



SOCIAL SERVICES

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	2,629.75	2,153.75	- 476.00	18	2,641.75	2,165.75	- 476.00	18	2,641.75	2,406.00	- 235.75	9
EXPENDITURES (\$1000's)	3,706,756	2,606,232	- 1,100,524	30	373,617	339,960	- 33,657	9	3,322,059	3,335,066	+ 13,007	0
TOTAL COSTS												
POSITIONS	2,629.75	2,153.75	- 476.00	18	2,641.75	2,165.75	- 476.00	18	2,641.75	2,406.00	- 235.75	9
EXPENDITURES (\$1000's)	3,706,756	2,606,232	- 1,100,524	30	373,617	339,960	- 33,657	9	3,322,059	3,335,066	+ 13,007	0
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % ELIGIBLE YOUTH WHO COMPLETED HS OR GED AT HYCF	20	17	- 3	15	16	16	+ 0	0				
2. % VULNERABLE ADULTS W/ APS NOT REABUSED	95	99	+ 4	4	95	95	+ 0	0				
3. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT	24	3	- 21	88	22	3	- 19	86				
4. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD	30	32	+ 2	7	28	29	+ 1	4				
5. % PLANNED HWN HOMESTEAD LOTS THAT WERE DEVELOPED	68	50	- 18	26	100	50	- 50	50				

VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

PROGRAM TITLE: SOCIAL SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in the position count is generally attributed to vacancies due to budget constraints, personnel turnovers, and pending recruitment and filling. The variance for expenditures is generally attributed to personnel expenditures being less than planned due to position vacancies. Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

See lowest level programs for explanation of variances.

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

CHILD PROTECTIVE SERVICES

12/6/19

PROGRAM-ID:

HMS-301

PROGRAM STRUCTURE NO:

060101

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	394.50	327.50	- 67.00	17	398.50	340.50	- 58.00	15	398.50	398.50	+ 0.00	0
EXPENDITURES (\$1000's)	77,993	47,864	- 30,129	39	12,502	10,160	- 2,342	19	69,579	71,921	+ 2,342	3
TOTAL COSTS												
POSITIONS	394.50	327.50	- 67.00	17	398.50	340.50	- 58.00	15	398.50	398.50	+ 0.00	0
EXPENDITURES (\$1000's)	77,993	47,864	- 30,129	39	12,502	10,160	- 2,342	19	69,579	71,921	+ 2,342	3
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % CHDRN EXITING OOH CARE TO BIRTH PARENTS	60	61	+ 1	2	60	60	+ 0	0				
2. % CHDRN SEEN WITHIN THE SPECIFIED TIME FRAME	55	55	+ 0	0	60	60	+ 0	0				
3. % CHDRN EXITING OOH CARE TO ADOPTION/GUARDIANSHIP	30	30	+ 0	0	30	30	+ 0	0				
4. % CHDRN W/ NO CAN W/IN 6 MOS OF CURRENT CAN	95	98	+ 3	3	95	95	+ 0	0				
5. % CAN REPORTS FOR INVESTIGATION IN CPSS W/IN 4 HRS	90	95	+ 5	6	85	93	+ 8	9				
PART III: PROGRAM TARGET GROUP												
1. CHDRN IN OOH CARE TO RETURN TO PARENTS/GUARDIANS	600	737	+ 137	23	600	730	+ 130	22				
2. CHDRN 0-18 IN NEW REPORTS OF ABUSE/NEGLECT/THREAT	7100	6558	- 542	8	7100	6800	- 300	4				
3. CHDRN IN OOH CARE FOR ADOPTION/GUARDIANSHIP	330	357	+ 27	8	330	350	+ 20	6				
4. CHDRN RECEIVING CWS SERVICES	5800	6332	+ 532	9	5800	6500	+ 700	12				
5. CHDRN IN CAN REPORTS FOR INVESTIGATION/ASSESSMENT	3600	3610	+ 10	0	3600	3600	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. CHDRN RECEIVING FAMILY STRENGTHENING SVCS	2450	2521	+ 71	3	2450	2500	+ 50	2				
2. CHDRN WITH TIMELY DIRECT CONTACT FROM CWS WRKR	2150	2119	- 31	1	2150	2150	+ 0	0				
3. CHDRN WITH ADOPTION/GUARDIANSHIP COMPLETED	330	357	+ 27	8	330	350	+ 20	6				
4. CHDRN RECEIVING CWS SVCS W/ CONFIRMED HARM IN 6 MO	19	19	+ 0	0	19	20	+ 1	5				
5. INTAKE REPORTS ASSIGNED TIMELY FOR INVESTIGATION	1500	2450	+ 950	63	1500	2450	+ 950	63				

PROGRAM TITLE: CHILD PROTECTIVE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in positions is due to the program's challenge in hiring and retaining workers due to the stressful nature of Child Welfare Services (CWS) work, which involves ensuring the safety of abused and neglected children, engaging angry parents, and providing opportunities to strengthen families.

The variance in expenditures is due to the way that the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

1. The variance is likely due to the overall increase in children in foster care, along with continued CWS staff efforts to strengthen families and safely return children in foster care back to their parents.

PART IV - PROGRAM ACTIVITIES

5. The variance is due to a calculation error in the planned data. This item is calculated by taking the product of: a) the total number of intakes that were assigned to CWS for investigation by the CWS Intake staff; and b) the percentage of intakes that the CWS Intake staff assigned for CWS investigation within four hours. The FY 19 actual data and the FY 20 estimated data reflect corrected calculations.

PROGRAM TITLE:

GENERAL SUPPORT FOR CHILD CARE

12/6/19

PROGRAM-ID:

HMS-302

PROGRAM STRUCTURE NO:

060102

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	50.00	41.00	- 9.00	18	51.00	42.00	- 9.00	18	51.00	47.00	- 4.00	8
EXPENDITURES (\$1000's)	13,585	8,047	- 5,538	41	561	328	- 233	42	13,209	13,442	+ 233	2
TOTAL COSTS												
POSITIONS	50.00	41.00	- 9.00	18	51.00	42.00	- 9.00	18	51.00	47.00	- 4.00	8
EXPENDITURES (\$1000's)	13,585	8,047	- 5,538	41	561	328	- 233	42	13,209	13,442	+ 233	2
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % REGULATED CC FACILTY NO CONFRMD RPTS INJ/ABU/NEG	99	99	+ 0	0	99	99	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # DHS-LICENSED CHILD CARE PROVIDERS	1100	1026	- 74	7	1100	1026	- 74	7				
PART IV: PROGRAM ACTIVITY												
1. # LICNSD PRVDRS INVESTGD FOR HEALTH/SAFTY VIOLATNS	45	32	- 13	29	45	32	- 13	29				
2. # LICENSED PROVIDERS	1100	1026	- 74	7	1100	1026	- 74	7				
3. # CHILD CARE SLOTS AVAILABLE DUE TO LICENSING	35000	36596	+ 1596	5	35000	36596	+ 1596	5				

PROGRAM TITLE: GENERAL SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variances in positions are due to retirements and resignations that occurred near the end of FY 19. More positions are expected to be filled by the end of FY 20.

The variances in expenditures are due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

1. The decrease in the number of licensed providers investigated for health and safety violations is possibly due to better working relationships between the licensed providers and the licensing staff. This improved relationship supports continuous compliance with licensing requirements. Also, child care providers are more proactive about ensuring the health and safety of children due to increased awareness by families of possible health and safety concerns.

PROGRAM TITLE:

CHILD PROTECTIVE SERVICES PAYMENTS

12/6/19

PROGRAM-ID:

HMS-303

PROGRAM STRUCTURE NO:

060103

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	73,876	59,286	- 14,590	20	12,000	11,675	- 325	3	61,876	62,201	+ 325	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	73,876	59,286	- 14,590	20	12,000	11,675	- 325	3	61,876	62,201	+ 325	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % CHDRN OOH RET TO FAM W/IN 12 MO OF OOH PLCMT	70	74	+ 4	6	75	75	+ 0	0				
2. % CHDRN IN OOH PLACED IN RESOURCE FAMILIES	85	89	+ 4	5	85	85	+ 0	0				
3. % CHDRN IN OOH RECVNG BOARD PAYMNTS	85	85	+ 0	0	85	85	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # CHDRN IN OOH CARE ELIGIBLE FOR BOARD PAYMNTS	2650	2789	+ 139	5	2650	2750	+ 100	4				
PART IV: PROGRAM ACTIVITY												
1. # RECVNG PYMNTS FOR RELATIVE/NON-REL FOSTER CARE	2600	2524	- 76	3	2600	2525	- 75	3				
2. # CHDRN RECVNG ON-CALL SHELTER CARE	330	311	- 19	6	350	330	- 20	6				
3. # YOUNG ADULTS PROVIDED PAYMNTS FOR HIGHER EDUCATN	265	275	+ 10	4	300	275	- 25	8				
4. # CHDRN RECVNG PERMANENCY ASSISTANCE	950	1045	+ 95	10	900	1000	+ 100	11				
5. # CHDRN RECVNG PYMNTS FOR ADOPTION ASSISTANCE	3300	3201	- 99	3	3300	3200	- 100	3				

PROGRAM TITLE: CHILD PROTECTIVE SERVICES PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variances in expenditures are due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

4. The variance may be due to successful efforts, as part of the Child Welfare Services Title IV-E Waiver Demonstration Project, to find permanency for youth who had been in foster care for long periods.

PROGRAM TITLE:

CASH SUPPORT FOR CHILD CARE

12/6/19

PROGRAM-ID:

HMS-305

PROGRAM STRUCTURE NO:

060104

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	63,543	20,323	- 43,220	68	6,253	5,950	- 303	5	57,290	57,593	+ 303	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	63,543	20,323	- 43,220	68	6,253	5,950	- 303	5	57,290	57,593	+ 303	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PGM PARTICIPANTS EXITED PGM W/ EMPLOYMENT	24	3	- 21	88	22	3	- 19	86				
2. % TANF/TAONF RCPT FAM MTG FED WORK PARTICIPTION STD	30	32	+ 2	7	28	29	+ 1	4				
3. % FTW PRTCNT W/ CHILD CARE SUBSIDIES MTG WORK REQ	30	30	+ 0	0	30	30	+ 0	0				
4. % APPL REC'G CHILD CARE SUBSIDIES TO MAINTAIN EMPL	78	88	+ 10	13	78	88	+ 10	13				
PART III: PROGRAM TARGET GROUP												
1. # DHS FTW PARTICPANTS REC'D CHILD CARE SUBSIDIES	260	333	+ 73	28	225	300	+ 75	33				
2. # APPL (NOT FTW) WHO APPLIED CHILD CARE SUBSIDIES	15600	14123	- 1477	9	15600	14123	- 1477	9				
PART IV: PROGRAM ACTIVITY												
1. # PRTCNT REC'G DHS CHILD CARE SUBSDIES AS FTW PGM	260	333	+ 73	28	225	300	+ 75	33				
2. # APPLICANTS ELIGIBLE FOR CHILD CARE SUBSIDIES	12500	11989	- 511	4	12500	11989	- 511	4				

PROGRAM TITLE: CASH SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variances in expenditures are due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Between FY 18 and FY 19, the number of work program participants decreased by 15%, which was more than originally projected, causing a larger variance. Therefore, the number of participants who exited with employment is proportionately lower than projected. Hawaii's low unemployment rates and the State's minimum wage increase to \$10.10 per hour may be factors to the declining number of First-To-Work (FTW) participants.

4. The actual number more accurately reflects the proportion of the need of families who apply for child care subsidies. The planned figure was under-projected.

PART III - PROGRAM TARGET GROUPS

1. The projected (planned) figure for FY 19 was based on historical data from previous years. The number of FTW program participants decreased by about 15% each year, causing a compounded effect. However, between FY 18 and FY 19, the number of FTW participants did not decrease as aggressively as originally projected, resulting in a larger variance. The rate of decrease was overestimated for FY 19.

PART IV - PROGRAM ACTIVITIES

1. The planned figure for FY 19 was based on historical data from previous years. The number of FTW program participants has been trending downward, decreasing by about 15% each year; however, between FY 18 and FY 19, the number of FTW participants did not decrease as aggressively as originally projected. The rate of decrease was overestimated for FY 19.

VARIANCE REPORT

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	123.00	101.00	- 22.00	18	121.00	100.00	- 21.00	17	121.00	121.00	+ 0.00	0
EXPENDITURES (\$1000's)	20,985	18,727	- 2,258	11	6,372	5,326	- 1,046	16	15,115	15,303	+ 188	1
TOTAL COSTS												
POSITIONS	123.00	101.00	- 22.00	18	121.00	100.00	- 21.00	17	121.00	121.00	+ 0.00	0
EXPENDITURES (\$1000's)	20,985	18,727	- 2,258	11	6,372	5,326	- 1,046	16	15,115	15,303	+ 188	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. DECREASE IN ADMISSIONS TO HYCF	3	-11	- 14	467	3	3	+ 0	0				
2. % INC IN MENTORING/FAMILY STRGTH/ASSESSING CENTERS	5	33	+ 28	560	5	1	- 4	80				
3. % ELIGIBLE YOUTH WHO COMPLETED HS OR GED AT HYCF	20	17	- 3	15	16	16	+ 0	0				
4. % YOUTH COMPLETED TREATMENT/ANGER MGMT AT HYCF	50	49	- 1	2	40	25	- 15	38				

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

IN-COMMUNITY YOUTH PROGRAMS

12/6/19

PROGRAM-ID:

HMS-501

PROGRAM STRUCTURE NO:

06010501

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	14.00	13.00	- 1.00	7	16.00	12.00	- 4.00	25	16.00	16.00	+ 0.00	0
EXPENDITURES (\$1000's)	11,673	10,083	- 1,590	14	3,354	3,069	- 285	8	8,169	7,578	- 591	7
TOTAL COSTS												
POSITIONS	14.00	13.00	- 1.00	7	16.00	12.00	- 4.00	25	16.00	16.00	+ 0.00	0
EXPENDITURES (\$1000's)	11,673	10,083	- 1,590	14	3,354	3,069	- 285	8	8,169	7,578	- 591	7
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % COMPLIANCE WITH 4 CORE REQUIREMENTS OF JJDPA	100	NO DATA	- 100	100	100	100	+ 0	0				
2. DECREASE IN ADMISSIONS TO HYCF	3	-11	- 14	467	3	3	+ 0	0				
3. % INC IN MENTORING/FAMILY STRGTH/ASSESSING CENTERS	5	33	+ 28	560	5	1	- 4	80				
PART III: PROGRAM TARGET GROUP												
1. # YOUTH AGES 10 TO 19	7400	7400	+ 0	0	7400	7400	+ 0	0				
2. # OYS YOUTH / FAMILY SERVICE AGENCY CONTRACTS	80	69	- 11	14	80	70	- 10	13				
PART IV: PROGRAM ACTIVITY												
1. # COLLABORATIONS INITIATED BY OFFICE OF YOUTH SVCS	3	3	+ 0	0	3	3	+ 0	0				
2. # SERVICE PROVIDER MEETINGS CONVENED	16	16	+ 0	0	16	16	+ 0	0				
3. # TRAINING & TECHNICAL ASSISTANCE EVENTS PROVIDED	10	10	+ 0	0	10	10	+ 0	0				

PROGRAM TITLE: IN-COMMUNITY YOUTH PROGRAMS

PART I - EXPENDITURES AND POSITIONS

The first quarter FY 20 variance in positions is due to regular employee turnover and recruiting difficulties.

The FY 19 variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. This measure is not available due to the lack of funding to establish regional directors and advisory boards.

2. The variance was due to an increase in admissions in FY 19 (44) versus FY 18 (30); data analysis of subsequent FY admissions is required to determine any trend.

3. The variance is due to the addition of four services at the Kawaioloa Youth & Family Wellness Center on the Hawaii Youth Correctional Facility campus and the addition of a mobile assessment center.

PART III - PROGRAM TARGET GROUPS

2. The variance is due to a reconfiguration of resources in Requests for Proposals for Community-Based Services.

PART IV - PROGRAM ACTIVITIES

No significant variances.

PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)

12/6/19

PROGRAM-ID: HMS-503

PROGRAM STRUCTURE NO: 06010503

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	109.00	88.00	- 21.00	19	105.00	88.00	- 17.00	16	105.00	105.00	+ 0.00	0
EXPENDITURES (\$1000's)	9,312	8,644	- 668	7	3,018	2,257	- 761	25	6,946	7,725	+ 779	11
TOTAL COSTS												
POSITIONS	109.00	88.00	- 21.00	19	105.00	88.00	- 17.00	16	105.00	105.00	+ 0.00	0
EXPENDITURES (\$1000's)	9,312	8,644	- 668	7	3,018	2,257	- 761	25	6,946	7,725	+ 779	11
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % YOUTH PAROLED/DISCHRG.PRIOR COURT DISCHRG DATE	25	34	+ 9	36	25	25	+ 0	0				
2. % OF YOUTH RECOMITD TO HYCF W/IN 1 YEAR OF RELEASE	33	5	- 28	85	10	10	+ 0	0				
3. % YOUTH DO NOT ENGAGE VIOLENT ACT W/ YOUTH / STAFF	90	44	- 46	51	90	50	- 40	44				
4. % ELIGIBLE YOUTH WHO COMPLETED HS OR GED AT HYCF	20	17	- 3	15	16	16	+ 0	0				
5. % YOUTH WHO COMPLETED TREATMENT/ANGER MGMT AT HYCF	50	49	- 1	2	40	25	- 15	38				
PART III: PROGRAM TARGET GROUP												
1. # YOUTHS AGES 13 TO 18	50	41	- 9	18	50	40	- 10	20				
PART IV: PROGRAM ACTIVITY												
1. # YOUTH PAROLED/DISCHRGD PRIOR COURT DISCHRG DATE	38	14	- 24	63	12	12	+ 0	0				
2. # YOUTH RECOMIT FOR FELONY OFFENSE W/IN 1 YEAR RLS	5	0	- 5	100	5	5	+ 0	0				
3. # YOUTH DO NOT ENGAGE VIOLENT ACT W/ YOUTH / STAFF	65	18	- 47	72	45	20	- 25	56				
4. # YOUTH COMPLETED HIGH SCHOOL / GED TRACKS AT HYCF	8	7	- 1	13	8	5	- 3	38				
5. # YOUTH WHO COMPLETED TREATMENT/ANGER MGMT AT HYCF	37	20	- 17	46	20	10	- 10	50				

PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)

PART I - EXPENDITURES AND POSITIONS

The variances in positions in FY 19 and in first quarter of FY 20 are due to regular employee turnover and recruiting difficulties.

The variances in expenditures in FY 19 and in first quarter of FY 20 are due to vacancies and the decrease in the total number of youth incarcerated at HYCF.

PART II - MEASURES OF EFFECTIVENESS

1. Due to effective juvenile justice reform, the total number of youth incarcerated at HYCF has decreased, resulting in an increased percentage of youth paroled/discharged prior to the court discharge date.

2. The variance is due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth discharged and recommitted. In addition, the youth recommitted were primarily for probation violations.

3. The variance is due to a decrease in the total number of youth incarcerated at HYCF with the courts committing youth who primarily pose a risk to themselves or society, resulting in a more volatile environment.

4. The variance is due to a decrease in the total number of youth incarcerated at HYCF. Committed youth have a history of truancy, lower grade levels, and are behind in credits with insufficient time remaining prior to aging out to make up those credits, which resulted in a smaller number of youth completing their education.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to effective juvenile justice reform diverting youth who are low-level or status offenders from being incarcerated at HYCF, leading to greater declines in the number of committed youth at HYCF than was anticipated.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to a decrease in the number of youth incarcerated at HYCF who are eligible for early discharge, which resulted in a decreased number of youth discharged. In addition, courts have been more stringent on commitment orders, stipulating the need for a court hearing to consider furlough, parole, or discharge. This has resulted in more youth remaining in custody for longer periods.

2. The variance is due to a decrease in the total number of youth incarcerated at HYCF, which resulted in zero youth recommitted for a felony offense within one year of release.

3. The variance is due to a decrease in the total number of youth incarcerated at HYCF with the courts committing youth who primarily pose a risk to themselves or society, resulting in a more volatile environment.

4. The variance is due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth completing their education. This is also due to the profile of the committed youth entering HYCF, having an inability to attain the credits necessary to obtain a high school diploma prior to aging out, and their academic skills being significantly below average for their age group, preventing them from qualifying to test for or obtain a General Education Diploma or equivalency.

5. The variance is due to a decrease in the total number of youth incarcerated at HYCF, which resulted in a smaller number of youth completing treatment and a lower number of youth identified as in need of anger management treatment based on their risk/needs assessment.

PROGRAM TITLE: SERVICES TO VETERANS

12/6/19

PROGRAM-ID: DEF-112

PROGRAM STRUCTURE NO: 060106

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	28.00	23.00	- 5.00	18	28.00	21.00	- 7.00	25	28.00	21.00	- 7.00	25
EXPENDITURES (\$1000's)	2,811	2,465	- 346	12	699	699	+ 0	0	1,374	1,374	+ 0	0
TOTAL COSTS												
POSITIONS	28.00	23.00	- 5.00	18	28.00	21.00	- 7.00	25	28.00	21.00	- 7.00	25
EXPENDITURES (\$1000's)	2,811	2,465	- 346	12	699	699	+ 0	0	1,374	1,374	+ 0	0
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. PERCENT OF VETERANS' SERVICES PLAN ACHIEVED	95	93	- 2	2	95	95	+ 0	0				
2. % OF STATE VETERANS CEMETERY DEV PLAN ACHIEVED	90	86	- 4	4	90	90	+ 0	0				
3. PERCENT OF ADVISORY BOARD PROJECTS COMPLETED	85	79	- 6	7	85	85	+ 0	0				
4. % VETS ASSISTED TO APPLY REAPPLY FOR SVCS/BENEFITS	60	58	- 2	3	60	60	+ 0	0				
5. PERCENT OF VETERANS' ORGANIZATIONS ASSISTED	50	44	- 6	12	50	50	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. POTENTIAL # VETERANS NEEDING INFO & GEN SUPPT SVCS	120000	117500	- 2500	2	120000	120000	+ 0	0				
2. # VETERANS' ORGS NEEDING ASSISTANCE/SUPPORT	185	168	- 17	9	185	185	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF ADVISORY BOARD PROJECTS COMPLETED	4	4	+ 0	0	4	4	+ 0	0				
2. NUMBER OF VETERANS PROVIDED WITH SERVICES	71000	55654	- 15346	22	71000	71000	+ 0	0				
3. # VETERANS' COMMUNITY, GOVT ACTIVITIES SUPPORTED	65	57	- 8	12	65	65	+ 0	0				
4. # INTERMENT/INURNMENT FOR VETERANS/DEPENDENT	600	547	- 53	9	600	600	+ 0	0				
5. NUMBER OF HITS ON OVS WEBSITE ANNUALLY	4500	3798	- 702	16	4500	4500	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

06 01 06
DEF 112

PROGRAM TITLE: SERVICES TO VETERANS

PART I - EXPENDITURES AND POSITIONS

FY 19 & FY 20: The difference in budgeted and actual positions filled was caused by the inability to get eligible applicant listings in a timely manner. The higher compensation from the private sector also hampers recruitment in the public sector. It is anticipated that the positions will be filled during the rest of FY 20.

PART II - MEASURES OF EFFECTIVENESS

Item 5: The number of requests for assistance varies from year to year. It is difficult to project the needs of Veterans' organizations.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

Item 2: The VA had expected an increase of veterans provided with services. However, the number of requests has not significantly increased as anticipated. The number of requests for assistance varies from year to year. It is difficult to project the needs of Veterans.

Item 3: The number of requests for activities did not meet projections. The number of requests for assistance varies from year to year. It is difficult to project the needs of Veterans' organizations.

Item 5: The number of Office of Veterans' Services (OVS) hits did not meet estimates. OVS had expected an increase. The number of requests for assistance varies from year to year. It is difficult to project the needs of Veterans or their organizations. The decline in the number of OVS website hits in FY 19 is a comparable indicator of the decline of veterans provided services. Increased awareness on OVS services will improve the projections.

PROGRAM TITLE: ADULT PROTECTIVE AND COMMUNITY CARE SERVICES

PROGRAM-ID: HMS-601

PROGRAM STRUCTURE NO: 060107

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	78.50	70.50	- 8.00	10	79.50	69.50	- 10.00	13	79.50	79.50	+ 0.00	0
EXPENDITURES (\$1000's)	11,528	5,585	- 5,943	52	1,619	1,415	- 204	13	10,231	9,631	- 600	6
TOTAL COSTS												
POSITIONS	78.50	70.50	- 8.00	10	79.50	69.50	- 10.00	13	79.50	79.50	+ 0.00	0
EXPENDITURES (\$1000's)	11,528	5,585	- 5,943	52	1,619	1,415	- 204	13	10,231	9,631	- 600	6
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % VULNERABLE ADULTS W/ APS NOT REABUSED	95	99	+ 4	4	95	95	+ 0	0				
2. % SERVED BY FOSTER GP/COMPANIONS OBTAINING GOALS	85	85	+ 0	0	85	85	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # ADULTS REPORTED TO BE ABUSED	2380	2495	+ 115	5	2450	2500	+ 50	2				
2. # ADULTS ELIGIBLE TO BE COMPANIONS/FOSTER GP	157	157	+ 0	0	200	150	- 50	25				
PART IV: PROGRAM ACTIVITY												
1. # ADULTS PROVIDED ADULT PROTECTIVE SERVICES	710	796	+ 86	12	750	796	+ 46	6				
2. # VULNERABLE ADULTS PROVIDED CASE MANAGEMENT SVCS	355	357	+ 2	1	375	376	+ 1	0				
3. # ADULTS WHO ARE FOSTER GRANDPARENTS	87	83	- 4	5	100	85	- 15	15				
4. # CHILDREN PROVIDED FOSTER GRANDPARENTS	300	337	+ 37	12	300	355	+ 55	18				
5. # ADULTS WHO ARE SENIOR COMPANIONS	70	60	- 10	14	80	66	- 14	18				
6. # ADULTS PROVIDED SENIOR COMPANIONS	125	191	+ 66	53	200	164	- 36	18				
7. # ADULTS WHO ARE RESPITE COMPANIONS	25	24	- 1	4	30	27	- 3	10				

PROGRAM TITLE: ADULT PROTECTIVE AND COMMUNITY CARE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in positions is due to employee turnover and difficulties in recruiting qualified employees.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1. The variance in the actual number of adults provided adult protective services in FY 19 is due to more reports of abuse meeting the statutory criteria for "vulnerable adult" and "abuse."

4. The variance in the number of children provided a Foster Grandparent volunteer is due to the volunteers' ability to serve more children at their school sites.

5. The variance in adults who are Senior Companions is due to attrition and volunteers frequently choosing to return to the workforce for compensation that is significantly higher than the stipend of \$2.65 per hour.

6. The variance in adults who received Senior Companions is due to the large number of frail, homebound clients who request companions. This allows for cases in which a companion can visit several clients during the week.

VARIANCE REPORT

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	1,148.00	937.00	- 211.00	18	1,149.00	930.00	- 219.00	19	1,149.00	990.00	- 159.00	14
EXPENDITURES (\$1000's)	3,162,853	2,258,490	- 904,363	29	281,818	263,216	- 18,602	7	2,864,623	2,877,560	+ 12,937	0
TOTAL COSTS												
POSITIONS	1,148.00	937.00	- 211.00	18	1,149.00	930.00	- 219.00	19	1,149.00	990.00	- 159.00	14
EXPENDITURES (\$1000's)	3,162,853	2,258,490	- 904,363	29	281,818	263,216	- 18,602	7	2,864,623	2,877,560	+ 12,937	0

	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20			
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS								
1. % ABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS	23	23	+ 0	0	23	23	+ 0	0
2. % OF GA INDIVS EXIT DUE TO AMELIORATN OF DISABIL	12	10	- 2	17	12	10	- 2	17
3. PUB HSG AVG MONTHLY RENT PAYMENT (\$)	175	352	+ 177	101	300	350	+ 50	17
4. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM	76	65	- 11	14	77	68	- 9	12
5. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT	24	3	- 21	88	22	3	- 19	86
6. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD	30	32	+ 2	7	28	29	+ 1	4

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	103,316	48,926	- 54,390	53	13,745	12,678	- 1,067	8	89,571	90,638	+ 1,067	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	103,316	48,926	- 54,390	53	13,745	12,678	- 1,067	8	89,571	90,638	+ 1,067	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % ABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS	23	23	+ 0	0	23	23	+ 0	0				
2. % OF GA INDIVS EXIT DUE TO AMELIORATN OF DISABIL	12	10	- 2	17	12	10	- 2	17				
3. AVERAGE INCOME OF ELGIBLE ENERGY CREDIT HOUSEHOLDS	20300	20313	+ 13	0	20300	20313	+ 13	0				

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

AGED, BLIND AND DISABLED PAYMENTS

12/6/19

PROGRAM-ID:

HMS-202

PROGRAM STRUCTURE NO:

06020102

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	4,029	3,441	- 588	15	1,160	1,132	- 28	2	2,869	2,897	+ 28	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	4,029	3,441	- 588	15	1,160	1,132	- 28	2	2,869	2,897	+ 28	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % INDIVIDUALS EXITING PGM DUE TO SSI/RSDI BENEFITS	23	23	+ 0	0	23	23	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # INDIVIDUALS ELIGIBLE FOR BENEFITS	800	801	+ 1	0	800	800	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD	364	358	- 6	2	364	358	- 6	2				
2. # APPLICATIONS APPROVED EACH MONTH FOR AABD PGM	36	35	- 1	3	36	35	- 1	3				
3. #AABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS	10	9	- 1	10	10	9	- 1	10				

VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

06 02 01 02
HMS 202

PROGRAM TITLE: AGED, BLIND AND DISABLED PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures for FY 19 is due to the steady declines in the number of Aid to the Aged, Blind and Disabled (AABD) applicants and the total AABD caseload.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

3. The decrease in the number of AABD clients exiting the program due to Supplemental Security Income/Retirement, Survivors, and Disability Insurance (SSI/RSDI) benefits was due to the decrease in recipients who were referred to the Social Security Administration for SSI/RSDI redetermination and subsequently approved.

PROGRAM TITLE:

GENERAL ASSISTANCE PAYMENTS

12/6/19

PROGRAM-ID:

HMS-204

PROGRAM STRUCTURE NO:

06020103

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	26,889	23,279	- 3,610	13	7,748	7,475	- 273	4	19,141	19,414	+ 273	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	26,889	23,279	- 3,610	13	7,748	7,475	- 273	4	19,141	19,414	+ 273	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % INDIVIDUALS EXIT DUE TO AMELIORATN OF TEMP DISABIL	12	10	- 2	17	12	10	- 2	17				
2. % INDIVIDUALS EXITING PGRM DUE TO SSI/RSDI BENEFITS	8	7	- 1	13	8	7	- 1	13				
PART III: PROGRAM TARGET GROUP												
1. # INDIVIDUALS ELIGIBLE FOR GEN ASSISTANCE BENEFITS	5318	5396	+ 78	1	5318	5396	+ 78	1				
PART IV: PROGRAM ACTIVITY												
1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD	372	372	+ 0	0	372	372	+ 0	0				
2. # APPLICATIONS APPROVED FOR GENERAL ASSISTANCE	643	681	+ 38	6	643	681	+ 38	6				
3. # CASES CLOSED DUE TO NO LONGER DISABLED DETERMNTN	957	673	- 284	30	957	673	- 284	30				
4. # CASES CLOSED DUE TO RECEIPT OF SSI/RSDI BENEFITS	632	514	- 118	19	632	514	- 118	19				

PROGRAM TITLE: GENERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures is due to the \$3,000,000 ceiling budgeted for the Interim Assistance Reimbursement Special Fund authorized under Section 346-57.5, Hawaii Revised Statutes. This is only used if there are not enough general funds to cover any increase in the General Assistance caseload and if the current allocation is not sufficient to cover the total benefit issuance for this population.

PART II - MEASURES OF EFFECTIVENESS

1. The variance is possibly because the recipients' compliance with treatment was more closely monitored.
2. The variance is possibly due to a slowdown in Social Security Administration (SSA) approval of disability determinations.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

3. The variance is due to re-evaluations finding fewer clients with improvements in their disabilities, resulting in fewer clients being able to enter the work force.
4. The variance is possibly due to a slowdown in SSA approval of disability determinations.

PROGRAM TITLE:

FEDERAL ASSISTANCE PAYMENTS

12/6/19

PROGRAM-ID:

HMS-206

PROGRAM STRUCTURE NO:

06020104

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	5,704	682	- 5,022	88	0	0	+ 0	0	5,704	5,704	+ 0	0
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	5,704	682	- 5,022	88	0	0	+ 0	0	5,704	5,704	+ 0	0
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % LIHEAP HOUSEHOLD W/ VULNERABLE HOUSEHOLD MEMBER	80	75	- 5	6	80	75	- 5	6				
2. AVERAGE INCOME OF ELIGIBLE ENERGY CREDIT HOUSEHOLDS	20300	20313	+ 13	0	20300	20313	+ 13	0				
3. AVE INCOME FOR ENERGY CRISIS INTRVNTION HOUSEHOLDS	20305	25800	+ 5495	27	20305	25800	+ 5495	27				
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF HOUSEHOLDS ELIGIBLE FOR LIHEAP	9100	9034	- 66	1	9100	9034	- 66	1				
PART IV: PROGRAM ACTIVITY												
1. # APPS APPROVED FOR ENERGY CRISIS INTRVNTION (ECI)	1020	1094	+ 74	7	1020	1094	+ 74	7				
2. # APPS APPROVED FOR ENERGY CREDIT (EC)	8200	7940	- 260	3	8200	7940	- 260	3				
3. AVERAGE ENERGY CRISIS INTERVENTION (ECI) PAYMENT	425	494	+ 69	16	425	494	+ 69	16				
4. AVERAGE ENERGY CREDIT (EC) PAYMENT	465	676	+ 211	45	465	676	+ 211	45				

PROGRAM TITLE: FEDERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures for FY 19 is due to the way the State budgets and expends federal awards and the timing of Low Income Home Energy Assistance Program (LIHEAP) benefits issued during the fiscal year.

PART II - MEASURES OF EFFECTIVENESS

3. Households that receive Temporary Assistance for Needy Families, Supplemental Nutrition Assistance Program (SNAP), or Social Security Income benefits are considered categorically eligible for LIHEAP and are assigned an income amount. It was discovered that majority of the categorical households were being assigned a higher income, based on SNAP 100% monthly Federal Poverty Limit (FPL) x 12, which resulted in higher than 100% annual FPL income assignments. Also, it may be possible that Energy Crisis Intervention (ECI) average income is higher because there is no targeted outreach for low income households as there is for Energy Credit (EC), thus raising the ECI income average.

Note: Income for ECI is collected but not compiled for reporting. The reported figure is based on the average of income from Oahu and Kauai ECI approvals for FY 19.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

3. The ECI benefit amount was raised from \$500 in federal fiscal year (FFY) 18 to \$650 in FFY 19. This led to an increase in the average ECI payment.

4. A decrease in the number of approved EC households (8,016 in FFY 17; 7,940 in FFY 18) along with an increase in LIHEAP funding resulted in a higher average benefit.

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY

PROGRAM-ID: HMS-211

PROGRAM STRUCTURE NO: 06020106

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,694	21,524	- 45,170	68	4,837	4,071	- 766	16	61,857	62,623	+ 766	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,694	21,524	- 45,170	68	4,837	4,071	- 766	16	61,857	62,623	+ 766	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % FAMILIES W/ REDUCED ASSISTANCE DUE TO INCOME	28	28	+ 0	0	28	28	+ 0	0				
2. % FAMILIES EXITING PROGM DUE TO INCREASE IN INCOME	12	12	+ 0	0	12	12	+ 0	0				
3. % FAMILIES EXITING PROGM DUE TO CHILD AGE MAJORITY	4	4	+ 0	0	4	4	+ 0	0				
4. PERCENT OF CHILD ONLY CASES	32	33	+ 1	3	32	33	+ 1	3				
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF ELIGIBLE FAMILIES	4800	4371	- 429	9	4800	4371	- 429	9				
PART IV: PROGRAM ACTIVITY												
1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD	584	590	+ 6	1	584	590	+ 6	1				
2. # APPS APPROVED MNTHLY FOR SUPPORT THRU TANF PROGM	375	295	- 80	21	375	295	- 80	21				
3. NUMBER OF CHILD ONLY CASES	1547	1423	- 124	8	1547	1423	- 124	8				
4. NUMBER OF FAMILIES WITH INCOME	1958	1672	- 286	15	1958	1672	- 286	15				
5. NUMBER OF FAMILIES CLOSED DUE TO INCOME	760	614	- 146	19	760	614	- 146	19				

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The variances in expenditures for FY 19 and the first quarter of FY 20 are due the way the State budgets and expends federal awards.

In addition, a downward trend in the number of eligible families approved contributed to the decrease in actual expenditures for cash support benefits. The number of eligible families has decreased from approximately 7,000 cases in FY 17 to 4,371 cases in FY 19.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. The decrease in approved applications was due to a decrease in total applications. Declining applications were due to the availability of entry level positions at starting pay that would preclude Temporary Assistance for Needy Families (TANF) eligibility.

4. The decrease in the number of active households with income was due to employed individuals exiting the program because of they obtained higher earnings than the income limit. This would be attributable to the healthy job market and higher pay.

5. The decrease in the number of families closing due to income could be attributable to the decline in eligible TANF cases in addition to a slight increase in the percentage of child only cases in the total number of cases from 31% in FY 18 to 32% in FY 19.

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	361.00	247.00	- 114.00	32	362.00	253.00	- 109.00	30	362.00	295.00	- 67.00	19
EXPENDITURES (\$1000's)	199,319	150,092	- 49,227	25	19,391	46,617	+ 27,226	140	178,141	150,320	- 27,821	16
TOTAL COSTS												
POSITIONS	361.00	247.00	- 114.00	32	362.00	253.00	- 109.00	30	362.00	295.00	- 67.00	19
EXPENDITURES (\$1000's)	199,319	150,092	- 49,227	25	19,391	46,617	+ 27,226	140	178,141	150,320	- 27,821	16
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. PUB HSG AVG MONTHLY RENT PAYMENT (\$)	175	352	+ 177	101	300	350	+ 50	17				
2. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS	26	51	+ 25	96	45	50	+ 5	11				
3. AVG MONTHLY RENT SUPPLEMENT PAYMENT	250	408	+ 158	63	400	400	+ 0	0				
4. # CLIENTS W/ PERM HOUSING DUE TO SHELTER PROGRAMS	2000	2019	+ 19	1	2000	2019	+ 19	1				

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: RENTAL HOUSING SERVICES

PROGRAM-ID: HMS-220

PROGRAM STRUCTURE NO: 06020201

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	198.00	151.00	- 47.00	24	198.00	152.00	- 46.00	23	198.00	157.00	- 41.00	21
EXPENDITURES (\$1000's)	90,983	98,078	+ 7,095	8	2,192	20,367	+ 18,175	829	87,549	68,976	- 18,573	21
TOTAL COSTS												
POSITIONS	198.00	151.00	- 47.00	24	198.00	152.00	- 46.00	23	198.00	157.00	- 41.00	21
EXPENDITURES (\$1000's)	90,983	98,078	+ 7,095	8	2,192	20,367	+ 18,175	829	87,549	68,976	- 18,573	21
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. PUB HSG AVG MONTHLY RENT PAYMENT (\$)	175	352	+ 177	101	300	350	+ 50	17				
2. PUB HSG AVG MO INCOME OF RESIDENTS-ELDERLY (\$)	1950	1009	- 941	48	1000	1000	+ 0	0				
3. PUB HSG AVG MO INCOME OF RESIDENTS-NON-ELDERLY (\$)	3000	1708	- 1292	43	3000	1700	- 1300	43				
4. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS	26	51	+ 25	96	45	50	+ 5	11				
5. FED GRADING SYS FOR PUBLIC HSG AGENCIES (PHAS)	90	86	- 4	4	90	86	- 4	4				
PART III: PROGRAM TARGET GROUP												
1. AVG # PUB HSG APPLICANTS ON WAITNG LIST PER MONTH	15000	3359	- 11641	78	12000	3000	- 9000	75				
2. AVG # OF OCCUPIED PUBLIC HSG DWELLING UNITS PER MO	4800	5133	+ 333	7	5200	5200	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. TOTAL NEW PUB HSG APPLCTNS PROCESSED	2500	326	- 2174	87	2500	400	- 2100	84				
2. AVG # OF HOUSEHOLDS PLACED IN PUB HSG PER MONTH	30	27	- 3	10	50	40	- 10	20				
3. # OF RE-EXAM (PUB HSG)	4500	4503	+ 3	0	4500	4600	+ 100	2				
4. # OF EVICTIONS FROM HSG	30	47	+ 17	57	75	75	+ 0	0				

PROGRAM TITLE: RENTAL HOUSING SERVICES

PART I - EXPENDITURES AND POSITIONS

The variances in position counts are mainly attributable to the shortage of applicants for available positions.

The variance between appropriations and expenditures is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

1. The increase in rent is due to federal and State rental calculations that are based on residents' income.

2 and 3. The Hawaii Public Housing Authority (HPHA) is absorbing greater numbers of previously homeless families into public housing due to the fact that Hawaii has experienced a severe housing crisis, resulting in decreases in the average monthly incomes of elderly and non-elderly residents.

4. The increase in public housing monthly turnover can be attributed to a combination of placing more families from the waitlist, people leaving the program, as well as family composition changes.

PART III - PROGRAM TARGET GROUPS

1. HPHA's public housing waitlist continues to go down as the new mandatory online portal is being implemented.

PART IV - PROGRAM ACTIVITIES

1 and 2. The decreases in applications processed and average number of households paced in public housing per month is the result of the small number of available vacant units in HPHA's inventory.

4. The increase in evictions is due to tenants' failures to comply with HPHA/Department of Housing and Urban Development housing rules.

PROGRAM TITLE: HPHA ADMINISTRATION

12/6/19

PROGRAM-ID: HMS-229

PROGRAM STRUCTURE NO: 06020206

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	127.00	70.00	- 57.00	45	127.00	75.00	- 52.00	41	127.00	107.00	- 20.00	16
EXPENDITURES (\$1000's)	46,713	13,019	- 33,694	72	1,586	3,245	+ 1,659	105	45,133	43,474	- 1,659	4
TOTAL COSTS												
POSITIONS	127.00	70.00	- 57.00	45	127.00	75.00	- 52.00	41	127.00	107.00	- 20.00	16
EXPENDITURES (\$1000's)	46,713	13,019	- 33,694	72	1,586	3,245	+ 1,659	105	45,133	43,474	- 1,659	4
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % OF FEDERAL CAPITAL FUNDS EMCUMBERED	90	95	+ 5	6	90	95	+ 5	6				
2. % OF STATE CAPITAL FUNDS ENCUMBERED	100	100	+ 0	0	81	100	+ 19	23				
3. % VARIATION IN HPHA OPER EXPEND COMPARE TO ALLOTMT	6	100	+ 94	1567	25	100	+ 75	300				
4. # OF PERSONNEL TURNOVERS PER YEAR	25	35	+ 10	40	30	30	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # OF EMPLOYEES IN HPHA	300	315	+ 15	5	315	325	+ 10	3				
2. # OF LOWEST LEVEL PROGRAMS ADMINISTERED	3	3	+ 0	0	3	3	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. # OF FEDERALLY FUNDED CONTRACTS PROCESSED ANNUALLY	160	70	- 90	56	100	16	- 84	84				
2. # OF STATE FUNDED CONTRACTS PROCESSED ANNUALLY	35	87	+ 52	149	40	75	+ 35	88				
3. # OF GRANTS RECEIVED ANNUALLY	3	3	+ 0	0	3	3	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

06 02 02 06
HMS 229

PROGRAM TITLE: HPHA ADMINISTRATION

PART I - EXPENDITURES AND POSITIONS

The variances in position counts are mainly attributable to the shortage of applicants for available positions.

The variance between the appropriations and expenditures is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

3. The variance is due to the Central Office Cost Center not receiving the allotment.

4. The variance is due to the unexpected number of personnel seeking other job opportunities and personnel retiring from the Hawaii Public Housing Authority (HPHA).

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1. The number of federal contracts processed annually decreased as a result of HPHA's internal contract definition.

2. The number of State contracts processed annually increased as a result of HPHA's internal contract definition.

PROGRAM TITLE:

RENTAL ASSISTANCE SERVICES

12/6/19

PROGRAM-ID:

HMS-222

PROGRAM STRUCTURE NO:

06020213

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	25.00	19.00	- 6.00	24	26.00	19.00	- 7.00	27	26.00	20.00	- 6.00	23
EXPENDITURES (\$1000's)	27,580	3,825	- 23,755	86	472	9,554	+ 9,082	1,924	28,011	18,732	- 9,279	33
TOTAL COSTS												
POSITIONS	25.00	19.00	- 6.00	24	26.00	19.00	- 7.00	27	26.00	20.00	- 6.00	23
EXPENDITURES (\$1000's)	27,580	3,825	- 23,755	86	472	9,554	+ 9,082	1,924	28,011	18,732	- 9,279	33
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. AVG MO GROSS RENT FOR RENT SUPPLEMENT RECIPIENTS	600	573	- 27	5	1000	600	- 400	40				
2. AVERAGE MONTHLY RENT SUPPLEMENT PAYMENT	250	408	+ 158	63	400	400	+ 0	0				
3. FEDERAL GRADING SYS FOR PH AGENCIES (SEC 8 MGMT)	150	140	- 10	7	145	145	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # OF APPLICANTS ON STATE SUBSIDY WAITING LISTS	4310	0	- 4310	100	4310	0	- 4310	100				
2. # OF APPLICANTS ON FEDERAL SUBSIDY WAITING LIST	1200	7148	+ 5948	496	3000	5500	+ 2500	83				
PART IV: PROGRAM ACTIVITY												
1. TOT # OF STATE RENT SUP'L & SEC 8 APPL PROCESSED	1000	1700	+ 700	70	1500	1500	+ 0	0				
2. # OF RE-EXAMINATNS OF STATE RENT SUPPL & SEC 8	2000	2214	+ 214	11	2400	2300	- 100	4				
3. TOTAL # OF FED SEC 8 UNITS INSPECTED	20	2112	+ 2092	10460	2350	2100	- 250	11				

PROGRAM TITLE: RENTAL ASSISTANCE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variances in position counts are mainly attributable to the shortage of applicants for available positions.

The variances between appropriations and expenditures are the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

2. The average monthly rent supplement payment increased as a result of an administrative rules change.

PART III - PROGRAM TARGET GROUPS

1. The waitlist has been exhausted.

2. In 2016, the waitlist was opened and received over 12,000 applicants. The Hawaii Public Housing Authority (HPHA) continues to go through the list as expeditiously as possible.

PART IV - PROGRAM ACTIVITIES

1. The increase in applications processed is due to mass application events.

2 and 3. Re-examinations of State Rent Supplement Program and Section 8 participants and inspections of Section 8 units have increased as a result of improvements in preparation and quality of HPHA employees.

PROGRAM TITLE: HOMELESS SERVICES

PROGRAM-ID: HMS-224

PROGRAM STRUCTURE NO: 06020215

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	11.00	7.00	-	4.00	36	11.00	7.00	-	4.00	36	11.00	11.00	+	0.00	0
EXPENDITURES (\$1000's)	34,043	35,170	+	1,127	3	15,141	13,451	-	1,690	11	17,448	19,138	+	1,690	10
TOTAL COSTS															
POSITIONS	11.00	7.00	-	4.00	36	11.00	7.00	-	4.00	36	11.00	11.00	+	0.00	0
EXPENDITURES (\$1000's)	34,043	35,170	+	1,127	3	15,141	13,451	-	1,690	11	17,448	19,138	+	1,690	10
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. # CLIENTS W/ PERM HOUSING DUE TO HOMELESS OUTREACH	450	456	+	6	1	450	456	+	6	1					
2. # CLIENTS W/ PERM HOUSING DUE TO SHELTER PROGRAMS	2000	2019	+	19	1	2000	2019	+	19	1					
3. % CLIENTS MAINTAIN HSG THRU ASSTNCE FROM SHEG PGM	80	98	+	18	23	80	98	+	18	23					
PART III: PROGRAM TARGET GROUP															
1. # PATICIPANTS SERVD BY OUTREACH HOMELESS PROVIDERS	5000	3736	-	1264	25	5000	3736	-	1264	25					
2. # PARTICIPANTS SERVED BY HOMELESS SHELTER PROGRAMS	6000	6518	+	518	9	6000	6518	+	518	9					
3. # UNDUPLICATED PARTICIPANTS SERVED BY SHEG PROGRAM	850	821	-	29	3	850	821	-	29	3					
PART IV: PROGRAM ACTIVITY															
1. # PARTICIPANTS WHO WILL HAVE A VI-SPDAT COMPLETED	6000	6410	+	410	7	6000	6410	+	410	7					
2. # PARTICIPANTS WHO HAVE DEVELOPED A HOUSING PLAN	4500	5333	+	833	19	4500	5333	+	833	19					
3. # PARTICIPANTS WHO WERE TAUGHT MONEY MGMT SKILLS	2000	3101	+	1101	55	2000	3101	+	1101	55					
4. # PARTICIPANTS WHO WERE TAUGHT TENANCY SKILLS	1500	2997	+	1497	100	1500	2997	+	1497	100					

VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

06 02 02 15
HMS 224

PROGRAM TITLE: HOMELESS SERVICES

PART I - EXPENDITURES AND POSITIONS

The variances in positions are due to regular employee turnover. The Homeless Programs Office (HPO) is currently making offers to fill three positions and HPO expects to be at full capacity by December 2019.

The variance in FY 19 expenditures is due to the transfer of funds from GOV 100, Office of the Governor, to HMS 224, Homeless Services, to carry out the intent of Act 209, SLH 208.

The variance in expenditures in the first quarter of FY 20 is due to delays in processing contract payments and completing encumbrances. HPO also over-budgeted in anticipation of changes to lease agreements and increases in utility costs for various homeless shelters on Oahu. Utility cost increases were unknown and the process to provide payments was lengthy, ultimately delaying payments until the first week of October 2019.

PART II - MEASURES OF EFFECTIVENESS

3. The variance is due to contract changes focused on discharge planning, which included making meaningful connections to mainstream resources to support the long term success of individuals and families.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to improved data collection and reporting. Previously, clients served across all outreach programs were totaled without knowing if the same client was being served by more than one provider. Improved data collection improved reporting accuracy across all outreach programs. In addition, outreach programs focused on positive outcomes with their clients rather than on increasing number of clients served.

PART IV - PROGRAM ACTIVITIES

2 and 3. The variances are due to contract changes that focused on the development of housing and personal financial plans for participants. This indicates that homeless service providers were successful in engaging homeless households, developing plans for participants, and inputting data into the Homeless Management Information System (HMIS) on a timely basis.

4. The variance is due to homeless service providers exceeding expectations their performance of engaging homeless households, developing plans in regards to increasing tenancy skills, and inputting data into the HMIS on a timely basis.

PROGRAM TITLE:

HEALTH CARE

12/6/19

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060203

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,787,204	2,010,797	- 776,407	28	238,392	195,016	- 43,376	18	2,532,301	2,575,677	+ 43,376	2
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,787,204	2,010,797	- 776,407	28	238,392	195,016	- 43,376	18	2,532,301	2,575,677	+ 43,376	2
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % SSI RECPNTS-LICNSD/CERTFD DOM CARE/MED FAC SSP	95	95	+ 0	0	95	95	+ 0	0				
2. % MANAGD CARE PYMTS DEVOTD TO DIRECT HTH CARE SVCS	90	91	+ 1	1	90	90	+ 0	0				
3. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM	76	65	- 11	14	77	68	- 9	12				

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

COMMUNITY-BASED RESIDENTIAL SUPPORT

12/6/19

PROGRAM-ID:

HMS-605

PROGRAM STRUCTURE NO:

06020304

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	17,811	17,811	+ 0	0	4,453	4,116	- 337	8	13,358	13,695	+ 337	3
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	17,811	17,811	+ 0	0	4,453	4,116	- 337	8	13,358	13,695	+ 337	3
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % SSI RECPNTS-LICNSD/CERTFD DOM CARE/MED FAC SSP	95	95	+ 0	0	95	95	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # SSI RECPNTS IN LICNSD/CERTFD DOM CARE/ MED FAC	2559	2531	- 28	1	2592	2490	- 102	4				
PART IV: PROGRAM ACTIVITY												
1. AVE SSI RECPNTS IN TYPE I ARCHS/DD DOM CARE W/ SSP	1015	1012	- 3	0	979	970	- 9	1				
2. AVE SSI/SSP RECPNTS PLACED IN TYPE II ARCHS	32	26	- 6	19	34	19	- 15	44				
3. AVE SSI/SSP RECPNTS PLACED IN CCFFH	1315	1304	- 11	1	1377	1314	- 63	5				
4. AVE SSI/SSP RECPNTS PLACED IN MED FACILITY	196	190	- 6	3	203	188	- 15	7				

PROGRAM TITLE: COMMUNITY-BASED RESIDENTIAL SUPPORT

PART I - EXPENDITURES AND POSITIONS

No significant variances.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. Since total enrollment of State Supplemental Payments (SSP) recipients in Type II Adult Residential Care Homes is routinely low, this program activity is more sensitive to fluctuations in the number of SSP recipients. The enrollment decrease may indicate that fewer individuals are choosing to reside in community-based residential care settings because supervised care is not needed or that individuals are financially able to remain in their own homes with in-home supports.

PROGRAM TITLE: HEALTH CARE PAYMENTS

12/6/19

PROGRAM-ID: HMS-401

PROGRAM STRUCTURE NO: 06020305

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,769,393	1,992,986	- 776,407	28	233,939	190,900	- 43,039	18	2,518,943	2,561,982	+ 43,039	2
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,769,393	1,992,986	- 776,407	28	233,939	190,900	- 43,039	18	2,518,943	2,561,982	+ 43,039	2
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % MANAGD CARE PYMTS DEVOTD TO DIRECT HTH CARE SVCS	90	91	+ 1	1	90	90	+ 0	0				
2. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM	76	65	- 11	14	77	68	- 9	12				
PART III: PROGRAM TARGET GROUP												
1. # PEOPLE COVERED BY QUEST	360100	348418	- 11682	3	360100	350000	- 10100	3				
2. # ELIGIBLE PERSONS FOR QUEST MANAGED CARE PRGRM	360000	342418	- 17582	5	360000	350000	- 10000	3				
3. # ELIGIBLE PERSONS FOR LTSS	4550	7416	+ 2866	63	4600	7500	+ 2900	63				
PART IV: PROGRAM ACTIVITY												
1. AMOUNT PAID FOR QUALITY BONUSES TO MCOS (THOUS)	7000	4405	- 2595	37	11110	8000	- 3110	28				
2. AMOUNT PAID TO MCOS FOR SERVICES (THOUS)	2200000	2094660	- 105340	5	2222000	2600000	+ 378000	17				

VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

06 02 03 05
HMS 401

PROGRAM TITLE: HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures can be attributed to enrollment and utilization fluctuations and the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The original estimate for eligible LTC clients, which forms the denominator for the ratio, was under-counted due to a data issue (see Part III, #3). Although the percentage of HCBS clients has been slowly and steadily increasing, barriers to supporting people in their homes remain. The Med-QUEST Division (MQD) has been working with various stakeholders in several different workgroups to identify and address these barriers (e.g., Complex Patient Workgroup; re-defining sub-acute care; integration of behavioral health; addressing Community Integration Supports for individuals who are chronically homeless).

PART III - PROGRAM TARGET GROUPS

3. There was a methodology/data calculation error that led to an under-count of Long-Term Supports and Services (LTSS) eligible people, also referred to as LTC clients. The calculation error has been addressed and corrected and the planned data will be updated during the biennial program structure and performance measures review.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to reduced bonus payments to the managed care organizations (MCOs) as a result of the MCOs not meeting the set Healthcare Effectiveness Data and Information Set measures.

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The variances in positions in FY 19 and in the first quarter of FY 20 are due to retirements and resignations outpacing hiring.

The variance in expenditures for FY 19 is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Between FY 18 and FY 19, the number of work program participants decreased by 15%, which was more than originally projected, causing a larger variance. Therefore, the number of participants who exited with employment is proportionately lower than projected (difference of 12%). Hawaii's low unemployment rates and the State's minimum wage increase to \$10.10 per hour may be factors to the declining number of First-To-Work (FTW) participants.

PART III - PROGRAM TARGET GROUPS

1. Hawaii's low unemployment rates and the State's minimum wage increase to \$10.10 per hour may be factors to the declining number of TANF/TAONF recipients who participated in the work program.

2. The decrease in applications may be a consequence of a healthier job market.

PART IV - PROGRAM ACTIVITIES

5. Hawaii's low unemployment rates and the State's minimum wage increase to \$10.10 per hour may be factors to the declining number of FTW participants.

PROGRAM TITLE:

DISABILITY DETERMINATION

12/6/19

PROGRAM-ID:

HMS-238

PROGRAM STRUCTURE NO:

06020402

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	49.00	39.00	- 10.00	20	49.00	39.00	- 10.00	20	49.00	40.00	- 9.00	18
EXPENDITURES (\$1000's)	8,072	7,807	- 265	3	0	0	+ 0	0	8,183	8,183	+ 0	0
TOTAL COSTS												
POSITIONS	49.00	39.00	- 10.00	20	49.00	39.00	- 10.00	20	49.00	40.00	- 9.00	18
EXPENDITURES (\$1000's)	8,072	7,807	- 265	3	0	0	+ 0	0	8,183	8,183	+ 0	0
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % OF DISABILITY CLAIMS PROCESSED DURING THE YEAR	100	100	+ 0	0	100	100	+ 0	0				
2. % CASES RETURNED FOR CORRECTIVE ACTION	4	4	+ 0	0	4	4	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # OF APPLICANTS FOR SOC SEC DISABILITY BENEFITS	13299	13690	+ 391	3	13299	9739	- 3560	27				
PART IV: PROGRAM ACTIVITY												
1. # CLAIMANTS PROVIDED CONSULTATIVE EXAM (ANNUAL)	2184	2190	+ 6	0	2184	1864	- 320	15				
2. # SOC SEC DISABILITY BENEFIT DECISIONS RENDERED	13636	13510	- 126	1	13636	10682	- 2954	22				

VARIANCE REPORT NARRATIVE FY 2019 AND FY 2020

06 02 04 02
HMS 238

PROGRAM TITLE: DISABILITY DETERMINATION

PART I - EXPENDITURES AND POSITIONS

The variances in positions are due to employees vacating their positions and the need to get approval from the Social Security Administration (SSA) to fill vacancies.

The variance in expenditures for FY 19 is due to vacancies, federal funding shortfalls, and the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

No significant variances.

PROGRAM TITLE: CHILD SUPPORT ENFORCEMENT SERVICES

PART I - EXPENDITURES AND POSITIONS

There were 25.00 vacant positions at the end of State fiscal year 2019. Many vacant positions were usually filled with internal candidates and the turnover of lower positions constantly occur throughout the year. As for the variance for the other expenditures, it resulted from unused federal and trust budgeted appropriations.

For FY 20, the position variance is due to vacant positions. The agency will make efforts to fill the vacancy. The department anticipates actual expenditures to be under the budget as a result of excess federal and trust appropriations.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

Item 1: The result is based on the statewide stats which the agency does not have control.

Items 2 and 3: The Social Security Act Title IV-D caseload is less due to case closure and cleanup. Therefore, counts reported on these two lines are less.

PART IV - PROGRAM ACTIVITIES

Item 2: The Social Security Act Title IV-D caseload is less. The projected outcome was based on a higher number of cases.

PROGRAM TITLE:

EMPLOYMENT AND TRAINING

12/6/19

PROGRAM-ID:

HMS-237

PROGRAM STRUCTURE NO:

060205

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	1,715	789	- 926	54	117	73	- 44	38	1,598	1,642	+ 44	3
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	1,715	789	- 926	54	117	73	- 44	38	1,598	1,642	+ 44	3
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % E&T PARTICIP W/ BENEFIT REDUCTN DUE TO EMPLOYMNT	13	21.9	+ 8.9	68	13	21.9	+ 8.9	68				
2. % E&T PARTICIPANTS WHO EXIT DUE TO EMPLOYMENT	10	11.3	+ 1.3	13	10	11.3	+ 1.3	13				
PART III: PROGRAM TARGET GROUP												
1. # OF SNAP RCPTS ABLE-BODIED SUBJ TO MANDATORY WORK	2700	10376	+ 7676	284	2700	10376	+ 7676	284				
PART IV: PROGRAM ACTIVITY												
1. # OF PARTICIPANTS IN THE E&T PROGRAM	864	1157	+ 293	34	864	1157	+ 293	34				

PROGRAM TITLE: EMPLOYMENT AND TRAINING

PART I - EXPENDITURES AND POSITIONS

The variances in expenditures in FY 19 and FY 20 are due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1 and 2. The variances are likely due to efforts to expand the Supplemental Nutrition Assistance Program's (SNAP) Employment and Training (E&T) program services in the area of vocational training, such as Hawaii Nutrition Employment and Training (HINET), and the overall lower level of unemployment throughout the State.

PART III - PROGRAM TARGET GROUPS

1. The planned number incorrectly reflected the estimated number of Able-Bodied Adults Without Dependents (ABAWD) that may be served by the SNAP E&T program, rather than the total number of ABAWDs that are subject to mandatory work requirements. The SNAP E&T program is a voluntary work program, so ABAWDs may volunteer to participate in the SNAP E&T program. Whether they decide to volunteer or not, they would still be subject to mandatory work requirements, so the number of ABAWDs who are subject to mandatory work requirements would be significantly higher than those that may be served by the SNAP E&T program.

PART IV - PROGRAM ACTIVITIES

1. The increase in the number of SNAP recipients participating in the work program resulted from factors that include the following:

a. The reinstatement of the ABAWD time limits by the federal government. Previously, the United States Department of Agriculture Food and Nutrition Service waived federal ABAWD time limits that restricted ABAWDs to receiving SNAP benefits for three months unless they had employment of 20 hours per week or participated in a work program. This waiver is now only available for participants on the island of Molokai.

b. Efforts to expand work program opportunities through vocational training through programs such as HINET have increased interest in E&T program participation.

c. The planned number was an estimate during the period that SNAP E&T transitioned from a mandatory work program to a voluntary work program. Due to the uncertainty of what the uptake in the program would be as a voluntary program, the planned numbers were conservatively set.

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	4.00	2.00	- 2.00	50	4.00	2.00	- 2.00	50	4.00	4.00	+ 0.00	0
EXPENDITURES (\$1000's)	32,084	9,883	- 22,201	69	7,971	3,142	- 4,829	61	23,913	23,913	+ 0	0
TOTAL COSTS												
POSITIONS	4.00	2.00	- 2.00	50	4.00	2.00	- 2.00	50	4.00	4.00	+ 0.00	0
EXPENDITURES (\$1000's)	32,084	9,883	- 22,201	69	7,971	3,142	- 4,829	61	23,913	23,913	+ 0	0
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % PLANNED LOTS THAT WERE DEVELOPED	68	50	- 18	26	100	50	- 50	50				
2. % SURRENDERED OR CANCELED LOTS RE-AWARDED	NO DATA	0	+ 0	0	100	100	+ 0	0				
3. % OF HOMEBUYER ED ATTENDEES OF THOSE OUTREACHED	36	1	- 35	97	36	3	- 33	92				
PART III: PROGRAM TARGET GROUP												
1. # APPLICANTS ON HOMESTEAD (RES, AG, PAS) WAITLIST	28306	28590	+ 284	1	28600	28900	+ 300	1				
2. NUMBER OF HOMESTEAD LEASES	9877	9898	+ 21	0	9900	10000	+ 100	1				
3. NUMBER OF HOMEBUYER EDUCATION PROGRAM ATTENDEES	400	38	- 362	91	400	200	- 200	50				
PART IV: PROGRAM ACTIVITY												
1. # HOMESTEAD LOTS DEVELOPED	50	45	- 5	10	50	53	+ 3	6				
2. NUMBER OF LOTS RE-AWARDED	NO DATA	0	+ 0	0	NO DATA	20	+ 20	0				
3. HOMESTEAD LEASE TRANSACTIONS	1885	357	- 1528	81	1887	400	- 1487	79				
4. NUMBER OF LOTS SURRENDERED/CANCELED	16	10	- 6	38	15	30	+ 15	100				
5. NUMBER OF INSURED LOANS APPROVED	298	295	- 3	1	300	300	+ 0	0				
6. NUMBER OF GUARANTEED LOANS GRANTED	7	25	+ 18	257	12	20	+ 8	67				
7. NUMBER OF OTHER LOANS APPROVED	5	3	- 2	40	12	12	+ 0	0				
8. NUMBER OF OUTREACH FOR HOMEBUYER EDUCATION PROG	14500	3000	- 11500	79	14100	10000	- 4100	29				

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS

PART I - EXPENDITURES AND POSITIONS

Through Act 119, SLH 2015, as amended by Act 124, SLH 2016, 200 positions were transferred to program HHL 625, Administrative and Operating Support, except for four federally-funded positions.

Act 49, SLH 2018, appropriated \$32,083,770 in federal, special and trust funds for the Department of Hawaiian Home Lands' (DHHL) HHL 602 Planning and Development for Hawaiian Homesteads. Included is an operating Grant-In-Aid to the Waiohuli Hawaiian Homesteaders Association in the amount of \$200,000.

In fiscal year 2019, approximately \$9,885,460 was encumbered and expended from the amounts appropriated.

PART II - MEASURES OF EFFECTIVENESS

1. Numerous development projects are in the planning and design phases and are expected to be completed in upcoming fiscal years.

2. Although preowned homes were offered before September 30, 2019, there is a lag for lease award conversions to take place due to the pre-qualification process. By June 30, 2020, it is estimated that 100% of the 20 lots offered in FY 2020 will be converted to lease awards.

3. Approximately 1% of the Oahu wait list applicants attended homebuyer education training during the first quarter of FY 2020. A new homebuyer education contract will be in place and before the end of FY 2020, applicants statewide will be invited to participate in homebuyer education workshops.

PART III - PROGRAM TARGET GROUPS

1. Twenty-eight thousand, five hundred ninety (28,590) applicants were recorded on the wait list in FY 2019. The number of applicants is expected to rise due to new lot development and initiatives that are currently underway and as new leases are awarded.

2. This performance measure reflects the actual number of leases recorded, which is expected to increase as new homestead leases are awarded.

3. Thirty-eight (38) Oahu waitlist applicants participated in homebuyer education training, as the service contract ended during the first quarter of FY 2020. A new homebuyer education service provider will be procured and at least 200 statewide applicants will be invited to participate in homebuyer education workshops before the end of FY 2020.

PART IV - PROGRAM ACTIVITIES

1. Numerous development projects are in the planning and design phases and are expected to be completed in upcoming fiscal years. Project timetables are impacted by environmental compliance, historic preservation reviews and procurement processing.

2. Although preowned homes were offered before September 30, 2019, there is a lag for lease award conversions to take place due to the pre-qualification process. By June 30, 2020, it is estimated that at least 20 lots offered in FY 2020 will be converted to lease awards.

3. This performance measure attempts to reflect the number of lease transactions completed in FY 2019. Homestead lease transactions primarily include lease transfers, lease amendments and successorships. This metric is more accurately reflected in HHL 625, Part IV, 5. This metric will be amended in future reports.

4. The number of lots surrendered and cancelled is expected to increase in FY 2020 due to lease cancellations resulting from delinquent loans.

5. No significant change is expected in the number of insured loans approved.

6. The increase in actual and projected guaranteed loans are attributed to increases in lease awards. This metric reflects a favorable variance.

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS

7. DHHL's direct loans are funded with DHHL trust dollars. The decline in trust-funded loans can be attributed to low-market interest rates, which homebuyers find more attractive. Direct loans are expected to increase as cancelled and surrendered leases are re-awarded.

8. About 3,000 beneficiaries were contacted for homebuyer education training during the first quarter of FY 2020. A new service provider will be solicited and at least 10,000 beneficiaries will be invited to participate in homebuyer education training before the end of FY 2020.

PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT

PART I - EXPENDITURES AND POSITIONS

Pursuant to Act 119, SLH 2015, as amended by Act 124, SLH 2016, the Legislature created HHL 625, Administration and Operating Support for the Department of Hawaiian Home Lands (DHHL), which transferred 200 positions from HHL 602, Planning and Development for Hawaiian Homesteads, to HHL 625 and appropriated general funds to pay for base salaries and fringe benefit costs for the 200 positions in 2017. The Legislature continued to appropriate general funds to pay for base salaries and fringe benefit costs for 200 positions in FY 2019.

In FY 2020, base salaries for 200 positions were financed by general funds appropriated to DHHL through HHL 625, Administration and Operating Support. However, fringe benefit costs were financed with general funds appropriated to the Department of Budget and Finance, a practice that is common with other State agencies.

Although the number of new hires increased during the fiscal year to support the growth of new development projects, contract administration and award activities, DHHL also experienced unexpected workforce attrition in fiscal year 2019.

PART II - MEASURES OF EFFECTIVENESS

1. More than 100 repair and maintenance tasks were completed out of 75 initiated this fiscal year, which represents a 133% completion rate. Some repair and maintenance tasks, including landscape maintenance and street light repair, are still in progress.

2. All studies initiated in FY 2019 were completed and the same is expected this fiscal year.

3. All requests initiated in FY 2019 were completed within 30 days; the same is expected in FY 2020.

PART III - PROGRAM TARGET GROUPS

1. General lease activities are expected to remain constant.

2. License activities are expected to remain constant.

3. Revocable Permits (RP) activities are expected to decline, as DHHL is currently reviewing its RP policies.

4. The increase in beneficiary organizations could be attributed to growing interest in the legislative and community development processes.

5. Aggressive recruitment activities increased due to unexpected growth in development projects and anticipated activity in lease awards.

PART IV - PROGRAM ACTIVITIES

1. All studies initiated in FY 2019 were completed and the same is expected in FY 2020.

2. The number of environmental assessments completed is expected to rise as new lot developments are started in FY 2020.

3. Beneficiary meetings are attributed to growing interest in the legislative and community development processes, new lot development projects that are underway, and participation in the administrative rule amendments. The trend in beneficiary engagement is expected to rise in FY 2020.

4. Net revenues are expected to remain constant in FY 2020.

5. This measure accurately reflects the number of lease transactions completed in FY 2019. Homestead lease transactions include lease transfers, lease amendments, and successorships.

6. Data processing activities rose to accommodate increased personnel requests and Information Technology's efforts to improve its technology infrastructure. Data processing activities are expected to rise due to increases in lease awards and staffing. This metric reflects a favorable variance.

PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT

7. Personnel transactions grew as DHHL increased its efforts to fill vacant positions, service various personnel-related requests, and convert exempt positions to civil service because of increased general funding for administrative and operating support activities.

8. Significant amounts of purchase order transactions were completed due to increased operating activities and financial transactions, as general funding for administrative and operating activities was provided in FY 2019. Additional transactions are expected to in FY 2020 for the reasons cited above.

9. Significant increases in repair and maintenance tasks were initiated and completed, as general funding for administrative and operating activities was appropriated in FY 2019. More repair and maintenance tasks are expected to be completed in FY 2020 that were started in FY 2019. This metric reflects a favorable variance.

PROGRAM TITLE:

OVERALL PRGM SUPPT FOR AGING, DIS & LTC SERV

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0604

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	603.75	516.75	- 87.00	14	610.75	517.75	- 93.00	15	610.75	545.00	- 65.75	11
EXPENDITURES (\$1000's)	222,377	151,494	- 70,883	32	38,747	34,256	- 4,491	12	191,286	188,565	- 2,721	1
TOTAL COSTS												
POSITIONS	603.75	516.75	- 87.00	14	610.75	517.75	- 93.00	15	610.75	545.00	- 65.75	11
EXPENDITURES (\$1000's)	222,377	151,494	- 70,883	32	38,747	34,256	- 4,491	12	191,286	188,565	- 2,721	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. UNDUPLICATED # OF CLIENTS SERVED BY OFC OF AGING	13	13	+ 0	0	7129	7700	+ 571	8				
2. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED	90	90	+ 0	0	90	90	+ 0	0				
3. % MEDICAID APPS PROCESSED W/IN SPEC TIME CRITERIA	80	99	+ 19	24	82	99	+ 17	21				
4. % SELF-SUFFICENCY SVC PROVIDERS MEETING PERF STDS	90	92	+ 2	2	90	90	+ 0	0				
5. % APPEALS RESOLVED W/IN SPECIF TIME CRITERIA	98	98	+ 0	0	98	98	+ 0	0				
6. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS	90	93	+ 3	3	90	90	+ 0	0				

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

EXECUTIVE OFFICE ON AGING

12/6/19

PROGRAM-ID:

HTH-904

PROGRAM STRUCTURE NO:

060402

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	15.00	15.00	+ 0.00	0	15.00	15.00	+ 0.00	0	15.00	15.00	+ 0.00	0
EXPENDITURES (\$1000's)	23,336	21,926	- 1,410	6	4,795	4,617	- 178	4	19,181	19,359	+ 178	1
TOTAL COSTS												
POSITIONS	15.00	15.00	+ 0.00	0	15.00	15.00	+ 0.00	0	15.00	15.00	+ 0.00	0
EXPENDITURES (\$1000's)	23,336	21,926	- 1,410	6	4,795	4,617	- 178	4	19,181	19,359	+ 178	1
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. TOTAL UNDUPLICATED NUMBER OF CLIENTS SERVED	13	13	+ 0	0	7129	7700	+ 571	8				
2. % OF REGISTERED CLIENTS WHO LIVED ALONE	86	86	+ 0	0	37	37	+ 0	0				
3. % OF REGISTERED CLIENTS LIVING IN POVERTY	36	36	+ 0	0	22	20	- 2	9				
4. % OF REGISTERED CLIENTS WITH 2+ ADLS	24	24	+ 0	0	46	42	- 4	9				
5. % OF REGISTERED CLIENTS WITH 2+ IDLS	18	18	+ 0	0	60	59	- 1	2				
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF PERSONS AGE 60 YEARS AND OLDER	300002	300002	+ 0	0	316300	342000	+ 25700	8				
2. # OF PERSONS WHO CONTACTED THE ADRC	24000	24000	+ 0	0	47970	51612	+ 3642	8				
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF INFO AND ASSISTANCE CALLS RECEIVED BY AD	636141	636141	+ 0	0	60281	55254	- 5027	8				
2. NUMBER OF CONGREGATE MEALS SERVED	18779	18779	+ 0	0	197295	185823	- 11472	6				
3. NUMBER OF HOME DELIVERED MEALS SERVED	79637	79637	+ 0	0	412587	451043	+ 38456	9				
4. NUMBER OF RESPITE CARE UNITS PROVIDED	105	105	+ 0	0	32062	34150	+ 2088	7				
5. NUMBER OF ADULT DAY CARE HOURS PROVIDED	1395	1395	+ 0	0	81499	88839	+ 7340	9				

PROGRAM TITLE: EXECUTIVE OFFICE ON AGING

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

No significant variance.

VARIANCE REPORT

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	21.00	21.00	+ 0.00	0	21.00	21.00	+ 0.00	0	21.00	21.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,274	2,117	- 157	7	596	422	- 174	29	1,788	1,962	+ 174	10
TOTAL COSTS												
POSITIONS	21.00	21.00	+ 0.00	0	21.00	21.00	+ 0.00	0	21.00	21.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,274	2,117	- 157	7	596	422	- 174	29	1,788	1,962	+ 174	10

	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20			
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS								
1. % OF PARKING PERMITS ISSUED WITHIN 2 WEEKS	100	100	+ 0	0	100	100	+ 0	0
2. % OF INCOMING TECH ASSISTANCE REQUESTS FULFILLED	100	100	+ 0	0	100	100	+ 0	0
3. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED	90	90	+ 0	0	90	90	+ 0	0
4. % SIGN LANG INTERPRETERS TESTD WHO ARE CREDENTIALD	90	90	+ 0	0	90	90	+ 0	0
5. % OF DOCUMENT REVIEWS WITHOUT DISCREPANCIES	60	60	+ 0	0	60	60	+ 0	0

PART III: PROGRAM TARGET GROUP								
1. PERSONS WITH DISABILITIES	285000	284000	- 1000	0	285000	285000	+ 0	0

PART IV: PROGRAM ACTIVITY								
1. # NEWSLETTERS DISTRIBUTED	25	28	+ 3	12	25	25	+ 0	0
2. # SIGN LANGUAGE INTERPRETERS TESTED	25	32	+ 7	28	25	25	+ 0	0
3. # INFO/REFERRAL & TECH ASST REQUESTS RECEIVED	7000	14862	+ 7862	112	7000	10000	+ 3000	43
4. # DISABLED PERSONS PARKING PERMITS ISSUED	25000	30472	+ 5472	22	25000	30000	+ 5000	20
5. # OUTREACH, EDUCATION AND TRAINING CONDUCTED	50	59	+ 9	18	50	60	+ 10	20
6. # BLUEPRINT DOCUMENTS REVIEWED	1200	1086	- 114	10	1200	1000	- 200	17
7. # INTERPRTV OPINIONS/SITE SPECFC ALT DESIGNS ISSUD	5	6	+ 1	20	5	5	+ 0	0
8. # FED/STATE/COUNTY PUBLIC POLICY RECOMMENDATIONS	40	30	- 10	25	40	30	- 10	25
9. # ADVISORY COMMITTEES WHO ARE ACTIVE PARTICPANTS	25	13	- 12	48	25	15	- 10	40

PROGRAM TITLE: DISABILITY & COMMUNICATIONS ACCESS BOARD

PART I - EXPENDITURES AND POSITIONS

Actual expenditures in the three months ended on 09-30-19 were less than budgeted due to late invoices.

The variance in expenditures for the nine months ending 6-30-20 is due to reconfiguration of the new Executive Director's office and increased trainings to comply with the Americans with Disabilities Act.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

Item 1. The increased number of newsletters distributed was due to an increase of emergency preparedness and facility access information.

Item 2. The increased number of sign language interpreters tested was due to an increase of interpreter credential renewals.

Item 3. The increased number of information/referral and technical assistance was due to an increase of understanding the parking program, how to use the parking placard, and the differences between comfort, emotional support, therapy dog and service animals.

Item 4. The disabled persons parking permits issued increased due to the number of qualified applicants.

Item 5. The increase is due to more outreach, education and training to individuals with limited knowledge of the Americans with Disabilities Act Accessibility Guidelines requirements.

Item 6. The number of documents reviewed was less than projected due to the way in which resubmitted documents were counted.

Item 7. There was an increase of requests for interpretive opinions and site-specific alternative designs.

Item 8. There was a decrease of federal/state/county public policy recommendations relating to people with disabilities.

Item 9. The number of advisory committees decreased due to staff time to participate.

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS

PROGRAM-ID: HMS-902

PROGRAM STRUCTURE NO: 060404

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	277.75	229.75	- 48.00	17	281.75	232.75	- 49.00	17	281.75	240.00	- 41.75	15
EXPENDITURES (\$1000's)	70,273	61,857	- 8,416	12	4,425	2,799	- 1,626	37	68,407	68,466	+ 59	0
TOTAL COSTS												
POSITIONS	277.75	229.75	- 48.00	17	281.75	232.75	- 49.00	17	281.75	240.00	- 41.75	15
EXPENDITURES (\$1000's)	70,273	61,857	- 8,416	12	4,425	2,799	- 1,626	37	68,407	68,466	+ 59	0
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % APPS PROCESSED W/IN SPECIF TIMELINESS CRITERIA	80	99	+ 19	24	82	99	+ 17	21				
2. % TIMELY SUBS OF QRTLY AND ANNL RPTS TO DHHS	75	80	+ 5	7	80	80	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # HEALTH PLANS PARTICIPATING IN PROGRAM	5	5	+ 0	0	5	5	+ 0	0				
2. # SERVED BY QUEST	360100	348418	- 11682	3	360100	350000	- 10100	3				
3. # MQD PERSONNEL	235	236.75	+ 1.75	1	235	240	+ 5	2				
PART IV: PROGRAM ACTIVITY												
1. # CONTRACT EXECUTIONS	24	29	+ 5	21	24	29	+ 5	21				
2. # STATE PLAN AMENDMENTS AND WAIVER AMENDMENTS	3	5	+ 2	67	3	3	+ 0	0				

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variances in positions are due to regular employee turnover and delays in recruitment. The Med-QUEST Division (MQD) is also beginning a major reorganization effort and has intentionally kept some positions vacant until a complete review and assessment of their current business needs is completed. Positions may be redescribed and/or moved to different sections, resulting in delays in active recruitment.

The variance in expenditures can be attributed to vacancies and to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. In the past year, MQD staff identified errors in the methodology that had been used to calculate timeliness. Once the methodology was corrected, timeliness for processing applications proved to be nearly 100%. Planned figures will be updated during the biennial program structure and performance measures review.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1. The number of contract executions increased due to the use of Indefinite Delivery/Indefinite Quantity contracting, which resulted in more executed contracts with multiple vendors.

2. Over the past year, the major 1115 Waiver was renewed, and several State plan amendments that had been backlogged were successfully submitted and approved.

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES

PROGRAM-ID: HMS-903

PROGRAM STRUCTURE NO: 060405

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	94.00	81.00	- 13.00	14	93.00	80.00	- 13.00	14	93.00	85.00	- 8.00	9
EXPENDITURES (\$1000's)	107,045	52,226	- 54,819	51	25,931	23,635	- 2,296	9	84,842	82,809	- 2,033	2
TOTAL COSTS												
POSITIONS	94.00	81.00	- 13.00	14	93.00	80.00	- 13.00	14	93.00	85.00	- 8.00	9
EXPENDITURES (\$1000's)	107,045	52,226	- 54,819	51	25,931	23,635	- 2,296	9	84,842	82,809	- 2,033	2
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PGM PARTCPANTS WHO EXITED PGM W/ EMPLOYMENT	24	3	- 21	88	22	3	- 19	86				
2. % E&T PARTCPNTS W/ BENEFITS REDCTN DUE TO EMPLYMNT	13	21.9	+ 8.9	68	13	21.9	+ 8.9	68				
3. % E&T PARTICIPANTS WHO EXITED DUE TO EMPLOYMENT	10	11.3	+ 1.3	13	10	11.3	+ 1.3	13				
4. % CONTRACTED SVC PROVDRS MEETING PERFORMANCE STDS	90	92	+ 2	2	90	90	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # TANF/TAONF RCPTS REQ'D TO PARTCPATE IN WORK PGM	3000	2603	- 397	13	2900	2600	- 300	10				
2. SNAP RCPTS WHO ARE ABLE-BODIED SUBJECT TO WORK REG	2700	10376	+ 7676	284	2700	10376	+ 7676	284				
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF CONTRACTS	165	175	+ 10	6	165	49	- 116	70				
2. % SNAP APPLICATIONS PROCESSED W/IN ADMIN RULES REQ	95	95.9	+ 0.9	1	95	95.9	+ 0.9	1				
3. % CASH SUPPORT APPS PROCESSED W/IN ADMIN RULES REQ	91	94.3	+ 3.3	4	91	94.3	+ 3.3	4				
4. PARTICIPATION IN THE FIRST-TO-WORK (FTW) PROGRAM	3000	2603	- 397	13	2900	2600	- 300	10				
5. PARTICIPATION IN THE EMPLOYMENT AND TRAINING PGM	864	1157	+ 293	34	864	1157	+ 293	34				

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES

PART I - EXPENDITURES AND POSITIONS

The variances in positions in FY 19 and the first quarter of FY 20 are due to the number of retirements and resignations outpacing hiring.

The variance in expenditures for FY 19 is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

1. Between FY 18 and FY 19, the number of work program participants decreased by 15%, which was more than originally projected, causing a larger variance. Therefore, the number of participants who exited with employment is proportionately lower than projected (difference of 12%). Hawaii's low unemployment rates and the State's minimum wage increase to \$10.10 per hour may be factors to the declining number of work program participants.

2 and 3. The variances are likely due to efforts to expand the Supplemental Nutrition Assistance Program's (SNAP) Employment and Training (E&T) program services in the area of vocational training, such as Hawaii Nutrition Employment and Training (HINET), and the overall lower level of unemployment throughout the State.

PART III - PROGRAM TARGET GROUPS

1. Hawaii's low unemployment rates and the State's minimum wage increase to \$10.10 per hour may be factors to the declining number of TANF/TAONF recipients who participated in the work program.

2. The planned number incorrectly reflected the estimated number of Able-Bodied Adults Without Dependents (ABAWD) that may be served by the SNAP E&T program, rather than the total number of ABAWDs that are subject to mandatory work requirements. The SNAP E&T program is a voluntary work program, so ABAWDs may volunteer to participate in the SNAP E&T program. Whether they decide to volunteer or not, they would still be subject to mandatory work requirements, so the number of ABAWDs who are subject to mandatory work requirements would be

significantly higher than those that may be served by the SNAP E&T program.

PART IV - PROGRAM ACTIVITIES

4. Hawaii's low unemployment rates and the State's minimum wage increase to \$10.10 per hour may be factors to the declining number of TANF/TAONF recipients who participated in the work program.

5. The increase in the number of SNAP recipients participating in the work program resulted from factors that include the following:

a. The reinstatement of the ABAWD time limits by the federal government. Previously, the United States Department of Agriculture Food and Nutrition Service waived federal ABAWD time limits that restricted ABAWDs to receiving SNAP benefits for three months unless they had employment of 20 hours per week or participated in a work program. This waiver is now only available for participants on the island of Molokai.

b. Efforts to expand work program opportunities through vocational training through programs such as HINET have increased interest in E&T program participation.

c. The planned number was an estimate during the period that SNAP E&T transitioned from a mandatory work program to a voluntary work program. Due to the uncertainty of what the uptake in the program would be as a voluntary program, the planned numbers were conservatively set.

PROGRAM TITLE:

GENERAL ADMINISTRATION - DHS

12/6/19

PROGRAM-ID:

HMS-904

PROGRAM STRUCTURE NO:

060406

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	167.00	156.00	- 11.00	7	171.00	155.00	- 16.00	9	171.00	155.00	- 16.00	9
EXPENDITURES (\$1000's)	14,900	11,122	- 3,778	25	2,550	2,509	- 41	2	12,916	11,886	- 1,030	8
TOTAL COSTS												
POSITIONS	167.00	156.00	- 11.00	7	171.00	155.00	- 16.00	9	171.00	155.00	- 16.00	9
EXPENDITURES (\$1000's)	14,900	11,122	- 3,778	25	2,550	2,509	- 41	2	12,916	11,886	- 1,030	8
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % POSITION ACTION DECISIONS UPHELD BY DHRD	99	99	+ 0	0	99	99	+ 0	0				
2. % APPEALS RESOLVED W/IN SPECIF TIME CRITERIA	98	98	+ 0	0	98	98	+ 0	0				
3. % DHS EMPLOYEES WORKING W/O FORMAL GRIEVANCES	99	99	+ 0	0	99	99	+ 0	0				
4. % FED FUNDS DRAWN DOWN W/IN SPECIF TIME CRITERIA	97	97	+ 0	0	97	97	+ 0	0				
5. % CONTRACT PAYMENTS PAID W/IN SPECIF TIME CRITERIA	85	86	+ 1	1	85	87	+ 2	2				
6. % IT PROJECTS COMPLETED W/IN SPECIF TIME CRITERIA	90	86	- 4	4	90	90	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # PERSONNEL IN DHS	2060	1977	- 83	4	2060	2077	+ 17	1				
2. # DIVISIONS & ATTACHED AGENCIES IN DHS	8	8	+ 0	0	8	8	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. # APPEALS PROCESSED (ANNUALLY)	1580	1326	- 254	16	1580	1326	- 254	16				
2. # POSITION ACTIONS PROCESSED (ANNUALLY)	610	657	+ 47	8	610	610	+ 0	0				
3. # WARRANT VOUCHERS PROCESSED (ANNUALLY)	10500	9524	- 976	9	10500	9700	- 800	8				
4. # MANDATED FISCAL FED REPORTS (ANNUALLY)	267	257	- 10	4	257	271	+ 14	5				
5. # FORMAL GRIEVANCES FILED (ANNUALLY)	30	30	+ 0	0	30	30	+ 0	0				
6. # AUTOMATION INITIATIVES IMPLEMENTED (ANNUALLY)	36	34	- 2	6	35	35	+ 0	0				

PROGRAM TITLE: GENERAL ADMINISTRATION - DHS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures for FY 19 is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1. The number of appeals processed in FY 19 was lower than expected because business units conducted more informational meetings with clients to increase the clients' understanding of the reason for the adverse decisions.

PROGRAM TITLE:

GENERAL SUPPORT FOR SOCIAL SERVICES

12/6/19

PROGRAM-ID:

HMS-901

PROGRAM STRUCTURE NO:

060407

	FISCAL YEAR 2018-19				THREE MONTHS ENDED 09-30-19				NINE MONTHS ENDING 06-30-20						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	29.00	14.00	-	15.00	52	29.00	14.00	-	15.00	52	29.00	29.00	+	0.00	0
EXPENDITURES (\$1000's)	4,549	2,246	-	2,303	51	450	274	-	176	39	4,152	4,083	-	69	2
TOTAL COSTS															
POSITIONS	29.00	14.00	-	15.00	52	29.00	14.00	-	15.00	52	29.00	29.00	+	0.00	0
EXPENDITURES (\$1000's)	4,549	2,246	-	2,303	51	450	274	-	176	39	4,152	4,083	-	69	2
	FISCAL YEAR 2018-19				FISCAL YEAR 2019-20										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. % NEW EMPL COMPLTG INTRO COMP/PROG SKILLS COURSES	100	100	+	0	0	100	100	+	0	0	100	100	+	0	0
2. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS	90	93	+	3	3	90	90	+	0	0	90	90	+	0	0
3. % SOCIAL SVCS CONTRACTS MANAGED BY DIVISION	100	100	+	0	0	100	100	+	0	0	100	100	+	0	0
4. % GRANTS AND FEDERAL FUNDS TRACKED AND MONITORED	100	100	+	0	0	100	100	+	0	0	100	100	+	0	0
PART III: PROGRAM TARGET GROUP															
1. PERSONNEL IN DIVISION	450	427	-	23	5	450	450	+	0	0	450	450	+	0	0
2. % CONTRACTED SOCIAL SERVICES PROVIDERS	100	100	+	0	0	100	100	+	0	0	100	100	+	0	0
PART IV: PROGRAM ACTIVITY															
1. # NEW DIVISION EMPLOYEES TRAINED DURING YEAR	60	63	+	3	5	60	60	+	0	0	60	60	+	0	0
2. # FEDERAL COMPLIANCE REVIEWS DURING YEAR	1	1	+	0	0	1	1	+	0	0	1	1	+	0	0
3. # SOCIAL SVCS CONTRACTS MANAGED DURING YEAR	115	94	-	21	18	115	94	-	21	18	115	94	-	21	18
4. # GRANTS/FEDERAL FUNDS TRACKED/MONITRD DURING YEAR	22	19	-	3	14	22	19	-	3	14	22	19	-	3	14

PROGRAM TITLE: GENERAL SUPPORT FOR SOCIAL SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in positions is due to staff turnover and difficulties in recruiting qualified employees.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

3. The variance in the number of social services contracts managed during the year is due to the closing of time-limited contracts and the consolidation of ongoing contracts.

4. The variance in the number of grants and federal funds tracked and monitored during the year is due to the closeout of grants and the limited capacity of staff to seek and meet the conditions of discretionary grants in addition to their regular duties.