMPLOYMENT**

**VARIANCE REPORT** 

STATE OF HAWAII

PROGRAM STRUCTURE NO: 02

**REPORT V61** PROGRAM TITLE: 12/6/19 **EMPLOYMENT** PROGRAM-ID:

	FISC	AL YEAR 2	018-19		THREE N	MONTHS EN	IDED 09-30-19	)	NINE	MONTHS END	DING 06-30-20	
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	736.55 492,065	512.50 239,033	- 224.05 - 253,032	30 51	656.55 59,765	510.50 54,937	- 146.05 - 4,828	22 8	656.55 436,743	547.00 259,286	- 109.55 - 177,457	17 41
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	736.55 492,065	512.50 239,033	- 224.05 - 253,032	30 51	656.55 59,765	510.50 54,937	- 146.05 - 4,828	22 8	656.55 436,743	547.00 259,286	- 109.55 - 177,457	17 41
		FIS	CAL YEAR 2	2018-19			FISCAL YEAR	2019-20				
							± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												

			ISCAL ILA	<u>IN 201</u>	0-19			FISCAL TEAK	2019-20	
		PLANNED	ACTUA	LΙ±	CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART I	II: MEASURES OF EFFECTIVENESS				1					
1.	PERCENTAGE OF JOB APPLICANTS WHO FOUND JOBS		7 37.	5   +	30.5	436	7	35	+ 28	400
2.	% FEDERALLY-MANDATED REPORTS THAT MEET DEADLINES	9	9 100	)   +	1	1	100	99	- 1	1

# VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

# PROGRAM TITLE: EMPLOYMENT

# **PART I - EXPENDITURES AND POSITIONS**

(See Lowest Level Programs for Explanation of Variances)

# PART II - MEASURES OF EFFECTIVENESS

(See Lowest Level Programs for Explanation of Variances)

STATE OF HAWAII

FULL OPPORTUNITY TO WORK

VARIANCE REPORT

REPORT V61 12/6/19

PROGRAM TITLE: PROGRAM-ID:

PROGRAM STRUCTURE NO: 0201

**FISCAL YEAR 2018-19 THREE MONTHS ENDED 09-30-19 NINE MONTHS ENDING 06-30-20 BUDGETED ACTUAL** + CHANGE % **BUDGETED** ACTUAL + CHANGE % BUDGETED ESTIMATED + CHANGE % PART I: EXPENDITURES & POSITIONS **RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's) OPERATING COSTS POSITIONS** 440.50 270.50 170.00 39 356.50 271.50 85.00 24 356.50 277.00 79.50 22 **EXPENDITURES (\$1000's)** 440,415 201,949 \_ 238,466 54 51,740 47,692 4,048 8 388,951 213,102 175,849 45 **TOTAL COSTS POSITIONS** 440.50 270.50 170.00 39 356.50 271.50 24 356.50 277.00 79.50 22 85.00 **EXPENDITURES (\$1000's)** 440,415 201,949 238,466 54 51,740 47,692 4.048 8 388,951 213,102 175,849 45 FISCAL YEAR 2018-19 FISCAL YEAR 2019-20 **PLANNED** ACTUAL | + CHANGE % | PLANNED ESTIMATED | + CHANGE % PART II: MEASURES OF EFFECTIVENESS 7 1. PERCENTAGE OF JOB APPLICANTS WHO FOUND JOBS 37.5 | + 30.5 436 7 35 | + 28 400 NO. INSURED EMPLOYEES AS % OF TTL LBR FORCE 94 98 4 94 94 0 | + 4 | + 0 3. # ECON DISADV/IMMIGRANT/REFUGEE EMPL THRU OCS 700 0 700 282 418 60 700 | + 0

(See Lowest Level Programs for Explanation of Variances)

# PART II - MEASURES OF EFFECTIVENESS

(See Lowest Level Programs for Explanation of Variances)

PROGRAM TITLE: WORKFORCE DEVELOPMENT PROGRAM-ID: LBR-111

PROGRAM STRUCTURE NO: 020101

STATE OF HAWAII

	FISC	AL YEAR 2	018-19		THREE	MONTHS EI	NDED 09-30-19	)	NINE	MONTHS ENI	DING 06-30-20	
	BUDGETED	ACTUAL	± CHAN	GE %	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	70.00 21,181	44.00 6,206	- 26 - 14,	00 37 75 71	70.00 520	44.00 467	- 26.00 - 53	37 10	70.00 25,027	50.00 24,980	- 20.00 - 47	29 0
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	70.00 21,181	44.00 6,206		00 37 75 71	70.00 520	44.00 467	- 26.00 - 53	37 10	70.00 25,027	50.00 24,980	- 20.00 - 47	29 0
									-	FISCAL YEAR		
					PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS  1. % OF JOB APPLICANTS WHO FOUND JOB 2. % MILITARY VETERAN JOB APPLICANT 3. % APPRENTICES COMPLETING TRAINN	S WHO FOUND				   7   10   5	37.5 33 6	+ 23	230	   7   10   5	35   33   5	+ 28 + 23 + 0	400     230     0
PART III: PROGRAM TARGET GROUP  1. JOB APPLICANTS RECEIVING DLIR PLA  2. MILITARY VETERANS RECEIVING DLIR  3. APPRENTICES IN APPRENTICESHIP TR	PLACEMENT AS	SSIST			   7500   725   5800	3207 435 6769	•	   57   40   17	•	3100   400   6500		   59     45     12
PART IV: PROGRAM ACTIVITY  1. NO. OF JOB OPENINGS FROM EMPLOY  2. NO. OF EMPLOYERS REQUESTING TO	_	NGS			   42000   2250	21306 1560	  - 20694  - 690	   49   31	   42000   2250	20500   1500	- 21500 - 750	   51     33

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to vacant federal positions and the differences in the State and federal fiscal years.

### **PART II - MEASURES OF EFFECTIVENESS**

Items 1, 2, and 3 - The variances in Fiscal Year 2018-19 were due to changes in the federal reporting, which includes four quarters of data. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

#### PART III - PROGRAM TARGET GROUPS

Items 1 and 2 - Variances in Fiscal Year 2018-19 were due to changes in the federal definition of when an individual is counted as receiving services. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

Item 3 - Variance in Fiscal Year 2018-19 was due to the expansion and approval of apprenticeship programs in non-traditional occupations with increased employers participation. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

### **PART IV - PROGRAM ACTIVITIES**

Items 1 and 2 - The variances in Fiscal Year 2018-19 were due to the low unemployment rate, resulting in less job openings and requests to fill from employers. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

**REPORT V61** 12/6/19

PROGRAM TITLE: WORKFORCE DEVELOPMENT COUNCIL PROGRAM-ID: LBR-135

PROGRAM STRUCTURE NO: 020102

	FISC	AL YEAR 2	018-19		THREE	MONTHS EN	IDED 09-30-19		NINE	MONTHS END	DING 06-30-20	
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	7.00 7,014	6.00 1,402	- 1.00 - 5,612	14 80	7.00 840	6.00 804	- 1.00 - 36	14 4	7.00 6,124	7.00 6,115	+ 0.00 - 9	0 0
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	7.00 7,014	6.00 1,402	- 1.00 - 5,612	14 80	7.00 840	6.00 804	- 1.00 - 36	14 4	7.00 6,124	7.00 6,115	+ 0.00 - 9	0 0
	_				FIS	CAL YEAR	2018-19			FISCAL YEAR	2019-20	
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS  1. % ADULTS EMPLOYED 6 MOS AFTER F  2. % ADULTS EMPLOYED 12 MOS AFTER  3. % ADULTS ATTAINING CREDENTIAL  4. % DISLOCATED WORKER EMPLOYED  5. % DISLOCATED WORKER EMPLOYED  6. % DISLOCATED WORKER ATTAINING OF  7. % YOUTH EDUCATED, TRAINED EMPLOYED  8. % YOUTHS ATTAINING CREDENTIAL		   68.6   63.9   51   74   70.4   66.5   59   55.9   61.1	44.2   66.7   62.5   49.5   65.6   65.3   59.1   46.5   60.4	+ 2.8   + 11.5   - 24.5   - 4.8   - 1.2   + 0.1   - 9.4	36 4 23 33 7 2 0 17	52 75 71.4 67 60 56.4	68   64   52   67   67   63	- 23   - 4.4   + 0   + 3   - 6.4	23   31   6   0   5			
PART III: PROGRAM TARGET GROUP  1. ADULTS RECEIVING SERVICES 2. ADULTS MEDIAN EARNINGS 6 MOS AF 3. ADULT REQUESTING CREDENTIAL 4. DISLOCATED WORKER RECEIVING SE 5. DISLOCATED WORKER MEDIAN EARNI 6. DISLOCATED WORKER REQUESTING 0 7. YOUTH RECEIVING EDUCATION, TRAIN 8. YOUTH REQUESTING CREDENTIAL		300   5250   51   200   7000   155   350   300	5367   60   127   7963	+ 9     - 73     + 963     - 123     + 62	21 2 18 37 14 79 18 89	52 250 7300 200 375	5400   63	+ 11   - 75   + 900   - 150   + 100	30     12     75     27			
PART IV: PROGRAM ACTIVITY  1. #EMPLOYER ENGAGEMENT CONTACT  2. #RAPID RESPONSE ORIENTATIONS C  3. #EMPLOYER JOB POSTINGS ON HIRE	ONDUCTED				   4000   20   15500		  - 1244    - 12    + 265	31 60 2	   4200   25   15600		- 1200   - 5   + 900	29     20     6

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to vacant federal fund positions and the difference in the State and federal fiscal years.

# PART II - MEASURES OF EFFECTIVENESS

Items 1, 4, and 8 - The variances in Fiscal Year 2018-19 were due to the low unemployment rate, resulting in less adults and dislocated workers receiving services and youth requesting credentials. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

Item 3 - The variance in Fiscal Year 2018-19 was due to more adults requesting credentials for higher paying jobs. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

### PART III - PROGRAM TARGET GROUPS

Items 1, 4, 6, and 8 - The variances in Fiscal Year 2018-19 were due to the low unemployment rate, resulting in less adults and dislocated workers receiving services and dislocated workers and youths requesting credentials. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

Items 3, 5, and 7 - The variances in Fiscal Year 2018-19 were due to adults and dislocated workers and youths being employed at higher paying jobs. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

#### **PART IV - PROGRAM ACTIVITIES**

Items 1 and 2 - The variances in Fiscal Year 2018-19 were due to the low unemployment rate, resulting in less employer engagement contracts and rapid response orientations conducted. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

REPORT V61 12/6/19

	EXPENDITURES & POSITIONS	BUDGETED											
	EVDENDITUDES 9 DOSITIONS	DODOLILD	ACTUAL	± CHAN	3E %	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
	POSITIONS POSITIONS EXPENDITURES (\$1,000's)												
OPERAT	TING COSTS POSITIONS EXPENDITURES (\$1000's)	251.50 381,590	132.00 172,479	- 119 - 209,		167.50 46,500	132.00 41,853	- 35.50 - 4,647	21 10	167.50 332,313	132.00 158,147	- 35.50 - 174,166	21 52
	TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	251.50 381,590	132.00 172,479	- 119 - 209,		167.50 46,500	132.00 41,853	- 35.50 - 4,647	21 10	167.50 332,313	132.00 158,147	- 35.50 - 174,166	21 52
							CAL YEAR				FISCAL YEAR		
						PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
1. N	MEASURES OF EFFECTIVENESS NO. INSURED EMPLOYEES AS % OF TTI					94		+ 4	4	   94	94		
	NO. PROMPT PAYMTS MADE AS % TOT/ NO. ACCEPTABLE NONMON. DET. AS %		N DET			88   77		+ 0   + 0	0   0	•	88 77	+ 0   + 0	0     0
-	NO. ACCEPTABLE APPEALS DEC. AS %					1 99	100	•		Į.		+ 0   + 1	0     1
	NO. PROMPT STATUS DET. AS % TOTAL		-			87	84	•		87	85	•	2
-	NO. AUDITS PERFORMED AS % TTL EMI					1	1	•	•	j 1	1	+ 0	0
7. N	NO. EMPLOYERS DELINQ FOR TAXES A	S % TTL EMPLO	DYERS			7	8	+ 1	14	7	8	+ 1	14
PART III:	: PROGRAM TARGET GROUP					1		I		I			
	NO. OF INSURED UNEMPLOYED INDIVID	UALS (WKLY A	VE)			7400		+ 129	2	•	7600		3
	NO. OF SUBJECT EMPLOYERS		_			32600	33231	•	2		33500		3
3. N	NO. OF SELF-FINANCED NON-PROFIT O	RGANIZATIONS	<u> </u>			270	269	- 1	0	270	269	- 1	0
	: PROGRAM ACTIVITY					1		1		I			l I
	NITIAL OR NEW CLAIMS (ALL PROGRAM					69400	66778	•	4	•	65500		6
	CONTINUED CLAIMS (ALL PROGRAMS)		רד/			429	376		12	•	397	-	7
	CLAIMS ADJUDICATION - ALL PROG (NC STATUS DETERMINATIONS	IN-MONETARY	DET)			35400   7500	32378 7327	•	9   2	•	32900 7700	- 2500   + 200	7     3
	EMPLOYER AUDITS					1 420	381	•	1 9	•	440		5     5
	FAX PAYMENT PROCESSING					129200	130776		1		132800	-	3
7. V	NAGE RECORDS (1000S)					2878	2754	•	4	•	2899		j 1 j
-	NSURED UNEMPLOYMENT RATE					1.2	1.1	•	8	•		0.1	8
9. T	TOTAL UNEMPLOYMENT RATE					2.2	2.7	+ 0.5	23	2.2	3.0	+ 0.8	36

#### PROGRAM TITLE: UNEMPLOYMENT INSURANCE PROGRAM

#### **PART I - EXPENDITURES AND POSITIONS**

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to the low unemployment rate, resulting in delays in filling positions, pending increase in workload, and the difference in the State and federal fiscal years.

#### **PART II - MEASURES OF EFFECTIVENESS**

Item 7 - The variance in Fiscal Year 2018-19 was due to an increase in new employers and the filling of auditor positions to conduct more audits, resulting in a higher delinquency percentage. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

### **PART III - PROGRAM TARGET GROUPS**

No significant variances.

### **PART IV - PROGRAM ACTIVITIES**

Item 2 - The variance in Fiscal Year 2018-19 was due to the low unemployment rate, resulting in less continued claims.

Item 9 - The variance in Fiscal Year 2018-19 was due to a slower growth of the State's economy in construction and the service industry. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

PROGRAM TITLE:

OFFICE OF COMMUNITY SERVICES

REPORT V61 12/6/19

PROGRAM-ID: LBR-903
PROGRAM STRUCTURE NO: 020104

PART IV: PROGRAM ACTIVITY

# FEDERAL GRANTS AWARDED TO THE OCS

\$ AMT OF FED GRANTS AWARDED TO THE OCS (\$M)

# FEDERALLY-FUNDED CONTRACT ADMINISTERED BY OCS

# STATE-FUNDED CONTRACTS ADMINISTERED BY THE OCS

\$ AMT OF STATE CONTRACTS ADMINISTERED BY OCS (\$M)

FISCAL YEAR 2018-19 **THREE MONTHS ENDED 09-30-19 NINE MONTHS ENDING 06-30-20 BUDGETED ACTUAL** + CHANGE % **BUDGETED** ACTUAL + CHANGE % BUDGETED ESTIMATED + CHANGE % PART I: EXPENDITURES & POSITIONS **RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's) OPERATING COSTS POSITIONS** 5.00 5.00 + 0.00 0 5.00 5.00 0.00 0 5.00 5.00 0.00 0 **EXPENDITURES (\$1000's)** 9,828 3,634 37 2,090 479 23 6,268 0 6,194 1,611 6,268 + 0 **TOTAL COSTS POSITIONS** 0 0 0 5.00 5.00 0.00 5.00 5.00 0.00 5.00 5.00 0.00 37 **EXPENDITURES (\$1000's)** 9.828 6.194 3.634 2.090 1,611 479 23 6.268 6,268 0 FISCAL YEAR 2018-19 FISCAL YEAR 2019-20 **PLANNED** ACTUAL | + CHANGE % | PLANNED ESTIMATED | + CHANGE % PART II: MEASURES OF EFFECTIVENESS # ECON DISADV/IMMIGRANT/REFUGEE EMPL THRU OCS 700 282 418 60 700 700 | + 0 0 # PERSONS PROVIDED FOOD THRU OCS 759524 823540 64016 8 759524 759524 | + | + 0 0 22 % GIA FUNDS EXPENDED/CONTRACTED AMT 36 43.82 | + 36 36 0 0 7.82 PART III: PROGRAM TARGET GROUP # ECON DISADV/IMMIGRANT/REFUGEE IN HI 133525 132000 1525 1 134460 134460 | + 0 0 # NON-PROFIT ORG RECV GIA FUNDS THRU OCS 76 63 13 17 76 76 0 0 # PERSONS RECV SVCS THRU OCS 784882 865269 | + 80387 10 784882 784882 | + 0 0 # PERSONS PROV EMPLOYMENT SVCS THRU OCS 1000 999 1 0 1000 1000 0 0

9

5.8

23

87

29.74

9

5.9

26

86

29.75

0

3

1

0.01

0.1

0

2

13

1

0

5.8

23

87

24.58

9 | +

| +

6.1 | +

23

87

24.58 | +

0

0

0

0

0.3

0

5

0

0

0

The variances for Fiscal Year 2018-19 and first quarter of Fiscal Year 2019-20 are 10% less than last year and continues to be attributed to the difference in the State and federal fiscal years, and the point in time data is captured for State reporting purposes. The variance is consistent with prior years and is not an indicator of the utilization of federal grant funds.

#### **PART II - MEASURES OF EFFECTIVENESS**

Item 1 - The variance in Fiscal Year 2018-19 appears to be due to a change in the data gathering and reporting requirements by U.S. Department of Health and Human Services (Administration for Children and Family) that affected the Community Services Block Grant program. The new reporting platform does not allow duplicate counts. Data captured from the former reporting platform likely contained duplicate counts affecting the reported numbers served.

Item 3 - The variance in Fiscal Year 2018-19 was due to the spend down, which is largely dependent on activity by grantees and difficult to predict; hence, the expenditure percentage ended up being much higher than what was estimated.

#### **PART III - PROGRAM TARGET GROUPS**

Item 2 - The variance in Fiscal Year 2018-19 in this category are contingent upon awards made by the State Legislature each session and will fluctuate at the Legislature's discretion.

Item 3 - The variance in Fiscal Year 2018-19 was due to an increase in available food commodities through the Temporary Emergency Food Assistance Program (Trade Mitigation Program). Also, the Community Supplemental Food Program used a different approach in data reporting beginning this year, capturing the number of actual clients served instead of the maximum caseload available.

#### **PART IV - PROGRAM ACTIVITIES**

Item 3 - The variance in Fiscal Year 2018-19 was due to the Office for Victims of Crimes' contracts being extended for another year to allow grantees to work towards fully expending this grant.

Note: This report reflects only contracted values and is not designed to include appropriations for grants that have yet to be contracted. More than \$16 million was appropriated to the Office of Community Services during the Hawaii State Legislature, 2019 Regular Session, for Chapter 42F grants that potentially represents 72 more contracts. There is an additional six (6) more Capital Improvement Projects grants from prior years that are pending the release of funds or some other approval before it can proceed with contracting.

.

**REPORT V61** 

PROGRAM TITLE: 12/6/19 **VOCATIONAL REHABILITATION** PROGRAM-ID: HMS-802 PROGRAM STRUCTURE NO: 020106

	FISC	AL YEAR 2	018-19		THREE	MONTHS EN	NDED 09-30-19	)	NINE	MONTHS END	DING 06-30-20	
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	107.00 20,802	83.50 15,668		22 25	107.00 1,790	84.50 2,957	- 22.50 + 1,167	21 65	107.00 19,219	83.00 17,592	- 24.00 - 1,627	22 8
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	107.00 20,802	83.50 15,668	- 23.50 - 5,134	22 25	107.00 1,790	84.50 2,957	- 22.50 + 1,167	21 65	107.00 19,219	83.00 17,592	- 24.00 - 1,627	22 8
						CAL YEAR				FISCAL YEAR		
DADT II MEAGUIDEG OF FEFFOTIVENEGO					PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS  1. # RECEIVING SERVICES AS % NEEDING 2. # PLACED AS % RECEIVING SERVICES 3. AVERAGE TIME TO ACHIEVE GAINFUL 4. AVERAGE COST PER INDIVIDUAL TO A 5. AVERAGE WKLY EARNNGS AS % OF EACH 6. CREDENTIAL RATE INDICATOR OF PER 7. MEASURABLE SKILLS GAIN INDICATOR		9   10   50   10000   450   10	3 7 54.2 8130 140.62 29.5 13	- 1870   - 309.38   + 19.5	67   30   8   19   69   195   30	9 10 50 10000 450 10	9   10   50   10000   150   10	- 300 + 0	0   0   0   0   67   0			
PART III: PROGRAM TARGET GROUP  1. # PERSONS W/ DISABILITIES WHO COU  2. # PERS W/ DISABLTY WHO BENFT FR F					   92000   1100	73363 1697	•	   20   54	   92000   1100	92000   1100		
PART IV: PROGRAM ACTIVITY  1. # APPLICATIONS PROCESSED  2. # VOC REHAB PLANS DEVELOPED  3. # IN REHABILITATION PROGRAMS  4. # SUCCESSFUL JOB PLACEMENTS					   1300   1100   6500   500	530 9 3839 251	- 1091   - 2661	   59   99   41   50	   1300   1100   6500   500	1300   1100   6600   500	+ 0 + 100	0   0   2   0

The variances in positions in FY 19 and FY 20 are due to regular employee turnover and the lack of applicants.

The variances in expenditures in FY 19 and FY 20 are due to limited federal funding, the way the State budgets and expends federal awards, and the Division of Vocational Rehabilitation's (DVR) placing an emphasis on using Comparable Benefits whenever possible. Comparable Benefits are any service, financial benefit, or assistance available from a program other than Vocational Rehabilitation (VR) to meet the cost of VR services.

#### **PART II - MEASURES OF EFFECTIVENESS**

- 1 and 2. The variances are due to the Order of Selection in effect that requires the program to prioritize its limited resources on services for individuals with the most significant disabilities while others are placed on a waitlist.
- 4. The variance is due to DVR's emphasis on using Comparable Benefits when planning and providing services to participants.
- 5. The variance is due to data anomalies where there are a limited number of individuals with disabilities reporting earnings at application.
- 6 and 7. These are new measurements and their baselines are still being established.

### **PART III - PROGRAM TARGET GROUPS**

- 1. The variance is due to a decrease in the number of people in Hawaii who report having a disability.
- 2. The variance is due to the ongoing Order of Selection and the exception that only those who qualify for Pre-Employment Transition Services, ages 14-21, can avoid being placed on the waitlist and receive services immediately, resulting in more referrals.

#### **PART IV - PROGRAM ACTIVITIES**

- 1, 2 and 3. The variances are due to the ongoing Order of Selection.
- 4. The decrease in successful job placements is due to the Workforce Innovation and Opportunity Act's focus on high quality, career-focused employment plans.

**STATE OF HAWAII** PROGRAM TITLE: **ENFORCEMENT OF LABOR LAWS** 

3. COMPLAINT RATE (PER 100,000 LABOR FORCE - WAGES)

**VARIANCE REPORT** 

**REPORT V61** 12/6/19

12

10

PROGRAM STRUCTURE NO: 0202

PROGRAM-ID:

**FISCAL YEAR 2018-19 THREE MONTHS ENDED 09-30-19 NINE MONTHS ENDING 06-30-20** % BUDGETED ESTIMATED ± CHANGE **BUDGETED ACTUAL** + CHANGE % **BUDGETED** ACTUAL + CHANGE % **PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's) OPERATING COSTS POSITIONS** 201.00 172.00 29.00 14 204.00 169.00 35.00 17 204.00 192.00 12.00 6 **EXPENDITURES (\$1000's)** 41,790 31,590 10,200 24 6,915 6,237 678 10 38,573 37,669 904 2 **TOTAL COSTS POSITIONS** 6 201.00 172.00 29.00 14 204.00 169.00 35.00 17 204.00 192.00 12.00 **EXPENDITURES (\$1000's)** 41,790 31,590 10,200 24 6,915 6,237 678 10 38,573 37,669 904 2 FISCAL YEAR 2018-19 FISCAL YEAR 2019-20 **PLANNED** ACTUAL | + CHANGE % | PLANNED ESTIMATED | + CHANGE % PART II: MEASURES OF EFFECTIVENESS 25 % OF NON COMPLIANT EMPLOYERS 25 | + 0 0 25 25 | + 0 0 ACCIDENT, INJURY/ILLNESS RATE PER 100 EMPLOYEES 3.5 3.3 | -6 3.5 3.5 | + 0 0

84

66 | -

0.2

18

21

84

74 | -

# PROGRAM TITLE: ENFORCEMENT OF LABOR LAWS

# PART I - EXPENDITURES AND POSITIONS

(See Lowest Level Programs for Explanation of Variances)

# PART II - MEASURES OF EFFECTIVENESS

(See Lowest Level Programs for Explanation of Variances)

PROGRAM TITLE: HI OCCUPATIONAL SAFETY & HEALTH PROGRAM

PROGRAM-ID: LBR-143

PROGRAM STRUCTURE NO: 020201															
	FISC	AL YEAR 2	018-19	9		THREE N	MONTHS EI	NDED (	09-30-19		NINE	MONTHS EN	DING	06-30-20	
	BUDGETED	ACTUAL	± CI	HANGE	%	BUDGETED	ACTUAL	± C	HANGE	%	BUDGETED	ESTIMATED	± C	HANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)															
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	59.00 6,307	48.00 4,887		11.00 1,420	19 23	59.00 805	48.00 725	- -	11.00 80	19 10	59.00 5,580	54.00 5,500	-	5.00 80	8 1
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	59.00 6,307	48.00 4,887	- -	11.00 1,420	19 23	59.00 805	48.00 725	- -	11.00 80	19 10	59.00 5,580	54.00 5,500	- -	5.00 80	8 1
							CAL YEAR					FISCAL YEAR			
DADT II MEAGUEEG OF FEFFOTIVENESS						PLANNED	ACTUAL	<u>+</u> CH	IANGE	%	PLANNED	ESTIMATED	<u>+</u> Cl	HANGE	<u></u> %
2. WORKDAYS LOST PER 100 EMPLOYEE 3. WORK-RELATED FATALITIES PER 100,0 4. AVERAGE WORKERS' COMPENSATION 5. % OF ELEVATORS INSPECTED 6. % OF BOILER AND PRESSURE VESSEL 7. % OF HMOAB APPLICATIONS PROCESS 8. % OF HMOAB INFORMATION RESPOND PART III: PROGRAM TARGET GROUP 1. COVERED CIVILIAN WORK FORCE EXC.	ASURES OF EFFECTIVENESS    SIDENT, INJURY/ILLNESS RATE PER 100 EMPLOYEES   3.5   3.3   - 0.2   6   3.5   3.5   + 0						0   5   2300   0   0   3   0   72000	0   0   50   26   0   3   0   13   16   5							
4. HMOAB CERTIFIED WORKERS	_					376	359		17			360		16	4
PART IV: PROGRAM ACTIVITY  1. # OF SAFETY/HEALTH COMPLIANCE IN 2. # SAFETY/HEALTH COMPLIANCE ASSIS 3. # FATALITY/CATASTROPHE INVESTGT 4. # DISCRIMINATION INVESTIGATIONS F		   600   100   8	699 87 3 8	i - I -	99   13   5   2	63	100	100	   +   +   +   +	0   0   0   0	0   0   0   0				
5. # OF SAFETY AND HEALTH HAZARDS (6. # OF ELEVATOR/ETC. INSPECTIONS 7. # OF BOILER AND PRESSURE VESSEL 8. # OF COMPLAINTS SATISFIED WITH TI 9. # OF HMOAB NEW/RENEW APPLICATORS SURE VERSEL 10. # OF HMOAB STATE REGULATIONS SURE PROPERTY AND PROPERTY AN		1000   6900   5500   40   81	1754 6147 6404 38 146	  -  +  -  -	754   753   904   2   65   1	75 11 16 5 80		1800 6300 6000 40	   +   -   +   +   +	800 600 500 0 39	80   9   9   0   48   0				

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to delays in filling vacant positions, positions pending the recruitment process, budget restrictions, and the difference in the State and federal fiscal years.

#### **PART II - MEASURES OF EFFECTIVENESS**

Items 2 and 3 - The variances in Fiscal Year 2018-19 were due to promoting workplace safety, resulting in less workdays lost and work-related fatalities. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

- Item 4 The variance in Fiscal Year 2018-19 was due to more construction projects with less experienced workers, resulting in higher average workers' compensation costs. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.
- Item 5 The variance in Fiscal Year 2018-19 was due to delays in filling elevator inspector positions.

#### PART III - PROGRAM TARGET GROUPS

- Item 1 The variance in Fiscal Year 2018-19 was due to an increase in the professional and technical, healthcare, and food services industries. The estimate for Fiscal Year 2018-19 has been adjusted accordingly.
- Item 2 The variance in Fiscal Year 2018-19 was due to less individual employers. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

#### **PART IV - PROGRAM ACTIVITIES**

Item 1 - The variance in Fiscal Year 2018-19 was due to filling positions in the Safety and Health Branches, resulting in more compliance inspections.

- Item 2 The variance in Fiscal Year 2018-19 was due to delays in filling positions in the Consultation and Training Branch, resulting in less assistance consultation.
- Item 3 The variance in Fiscal Year 2018-19 was due to training new hires in the Safety and Health Branches, resulting in less work-related fatality/catastrophe investigations.
- Item 4 The variance in Fiscal Year 2018-19 was due to training new hires in the Administration and Technical Support Branches, resulting in less discrimination investigations.
- Item 5 The variance in Fiscal Year 2018-19 was due to multiple safety and health hazards corrected per inspection. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.
- Item 6 The variance in Fiscal Year 2018-19 was due to delays in filling elevator inspector positions.
- Item 7 The variances in Fiscal Year 2018-19 were due to filling boiler inspector positions.
- Item 9 The variance in Fiscal Year 2018-19 was due to an increase in high rise development. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.
- Item 10 The variance in Fiscal Year 2018-19 was due to turnover in staff. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

REPORT V61 12/6/19

PROGRAM TITLE: WAGE STANDARDS PROGRAM PROGRAM-ID: LBR-152

PROGRAM-ID: LBR-152
PROGRAM STRUCTURE NO: 020202

	FISC	AL YEAR 2	018-19	9		THREE N	MONTHS EN	NDED 09-30-19	)	NINE	MONTHS EN	DING 06-30-2	0
	BUDGETED	ACTUAL	± CI	HANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	<b>%</b>
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)													
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	18.00 1,209	18.00 1,219		0.00 10	0 1	19.00 300	18.00 276	- 1.00 - 24	5 8	19.00 1,002	19.00 956	+ 0.00 - 46	0 5
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	0 1	19.00 300	18.00 276	- 1.00 - 24	5 8	19.00 1,002	19.00 956	+ 0.00 - 46	-				
							CAL YEAR		_		FISCAL YEAR		
PART II: MEASURES OF EFFECTIVENESS  1. COMPLAINT RATE (PER 100,000 LABOR  2. COMPLAINT RATE (PER 100,000 LABOR  3. % OF WAGE FINDINGS WITHIN 100 DAY  4. % OF WORKR INJURY TERMNTN DECN  5. % OF MONETARY VIOLATIONS /100 EMI  6. % OF CHAPTER 104 FINDINGS W/N 195  7. CHILD LABOR VIOLATION RATE (PER 104  8. % OF SATISFIED CUSTOMERS		PLANNED	66 7 81	- 6	21   21   46   1   0   10   64   0	PLANNED	8 80 100 50	- 10   - 5   + 0   + 1   + 9   + 0   + 1	38     0     0     2     82				
PART III: PROGRAM TARGET GROUP  1. TOTAL NO. OF EMPLOYERS  2. TOTAL NO. OF LABOR FORCE (THOUSA  3. TOTAL NO. OF COMPLAINTS (WAGES)  4. TOTAL NO. OF COMPLAINTS (WORK IN.  5. TOTAL NO. OF MINORS (14 - 17 YEARS)		33700   628   505   80   62230	34000 623 397 44 63172	   + 300   - 5   - 108   - 36   + 942	   1   1   21   45   2	33700 628 505 80 62230	34600 626 445 46 62555	   + 900   - 2   - 60   - 34   + 325	0     12     43				
PART IV: PROGRAM ACTIVITY  1. INVESTIGATIONS COMPLETED  2. CERTIFICATES ISSUED  3. COMPLAINT AND APPEAL HEARINGS  4. ENROLLEES AT EDUCATIONAL WORKS		   506   10943   74   200	400 11456 51 212	  - 106  + 513  - 23  + 12	   21   5   31   6	506 10943 74 200	351 11171 57 213	  - 155  + 228  - 17  + 13	2   23				

No significant variances.

#### PART II - MEASURES OF EFFECTIVENESS

Item 1 - The variance in Fiscal Year 2018-2019, which was 21% lower than expected, is possibly due to employees being worried about potential work repercussions if they filed a complaint. The estimate for Fiscal Year 2019-2020 has been adjusted accordingly.

Item 2 - The variance in Fiscal Year 2018-2019, in which 46% less work injury complaints were filed than anticipated with the Hearings Branch, is possibly due to employees being unaware that there is a cause of action under the work injury termination law. Also, appeals filed under the new Chapter 388, HRS, Penalty Structure, were less than anticipated. The estimate for Fiscal Year 2019-2020 has been adjusted accordingly.

Item 5 - Variance in Fiscal Year 2018-2019 in which 10% less monetary violation per 100 employers investigated was due to less wage complaints filed by employees.

Item 6 - The variance in Fiscal Year 2018-2019 was 64% better than expected due to a lower number of complaints investigated than anticipated, and those cases with findings made within 195 days of complaint were dropped claims. The lower number of complaints investigated is attributed to vacancies and new hires during FY 2019. The staff experience levels are not at full capacity. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

#### PART III - PROGRAM TARGET GROUPS

Items 3 and 4 - The variance in Fiscal Year 2018-2019, which resulted in lower than expected complaints, were due to the reasons mentioned in Part II, Items 1 and 2. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

#### **PART IV - PROGRAM ACTIVITIES**

Item 1 - The variance in Fiscal Year 2018-2019, which was 21% less than anticipated, is due to vacancies and new hires during FY 2019. The staff experience levels are not at full capacity. The capacity to complete investigations is adjusted to reflect the experience level of the team. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

Item 3 - The variance in Fiscal Year 2018-2019, which was 31% less than anticipated, was due to the lower number of complaints filed, resulting in less cases being disposed. The estimate for Fiscal Year 2019-2020 has been adjusted accordingly.

PROGRAM TITLE:

HAWAII CIVIL RIGHTS COMMISSION

PROGRAM-ID: LBR-153 **REPORT V61** 12/6/19

	FISC	AL YEAR 2	018-19		THREE	MONTHS EN	NDED 09-30-19	)	NINE	MONTHS END	DING 06-30-20	)
	BUDGETED	ACTUAL	± CHANG	€ %	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	23.00 2,105	21.00 1,657	- 2.0 - 44	1	24.00 350	21.00 315	- 3.00 - 35	13 10	24.00 1,851	24.00 1,526	+ 0.00 - 325	0 18
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	23.00 2,105	21.00 1,657	- 2.0 - 44	1	24.00 350	21.00 315	- 3.00 - 35	13 10	24.00 1,851	24.00 1,526	+ 0.00 - 325	0 18
					FIS	CAL YEAR	2018-19		i.	FISCAL YEAR	2019-20	
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS  1. % EMPLOY DISCRIM INVESTIG COMPLE 2. % FAIR HSG DISCRIM INVESTIG COMPL 3. % PUBLIC ACCOM DISCRIM INVESTIG COMPLE		75   75   75	44		3   44   41	   75   75   75	75   75   75	+ 0 + 0 + 0	   0   0			
4. % STATE SVC DISCRIM INVESTIG COMI		75	0	- 75	100	75	75	+ 0	0			
PART III: PROGRAM TARGET GROUP  1. # EMPLOYMENT DISCRIM COMPLAINT: 2. # FAIR HOUSING DISCRIM COMPLAINT				   300	241   29		20	   300	300   50	+ 0		

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to delays in filling temporary federal positions and the difference in the State and federal fiscal years.

### **PART II - MEASURES OF EFFECTIVENESS**

Items 2 and 3 - The variances in Fiscal Year 2018-19 were due to concerted efforts to complete and close older cases, resulting in lower percentage of case closures within the target measure time frame and the complexity of fair housing cases also contributed to lengthier investigations.

Item 4 - The variance in Fiscal Year 2018-19 was due to the 2017 Hawaii Supreme Court decision limiting coverage and jurisdiction, resulting in no State services compliant filed.

### **PART III - PROGRAM TARGET GROUPS**

Items 1, 2, and 3 - The variances in Fiscal Year 2018-19 were due to increased public awareness of discrimination laws, resulting in less employment, fair housing, and public accommodations complaints filed.

Item 4 - The variance in Fiscal Year 2018-19 was due to the 2017 Hawaii Supreme Court decision limiting coverage and jurisdiction. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

#### **PART IV - PROGRAM ACTIVITIES**

Items 1, 2, and 3 - The variances in Fiscal Year 2018-19 were due to staff turnover and extended leave, resulting in less cases closed. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

Item 4 - The variance in Fiscal Year 2018-19 was due to the 2017 Hawaii Supreme Court decision limiting coverage and jurisdiction. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

PROGRAM-ID: LBR-183
PROGRAM STRUCTURE NO: 020204

	FISC	AL YEAR 2	018-19		THREE I	MONTHS EN	NDED 09-30-1	9	NINE	MONTHS END	DING 06-30-20	
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	101.00 32,169	85.00 23,827	- 16.00 - 8,342	16 26	102.00 5,460	82.00 4,921	- 20.00 - 539	20 10	102.00 30,140	95.00 29,687	- 7.00 - 453	7 2
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	101.00 32,169	85.00 23,827	- 16.00 - 8,342	16 26	102.00 5,460	82.00 4,921	- 20.00 - 539	20 10	102.00 30,140	95.00 29,687	- 7.00 - 453	7 2
						CAL YEAR				FISCAL YEAR		
PART II: MEASURES OF EFFECTIVENESS  1. % OF NON-COMPLIANT EMPLOYERS  2. % OF VOCATIONAL REHAB PARTCPNTS  3. % WORKERS' COMP DECISIONS W/IN 6  4. % HEARINGS SCHEDULED W/IN 21 WEE		PLANNED   25   50   90	25 58 82 62	+ 8   - 8	16   9	PLANNED   25   50   90	ESTIMATED	+ 0 + 5 + 0 - 9	%   0   10   0   10			
PART III: PROGRAM TARGET GROUP  1. SUBJECT EMPLOYERS  2. COVERED WORKERS - TDI & PHC  3. COVERED WORKERS - WC  4. WORKERS REQUIRING SERVICES - WC		   35630   62800   631500   43000	35650 623100 626200 41587	+ 560300  - 5300	892   1	   36250   632300   635900   43000		+ 40 - 6700 - 7200 + 0	   0     1     1			
PART IV: PROGRAM ACTIVITY  1. INVESTIGATIONS (WC, TDI, PHC) 2. AUDITS (WC, TDI, PHC) 3. PLANS REVIEW (TDI, PHC) 4. TOTAL CLAIMS - NEW (WC) 5. HEARINGS (WC) 6. DECISIONS (WC)		90000   270   7700   21000   1900   7200	91856 195 8598 21016 1346 5917	- 75   + 898   + 16   - 554	28   12   0	90000   150   8500   21000   1800   6700		+ 0 + 0 + 0 + 0 - 100 - 700	   0     0     0     6			

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to lower Workers' Compensation benefit payments from the Special Compensation Fund, delays in hiring, and budget restrictions.

#### PART II - MEASURES OF EFFECTIVENESS

Item 2 - The variance in Fiscal Year 2018-19 was due to approved treatment plans successfully returning claimants to work and the due diligence by the Vocational Rehabilitation Specialist to ensure the claimants were being provided the necessary rehabilitation services. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

Item 4 - The variance in Fiscal Year 2018-19 was due to additional time required to provide parties of interest with their due process rights, resulting in less hearings scheduled within 21 weeks. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

### **PART III - PROGRAM TARGET GROUPS**

Item 2 - The variance in Fiscal Year 2018-19 was due to the incorrect planned amount. The correct amount (628,000) would have yielded a variance of 4,900 or 1%.

#### **PART IV - PROGRAM ACTIVITIES**

Item 2 - The variance in Fiscal Year 2018-19 was due to position vacancies and shifting work priorities to more time-consuming financial solvency and premium supplementation audits.

Item 3 - The variance in Fiscal Year 2018-19 was due to filling positions in the Plans Acceptance and Benefit Claims Branch, resulting in more Temporary Disability Insurance plans reviewed.

Items 5 and 6 - The variances in Fiscal Year 2018-19 were due to underestimating the number of cases to be heard and the division's initiative to improve the dispute resolution process among stakeholders,

resulting in less hearings and decisions. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

STATE OF HAWAII
PROGRAM TITLE: LABOR ADJUDICATION

VARIANC

**VARIANCE REPORT** 

REPORT V61 12/6/19

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0203

**THREE MONTHS ENDED 09-30-19 FISCAL YEAR 2018-19 NINE MONTHS ENDING 06-30-20** % BUDGETED ESTIMATED ± CHANGE BUDGETED ACTUAL + CHANGE % **BUDGETED** ACTUAL + CHANGE % **PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's) OPERATING COSTS POSITIONS** 9.00 25.00 17.00 8.00 32 26.00 17.00 35 26.00 19.00 7.00 27 **EXPENDITURES (\$1000's)** 3,050 2,342 708 23 450 410 40 9 2,735 1,989 746 27 **TOTAL COSTS POSITIONS** 32 27 25.00 17.00 8.00 26.00 17.00 9.00 35 26.00 19.00 7.00 708 23 27 **EXPENDITURES (\$1000's)** 3,050 2,342 450 410 40 9 2,735 1,989 746 FISCAL YEAR 2018-19 FISCAL YEAR 2019-20 **PLANNED** ACTUAL | + CHANGE % | PLANNED ESTIMATED | + CHANGE % PART II: MEASURES OF EFFECTIVENESS 1. % OF APPEALS RESOLVED IN 15 MONTHS 70 72 | + 3 70 0 2 70 | + 0

# PROGRAM TITLE: LABOR ADJUDICATION

# PART I - EXPENDITURES AND POSITIONS

(See Lowest Level Programs for Explanation of Variances)

# PART II - MEASURES OF EFFECTIVENESS

(See Lowest Level Programs for Explanation of Variances)

**REPORT V61** 12/6/19

PROGRAM TITLE:

HAWAII LABOR RELATIONS BOARD

928

PROGRAM-ID: LBR-161 PROGRAM STRUCTURE NO: 020301

EXPENDITURES (\$1000's)

FISCAL YEAR 2018-19 **THREE MONTHS ENDED 09-30-19 NINE MONTHS ENDING 06-30-20** BUDGETED ACTUAL % BUDGETED ESTIMATED + CHANGE % + CHANGE % BUDGETED ACTUAL + CHANGE **PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS** EXPENDITURES (\$1,000's) **OPERATING COSTS POSITIONS** 3.00 0.00 0 3.00 3.00 0.00 0.00 3.00 + 0 3.00 3.00 0 **EXPENDITURES (\$1000's)** 928 905 23 2 220 200 20 9 733 693 40 5 **TOTAL COSTS POSITIONS** 0 0 0 3.00 3.00 0.00 3.00 3.00 0.00 3.00 3.00 0.00

220

200

20

9

733

693

40

5

+

905

23

2

	FIS	CAL YEAR	2018-19			FISCAL YEAR	R 2019-20	
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	<b>ESTIMATED</b>	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS								
1. # OF FINAL ORDERS/DECISIONS	8	10	+ 2	25	8	10	+ 2	25
2. % OF CASES CLOSED INCURRENT FY (ALL OPEN CASES)	46	65	+ 19	41	46	65	+ 19	41
PART III: PROGRAM TARGET GROUP	1						I	<del></del> [
1. CHP 89 - PUBLIC COLLECTIVE BARGAINING	70	25	- 45	64	70	25	- 45	64
2. CHP 377-PRIVATE COLLECTIVE BARGAINING NOT COVERED	2	14	+ 12	600	2	15	+ 13	650
3. CHP 396 - HIOSH	77	29	- 48	62	77	30	- 47	61
PART IV: PROGRAM ACTIVITY	1						I	I
1. # OF CASES OPENED IN CURRENT FY (89, 377, 396)	65	68	+ 3	5	65	70	+ 5	8
2. # OF PRIOR FY'S CASES STILL OPEN (89, 377, 396)	50	36	- 14	28	50	35	- 15	30
3. # OF APPEALS (TO CIRCUIT COURT, ICA, SC)	2	6	+ 4	200	2	5	+ 3	150
4. # PTITINS FLD (DECLARATORY, RULING, IMPASSE CASES)	10	7	- 3	30	10	10	+ 0	0
5. # NOTICES ISSUED	130	106	- 24	18	130	110	- 20	15
6. # ORDERS ISSUED	180	203	+ 23	13	180	200	+ 20	11

No significant variances.

### **PART II - MEASURES OF EFFECTIVENESS**

Items 1 and 2 - The variances in Fiscal Year 2018-19 were due to filling vacant positions, resulting in more final orders/decisions and cases closed. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

### **PART III - PROGRAM TARGET GROUPS**

Item 1 - The variance in Fiscal Year 2018-19 was due in large part to a majority of the public collective bargaining contracts expiring June 30, 2019. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

Item 2 - The variance in Fiscal Year 2018-19 was due to expiring private collective bargaining contracts. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

Item 3 - The variance in Fiscal Year 2018-19 was due to more consultation and less citations for Occupational Safety and Health violations. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

#### **PART IV - PROGRAM ACTIVITIES**

Items 2, 3, and 6 - The variances in Fiscal Year 2018-19 were due to filling vacant positions, resulting in less prior fiscal year's cases still open, more appeals, and orders issued. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

Items 4 and 5 - The variances in Fiscal Year 2018-19 were due to more consultation and less citations for Occupational Safety and Health violations, resulting in less petitions filed and notices issued. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

PROGRAM TITLE: LABOR & INDUSTRIAL RELATIONS APPEALS BOARD

PROGRAM-ID: LBR-812
PROGRAM STRUCTURE NO: 020302

	FISC	AL YEAR 2	018-19		THREE I	MONTHS EN	NDED 09-30-19		NINE	MONTHS EN	DING 06-30-20	
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	10.00 956	9.00 877	- 1.00 - 79	10 8	11.00 230	9.00 210	- 2.00 - 20	18 9	11.00 836	11.00 696	+ 0.00 - 140	0 17
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	10.00 956	9.00 877	- 1.00 - 79	10 8	11.00 230	9.00 210	- 2.00 - 20	18 9	11.00 836	11.00 696	+ 0.00 - 140	0 17
					FIS	CAL YEAR				FISCAL YEAR	2019-20	
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS  1. % OF APPEALS RESOLVED IN 15 MONT  2. AVERAGE AGE OF RESOLVED CASES (  3. AVERAGE TIME FROM BRIEFS TO DECI	MONTHS)	10NTH			   70   15   12	72 14 8	   + 2   - 1   - 4	3 7 33	   70   15   12	70   15   12	+ 0 + 0 + 0	
PART III: PROGRAM TARGET GROUP  1. NUMBER OF APPEALS FILED					   420	291	  - 129	31	   420	300	- 120	
PART IV: PROGRAM ACTIVITY  1. NUMBER OF PRE-HEARING CONFEREN 2. NUMBER OF SETTLEMENT/STATUS CO 3. NUMBER OF HEARINGS HELD		   350   500   95	270 447 68	  - 80  - 53  - 27	   23   11   28	   350   500   95	300   450   70	- 50 - 50 - 25				
4. NUMBER OF MOTION HEARINGS HELD					200	168	- 32	16	200	170	- 30	20

The variance in Fiscal Year 2018-19 was due to a delay in filling the secretary position.

The variance in the first quarter of Fiscal Year 2019-20 was due to delays in establishing and filling the new Staff Attorney position authorized in Fiscal Year 2019-20. The variance for nine months ending June 30, 2020, is due to general fund restrictions.

#### **PART II - MEASURES OF EFFECTIVENESS**

Item 3 - The variance in Fiscal Year 2018-19 was due to the efforts of the board and staff who wrote decisions and settled cases; thus, reducing the backlog and wait time for a decision on work-related accident and/or work-related safety claims.

### PART III - PROGRAM TARGET GROUPS

Item 1 - The variance in Fiscal Year 2018-19 was partially due to parties satisfied with the initial decisions made by the Director and chose not to appeal and less work-related accident claims being filed last year. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

### **PART IV - PROGRAM ACTIVITIES**

Items 1,2,3, and 4 - The variances in Fiscal Year 2018-19 were due to the decrease in the number of appeals filed, resulting in less pre-hearing and settlement/status conferences, hearings, and motion hearings held. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

PROGRAM TITLE: EMPLOYMENT SECURITY APPEALS REFEREES' OFFICE

PROGRAM-ID: LBR-871
PROGRAM STRUCTURE NO: 020303

	FISC	AL YEAR 2	018-19		THREE N	MONTHS EN	NDED 09-30-19	)	NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	12.00 1,166	5.00 560	- 7.00 - 606	58 52	12.00 0	5.00 0	- 7.00 + 0	58 0	12.00 1,166	5.00 600	- 7.00 - 566	58 49
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	12.00 1,166	5.00 560	- 7.00 - 606	58 52	12.00 0	5.00 0	- 7.00 + 0	58 0	12.00 1,166	5.00 600	- 7.00 - 566	58 49
<u> </u>						FISCAL YEAR 2018-19   FISCAL YEAR 2019-20						
						ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS  1. % APPEALS DECISNS ISSUED W/N 30 DYS OF APPL REQST  2. % APPEALS DECISNS ISSUED W/IN 45 DAYS OF APPL REQS					   75   85	75 90	   + 0   + 5	   0   6	   75   85	 75   85	+ 0   + 0	0   0   0
3. AVE AGE OF CASES W/IN 30 DAYS IS FED COMPLIANT					28	47	•	68	28	28	+ 0	0
PART III: PROGRAM TARGET GROUP  1. NUMBER OF APPEAL REQUESTS FILED					4000	3900	  - 100	3	4000	4000	+ 0	0
PART IV: PROGRAM ACTIVITY  1. NUMBER OF APPEALS DECISIONS ISSUED					   4100	3800	  - 300	   7	   4100	4100	+ 0	0

### PROGRAM TITLE: EMPLOYMENT SECURITY APPEALS REFEREES' OFFICE

# **PART I - EXPENDITURES AND POSITIONS**

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to the delay in filling vacant positions, pending increase in workload, and the difference in the State and federal fiscal years.

# **PART II - MEASURES OF EFFECTIVENESS**

Item 3 - The variance in Fiscal Year 2018-19 was due to staff turnover, resulting in a higher average age of cases reviewed within 30 days.

### **PART III - PROGRAM TARGET GROUPS**

No significant variances.

### **PART IV - PROGRAM ACTIVITIES**

No significant variances.

STATE OF HAWAII
PROGRAM TITLE: OVERALL PROGRAM SUPPORT

% VENDOR PAYMENTS MADE WITHIN 30 DAYS

**VARIANCE REPORT** 

REPORT V61 12/6/19

PROGRAM-ID:
PROGRAM STRUCTURE NO: 0204

**FISCAL YEAR 2018-19 THREE MONTHS ENDED 09-30-19 NINE MONTHS ENDING 06-30-20** % BUDGETED ESTIMATED ± CHANGE **BUDGETED ACTUAL** + CHANGE % **BUDGETED** ACTUAL + CHANGE % **PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's) OPERATING COSTS POSITIONS** 17.05 70.05 53.00 17.05 24 70.05 53.00 24 70.05 59.00 11.05 16 **EXPENDITURES (\$1000's)** 6,810 3,152 3,658 54 660 598 62 9 6,484 6,526 + 42 1 **TOTAL COSTS POSITIONS** 70.05 53.00 24 70.05 53.00 17.05 24 70.05 59.00 11.05 16 17.05 3,658 **EXPENDITURES (\$1000's)** 6,810 3,152 54 660 598 9 6.484 6,526 1 FISCAL YEAR 2018-19 FISCAL YEAR 2019-20 **PLANNED** ACTUAL | + CHANGE % | PLANNED ESTIMATED | + CHANGE % PART II: MEASURES OF EFFECTIVENESS 1. % FEDERALLY-MANDATED REPORTS THAT MEET DEADLINES 99 100 | + 1 1 | 100 99 | -1 1

97

98 | +

1 |

1 |

97

97 | +

0 |

0

# 02 04

# PART I - EXPENDITURES AND POSITIONS

(See Lowest Level Programs for Explanation of Variances)

# PART II - MEASURES OF EFFECTIVENESS

(See Lowest Level Programs for Explanation of Variances)

PROGRAM TITLE:

**REPORT V61** 12/6/19

PROGRAM-ID: LBR-901 PROGRAM STRUCTURE NO: 020401

	FISC	AL YEAR 2	018-19		THREE	MONTHS EN	NDED 09-30-19	)	NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	21.05 1,789	16.00 1,302	- 5.05 - 487	24 27	21.05 110	16.00 100	- 5.05 - 10	24 9	21.05 1,740	19.00 1,730	- 2.05 - 10	10 1
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	21.05 1,789	16.00 1,302	- 5.05 - 487	24 27	21.05 110	16.00 100	- 5.05 - 10	24 9	21.05 1,740	19.00 1,730	- 2.05 - 10	10 1
						FISCAL YEAR 2018-19			FISCAL YEAR 2019-20			
						ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS  1. % FEDERALLY-MANDATED REPORTS THAT MEET DEADLINES					   99	100	  + 1	   1	   100	99	- 1	1
PART III: PROGRAM TARGET GROUP  1. NO. OF ON-LINE USERS ON R&S INTERNET SITES						1309671	   + 1009671	   337	   300000	300000	+ 0	0
PART IV: PROGRAM ACTIVITY					1		1		1			
<ol> <li>NO. MANDATED REPTS PRODUCED FOR INT &amp; EXT AGENCIES</li> </ol>						140	•	133	60	140	+ 80	133
2. NO. ONLINE/HARDCOPY PUBLICATIONS ARTICLES & REPORT							+ 97	139	70	160	+ 90	129
3. NO. OF OUTREACH AND EDUCATION FORUMS CONDUCTED							+ 26	433	6	10	+ 4	67
4. NO. OF FEDERAL MANDATED REPORTS						113	- 37	25	150	120	- 30	20

# VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

#### PROGRAM TITLE: RESEARCH AND STATISTICS

02 04 01 LBR 901

#### PART I - EXPENDITURES AND POSITIONS

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to delays in filling positions and general fund restrictions.

#### **PART II - MEASURES OF EFFECTIVENESS**

No significant variance.

### PART III - PROGRAM TARGET GROUPS

Item 1 - The variance in Fiscal Year 2018-19 was due to a compilation of user statistics from five separate websites that are utilized to deliver program information.

#### **PART IV - PROGRAM ACTIVITIES**

Items 1 and 2 - The variances in Fiscal Year 2018-19 were due to initiatives and data requests from other agencies requiring special publications, articles, and reports on labor and workforce data. Sector Strategies partnerships and requests caused an increase in the number of reports, data tables, and presentations. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

Item 3 - The variance in Fiscal Year 2018-19 was due to cutbacks by the Workforce Development Division on direct services and workshops, resulting in more education forums and less activities conducted. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

Item 4 - The variance in Fiscal Year 2018-19 was due to excluding non-federal mandated reports. The estimates for Fiscal Year 2019-20 have been adjusted accordingly.

PROGRAM TITLE:

**REPORT V61** 12/6/19

PROGRAM-ID: LBR-902 PROGRAM STRUCTURE NO: 020402

GENERAL ADMINISTRATION

TROGRAM STRUCTURE NO. 020402													
	FISC	AL YEAR 2	018-19		THREE N	MONTHS EN	NDED 09-30-19	)	NINE MONTHS ENDING 06-30-20				
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%	
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)													
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	49.00 5,021	37.00 1,850	- 12.00 - 3,171	24 63	49.00 550	37.00 498	- 12.00 - 52	24 9	49.00 4,744	40.00 4,796	- 9.00 + 52	18 1	
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	49.00 5,021	37.00 1,850		24 63	49.00 550	37.00 498	- 12.00 - 52	24 9	49.00 4,744	40.00 4,796	- 9.00 + 52	18 1	
						CAL YEAR	2018-19		FISCAL YEAR 2019-20				
						ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%	
PART II: MEASURES OF EFFECTIVENESS  1. % VENDOR PAYMENTS MADE WITHIN 30 DAYS  2. % FED-MANDATED FISCAL REPORTS THAT MEET DEADLINES  3. % OF POSITIONS FILLED WITHIN 90 DAYS  4. % DATA PROCESSING REQUESTS COMPLETED							   + 1   + 2   + 12   - 3	   1   2   14	   97   97   85	97   97   97   95	+ 0     + 0     + 12     + 0	0   0   0   14   0	
5. % EMPLOYMENT RELATED ACTIONS COMPLETED W/IN 5 DAYS						33	- 17	34	50	50	+ 0	0	
6. % OF CLASSIFICATION REL ACTIONS COMPLTD W/IN 30 DA						84	+ 4	5	80	80	+ 0	0	
PART III: PROGRAM TARGET GROUP  1. NO. OF EMPLOYEES (DEPARTMENT)  2. NO. OF PROGRAM AND ATTACHED AGENCIES						470 13		   6   0	   500   13	475   13	  - 25    + 0	5   0	
PART IV: PROGRAM ACTIVITY							I	1	l				
1. NO. OF PURCHASE ORDERS PROCESSED						3350		7	3600	3300	- 300	8	
2. NO. OF PCARD TRANSACTIONS PROCESSED							+ 261	9	2900		+ 200	7	
NO. FED-MANDATED FISCAL REPORTS ANNUALLY REQUIRED							- 2	7	30	28	- 2	7	
4. NO. OF POSITIONS FILLED 5. NO. OF EMPLOYMENT ACTIONS REQUESTED						74 708	- 1   + 208	1   42	75   500	75   700	+	0     40	
6. NO. DATA PROCESSING REQUESTS RECEIVED						1038		42   14	l 1200	1200	+	40     0	
7. NO. OF CLASSIFICATION ACTIONS REQUESTED						118	•	39	85	100	+ 15	18	

# VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

PROGRAM TITLE: GENERAL ADMINISTRATION

02 04 02 LBR 902

#### PART I - EXPENDITURES AND POSITIONS

The variances in Fiscal Year 2018-19 and Fiscal Year 2019-20 were due to delays in filling vacant positions, positions pending the recruitment process, general fund restrictions and the difference in the State and federal fiscal years.

#### **PART II - MEASURES OF EFFECTIVENESS**

Item 3 - The variance in Fiscal Year 2018-19 was due to filling positions in the Human Resources Office, resulting in more vacancy announcement recruitments completed within 90 days. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.

Item 5 - The variance in Fiscal Year 2018-19 was due to training new personnel, resulting in less employment-related action completed within five (5) days.

### PART III - PROGRAM TARGET GROUPS

No significant variances.

#### **PART IV - PROGRAM ACTIVITIES**

- Item 5 The variance in Fiscal Year 2018-19 was due to filling positions on a temporary basis, resulting in more employment actions requested. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.
- Item 6 The variance in Fiscal Year 2018-19 was due to the replacement of less computers and software updates.
- Item 7 Variance in Fiscal Year 2018-19 was due to updating job descriptions to meet current program requirements, resulting in more classification actions requests. The estimate for Fiscal Year 2019-20 has been adjusted accordingly.