



SOCIAL SERVICES

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	2,611.75	1,949.50	- 662.25	25	2,656.75	1,943.50	- 713.25	27	2,656.75	2,425.00	- 231.75	9
EXPENDITURES (\$1000's)	3,813,309	3,213,558	- 599,751	16	411,312	449,725	+ 38,413	9	3,557,624	3,494,848	- 62,776	2
TOTAL COSTS												
POSITIONS	2,611.75	1,949.50	- 662.25	25	2,656.75	1,943.50	- 713.25	27	2,656.75	2,425.00	- 231.75	9
EXPENDITURES (\$1000's)	3,813,309	3,213,558	- 599,751	16	411,312	449,725	+ 38,413	9	3,557,624	3,494,848	- 62,776	2

	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23			
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS								
1. % ELIGIBLE YOUTH WHO COMPLETED HS OR GED AT HYCF	5	1	- 4	80	5	25	+ 20	400
2. % VULNERABLE ADULTS W/ APS NOT REABUSED	95	99	+ 4	4	95	95	+ 0	0
3. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT	2	2	+ 0	0	2	2	+ 0	0
4. %TANF/TACNF RCPT PART WRK PGM MTG FED WRK PART STD	11	13	+ 2	18	11	15	+ 4	36
5. % PLANNED HWN HOMESTEAD LOTS THAT WERE DEVELOPED	100	92	- 8	8	100	100	+ 0	0

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: SOCIAL SERVICES

06

PART I - EXPENDITURES AND POSITIONS

The variance in the position count is generally attributed to vacancies due to budget constraints, personnel turnovers, and pending recruitment and filling. The variance for expenditures is generally attributed to personnel expenditures being less than planned due to position vacancies. Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

See lowest level programs for explanation of variances.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	665.00	516.00	- 149.00	22	675.00	498.00	- 177.00	26	675.00	661.00	- 14.00	2
EXPENDITURES (\$1000's)	289,028	197,429	- 91,599	32	33,166	37,456	+ 4,290	13	275,267	269,723	- 5,544	2
TOTAL COSTS												
POSITIONS	665.00	516.00	- 149.00	22	675.00	498.00	- 177.00	26	675.00	661.00	- 14.00	2
EXPENDITURES (\$1000's)	289,028	197,429	- 91,599	32	33,166	37,456	+ 4,290	13	275,267	269,723	- 5,544	2
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % CHDRN OOH RET TO FAM W/IN 12 MO OF OOH PLCMT	75	70.9	- 4.1	5	75	75	+ 0	0				
2. % ELIGIBLE YOUTH WHO COMPLETED HS OR GED AT HYCF	5	1	- 4	80	5	25	+ 20	400				
3. % VETERANS' SERVICES PLAN ACHIEVED	95	95	+ 0	0	95	95	+ 0	0				
4. % VULNERABLE ADULTS W/ APS NOT REABUSED	95	99	+ 4	4	95	95	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: SERVICES TO INDIVIDUALS, FAMILIES & VETERANS

06 01

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 01
HMS 301

PROGRAM TITLE: CHILD PROTECTIVE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to staff turnover and difficulties in recruiting qualified employees despite the implementation of Wikiwiki Hire.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The variance is due to the Child Welfare Services (CWS) Branch increasing supervision and more closely monitoring staff response times to reports of abuse and neglect as part of the Program Improvement Plan (PIP). This variance is moving in a positive direction as seeing the children in a timely manner impacts the safety of the children.

PART III - PROGRAM TARGET GROUPS

2. The variance is due to: the unpredictability of the types and the number of calls that come into the statewide Child Abuse and Neglect Reporting Hotline (CANR Hotline); the policy and practice change to creating new intakes on active CWS cases when allegations of new harm are received by the CANR Hotline instead of logging them as calls of concern on the active cases as part of the PIP; and families experiencing more stressful situations than they had been experiencing prior to the COVID-19 pandemic.

4. The variance may be due to the increase in cases referred for CWS investigation and families experiencing more stressful situations than they had been experiencing prior to the COVID-19 pandemic.

5. This item is a subset of Part III, Item 2. The variance is due to the difficulty in predicting the total number of CANR Hotline reports, the difficulty in predicting how many of those reports will need follow-up, the policy and practice change regarding creating new intakes on active cases, and the increase in families experiencing more stressful situations as a result of the COVID-19 pandemic.

PART IV - PROGRAM ACTIVITIES

1. The variance is likely due to the decreased capacity of Family Strengthening Services providers as a result of the COVID-19 pandemic. Many providers lost capacity due to staffing issues and changes to their safety protocols for providing direct services to clients.

2. The variance is due to the CWS Branch increasing supervision and more closely monitoring staff response times to reports of abuse and neglect.

4. The variance is due to intake process changes regarding how new reports of harm are documented. These changes were implemented as part of the PIP.

5. The variance is due to the increase in the number of reports received through the CANR Hotline combined with closer monitoring of report processing times to ensure timely contact with the children.

PROGRAM TITLE: GENERAL SUPPORT FOR CHILD CARE
 PROGRAM-ID: HMS-302
 PROGRAM STRUCTURE NO: 060102

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	51.00	42.00	- 9.00	18	76.00	43.00	- 33.00	43	76.00	70.00	- 6.00	8
EXPENDITURES (\$1000's)	13,867	7,781	- 6,086	44	487	433	- 54	11	18,466	18,224	- 242	1
TOTAL COSTS												
POSITIONS	51.00	42.00	- 9.00	18	76.00	43.00	- 33.00	43	76.00	70.00	- 6.00	8
EXPENDITURES (\$1000's)	13,867	7,781	- 6,086	44	487	433	- 54	11	18,466	18,224	- 242	1
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % REGULATED CC FACILITY NO CONFRMD RPTS INJ/ABU/NEG	99	99	+ 0	0	99	99	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # DHS-LICENSED CHILD CARE PROVIDERS	990	820	- 170	17	990	850	- 140	14				
PART IV: PROGRAM ACTIVITY												
1. # LICNSD PRVDRS INVESTGD FOR HEALTH/SAFTY VIOLATNS	45	13	- 32	71	45	25	- 20	44				
2. # LICENSED PROVIDERS	990	820	- 170	17	990	875	- 115	12				
3. # CHILD CARE SLOTS AVAILABLE DUE TO LICENSING	35000	31404	- 3596	10	35000	33000	- 2000	6				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 02
HMS 302

PROGRAM TITLE: GENERAL SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to competition with the private sector, which offers higher salaries and more opportunities for advancement, to recruit qualified applicants.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to the challenges child care providers faced as a result of the COVID-19 pandemic, which led many to permanently close their operations. It may also be due to decreases in the early childhood workforce as workers find higher paying jobs outside of the child care field.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the reduced number of licensed and registered providers combined with the implementation of COVID-19 Guidelines for Facilities to Open or Remain Open, which provided health and safety mitigation strategies to minimize the exposure to the COVID-19 virus.

2 and 3. The variances are due to the challenges child care providers faced as a result of the COVID-19 pandemic, which led many to permanently close their operations or reduce capacity. It may also be due to decreases in the early childhood workforce as workers find higher paying jobs outside of the child care field.

PROGRAM TITLE: CHILD PROTECTIVE SERVICES PAYMENTS
 PROGRAM-ID: HMS-303
 PROGRAM STRUCTURE NO: 060103

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	73,876	65,267	- 8,609	12	11,941	14,450	+ 2,509	21	65,175	62,666	- 2,509	4
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	73,876	65,267	- 8,609	12	11,941	14,450	+ 2,509	21	65,175	62,666	- 2,509	4
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % CHDRN OOH RET TO FAM W/IN 12 MO OF OOH PLCMT	75	70.9	- 4.1	5	75	75	+ 0	0				
2. % CHDRN IN OOH PLACED IN RESOURCE FAMILIES	85	94.2	+ 9.2	11	85	90	+ 5	6				
3. % CHDRN IN OOH RECVNG BOARD PAYMNTS	85	86.1	+ 1.1	1	85	85	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # CHDRN IN OOH CARE ELIGIBLE FOR BOARD PAYMNTS	2650	2322	- 328	12	2650	2700	+ 50	2				
PART IV: PROGRAM ACTIVITY												
1. # RECVNG PYMNTS FOR RELATIVE/NON-REL FOSTER CARE	2600	2154	- 446	17	2600	2200	- 400	15				
2. # CHDRN RECVNG ON-CALL SHELTER CARE	350	175	- 175	50	350	230	- 120	34				
3. # YOUNG ADULTS PROVIDED PAYMNTS FOR HIGHER EDUCATN	300	267	- 33	11	300	270	- 30	10				
4. # CHDRN RECVNG PERMANENCY ASSISTANCE	900	1333	+ 433	48	900	1400	+ 500	56				
5. # CHDRN RECVNG PYMNTS FOR ADOPTION ASSISTANCE	3300	2914	- 386	12	3300	3000	- 300	9				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 03
HMS 303

PROGRAM TITLE: CHILD PROTECTIVE SERVICES PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. This item measures the percentage of children placed in resource families, which represents the majority of children placed into foster custody. The variance is due to underestimation and the planned figure should be increased to 90 for the next fiscal year.

PART III - PROGRAM TARGET GROUPS

1. The variance in the number of children in out-of-home care who are eligible for board payments is due to Child Welfare Services (CWS) having fewer children in foster care for the year. Having fewer children in foster care is positive, as it indicates that the community, families, and CWS are working together successfully to keep children safe in their own families' homes.

PART IV - PROGRAM ACTIVITIES

1. This item measures the number of relative and non-relative resource caregivers receiving foster board payments which has been trending down over the last few years, which is a reflection of the decreasing number of children in foster care. Additionally, Family First Hawaii, a program that provides services to reduce the number of children entering foster care, was implemented in FY 22.

2. This item measures the number of children in foster care who are placed in on-call shelters, which are used as a last resort for placement of children in foster care. The variance may be due to a successful focus on preventing children from entering the foster care system if they can safely remain with their families with the help of CWS' services. Even when children cannot remain safely at home, family homes (relatives of the children or general-licensed resource caregivers) are the preferred alternative to on-call shelters.

3. This item measures the number of young adults who have exited foster care and are receiving higher education payments to attend college or a trade school to improve their ability to get a higher paying job and provide for themselves in the future. The variance may be due to a preference not to attend college while classes were virtual or a need to help out their families by taking care of a family member or working to help contribute to family finances.

4. The variance may be due to successful efforts to find permanency for youth who had been in foster care for long periods through concurrent planning efforts that occur within 60 days of children coming into foster care. It is positive that children are entering legal guardianship rather than emancipating from foster care when they are unable to safely return to their parents. Legal guardianship also does not require the termination of parental rights.

5. This item measures the number of children receiving adoption assistance payments. The variance is due to more children being reunified with their parents and guardianship being preferred over adoption for children in long-term relative placements.

PROGRAM TITLE: CASH SUPPORT FOR CHILD CARE
 PROGRAM-ID: HMS-305
 PROGRAM STRUCTURE NO: 060104

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	87,618	29,651	- 57,967	66	4,513	4,198	- 315	7	90,065	90,380	+ 315	0
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	87,618	29,651	- 57,967	66	4,513	4,198	- 315	7	90,065	90,380	+ 315	0
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PGM PARTICIPANTS EXITED PGM W/ EMPLOYMENT	2	2	+ 0	0	2	2	+ 0	0				
2. % TANF/TAONF RCPT FAM MTG FED WORK PARTICIPTION STD	11	13	+ 2	18	11	15	+ 4	36				
3. % FTW PRTCNT W/ CHILD CARE SUBSIDIES MTG WORK REQ	30	47	+ 17	57	30	45	+ 15	50				
4. % APPL REC'G CHILD CARE SUBSIDIES TO MAINTAIN EMPL	78	92	+ 14	18	78	80	+ 2	3				
PART III: PROGRAM TARGET GROUP												
1. # DHS FTW PARTICPANTS REC'D CHILD CARE SUBSIDIES	218	139	- 79	36	225	140	- 85	38				
2. # APPL (NOT FTW) WHO APPLIED CHILD CARE SUBSIDIES	15600	5687	- 9913	64	15600	10000	- 5600	36				
PART IV: PROGRAM ACTIVITY												
1. # PRTCNT REC'G DHS CHILD CARE SUBSDIES AS FTW PGM	218	139	- 79	36	225	140	- 85	38				
2. # APPLICANTS ELIGIBLE FOR CHILD CARE SUBSIDIES	12500	13724	+ 1224	10	12500	13000	+ 500	4				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 04
HMS 305

PROGRAM TITLE: CASH SUPPORT FOR CHILD CARE

PART I - EXPENDITURES AND POSITIONS

The variance is due to the way the State budgets and expends federal awards and the shortage of child care subsidy staff that caused delays in processing applications and the issuance of subsidies.

PART II - MEASURES OF EFFECTIVENESS

2. The planned and actual figures are comparable but small; therefore, a difference of one percent would cause a variance of 10% or greater.
3. Employed First-To-Work (FTW) participants are in a better position to meet work requirements and to maintain their employment after they secure a child care provider and receive child care subsidies to assist with the costs. Therefore, the percentage of FTW participants who met work requirements was greater than planned.
4. The variance may be due to the temporary suspension of some of the child care subsidy program requirements, including eligibility for families that were impacted by the COVID-19 pandemic emergency and families with essential workers who continued to maintain their employment during the COVID-19 pandemic emergency. The deadline to apply as an essential/emergency worker ended on March 31, 2022.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to a proportional decrease in the overall number of FTW participants.
2. The variance may be due to: the COVID-19 pandemic emergency orders ending; schools reopening for in-person instruction; the reinstatement of program activity requirements and income limits; and the end of the temporary increase in child care payment rates as of June 30, 2022.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to a proportional decrease in the overall number of FTW participants.
2. The variance may be due to the continued need for child care as families return back to the workforce and/or attend school. Families have a 12-month eligibility period for services, which allows children to remain in a stable child care setting.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	108.00	92.00	- 16.00	15	107.00	93.00	- 14.00	13	107.00	107.00	+ 0.00	0
EXPENDITURES (\$1000's)	19,313	18,599	- 714	4	3,977	3,481	- 496	12	14,862	14,757	- 105	1
TOTAL COSTS												
POSITIONS	108.00	92.00	- 16.00	15	107.00	93.00	- 14.00	13	107.00	107.00	+ 0.00	0
EXPENDITURES (\$1000's)	19,313	18,599	- 714	4	3,977	3,481	- 496	12	14,862	14,757	- 105	1
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. DECREASE IN ADMISSIONS TO HYCF	1	7	+ 6	600	1	1	+ 0	0				
2. % INC IN MENTORING/FAMILY STRGTH/ASSESSING CENTERS	0	0	+ 0	0	0	0	+ 0	0				
3. % ELIGIBLE YOUTH WHO COMPLETED HS OR GED AT HYCF	5	1	- 4	80	5	25	+ 20	400				
4. % YOUTH COMPLETED TREATMENT/ANGER MGMT AT HYCF	40	90	+ 50	125	40	1	- 39	98				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: AT-RISK YOUTH SERVICES

06 01 05

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: IN-COMMUNITY YOUTH PROGRAMS
 PROGRAM-ID: HMS-501
 PROGRAM STRUCTURE NO: 06010501

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	15.00	10.00	-	5.00	33	14.00	10.00	-	4.00	29	14.00	14.00	+	0.00	0
EXPENDITURES (\$1000's)	10,503	10,062	-	441	4	1,804	1,618	-	186	10	7,833	7,264	-	569	7
TOTAL COSTS															
POSITIONS	15.00	10.00	-	5.00	33	14.00	10.00	-	4.00	29	14.00	14.00	+	0.00	0
EXPENDITURES (\$1000's)	10,503	10,062	-	441	4	1,804	1,618	-	186	10	7,833	7,264	-	569	7
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. % COMPLIANCE WITH 4 CORE REQUIREMENTS OF JJDPA	100	100	+	0	0	100	100	+	0	0					
2. DECREASE IN ADMISSIONS TO HYCF	1	7	+	6	600	1	1	+	0	0					
3. % INC IN MENTORING/FAMILY STRGTH/ASSESSING CENTERS	0	0	+	0	0	0	0	+	0	0					
PART III: PROGRAM TARGET GROUP															
1. # YOUTH AGES 10 TO 19	6000	4000	-	2000	33	6000	4000	-	2000	33					
2. # OYS YOUTH / FAMILY SERVICE AGENCY CONTRACTS	70	62	-	8	11	70	62	-	8	11					
PART IV: PROGRAM ACTIVITY															
1. # COLLABORATIONS INITIATED BY OFFICE OF YOUTH SVCS	3	3	+	0	0	3	3	+	0	0					
2. # SERVICE PROVIDER MEETINGS CONVENED	16	25	+	9	56	16	16	+	0	0					
3. # TRAINING & TECHNICAL ASSISTANCE EVENTS PROVIDED	10	43	+	33	330	10	10	+	0	0					

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 05 01
HMS 501

PROGRAM TITLE: IN-COMMUNITY YOUTH PROGRAMS

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to staff retirements or transfers.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The variance may be due to the courts opening up in the second year of the pandemic and processing more cases.

PART III - PROGRAM TARGET GROUPS

1. The variance is partially due to the COVID-19 pandemic and a reduction of program services and access to programs. The planned number was provided with the vision of the COVID-19 pandemic being over and programs being fully operational; however, that was not the case.

2. The variance is due to funding restrictions.

PART IV - PROGRAM ACTIVITIES

2. The variance is due to the ongoing COVID-19 pandemic and the need to collaborate with providers to make adjustments in operations and services to provide the youth the best service possible.

3. The variance is due to the adoption of virtual training making it easier to deliver more training sessions to more stakeholders. This includes increased training sessions related to stress reduction and mindfulness for service providers to help them to continue to provide youth services during the pandemic.

STATE OF HAWAII

VARIANCE REPORT

REPORT V61

PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)
 PROGRAM-ID: HMS-503
 PROGRAM STRUCTURE NO: 06010503

12/2/22

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	93.00	82.00	- 11.00	12	93.00	83.00	- 10.00	11	93.00	93.00	+ 0.00	0
EXPENDITURES (\$1000's)	8,810	8,537	- 273	3	2,173	1,863	- 310	14	7,029	7,493	+ 464	7
TOTAL COSTS												
POSITIONS	93.00	82.00	- 11.00	12	93.00	83.00	- 10.00	11	93.00	93.00	+ 0.00	0
EXPENDITURES (\$1000's)	8,810	8,537	- 273	3	2,173	1,863	- 310	14	7,029	7,493	+ 464	7
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % YOUTH PAROLED/DISCHRG.PRIOR COURT DISCHRG DATE	25	52	+ 27	108	25	48	+ 23	92				
2. % OF YOUTH RECOMITD TO HYCF W/IN 1 YEAR OF RELEASE	5	5	+ 0	0	5	1	- 4	80				
3. % YOUTH DO NOT ENGAGE VIOLENT ACT W/ YOUTH / STAFF	75	25	- 50	67	75	25	- 50	67				
4. % ELIGIBLE YOUTH WHO COMPLETED HS OR GED AT HYCF	5	1	- 4	80	5	25	+ 20	400				
5. % YOUTH WHO COMPLETED TREATMENT/ANGER MGMT AT HYCF	40	90	+ 50	125	40	1	- 39	98				
PART III: PROGRAM TARGET GROUP												
1. # YOUTHS AGES 13 TO 18	45	31	- 14	31	45	45	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. # YOUTH PAROLED/DISCHRGD PRIOR COURT DISCHRG DATE	12	23	+ 11	92	12	25	+ 13	108				
2. # YOUTH RECOMIT FOR FELONY OFFENSE W/IN 1 YEAR RLS	3	6	+ 3	100	3	3	+ 0	0				
3. # YOUTH DO NOT ENGAGE VIOLENT ACT W/ YOUTH / STAFF	25	98	+ 73	292	25	100	+ 75	300				
4. # YOUTH COMPLETED HIGH SCHOOL / GED TRACKS AT HYCF	5	5	+ 0	0	5	2	- 3	60				
5. # YOUTH WHO COMPLETED TREATMENT/ANGER MGMT AT HYCF	20	22	+ 2	10	20	20	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 05 03
HMS 503

PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to the lack of viable candidates applying for the vacant positions.

The variance in expenditures is due to position vacancies.

PART II - MEASURES OF EFFECTIVENESS

1. The variance is due to an increase in the number of youths incarcerated at the Hawaii Youth Correctional Facility (HYCF) who are eligible for early discharge or parole.

3. The variance is due to the changing profile of youths who are committed to HYCF as juvenile justice reform efforts help to prevent low-level offenders from entering the system. Those committed now typically are younger, have less developed cognitive skills, and have more mental health issues than the average youth committed in the past.

4. The variance is due to an increase in the total number of youths incarcerated at HYCF. Committed youths have a history of truancy, lower grade levels, and are behind in credits with insufficient time remaining prior to eligibility to make up those credits, which resulted in a smaller number of youths completing their education.

5. The variance is due to partners in the community committing themselves to providing services despite set-backs caused by the COVID-19 pandemic. HYCF has started providing Teen Outreach Programs (TOP), Forward-Thinking services, Pre-Transition services, Financial Literacy, Victim Impact classes, Substance Abuse services, and mental health services to prepare the youths' re-entry back into the community.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to the decrease in preventive programs as a result of budget reductions and reduced accessibility during the pandemic.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to an increase in the number of youths incarcerated at the HYCF who are eligible for early discharge or parole.

2. The variance is due to a higher number of youths being placed on parole and discharged before their discharge date due to COVID-19.

3. The variance is due to youths having a lower level of cognitive ability and being younger in age while incarcerated at HYCF.

5. The variance is due to partners in the community committing themselves to providing services despite set-backs caused by the COVID-19 pandemic. HYCF has started providing TOPs, Forward-Thinking services, Pre-Transition services, Financial Literacy, Victim Impact classes, Substance Abuse services, and mental health services to prepare the youths' re-entry back into the community.

PROGRAM TITLE: SERVICES TO VETERANS
 PROGRAM-ID: DEF-112
 PROGRAM STRUCTURE NO: 060106

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	28.00	20.00	- 8.00	29	28.00	20.00	- 8.00	29	28.00	20.00	- 8.00	29
EXPENDITURES (\$1000's)	1,932	1,759	- 173	9	676	491	- 185	27	2,026	1,951	- 75	4
TOTAL COSTS												
POSITIONS	28.00	20.00	- 8.00	29	28.00	20.00	- 8.00	29	28.00	20.00	- 8.00	29
EXPENDITURES (\$1000's)	1,932	1,759	- 173	9	676	491	- 185	27	2,026	1,951	- 75	4
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. PERCENT OF VETERANS' SERVICES PLAN ACHIEVED	95	95	+ 0	0	95	95	+ 0	0				
2. % OF STATE VETERANS CEMETERY DEV PLAN ACHIEVED	90	90	+ 0	0	90	90	+ 0	0				
3. PERCENT OF ADVISORY BOARD PROJECTS COMPLETED	85	90	+ 5	6	85	85	+ 0	0				
4. % VETS ASSISTED TO APPLY REAPPLY FOR SVCS/BENEFITS	60	70	+ 10	17	60	65	+ 5	8				
5. PERCENT OF VETERANS' ORGANIZATIONS ASSISTED	50	60	+ 10	20	50	55	+ 5	10				
PART III: PROGRAM TARGET GROUP												
1. POTENTIAL # VETERANS NEEDING INFO & GEN SUPPT SVCS	120000	120000	+ 0	0	120000	120000	+ 0	0				
2. # VETERANS' ORGS NEEDING ASSISTANCE/SUPPORT	185	185	+ 0	0	185	185	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF ADVISORY BOARD PROJECTS COMPLETED	4	4	+ 0	0	4	4	+ 0	0				
2. NUMBER OF VETERANS PROVIDED WITH SERVICES	71000	83000	+ 12000	17	71000	80000	+ 9000	13				
3. # VETERANS' COMMUNITY, GOVT ACTIVITIES SUPPORTED	65	70	+ 5	8	65	65	+ 0	0				
4. # INTERMENT/INURNMENT FOR VETERANS/DEPENDENT	600	351	- 249	42	600	600	+ 0	0				
5. NUMBER OF HITS ON OVS WEBSITE ANNUALLY	13000	12214	- 786	6	13000	10000	- 3000	23				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 06
DEF 112

PROGRAM TITLE: SERVICES TO VETERANS

PART I - EXPENDITURES AND POSITIONS

The differences in budgeted and actual positions filled were attributed to the implementation of the Governor's statewide hiring freeze effective April 4, 2020, in response to the COVID-19 pandemic. It will take some time to fill these vacancies while replacing normal attrition.

Fluctuations in expenditures between the budgeted and actual amounts were due to limited operations impacted by COVID-19. Business had been slower, and it is anticipated that expenditures will increase even more in the subsequent quarters due to inflation.

PART II - MEASURES OF EFFECTIVENESS

Item 4: The percent of veterans assisted to apply or reapply for services/benefits increased by 17%. The Office of Veterans' Services (OVS) experienced a surge in processing of veteran disability claims along with veterans requesting an upgrade progression of their current claims. More presumptive ailments had been approved by the the Department of Veterans Affairs for claim submittals.

The changing needs and demographics as a result of the pandemic have shaped and affected the behavior and needs of veterans, such as plans for retirement or employment.

Item 5: The number of requests for assistance varies from year to year. It is difficult to project the needs of veterans' organizations. In FY 22, there was an increase in web-based services and virtual support due to COVID-19 gathering restrictions.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

Item 2: The number of veterans provided with services increased by 17%. The increase is attributed to veteran's holding off on services due to the pandemic.

OVS had their highest recorded contact count in the history of the office. During the pandemic crisis, OVS suspended its face-to-face sessions but remained open for business throughout all the State imposed shutdowns utilizing tele-counseling, the only Veterans Service Organization to do so in the State. Veteran clients had no where else to turn and made the connection with our office for their veteran service needs.

Item 4: The variance of 42% is due to the preferences and behaviors of some families who were waiting for COVID-19 restrictions to be lifted and were trying to delay their interment services so more relatives and friends could attend the funeral services.

Interments were projected to increase but slowed down due to federal and State imposed burial restrictions due to the pandemic. This included periods of time with direct burials with no family present for committal services and restrictions on social gathering and distancing restrictions where many families delayed the funeral services and subsequent interments. Some of the families are now scheduling for interments that they have put on hold since the pandemic-induced restrictions have been lessened by the city and county and the State.

Item 5: The number of OVS hits declined by 6%. Due to COVID-19 restrictions, web-based services and virtual support had became very popular. While more users used the OVS website to gather information to make burial decisions, most people still preferred personal or direct communication channels.

OVS has emphasized the use of our dod.hawaii.gov website to connect and to link with all of our six-satellite offices. The numbers fell a little short of the projected number, but it did not deter our volume of contacts, which was the highest recorded in the history of OVS.

PROGRAM TITLE: ADULT PROTECTIVE AND COMMUNITY CARE SERVICES
 PROGRAM-ID: HMS-601
 PROGRAM STRUCTURE NO: 060107

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	79.50	68.50	-	11.00	14	74.50	65.50	-	9.00	12	74.50	74.50	+	0.00	0
EXPENDITURES (\$1000's)	11,523	5,937	-	5,586	48	1,553	1,582	+	29	2	9,544	9,069	-	475	5
TOTAL COSTS															
POSITIONS	79.50	68.50	-	11.00	14	74.50	65.50	-	9.00	12	74.50	74.50	+	0.00	0
EXPENDITURES (\$1000's)	11,523	5,937	-	5,586	48	1,553	1,582	+	29	2	9,544	9,069	-	475	5
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. % VULNERABLE ADULTS W/ APS NOT REABUSED	95	99	+	4	4	95	95	+	0	0					
2. % SERVED BY FOSTER GP/COMPANIONS OBTAINING GOALS	63	89	+	26	41	63	80	+	17	27					
PART III: PROGRAM TARGET GROUP															
1. # ADULTS REPORTED TO BE ABUSED	2000	2364	+	364	18	2500	2500	+	0	0					
2. # ADULTS ELIGIBLE TO BE COMPANIONS/FOSTER GP	145	130	-	15	10	145	115	-	30	21					
PART IV: PROGRAM ACTIVITY															
1. # ADULTS PROVIDED ADULT PROTECTIVE SERVICES	800	560	-	240	30	850	680	-	170	20					
2. # VULNERABLE ADULTS PROVIDED CASE MANAGEMENT SVCS	225	256	+	31	14	225	264	+	39	17					
3. # ADULTS WHO ARE FOSTER GRANDPARENTS	85	60	-	25	29	86	66	-	20	23					
4. # CHILDREN PROVIDED FOSTER GRANDPARENTS	300	169	-	131	44	300	174	-	126	42					
5. # ADULTS WHO ARE SENIOR COMPANIONS	60	38	-	22	37	60	50	-	10	17					
6. # ADULTS PROVIDED SENIOR COMPANIONS	185	100	-	85	46	185	140	-	45	24					
7. # ADULTS WHO ARE RESPITE COMPANIONS	25	16	-	9	36	25	0	-	25	100					

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 01 07
HMS 601

PROGRAM TITLE: ADULT PROTECTIVE AND COMMUNITY CARE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to the lingering impact of the hiring freeze implemented during the COVID-19 pandemic, which delayed the ability to recruit and hire.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The variance is due to the difficulty in predicting how long the COVID-19 pandemic would impact the ability to provide services when the planned data was last updated. This percentage is expected to decrease in FY 23 due to fewer early education and pre-kindergarten students being served and limited progress in the older student age groups.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to the difficulty in predicting how long the COVID-19 pandemic would impact reporting of possibly abuse when the planned data was last updated. As the pandemic wanes, exposure to the alleged victims may result in a resurgence of reporting.

2. The variance is due to the limited number of volunteer inquiries and public recruitment opportunities.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the difficulty in predicting how the COVID-19 pandemic would impact reports made to Adult Protective Services (APS) when the planned data was last updated. Although it is anticipated that there will be a resurgence of reports as the pandemic wanes, it is uncertain how many of them will require services since they will likely include those that still do not meet the criteria for an APS investigation because the alleged victim is not a "vulnerable adult" and/or the alleged incident is not "abuse" as defined by statute.

2. The variance may be due to concerted efforts of the Adult Protective and Community Services Branch and Program Development Administrators to explain to staff the importance of reporting case management activities in the department's system of record.

3. The variance is due to attrition. As existing volunteers dropped out due to age, health issues, and relocation, the pandemic limited opportunities to recruit new volunteers. Additionally, caps on on-site non-essential staff implemented by participating schools and educational programs reduced potential Foster Grandparent Program volunteer assignments.

4. The variance is due to COVID-19 protocols implemented by several Department of Education schools, the Head Start Program, and Early Education Programs, which prevented students and/or volunteers from being on campus.

5. The variance is due to attrition. As existing volunteers dropped out due to age, health issues, and relocation, the pandemic limited opportunities to recruit new volunteers.

6. The variance may be due to Senior Companion Program volunteers' preference to limit the transport of clients due to the increase in gas prices, multiple COVID-19 case count spikes, and concerns about their age and health.

7. The variance is due to limited Respite Companion Program (RCP) volunteer recruitment and difficulty in retaining existing volunteers. The RCP was dissolved on June 30, 2022.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	1,138.00	854.00	- 284.00	25	1,143.00	842.00	- 301.00	26	1,143.00	1,044.00	- 99.00	9
EXPENDITURES (\$1000's)	3,214,647	2,862,727	- 351,920	11	340,069	388,790	+ 48,721	14	2,926,619	2,872,258	- 54,361	2
TOTAL COSTS												
POSITIONS	1,138.00	854.00	- 284.00	25	1,143.00	842.00	- 301.00	26	1,143.00	1,044.00	- 99.00	9
EXPENDITURES (\$1000's)	3,214,647	2,862,727	- 351,920	11	340,069	388,790	+ 48,721	14	2,926,619	2,872,258	- 54,361	2
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % ABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS	23	1	- 22	96	23	1	- 22	96				
2. % OF GA INDIVS EXIT DUE TO AMELIORATN OF DISABIL	12	6	- 6	50	12	6	- 6	50				
3. PUB HSG AVG MONTHLY RENT PAYMENT (\$)	300	376	+ 76	25	300	375	+ 75	25				
4. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM	65	73.6	+ 8.6	13	70	74.3	+ 4.3	6				
5. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT	2	2	+ 0	0	2	2	+ 0	0				
6. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD	11	13	+ 2	18	11	15	+ 4	36				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: ASSURED STANDARD OF LIVING

06 02

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	103,316	46,337	- 56,979	55	17,318	13,110	- 4,208	24	90,020	94,228	+ 4,208	5
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	103,316	46,337	- 56,979	55	17,318	13,110	- 4,208	24	90,020	94,228	+ 4,208	5
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % ABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS	23	1	- 22	96	23	1	- 22	96				
2. % OF GA INDIVS EXIT DUE TO AMELIORATN OF DISABIL	12	6	- 6	50	12	6	- 6	50				
3. AVERAGE INCOME OF ELGIBLE ENERGY CREDIT HOUSEHOLDS	20300	20697	+ 397	2	20300	20697	+ 397	2				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: MONETARY ASSISTANCE FOR GENERAL NEEDS

06 02 01

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: AGED, BLIND AND DISABLED PAYMENTS
 PROGRAM-ID: HMS-202
 PROGRAM STRUCTURE NO: 06020102

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	4,029	3,558	- 471	12	1,343	1,084	- 259	19	2,686	2,945	+ 259	10
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	4,029	3,558	- 471	12	1,343	1,084	- 259	19	2,686	2,945	+ 259	10
					FISCAL YEAR 2021-22				FISCAL YEAR 2022-23			
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS												
1. % INDIVIDUALS EXITING PGM DUE TO SSI/RSDI BENEFITS					23	1	- 22	96	23	1	- 22	96
PART III: PROGRAM TARGET GROUP												
1. # INDIVIDUALS ELIGIBLE FOR BENEFITS					800	840	+ 40	5	800	840	+ 40	5
PART IV: PROGRAM ACTIVITY												
1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD					364	357	- 7	2	364	357	- 7	2
2. # APPLICATIONS APPROVED EACH MONTH FOR AABD PGM					36	32	- 4	11	36	32	- 4	11
3. #AABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS					10	8	- 2	20	10	8	- 2	20

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 01 02
HMS 202

PROGRAM TITLE: AGED, BLIND AND DISABLED PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures is due to the steady decline in the number of Aid to the Aged, Blind and Disabled (AABD) approved applicants and the total AABD caseload.

PART II - MEASURES OF EFFECTIVENESS

1. The variance in individuals exiting the program due to receipt of Supplemental Security Income/Retirement, Survivors, and Disability Insurance (SSI/RSDI) is due to the predominance of recipients who are citizens from countries that have a Compact of Free Association (COFA) agreement with the United States Department of State. Individuals over the age of 65 qualify for SSI if they are U.S. citizens or qualified aliens and had little income or assets. Recipients from a COFA nation are not eligible for SSI because they are not qualified aliens. Since 93% (10,488) of AABD individuals are over 65 years old, the pool of potential SSI recipients is limited to 7% (786) of the disabled AABD recipients.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. The variance is due to the decrease in the number of applications received. Since the majority of the caseload consists of citizens from COFA countries and in-bound travel from those countries was hampered by the COVID-19 travel restrictions, the pool of potential recipients was limited.

3. The variance in the number of individuals exiting due to SSI/RSDI benefits is due to the decreasing number of recipients who were referred to the Social Security Administration for SSI/RSDI (see response to Part II). More than 93% of the AABD caseload is individuals over age 65 who are not categorically eligible for SSI because of their citizenship status.

PROGRAM TITLE: GENERAL ASSISTANCE PAYMENTS
 PROGRAM-ID: HMS-204
 PROGRAM STRUCTURE NO: 06020103

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	26,889	19,829	- 7,060	26	7,963	6,081	- 1,882	24	18,926	20,808	+ 1,882	10
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	26,889	19,829	- 7,060	26	7,963	6,081	- 1,882	24	18,926	20,808	+ 1,882	10
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % INDVDUALS EXIT DUE TO AMELIORATN OF TEMP DISABIL	12	6	- 6	50	12	6	- 6	50				
2. % INDVDUALS EXITING PGRM DUE TO SSI/RSDI BENEFITS	8	5	- 3	38	8	5	- 3	38				
PART III: PROGRAM TARGET GROUP												
1. # INDIVIDUALS ELIGIBLE FOR GEN ASSISTANCE BENEFITS	5318	4656	- 662	12	5318	4431	- 887	17				
PART IV: PROGRAM ACTIVITY												
1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD	372	379	+ 7	2	372	381	+ 9	2				
2. # APPLICATIONS APPROVED FOR GENERAL ASSISTANCE	643	469	- 174	27	643	469	- 174	27				
3. # CASES CLOSED DUE TO NO LONGER DISABLED DETERMNTN	957	927	- 30	3	957	822	- 135	14				
4. # CASES CLOSED DUE TO RECEIPT OF SSI/RSDI BENEFITS	632	425	- 207	33	632	425	- 207	33				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 01 03
HMS 204

PROGRAM TITLE: GENERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance is due to the General Assistance (GA) caseload's continued downward trend through FY 22. GA enrollment has declined from 7,094 in July 2020 to 3,886 in June 2022.

PART II - MEASURES OF EFFECTIVENESS

1. The variance is due to the increase in monitoring to ensure recipients received and complied with treatment for their conditions.
2. The variance may be due to a slowdown in the Social Security Administration's (SSA) approvals of disability determinations.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to the decrease in the number of unemployed individuals moving to Hawaii from other states during the COVID-19 pandemic. In addition, the rollback of COVID-19 emergency eligibility procedures restored certain program requirements and resulted in more application denials and cases closures. The GA caseload is anticipated to increase once unemployed, childless individuals feel safe enough to travel and relocate to Hawaii again.

PART IV - PROGRAM ACTIVITIES

2. The variance is due to COVID-19 travel restrictions limiting the influx of unemployed, childless individuals from out-of-state, which decreases the pool of potential GA applicants over time.
4. The variance may be due to the decreased GA caseload and a slowdown in the SSA's approvals of disability determinations.

PROGRAM TITLE: FEDERAL ASSISTANCE PAYMENTS
 PROGRAM-ID: HMS-206
 PROGRAM STRUCTURE NO: 06020104

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	5,704	256	- 5,448	96	0	0	+ 0	0	5,704	5,704	+ 0	0
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	5,704	256	- 5,448	96	0	0	+ 0	0	5,704	5,704	+ 0	0
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % LIHEAP HOUSEHOLD W/ VULNERABLE HOUSEHOLD MEMBER	80	76	- 4	5	80	80	+ 0	0				
2. AVERAGE INCOME OF ELGIBLE ENERGY CREDIT HOUSEHOLDS	20300	20697	+ 397	2	20300	20300	+ 0	0				
3. AVE INCOME FOR ENERGY CRISIS INTRVNTION HOUSEHOLDS	20305	28337	+ 8032	40	20305	20300	- 5	0				
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF HOUSEHOLDS ELIGIBLE FOR LIHEAP	9100	8983	- 117	1	9100	8500	- 600	7				
PART IV: PROGRAM ACTIVITY												
1. # APPS APPROVED FOR ENERGY CRISIS INTRVNTION (ECI)	1020	1337	+ 317	31	1020	1000	- 20	2				
2. # APPS APPROVED FOR ENERGY CREDIT (EC)	8200	6419	- 1781	22	8200	7500	- 700	9				
3. AVERAGE ENERGY CRISIS INTERVENTION (ECI) PAYMENT	425	906	+ 481	113	425	425	+ 0	0				
4. AVERAGE ENERGY CREDIT (EC) PAYMENT	465	2510	+ 2045	440	465	465	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 01 04
HMS 206

PROGRAM TITLE: FEDERAL ASSISTANCE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures is due to the way the State budgets and expends federal awards and the timing of Low Income Home Energy Assistance Program (LIHEAP) benefits issued during the fiscal year.

PART II - MEASURES OF EFFECTIVENESS

3. The average income for Energy Crisis Intervention (ECI) households increased because it was based on the 60% State Median Income for ECI income limits as opposed to 150% Federal Poverty Limit to assist more households in crisis.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the increased ECI income limits in combination with the increased number of households in crisis after the expiration of the utility disconnection moratorium.

2. The variance is due to the increase in the number of households having outstanding balances with their utility companies, which qualified them for ECI assistance instead of Energy Credit (EC) assistance.

3. The variance is due to additional COVID-19 pandemic funds allowing FY 22 ECI maximum benefit to increase to \$1,000 as opposed to the regular maximum of \$650. The average ECI payment will return to the norm in FY 23 since COVID-19 pandemic funds are no longer available.

4. The variance is due to COVID-19 pandemic funds and Temporary Assistance for Needy Families funds covering all ECI payments in FY22, freeing up LIHEAP funds to increase EC payments. The average EC payment will return to the norm in FY 23 as pandemic funds are no longer available.

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY
 PROGRAM-ID: HMS-211
 PROGRAM STRUCTURE NO: 06020106

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,694	22,694	- 44,000	66	8,012	5,945	- 2,067	26	62,704	64,771	+ 2,067	3
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	66,694	22,694	- 44,000	66	8,012	5,945	- 2,067	26	62,704	64,771	+ 2,067	3
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % FAMILIES W/ REDUCED ASSISTANCE DUE TO INCOME	28	18	- 10	36	28	30	+ 2	7				
2. % FAMILIES EXITING PROGM DUE TO INCREASE IN INCOME	12	2	- 10	83	12	5	- 7	58				
3. % FAMILIES EXITING PROGM DUE TO CHILD AGE MAJORITY	4	1	- 3	75	4	1	- 3	75				
4. PERCENT OF CHILD ONLY CASES	32	25	- 7	22	32	25	- 7	22				
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF ELIGIBLE FAMILIES	4800	5149	+ 349	7	4800	5100	+ 300	6				
PART IV: PROGRAM ACTIVITY												
1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD	584	652	+ 68	12	584	600	+ 16	3				
2. # APPS APPROVED MNTHLY FOR SUPPORT THRU TANF PROGM	375	304	- 71	19	375	300	- 75	20				
3. NUMBER OF CHILD ONLY CASES	1547	1265	- 282	18	1547	1300	- 247	16				
4. NUMBER OF FAMILIES WITH INCOME	1958	1791	- 167	9	1958	1800	- 158	8				
5. NUMBER OF FAMILIES CLOSED DUE TO INCOME	760	111	- 649	85	760	120	- 640	84				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 01 06
HMS 211

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures is due to the way the State budgets and expends federal awards.

5. The variance may be due to recipient families dealing with difficulty in finding employment, lack of child care, health conditions, and other challenges despite improvements in Hawaii's economy.

PART II - MEASURES OF EFFECTIVENESS

1 and 2. The variance may be due to recipient families dealing with difficulty in finding employment, lack of child care, health conditions, and other challenges despite improvements in Hawaii's economy.

3. The planned and actual figures are comparable but small; therefore, a difference of one percent would cause a variance of 10% or greater.

4. Commonly, child-only cases involve grandparents or relatives as the caretakers. With the ongoing COVID-19 pandemic, families may be less dependent on other family members or relatives to provide care for economic and/or health reasons.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

1. The variance may be due to recipient families dealing with difficulty in finding employment, lack of child care, health conditions, and other challenges despite improvements in Hawaii's economy.

2. The number of families who were denied TANF benefits increased from FY21; therefore, the number of families who were approved for benefits was less than projected.

3. Commonly, child-only cases involve grandparents or relatives as the caretakers. With the ongoing COVID-19 pandemic, families may be less dependent on other family members or relatives to provide care for economic and/or health reasons.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	362.00	251.00	- 111.00	31	371.00	249.00	- 122.00	33	371.00	366.00	- 5.00	1
EXPENDITURES (\$1000's)	210,496	209,362	- 1,134	1	8,008	49,842	+ 41,834	522	200,112	157,718	- 42,394	21
TOTAL COSTS												
POSITIONS	362.00	251.00	- 111.00	31	371.00	249.00	- 122.00	33	371.00	366.00	- 5.00	1
EXPENDITURES (\$1000's)	210,496	209,362	- 1,134	1	8,008	49,842	+ 41,834	522	200,112	157,718	- 42,394	21
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. PUB HSG AVG MONTHLY RENT PAYMENT (\$)	300	376	+ 76	25	300	375	+ 75	25				
2. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS	45	50	+ 5	11	45	50	+ 5	11				
3. AVG MONTHLY RENT SUPPLEMENT PAYMENT	435	447	+ 12	3	440	440	+ 0	0				
4. # CLIENTS W/ PERM HOUSING DUE TO SHELTER PROGRAMS	1600	1462	- 138	9	1600	1200	- 400	25				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: HOUSING ASSISTANCE

06 02 02

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: RENTAL HOUSING SERVICES
 PROGRAM-ID: HMS-220
 PROGRAM STRUCTURE NO: 06020201

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	196.00	154.00	- 42.00	21	196.00	151.00	- 45.00	23	196.00	191.00	- 5.00	3
EXPENDITURES (\$1000's)	89,844	124,343	+ 34,499	38	2,268	30,600	+ 28,332	1,249	87,576	58,835	- 28,741	33
TOTAL COSTS												
POSITIONS	196.00	154.00	- 42.00	21	196.00	151.00	- 45.00	23	196.00	191.00	- 5.00	3
EXPENDITURES (\$1000's)	89,844	124,343	+ 34,499	38	2,268	30,600	+ 28,332	1,249	87,576	58,835	- 28,741	33
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. PUB HSG AVG MONTHLY RENT PAYMENT (\$)	300	376	+ 76	25	300	375	+ 75	25				
2. PUB HSG AVG MO INCOME OF RESIDENTS-ELDERLY (\$)	1000	1066	+ 66	7	1000	1000	+ 0	0				
3. PUB HSG AVG MO INCOME OF RESIDENTS-NON-ELDERLY (\$)	1500	1994	+ 494	33	1500	1990	+ 490	33				
4. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS	45	50	+ 5	11	45	50	+ 5	11				
5. FED GRADING SYS FOR PUBLIC HSG AGENCIES (PHAS)	90	86	- 4	4	90	86	- 4	4				
PART III: PROGRAM TARGET GROUP												
1. AVG # PUB HSG APPLICANTS ON WAITNG LIST PER MONTH	9000	5300	- 3700	41	7500	5500	- 2000	27				
2. AVG # OF OCCUPIED PUBLIC HSG DWELLING UNITS PER MO	5400	5196	- 204	4	5400	5200	- 200	4				
PART IV: PROGRAM ACTIVITY												
1. TOTAL NEW PUB HSG APPLCTNS PROCESSED	2500	1319	- 1181	47	1000	1300	+ 300	30				
2. AVG # OF HOUSEHOLDS PLACED IN PUB HSG PER MONTH	50	50	+ 0	0	50	50	+ 0	0				
3. # OF RE-EXAM (PUB HSG)	4500	4628	+ 128	3	5400	5000	- 400	7				
4. # OF EVICTIONS FROM HSG	75	16	- 59	79	75	25	- 50	67				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 02 01
HMS 220

PROGRAM TITLE: RENTAL HOUSING SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to the lack of viable candidates applying for the vacant positions.

The variance in expenditures is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

1 and 3. The variances may be due to additional government stimulus distributed in response to the COVID-19 pandemic.

4. The slight increase in public housing monthly turnover rate can be attributed to the placement of families from the waitlist, a greater number of households leaving the program than originally anticipated, and family composition changes.

PART III - PROGRAM TARGET GROUPS

1. In response to the COVID-19 pandemic, the Hawaii Public Housing Authority adopted Emergency Rules to allow itself to utilize a lottery selection system when opening its public housing waitlist to applicants to limit the waitlist to the number of housing units it believes will be available over a one-year period. Use of the lottery system significantly decreased the number of families on the waitlist.

PART IV - PROGRAM ACTIVITIES

1. Due to the COVID-19 pandemic, there were no evictions due to non-payment of rent and there were fewer vacant units available to provide for new public housing applicants.

4. The variance is due to the availability of assistance through the State/county Emergency Rental Assistance Programs. These programs provide financial assistance to pay for rental arrears and future rent payments, delinquent and future utility payments, and other qualified expense related to public housing.

PROGRAM TITLE: HPHA ADMINISTRATION
 PROGRAM-ID: HMS-229
 PROGRAM STRUCTURE NO: 06020206

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	126.00	69.00	- 57.00	45	129.00	69.00	- 60.00	47	129.00	129.00	+ 0.00	0
EXPENDITURES (\$1000's)	46,693	12,843	- 33,850	72	1,580	3,179	+ 1,599	101	45,135	43,536	- 1,599	4
TOTAL COSTS												
POSITIONS	126.00	69.00	- 57.00	45	129.00	69.00	- 60.00	47	129.00	129.00	+ 0.00	0
EXPENDITURES (\$1000's)	46,693	12,843	- 33,850	72	1,580	3,179	+ 1,599	101	45,135	43,536	- 1,599	4
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % OF FEDERAL CAPITAL FUNDS EMCUMBERED	90	95	+ 5	6	90	95	+ 5	6				
2. % OF STATE CAPITAL FUNDS ENCUMBERED	81	100	+ 19	23	81	100	+ 19	23				
3. % VARIATION IN HPHA OPER EXPEND COMPARE TO ALLOTMT	25	100	+ 75	300	25	100	+ 75	300				
4. # OF PERSONNEL TURNOVERS PER YEAR	30	53	+ 23	77	30	35	+ 5	17				
PART III: PROGRAM TARGET GROUP												
1. # OF EMPLOYEES IN HPHA	315	308	- 7	2	315	315	+ 0	0				
2. # OF LOWEST LEVEL PROGRAMS ADMINISTERED	3	3	+ 0	0	3	3	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. # OF FEDERALLY FUNDED CONTRACTS PROCESSED ANNUALLY	100	56	- 44	44	100	100	+ 0	0				
2. # OF STATE FUNDED CONTRACTS PROCESSED ANNUALLY	40	51	+ 11	28	40	40	+ 0	0				
3. # OF GRANTS RECEIVED ANNUALLY	3	3	+ 0	0	3	3	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 02 06
HMS 229

PROGRAM TITLE: HPHA ADMINISTRATION

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to the lack of viable candidates applying for the vacant positions.

The variance in expenditures is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

2. The Hawaii Public Housing Authority (HPHA) encumbered a greater percentage of State capital funds than originally anticipated due to various contract variables.

3. The actual expenditures for HPHA were greater than anticipated.

4. HPHA continued to experience a high number of retirements over the past fiscal year, possibly due to a tighter labor market and greater competition among public and private employers.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1 and 2. The variances are due to HPHA's internal contract definitions.

PROGRAM TITLE: RENTAL ASSISTANCE SERVICES
 PROGRAM-ID: HMS-222
 PROGRAM STRUCTURE NO: 06020213

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	29.00	21.00	-	8.00	28	35.00	23.00	-	12.00	34	35.00	39.00	+	4.00	11
EXPENDITURES (\$1000's)	44,472	54,384	+	9,912	22	260	14,373	+	14,113	5,428	54,981	40,707	-	14,274	26
TOTAL COSTS															
POSITIONS	29.00	21.00	-	8.00	28	35.00	23.00	-	12.00	34	35.00	39.00	+	4.00	11
EXPENDITURES (\$1000's)	44,472	54,384	+	9,912	22	260	14,373	+	14,113	5,428	54,981	40,707	-	14,274	26
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. AVG MO GROSS RENT FOR RENT SUPPLEMENT RECIPIENTS	1000	1052	+	52	5	1000	1000	+	0	0					
2. AVERAGE MONTHLY RENT SUPPLEMENT PAYMENT	435	447	+	12	3	440	440	+	0	0					
3. FEDERAL GRADING SYS FOR PH AGENCIES (SEC 8 MGMT)	145	140	-	5	3	145	145	+	0	0					
PART III: PROGRAM TARGET GROUP															
1. # OF APPLICANTS ON STATE SUBSIDY WAITING LISTS	0	0	+	0	0	0	2300	+	2300	0					
2. # OF APPLICANTS ON FEDERAL SUBSIDY WAITING LIST	1000	6276	+	5276	528	8000	6000	-	2000	25					
PART IV: PROGRAM ACTIVITY															
1. TOT # OF STATE RENT SUP'L & SEC 8 APPL PROCESSED	1500	693	-	807	54	1500	700	-	800	53					
2. # OF RE-EXAMINATNS OF STATE RENT SUPPL & SEC 8	2400	2571	+	171	7	2400	2500	+	100	4					
3. TOTAL # OF FED SEC 8 UNITS INSPECTED	2350	3743	+	1393	59	2350	3750	+	1400	60					

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 02 13
HMS 222

PROGRAM TITLE: RENTAL ASSISTANCE SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to the lack of viable candidates applying for the vacant positions.

The variance in expenditures is the result of accounting for federal fund expenditures both inside and outside the State treasury.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

2. The variance is due to new Housing Choice Vouchers and Special Purpose Vouchers (SPV) that were provided by the U.S. Department of Housing and Urban Development and waitlist openings at Kuhio Park Terrace and Palolo Project Based Section 8 properties. The Hawaii Public Housing Authority (HPHA) continues to go through the waiting list as expeditiously as possible.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to Act 57, SLH 2021, which helped to resolve issues of non-payment of rent after the expiration of the State's eviction moratorium; new SPV programs specifically requiring HPHA to work with the Continuum of Care for program administration; and growing economic uncertainty and inflation concerns making it more difficult for low-income families to graduate from housing subsidy programs.

3. The variance is due to improvements in the preparation and communication with current and prospective landlords.

PROGRAM TITLE: HOMELESS SERVICES
 PROGRAM-ID: HMS-224
 PROGRAM STRUCTURE NO: 06020215

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	11.00	7.00	-	4.00	36	11.00	6.00	-	5.00	45	11.00	7.00	-	4.00	36
EXPENDITURES (\$1000's)	29,487	17,792	-	11,695	40	3,900	1,690	-	2,210	57	12,420	14,640	+	2,220	18
TOTAL COSTS															
POSITIONS	11.00	7.00	-	4.00	36	11.00	6.00	-	5.00	45	11.00	7.00	-	4.00	36
EXPENDITURES (\$1000's)	29,487	17,792	-	11,695	40	3,900	1,690	-	2,210	57	12,420	14,640	+	2,220	18
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. # CLIENTS W/ PERM HOUSING DUE TO HOMELESS OUTREACH	450	316	-	134	30	450	300	-	150	33					
2. # CLIENTS W/ PERM HOUSING DUE TO SHELTER PROGRAMS	1600	1462	-	138	9	1600	1200	-	400	25					
3. % CLIENTS MAINTAIN HSG THRU ASSTNCE FROM SHEG PGM	90	93	+	3	3	90	90	+	0	0					
PART III: PROGRAM TARGET GROUP															
1. # PATICIPANTS SERVD BY OUTREACH HOMELESS PROVIDERS	4000	2927	-	1073	27	4000	3000	-	1000	25					
2. # PARTICIPANTS SERVED BY HOMELESS SHELTER PROGRAMS	5500	4167	-	1333	24	5500	4125	-	1375	25					
3. # UNDUPLICATED PARTICIPANTS SERVED BY SHEG PROGRAM	300	172	-	128	43	300	120	-	180	60					
PART IV: PROGRAM ACTIVITY															
1. # PARTICIPANTS WHO WILL HAVE A VI-SPDAT COMPLETED	6000	5675	-	325	5	6000	5500	-	500	8					
2. # PARTICIPANTS WHO HAVE DEVELOPED A HOUSING PLAN	4000	3859	-	141	4	4000	3800	-	200	5					
3. # PARTICIPANTS WHO WERE TAUGHT MONEY MGMT SKILLS	2000	1870	-	130	7	2000	1800	-	200	10					
4. # PARTICIPANTS WHO WERE TAUGHT TENANCY SKILLS	1500	1359	-	141	9	1500	1350	-	150	10					

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 02 15
HMS 224

PROGRAM TITLE: HOMELESS SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to a lack of qualified applicants. It has been very difficult to retain staff and acquire new staff during the COVID-19 pandemic and during these early stages of recovery.

The variance in expenditures is due to encumbrances of more than \$20,000,000 for contracted services that won't be fully expended until sometime in FY 23.

PART II - MEASURES OF EFFECTIVENESS

1. The variance is due to homeless outreach provider staff shortages; difficulties in implementing Centers for Disease Control and Prevention (CDC) COVID-19 guidance, such as social distancing; and a lack of available permanent housing units.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to fewer unsheltered homeless willing to engage in services in response to the COVID-19 pandemic, difficulties in implementing CDC COVID-19 guidance, and homeless outreach provider staff shortages.

2. The variance is due to the ongoing need to continue implementation of CDC COVID-19 guidance that limits capacity in order to meet health and safety requirements.

3. The variance is due to the influx of federal funding for various rental assistance programs that paid for 12 to 18 months' worth of rent with minimal program eligibility requirements. This decreased the demand for existing rental assistance programs like the State Homeless Emergency Grants Program.

PART IV - PROGRAM ACTIVITIES

No significant variances.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,825,832	2,558,190	- 267,642	9	305,712	316,007	+ 10,295	3	2,562,528	2,552,233	- 10,295	0
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,825,832	2,558,190	- 267,642	9	305,712	316,007	+ 10,295	3	2,562,528	2,552,233	- 10,295	0
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % SSI RECPTS-LICNSD/CERTFD DOM CARE/MED FAC SSP	95	95	+ 0	0	95	95	+ 0	0				
2. % MANAGD CARE PYMTS DEVOTD TO DIRECT HTH CARE SVCS	90	91	+ 1	1	90	91	+ 1	1				
3. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM	65	73.6	+ 8.6	13	70	74.3	+ 4.3	6				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: HEALTH CARE

06 02 03

PART I - EXPENDITURES AND POSITIONS

Details of the expenditure variance are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: COMMUNITY-BASED RESIDENTIAL SUPPORT
 PROGRAM-ID: HMS-605
 PROGRAM STRUCTURE NO: 06020304

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
EXPENDITURES (\$1000's)	17,811	16,930	-	881	5	8,053	7,253	-	800	10	9,758	10,558	+	800	8
TOTAL COSTS															
POSITIONS	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0	0.00	0.00	+	0.00	0
EXPENDITURES (\$1000's)	17,811	16,930	-	881	5	8,053	7,253	-	800	10	9,758	10,558	+	800	8
					FISCAL YEAR 2021-22				FISCAL YEAR 2022-23						
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%			
PART II: MEASURES OF EFFECTIVENESS															
1. % SSI RECPNTS-LICNSD/CERTFD DOM CARE/MED FAC SSP					95	95	+	0	0	95	95	+	0	0	
PART III: PROGRAM TARGET GROUP															
1. # SSI RECPNTS IN LICNSD/CERTFD DOM CARE/ MED FAC					2424	2313	-	111	5	2425	2234	-	191	8	
PART IV: PROGRAM ACTIVITY															
1. AVE SSI RECPNTS IN TYPE I ARCHS/DD DOM CARE W/ SSP					896	893	-	3	0	862	845	-	17	2	
2. AVE SSI/SSP RECPNTS PLACED IN TYPE II ARCHS					18	23	+	5	28	17	24	+	7	41	
3. AVE SSI/SSP RECPNTS PLACED IN CCFFH					1305	1202	-	103	8	1336	1161	-	175	13	
4. AVE SSI/SSP RECPNTS PLACED IN MED FACILITY					206	195	-	11	5	210	204	-	6	3	

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 03 04
HMS 605

PROGRAM TITLE: COMMUNITY-BASED RESIDENTIAL SUPPORT

PART I - EXPENDITURES AND POSITIONS

No significant variance.

PART II - MEASURES OF EFFECTIVENESS

No significant variance.

PART III - PROGRAM TARGET GROUPS

No significant variance.

PART IV - PROGRAM ACTIVITIES

2. Since total enrollment of State Supplemental Payments (SSP) recipients in Type II Adult Residential Care Homes is routinely low, this measure is more sensitive to fluctuation in the number of SSP recipients entering and leaving the program. The enrollment increase may indicate that more individuals are choosing to reside in community-based residential care settings because supervised care is needed or that individuals are not financially able to remain in their own homes with in-home supports.

PROGRAM TITLE: HEALTH CARE PAYMENTS
 PROGRAM-ID: HMS-401
 PROGRAM STRUCTURE NO: 06020305

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,808,021	2,541,260	- 266,761	9	297,659	308,754	+ 11,095	4	2,552,770	2,541,675	- 11,095	0
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	2,808,021	2,541,260	- 266,761	9	297,659	308,754	+ 11,095	4	2,552,770	2,541,675	- 11,095	0
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % MANAGD CARE PYMTS DEVOTD TO DIRECT HTH CARE SVCS	90	91	+ 1	1	90	91	+ 1	1				
2. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM	65	73.6	+ 8.6	13	70	74.3	+ 4.3	6				
PART III: PROGRAM TARGET GROUP												
1. # PEOPLE COVERED BY QUEST	412000	449845	+ 37845	9	412000	445000	+ 33000	8				
2. # ELIGIBLE PERSONS FOR QUEST MANAGED CARE PRGRM	411900	449719	+ 37819	9	411900	444900	+ 33000	8				
3. # ELIGIBLE PERSONS FOR LTSS	8500	9143	+ 643	8	8500	9143	+ 643	8				
PART IV: PROGRAM ACTIVITY												
1. AMOUNT PAID FOR QUALITY BONUSES TO MCOS (THOUS)	15000	20478	+ 5478	37	15000	17000	+ 2000	13				
2. AMOUNT PAID TO MCOS FOR SERVICES (THOUS)	3000000	2794532	- 205468	7	3000000	2700000	- 300000	10				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 03 05
HMS 401

PROGRAM TITLE: HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures may be due to enrollment and utilization fluctuations.

PART II - MEASURES OF EFFECTIVENESS

2. The variance is due to Medicaid's continuous enrollment requirement implemented in response to the public health emergency. This requirement prevents the disenrollment of Medicaid recipients except for those who voluntarily disenroll or who are no longer a resident of the state. In addition, we have changed the way we collect and report on this measure to make the data reported more reliable.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the change in performance pool size and a change in how the managed care organizations were scored, resulting in greater payouts than prior years.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	776.00	603.00	- 173.00	22	772.00	593.00	- 179.00	23	772.00	678.00	- 94.00	12
EXPENDITURES (\$1000's)	73,063	48,052	- 25,011	34	8,914	9,780	+ 866	10	72,136	66,241	- 5,895	8
TOTAL COSTS												
POSITIONS	776.00	603.00	- 173.00	22	772.00	593.00	- 179.00	23	772.00	678.00	- 94.00	12
EXPENDITURES (\$1000's)	73,063	48,052	- 25,011	34	8,914	9,780	+ 866	10	72,136	66,241	- 5,895	8
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT	2	2	+ 0	0	2	2	+ 0	0				
2. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD	11	13	+ 2	18	11	15	+ 4	36				
3. % OF DISABILITY CLAIMS PROCESSED DURING YEAR	100	100	+ 0	0	100	100	+ 0	0				
4. % CHILD SUPPORT CASES W/ SUPPORT ORDERS ESTD	78	82	+ 4	5	78	84	+ 6	8				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: GENERAL SUPPORT FOR ASSURED STD OF LIVING

06 02 04

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY
 PROGRAM-ID: HMS-236
 PROGRAM STRUCTURE NO: 06020401

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	518.00	406.00	- 112.00	22	518.00	398.00	- 120.00	23	518.00	470.00	- 48.00	9
EXPENDITURES (\$1000's)	41,960	23,599	- 18,361	44	4,038	3,885	- 153	4	38,636	37,301	- 1,335	3
TOTAL COSTS												
POSITIONS	518.00	406.00	- 112.00	22	518.00	398.00	- 120.00	23	518.00	470.00	- 48.00	9
EXPENDITURES (\$1000's)	41,960	23,599	- 18,361	44	4,038	3,885	- 153	4	38,636	37,301	- 1,335	3
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT	2	2	+ 0	0	2	2	+ 0	0				
2. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD	11	13	+ 2	18	11	15	+ 4	36				
3. % SNAP APPLICATIONS RECEIVED AND PROCESSED TIMELY	97.6	85.05	- 12.55	13	97.6	97	- 0.6	1				
4. % SNAP CASES WITH AN ERROR	3.5	13	+ 9.5	271	3.5	9	+ 5.5	157				
PART III: PROGRAM TARGET GROUP												
1. TANF/TAONF RECIPIENTS WHO PARTICIPATED IN WORK PGM	4600	3543	- 1057	23	4400	3500	- 900	20				
2. NUMBER OF APPLICANTS FOR CASH SUPPORT	11229	19770	+ 8541	76	11229	18509	+ 7280	65				
3. NUMBER OF POTENTIAL APPLICANTS FOR SNAP	71712	87103	+ 15391	21	71712	87891	+ 16179	23				
PART IV: PROGRAM ACTIVITY												
1. NUMBER WHO RECEIVE GA AND AABD	6473	5396	- 1077	17	6473	5396	- 1077	17				
2. NUMBER WHO RECEIVE TANF AND TAONF BENEFITS	4700	5141	+ 441	9	4700	4700	+ 0	0				
3. NUMBER OF SNAP APPLICATIONS PROCESSED	63151	85162	+ 22011	35	63151	68000	+ 4849	8				
4. NUMBER OF HOUSEHOLDS RECEIVING SNAP BENEFITS	87891	98321	+ 10430	12	87891	89373	+ 1482	2				
5. # OF PARTICIPANTS IN THE FIRST-TO-WORK PROGRAM	4600	3543	- 1057	23	4400	3000	- 1400	32				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 04 01
HMS 236

PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to competition with the private sector, which offers higher salaries and more opportunities for advancement, making it difficult to recruit qualified applicants.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The planned and actual figures are comparable but small; therefore, a difference of one percent would cause a variance greater than 10%.

3 and 4. The variances are due to increased number of Supplemental Nutrition Assistance Program applications received and the decreased number of eligibility workers and clerical staff to process them.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to a proportional decrease in the Temporary Assistance for Needy Families/Temporary Assistance for Other Needy Families (TANF/TAONF) caseloads.

2. The variance is due to unexpected increases in the number of applications received in 8 out of the 12 months during FY 22.

3. The variance is due to the increased need of Hawaii's residents for food security and other services as a result of the COVID-19 pandemic's impact on the economy.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the significant decrease in the number of individuals receiving General Assistance (GA) benefits. This number was affected by the decrease in the number of unemployed individuals moving to Hawaii from other states during the COVID-19 pandemic. In addition, the rollback of COVID-19 emergency eligibility procedures restored

certain program requirements and resulted in more GA application denials and cases closures. The GA caseload is anticipated to increase once unemployed, childless individuals feel safe enough to travel and relocate to Hawaii again.

3 and 4. The variances are due to the increased need of Hawaii's residents for food security and other services as a result of the COVID-19 pandemic's impact on the economy.

5. The variance is due to a proportional decrease in the TANF/TAONF caseloads.

PROGRAM TITLE: DISABILITY DETERMINATION
 PROGRAM-ID: HMS-238
 PROGRAM STRUCTURE NO: 06020402

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	50.00	36.00	- 14.00	28	50.00	34.00	- 16.00	32	50.00	38.00	- 12.00	24
EXPENDITURES (\$1000's)	8,290	7,241	- 1,049	13	0	1,603	+ 1,603	0	8,860	7,257	- 1,603	18
TOTAL COSTS												
POSITIONS	50.00	36.00	- 14.00	28	50.00	34.00	- 16.00	32	50.00	38.00	- 12.00	24
EXPENDITURES (\$1000's)	8,290	7,241	- 1,049	13	0	1,603	+ 1,603	0	8,860	7,257	- 1,603	18
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % OF DISABILITY CLAIMS PROCESSED DURING THE YEAR	100	100	+ 0	0	100	100	+ 0	0				
2. % CASES RETURNED FOR CORRECTIVE ACTION	4	5.1	+ 1.1	28	4	5.4	+ 1.4	35				
PART III: PROGRAM TARGET GROUP												
1. # OF APPLICANTS FOR SOC SEC DISABILITY BENEFITS	11654	10100	- 1554	13	11654	10024	- 1630	14				
PART IV: PROGRAM ACTIVITY												
1. # CLAIMANTS PROVIDED CONSULTATIVE EXAM (ANNUAL)	2028	1733	- 295	15	2028	1413	- 615	30				
2. # SOC SEC DISABILITY BENEFIT DECISIONS RENDERED	11334	8616	- 2718	24	11334	7013	- 4321	38				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 04 02
HMS 238

PROGRAM TITLE: DISABILITY DETERMINATION

PART I - EXPENDITURES AND POSITIONS

The variances in positions filled are due to employees vacating their positions and the need for approval from the Social Security Administration (SSA) to fill vacancies.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The variance is due to: the increasing complexity of disability policies and documentation requirements; pressure to balance quality with processing times and productivity; working within a new Disability Case Processing System where full functionality is still being built; and staff attrition rates.

The Disability Determination Branch (DDB) has enhanced internal initial quality reviews and provided refresher training to staff to ensure an improvement in performance accuracy and job knowledge.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to the ongoing maintenance of safety protocols that were implemented in response to the nationwide COVID-19 pandemic. While the SSA Field Offices have returned to in-person services effective March 30, 2022, the safety protocols may be deterring applications and/or delaying access to the full gamut of services.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the nationwide COVID-19 pandemic, a lack of Consultative Examination (CE) Providers due to a shortage of physicians in Hawaii, and DDB staff attrition.

2. The variance is due to the nationwide COVID-19 pandemic, the inability to schedule CEs, delays in obtaining copies of claimant medical records, and DDB staff attrition.

PROGRAM TITLE: CHILD SUPPORT ENFORCEMENT SERVICES
 PROGRAM-ID: ATG-500
 PROGRAM STRUCTURE NO: 06020403

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	208.00	161.00	-	47.00	23	204.00	161.00	-	43.00	21	204.00	170.00	-	34.00	17
EXPENDITURES (\$1000's)	22,813	17,212	-	5,601	25	4,876	4,292	-	584	12	24,640	21,683	-	2,957	12
TOTAL COSTS															
POSITIONS	208.00	161.00	-	47.00	23	204.00	161.00	-	43.00	21	204.00	170.00	-	34.00	17
EXPENDITURES (\$1000's)	22,813	17,212	-	5,601	25	4,876	4,292	-	584	12	24,640	21,683	-	2,957	12
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. % OF CHILDREN WITH PATERNITY ESTABLISHED	90	90	+	0	0	90	90	+	0	0					
2. % OF CASES WITH SUPPORT ORDERS ESTABLISHED	78	82	+	4	5	78	84	+	6	8					
3. % OF CURRENT SUPPORT COLLECTED	62	65	+	3	5	62	65	+	3	5					
4. % OF DELINQUENT SUPPORT COLLECTED	45	50	+	5	11	45	50	+	5	11					
5. DOLLARS COLLECTED PER \$1 EXPENDED	5	5	+	0	0	5	5	+	0	0					
PART III: PROGRAM TARGET GROUP															
1. CHILDREN BORN OUT OF WEDLOCK	6600	6200	-	400	6	6600	6200	-	400	6					
2. CASES WITH OBLIGORS WHOSE WHEREABOUTS UNKNOWN	10500	5441	-	5059	48	10500	5500	-	5000	48					
3. CASES WITHOUT CHILD SUPPORT ORDERS	16000	9424	-	6576	41	16000	9400	-	6600	41					
4. CASES WITH ARREARS DUE	46000	32342	-	13658	30	46000	33000	-	13000	28					
PART IV: PROGRAM ACTIVITY															
1. NO. OF CHILDREN WITH PATERNITY ESTABLISHED	6200	6300	+	100	2	6200	6300	+	100	2					
2. NO. OF CHILD SPPT ORDER CASES ESTABLISHED	58500	43213	-	15287	26	58500	45000	-	13500	23					
3. DOLLAR AMOUNT OF CURRENT SUPPORT COLLECTED (\$M)	120	109	-	11	9	120	110	-	10	8					
4. \$ AMOUNT OF CURRENT SUPPT PAYMENTS DISBURSED (\$M)	110	100	-	10	9	110	100	-	10	9					

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 04 03
ATG 500

PROGRAM TITLE: CHILD SUPPORT ENFORCEMENT SERVICES

PART I - EXPENDITURES AND POSITIONS

There were 41 vacant positions at the end of FY 22. Many vacant positions were mainly filled with internal candidates while employment turnover of lower classified positions consistently occurred throughout the year. As for the variance for the other expenditures, it resulted from unused federal- and trust-funded appropriations.

For FY 23, the agency anticipates to have better progress in filling vacant positions by monitoring vacancies and the recruitment status. Actual expenditures are projected to remain under budget as a result of unused excess federal and trust fund appropriations.

PART II - MEASURES OF EFFECTIVENESS

Item 2: The agency has been continuously improving its administrative process and monitoring the default order status; therefore, the result shows greater performance in order establishment.

Item 3: The agency has provided more online payment options for the convenience of non-custodial parents, and customer services staff are instructed to always verify the address and contact information with case participants. All these actions could explain the increase in collections.

Item 4: Case workers are encouraged to review a non-custodial parent's payment history while having them on the phone or at the service counter. This step allows the workers to inquire possible additional payments from non-custodial parents should there be arrears on the case.

PART III - PROGRAM TARGET GROUPS

Item 1: The result was based on statewide statistics, which the agency does not manage and has no control over.

Item 2: The agency's IV-D caseload has decrease drastically over the past five years due to efforts of cleaning up and closing cases. The planned amount has not been modified accordingly.

Item 3: Given the current IV-D caseload, the performance standard (i.e., 16,000) was established too high due to lack of consideration of much lower active caseload.

Item 4: The planned number was set up unrealistically without considering the current lower IV-D caseload.

PART IV - PROGRAM ACTIVITIES

Item 1: The result was based on statewide statistics, which the agency does not manage. However, the agency hosted a paternity establishment virtual conference with personnel from the Department of Health, birthing hospitals, and mid-wives to increase awareness of the significance of establishing paternity.

Item 2: The planned number, 58,500, was higher than the amount of current open IV-D cases; hence, the variance is wider than it should be.

Item 3: 120 million was attainable for FYs 20 and 21 based on a surge of collections resulting from federal stimulus and unemployment payments.

Item 4: The amount of disbursements is affected by the level of collections. Actual disbursements are on par with the lower collections.

PROGRAM TITLE: EMPLOYMENT AND TRAINING
 PROGRAM-ID: HMS-237
 PROGRAM STRUCTURE NO: 060205

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	1,940	786	- 1,154	59	117	51	- 66	56	1,823	1,838	+ 15	1
TOTAL COSTS												
POSITIONS	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0	0.00	0.00	+ 0.00	0
EXPENDITURES (\$1000's)	1,940	786	- 1,154	59	117	51	- 66	56	1,823	1,838	+ 15	1
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % E&T PARTICIP W/ BENEFIT REDUCTN DUE TO EMPLOYMNT	13	12	- 1	8	13	13	+ 0	0				
2. % E&T PARTICIPANTS WHO EXIT DUE TO EMPLOYMENT	10	7	- 3	30	10	7	- 3	30				
PART III: PROGRAM TARGET GROUP												
1. # OF SNAP RCPTS ABLE-BODIED SUBJ TO MANDATORY WORK	2700	12000	+ 9300	344	2700	12000	+ 9300	344				
PART IV: PROGRAM ACTIVITY												
1. # OF PARTICIPANTS IN THE E&T PROGRAM	864	1557	+ 693	80	864	1557	+ 693	80				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 02 05
HMS 237

PROGRAM TITLE: EMPLOYMENT AND TRAINING

PART I - EXPENDITURES AND POSITIONS

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The variance is due to the increase in the number of Employment and Training (E&T) participants from 864 to 1,557 and the lack of available jobs that are suitable for the E&T participants. There were about 112 participants or 7% ($112/1557 = 7\%$) who exited E&T due to employment with an average hourly wage of \$20.62 per hour.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to the planned figure incorrectly reflecting the estimated number of Able-Bodied Adults Without Dependents (ABAWDs) that may be served by the Supplemental Nutrition Assistance Program (SNAP) E&T program instead of the total number of ABAWDs that are subject to mandatory work requirements.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to an increased number of SNAP applicants and recipients who are subject to SNAP general work and ABAWD work requirements and became participants in the E&T program.

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	204.00	125.00	- 79.00	39	204.00	124.00	- 80.00	39	204.00	155.00	- 49.00	24
EXPENDITURES (\$1000's)	53,636	28,072	- 25,564	48	13,409	5,333	- 8,076	60	86,270	86,270	+ 0	0
TOTAL COSTS												
POSITIONS	204.00	125.00	- 79.00	39	204.00	124.00	- 80.00	39	204.00	155.00	- 49.00	24
EXPENDITURES (\$1000's)	53,636	28,072	- 25,564	48	13,409	5,333	- 8,076	60	86,270	86,270	+ 0	0
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % PLANNED HWN HOMESTEAD LOTS THAT WERE DEVELOPED	100	92	- 8	8	100	100	+ 0	0				
2. % SURRENDERED OR CANCELED LOTS RE-AWARDED	100	120	+ 20	20	100	120	+ 20	20				
3. % OF R&M TASKS COMPLETED OF TOTAL TASKS INITIATED	80	100	+ 20	25	80	100	+ 20	25				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: HAWAIIAN HOMESTEADS

06 03

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS
 PROGRAM-ID: HHL-602
 PROGRAM STRUCTURE NO: 060301

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	4.00	6.00	+ 2.00	50	4.00	8.00	+ 4.00	100	4.00	10.00	+ 6.00	150
EXPENDITURES (\$1000's)	38,884	14,188	- 24,696	64	9,721	1,938	- 7,783	80	74,163	74,163	+ 0	0
TOTAL COSTS												
POSITIONS	4.00	6.00	+ 2.00	50	4.00	8.00	+ 4.00	100	4.00	10.00	+ 6.00	150
EXPENDITURES (\$1000's)	38,884	14,188	- 24,696	64	9,721	1,938	- 7,783	80	74,163	74,163	+ 0	0
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % PLANNED LOTS THAT WERE DEVELOPED	100	92	- 8	8	100	100	+ 0	0				
2. % SURRENDERED OR CANCELED LOTS RE-AWARDED	100	120	+ 20	20	100	120	+ 20	20				
3. % OF HOMEBUYER ED ATTENDEES OF THOSE OUTREACHED	50	19	- 31	62	50	100	+ 50	100				
PART III: PROGRAM TARGET GROUP												
1. # APPLICANTS ON HOMESTEAD (RES, AG, PAS) WAITLIST	30000	29068	- 932	3	30000	29000	- 1000	3				
2. NUMBER OF HOMESTEAD LEASES	10000	9981	- 19	0	10000	10000	+ 0	0				
3. NUMBER OF HOMEBUYER EDUCATION PROGRAM ATTENDEES	400	77	- 323	81	400	100	- 300	75				
PART IV: PROGRAM ACTIVITY												
1. # HOMESTEAD LOTS DEVELOPED	200	92	- 108	54	200	62	- 138	69				
2. NUMBER OF LOTS RE-AWARDED	10	12	+ 2	20	10	12	+ 2	20				
3. HOMESTEAD LEASE TRANSACTIONS	1890	1637	- 253	13	1890	1890	+ 0	0				
4. NUMBER OF LOTS SURRENDERED/CANCELED	15	11	- 4	27	15	15	+ 0	0				
5. NUMBER OF INSURED LOANS APPROVED	260	381	+ 121	47	260	260	+ 0	0				
6. NUMBER OF GUARANTEED LOANS GRANTED	24	17	- 7	29	24	24	+ 0	0				
7. NUMBER OF OTHER LOANS APPROVED	24	11	- 13	54	24	24	+ 0	0				
8. NUMBER OF OUTREACH FOR HOMEBUYER EDUCATION PROG	14100	213	- 13887	98	14100	250	- 13850	98				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 03 01
HHL 602

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS

PART I - EXPENDITURES AND POSITIONS

Act 119, SLH 2015, as amended by Act 124, SLH 2016, authorized the creation of HHL 625, Administration and Operating Support, and transferred 200 positions from HHL 602, Planning and Development for Hawaiian Homesteads, to HHL 625.

Four full-time equivalent (FTE) permanent and two FTE temporary federally-funded positions remain under HHL 602 and were reauthorized in FYs 22 and 23.

Act 88, SLH 2021, as amended by Act 248, SLH 2022, appropriated \$10 million in general funds for homestead services for FY 23 and \$8,565,243 in special and trust funds in FYs 22 and 23. Federal funds of \$23,318,527 and \$58,318,527 were appropriated in FYs 22 and 23, respectively. The federally-funded revolving loan fund ceiling of \$7 million was authorized for FYs 22 and 23. General Obligation bonds were appropriated in the amount of \$36,000,000 in FY 22 and \$37,000,000 in FY 23 for the Department of Hawaiian Home Lands' (DHHL) capital improvement program.

Anticipated activity levels were established in 2018, approximately three years ago. Since then, business operations slowed significantly or, in some instances, shut down completely in 2020 as a result of the COVID-19 pandemic. Restrictions affecting large gatherings, in-person meetings, and travel forced the Department to shift the way it conducts business and serves its beneficiaries. Like other State agencies, DHHL's operations were detrimentally impacted by the COVID-19 pandemic. As offices and businesses began to reopen, DHHL revised its lot offering procedures to take into account the required protocols needed to keep beneficiaries and staff safe. The Department continues to provide lot orientation meetings and lot offering events utilizing computer technology, social distancing, and other public safety protocols as well as the renewal of live meetings.

PART II - MEASURES OF EFFECTIVENESS

1. Numerous development projects are in the acquisition, planning, environmental assessment, design, construction, and post-construction phases. Project development schedules are fluid and subject to changes and fluctuations in progress. There were increased government regulatory requirements. Lastly, new county and State permitting processes are in transition between government agencies and are being adjusted for efficiencies.

2. There was a 20% increase in re-awards. This trend is expected to continue.

3. Families that participated in financial education programs received homeownership, rental and mortgage assistance, and lease cancellation prevention services. A new financial education contract has been awarded in anticipation of qualifying more wait list applicants for new lease awards.

PART III - PROGRAM TARGET GROUPS

1. There were 29,068 applicants reported on the statewide wait list in FY 22. Pre-COVID-19 activities influenced the projected number of wait list applicants; however, an increase is expected by the end of FY 23 as conditions improve.

2. There were 9,981 homestead leases reported in FY 22, slightly less than anticipated. It is suspected that business slowdowns during the pandemic contributed to less developed lots being available for award.

3. Families that participated in financial education programs received homeownership, rental and mortgage assistance, and lease cancellation prevention services. A new financial education contract has been awarded in anticipation of qualifying more wait list applicants for new lease awards.

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 03 01
HHL 602

PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS

PART IV - PROGRAM ACTIVITIES

1. See Part II, Item 1.
2. The increase in the number of lots for re-award was due to businesses returning to normal operations and employment stabilizing following the COVID-19 pandemic.
3. There were 1,637 data transactions recorded in FY 22, representing lessee and lease updates.
4. Lease cancellations and surrenders declined due to federal economic stimulus monies granted to struggling families for utility, rental, and mortgage assistance.
5. FHA insured loans increased due to low interest rates.
6. The demand was low for USDA loans in FY 22.
7. The demand was low for DHHL direct loans in FY 22.
8. See Part III, Item 3.

PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT
 PROGRAM-ID: HHL-625
 PROGRAM STRUCTURE NO: 060302

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	200.00	119.00	- 81.00	41	200.00	116.00	- 84.00	42	200.00	145.00	- 55.00	28
EXPENDITURES (\$1000's)	14,752	13,884	- 868	6	3,688	3,395	- 293	8	12,107	12,107	+ 0	0
TOTAL COSTS												
POSITIONS	200.00	119.00	- 81.00	41	200.00	116.00	- 84.00	42	200.00	145.00	- 55.00	28
EXPENDITURES (\$1000's)	14,752	13,884	- 868	6	3,688	3,395	- 293	8	12,107	12,107	+ 0	0
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % OF R&M TASKS COMPLETED OF TOTAL TASKS INITIATED	80	100	+ 20	25	80	100	+ 20	25				
2. % OF PLANNING STUDIES COMPLETED OF TOTAL INITIATED	30	50	+ 20	67	30	50	+ 20	67				
3. % DATA PROCESSIN REQUESTS COMPLETED WITHIN 30 DAYS	100	100	+ 0	0	100	100	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. NUMBER OF GENERAL LEASES	128	128	+ 0	0	128	128	+ 0	0				
2. NUMBER OF LICENSES	400	400	+ 0	0	400	400	+ 0	0				
3. NUMBER OF REVOCABLE PERMITS	178	145	- 33	19	178	145	- 33	19				
4. NUMBER OF BENEFICIARY BASED ORGANIZATIONS	68	68	+ 0	0	68	68	+ 0	0				
5. NUMBER OF DEPARTMENT EMPLOYEES	200	124	- 76	38	200	200	+ 0	0				
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF PLANNING STUDIES INITIATED	41	8	- 33	80	41	7	- 34	83				
2. NUMBER OF ENVIRONMENTAL ASSESSMENTS REVIEWED	25	31	+ 6	24	25	25	+ 0	0				
3. NUMBER OF BENEFICIARY MEETINGS CONDUCTED	25	24	- 1	4	25	25	+ 0	0				
4. AMOUNT OF GENERAL LEASE REVENUE (IN MILLIONS)	15	14.3	- 0.7	5	15	14.3	- 0.7	5				
5. NUMBER OF HOMESTEAD LEASE TRANSACTIONS	400	341	- 59	15	400	400	+ 0	0				
6. NUMBER OF DATA PROCESSING REQUESTS	47	62	+ 15	32	47	50	+ 3	6				
7. NUMBER OF PERSONAL ACTIONS INITIATED	4000	3879	- 121	3	4000	4000	+ 0	0				
8. NUMBER OF PURCHASE ORDERS PROCESSED	2300	1750	- 550	24	2300	2300	+ 0	0				
9. NUMBER OF REPAIR AND MAINT TASKS INITIATED	75	75	+ 0	0	75	75	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 03 02
HHL 625

PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT

PART I - EXPENDITURES AND POSITIONS

Act 119, SLH 2015, as amended by Act 124, SLH 2016, authorized the creation of HHL 625, Administration and Operating Support, and transferred 200 positions from HHL 602, Planning and Development for Hawaiian Homesteads, to HHL 625. General funds were also appropriated to pay base salary costs for the 200 positions since 2017. The Legislature continues to appropriate general funds to pay base salaries and fringe benefit costs for most positions since 2019.

Act 88, SLH 2021, as amended by Act 248, SLH 2022, authorizes 200 positions and base salaries are funded with general funds. Fringe benefit costs are paid with general funds through the Department of Budget and Finance appropriations. Act 248 generously increased administration and operating funding from \$14,751,668 in FY 22 to \$15,795,216 in FY 23.

Business operations are slowly returning to normal activity following the 2020 complete shutdown as a result of the COVID-19 pandemic. Relaxed restrictions affecting large gatherings, in-person meetings, and travel is helping the Department to return to the way it conducts business and serves its beneficiaries.

Today, the Department is moving in a positive direction with increased funding and new and exciting plans to support its beneficiaries. Albeit slowly, the Department looks forward to future years to support the Hawaiian Homes Commission Act.

PART II - MEASURES OF EFFECTIVENESS

1. Repair and maintenance tasks completed exceeded 100% of tasks initiated in FY 22. Some tasks including street tree maintenance, grounds maintenance, street light repairs, drainage repairs, road repairs, and water system repairs are still in progress. Additional homeowner concerns resulted in increased levels of repair and maintenance (R&M). Future improvements and additional inventory will increase R&M tasks in future years.

2. The Planning Office conducted fewer studies and was able to focus more time on finishing the ones that were already initiated.

3. In FY 22, 100% of data requests received were completed within 30 days.

PART III - PROGRAM TARGET GROUPS

1. In FY 22, 128 general leases were reported and the same is expected in FY 23.

2. In FY 22, 400 licenses were reported, and no change is anticipated in FY 23.

3. In FY 22, 145 revocable permits were reported and the same is estimated for FY 23. The actual number of revocable permits fell below expectations in FY 22 due to surrenders and cancellations.

4. The same number of beneficiary-based organizations assisted remains constant and the same is expected for the remainder of FY 23. Department assistance includes training and capacity building, providing opportunities to formulate the Department of Hawaiian Home Lands' (DHHL) policies and programs, and providing technical assistance with association programs.

5. Workforce attrition continued in FY 22; however, recruitment efforts will be increased during the remainder of FY 23. There was lower than expected positions filled due to the hiring freeze, unfunded positions, nine employee separations, and two retirements in FY 22.

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 03 02
HHL 625

PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT

PART IV - PROGRAM ACTIVITIES

1. Due to the reduced available budget to initiate new planning studies, there was a decrease in the number of planning studies initiated in FY 22.
2. The number of environmental studies increased by 24% in FY 22 and will return to planned levels in FY 23. The number of Environmental Studies varied based on the number of external parties requesting DHHL review and comment on their project.
3. The number of beneficiary meetings remained relatively constant despite travel and in-person restrictions and the same is expected for the remainder of FY 23. The number of beneficiary meetings varies based on the number of plans, policies, projects, and land use requests DHHL receives each year.
4. In FY 22, \$14.3 million was reported in general lease revenues.
5. There was a decrease in homestead lessee transactions in FY 22. Lessee transactions include lease transfers, surrenders and cancellations, designations of successor, etc.
6. Data processing activities increased by 31% in FY 22 and approximately the same is expected for the remainder of FY 23. The increase is due to additional projects and external requests resulting in an increased number of data processing requests.
7. Teleworking and the COVID-19 pandemic had a minimal impact on transactions and resulted in a 3% decrease in personnel actions initiated.
8. Purchase order transactions declined as a direct result of travel restrictions and travel-related expenditures in FY 22. However, travel-related expenditures are expected to climb as restrictions are lifted. pCards were used to pay for various expenditures instead of purchase orders. Although interisland travel has started up again, the amount is still below prior years.
9. Stable levels of R&M tasks were initiated and completed as general funding for administrative and operating activities was appropriated in FY 22. Similar activity levels of R&M tasks are expected to be initiated in FY 23 with the infusion of an additional \$10 million.

VARIANCE REPORT

PROGRAM TITLE:

OVERALL PRGM SUPPT FOR AGING, DIS & LTC SERV

12/2/22

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0604

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	604.75	454.50	- 150.25	25	634.75	479.50	- 155.25	24	634.75	565.00	- 69.75	11
EXPENDITURES (\$1000's)	255,998	125,330	- 130,668	51	24,668	18,146	- 6,522	26	269,468	266,597	- 2,871	1
TOTAL COSTS												
POSITIONS	604.75	454.50	- 150.25	25	634.75	479.50	- 155.25	24	634.75	565.00	- 69.75	11
EXPENDITURES (\$1000's)	255,998	125,330	- 130,668	51	24,668	18,146	- 6,522	26	269,468	266,597	- 2,871	1
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. UNDUPLICATED # OF CLIENTS SERVED BY OFC OF AGING	7129	6973	- 156	2	7129	7000	- 129	2				
2. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED	90	90	+ 0	0	90	90	+ 0	0				
3. % MEDICAID APPS PROCESSED W/IN SPEC TIME CRITERIA	99	90	- 9	9	99	95	- 4	4				
4. % SELF-SUFFICIENCY SVC PROVIDERS MEETING PERF STDS	90	90	+ 0	0	90	90	+ 0	0				
5. % APPEALS RESOLVED W/IN SPECIF TIME CRITERIA	99	99	+ 0	0	99	99	+ 0	0				
6. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS	90	90	+ 0	0	90	90	+ 0	0				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

PROGRAM TITLE: OVERALL PRGM SUPPT FOR AGING, DIS & LTC SERV

06 04

PART I - EXPENDITURES AND POSITIONS

Details of the position and expenditure variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: EXECUTIVE OFFICE ON AGING
 PROGRAM-ID: HTH-904
 PROGRAM STRUCTURE NO: 060402

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	15.00	14.00	-	1.00	7	21.00	20.00	-	1.00	5	21.00	21.00	+	0.00	0
EXPENDITURES (\$1000's)	24,049	23,356	-	693	3	6,743	6,328	-	415	6	20,232	20,647	+	415	2
TOTAL COSTS															
POSITIONS	15.00	14.00	-	1.00	7	21.00	20.00	-	1.00	5	21.00	21.00	+	0.00	0
EXPENDITURES (\$1000's)	24,049	23,356	-	693	3	6,743	6,328	-	415	6	20,232	20,647	+	415	2
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. TOTAL UNDUPLICATED NUMBER OF CLIENTS SERVED	7129	6973	-	156	2	7129	7000	-	129	2					
2. % OF REGISTERED CLIENTS WHO LIVED ALONE	37	42	+	5	14	37	40	+	3	8					
3. % OF REGISTERED CLIENTS LIVING IN POVERTY	22	24	+	2	9	22	25	+	3	14					
4. % OF REGISTERED CLIENTS WITH 2+ ADLS	46	38	-	8	17	46	40	-	6	13					
5. % OF REGISTERED CLIENTS WITH 2+ IDLS	60	66	+	6	10	60	66	+	6	10					
PART III: PROGRAM TARGET GROUP															
1. NUMBER OF PERSONS AGE 60 YEARS AND OLDER	316300	373683	+	57383	18	316300	375000	+	58700	19					
2. # OF PERSONS WHO CONTACTED THE ADRC	47970	25717	-	22253	46	47970	30000	-	17970	37					
PART IV: PROGRAM ACTIVITY															
1. NUMBER OF INFO AND ASSISTANCE CALLS RECEIVED BY AD	60281	47708	-	12573	21	60281	50000	-	10281	17					
2. NUMBER OF CONGREGATE MEALS SERVED	197295	134945	-	62350	32	197295	135000	-	62295	32					
3. NUMBER OF HOME DELIVERED MEALS SERVED	412587	612922	+	200335	49	412584	615000	+	202416	49					
4. NUMBER OF RESPITE CARE UNITS PROVIDED	32062	55882	+	23820	74	32062	40000	+	7938	25					
5. NUMBER OF ADULT DAY CARE HOURS PROVIDED	81499	173431	+	91932	113	81499	173431	+	91932	113					

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 04 02
HTH 904

PROGRAM TITLE: EXECUTIVE OFFICE ON AGING

PART I - EXPENDITURES AND POSITIONS

The variance of (693,000) is due to a reduction in federal grant awards - less Coronavirus Aid, Relief, and Economic Security Act funding or American Rescue Plan funding.

PART II - MEASURES OF EFFECTIVENESS

Item 2. The number of older adults who live alone increased by five individuals or 14%. As the number of older adults continue to increase, the proportion of individuals who live alone will also increase.

Item 4. The number of registered older adults with two or more deficits in their Activities of Daily Living (ADL) decreased by eight individuals or 17%. This is attributable to the older adults seeking assistance being assessed to have less ADL deficits but greater deficits in Instrumental Activities of Daily Living (IADL). See Item 5 below.

Item 5. The number of registered older adults assessed to have two or more deficits in IADL increased by six individuals or 10%. This is a minimal increase when considering the decrease in older adults with deficits in two or more ADLs but had two or more deficits in IADLs.

PART III - PROGRAM TARGET GROUPS

Item 1. The number of adults 60 years or older in the State of Hawaii increased by 57,383 or 18%. This is consistent with the State's projected annual increase in the older adult/senior population.

Item 2. The percentage of contacts to the Aging and Disability Resource Center (ADRC) decreased by 46% than planned. In 2021, it was 18% higher than targeted. The decrease can be attributed to a statewide effort by other public and non-profit agencies that kept residents apprised of COVID-19, access to food, and multiple outlets to seek assistance. ADRCs contracted with non-profit agencies to address food insecurity and COVID-19 concerns; therefore, contacts were made directly by these agencies.

PART IV - PROGRAM ACTIVITIES

Item 1. The percentage of information and assistance calls to the ADRC decreased by 21%. The decrease may be attributable to COVID-19: 1) older adults and their families being afraid of COVID-19 being spread by outside employees; 2) family members working virtually and able to care for their loved one at home; and 3) calls made directly to ADRC contracted agencies for assistance with food insecurity and COVID-19.

Item 2. The percentage of older adults receiving congregate meals decreased by 32%. This is primarily attributed to COVID-19, which prohibited gatherings. Area Agencies on Aging resorted to supporting the older adults via home-delivered meals. Although congregate sites resumed operations in the latter part of FY 22, participants continued to be hesitant due to fear of contracting COVID-19.

Item 3. The percentage of home-delivered meals served increased by 49% than what was projected for FY 22. The increase in home-delivered meals was due to food insecurity among older adults in Hawaii and fear of contracting COVID-19 at the congregate meal sites.

Item 4. The percentage of respite care units increased by 74% in FY 22. Respite care provides relief for caregivers and because of ongoing care provided during the peak of the pandemic and caregivers no longer working from home, requests for respite care were authorized to support caregivers.

Item 5. The percentage of adult day care hours was 113% higher than targeted in FY 22. Due to the challenges faced by service providers to secure workers to provide in-home long-term services and supports and caregivers returning to work, the requests for Adult Day Care increased significantly in FY 22. Adult Day Care providers were successful in maintaining appropriate staffing levels to meet the increased demand.

PROGRAM TITLE: DISABILITY & COMMUNICATIONS ACCESS BOARD
 PROGRAM-ID: HTH-520
 PROGRAM STRUCTURE NO: 060403

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	21.00	20.00	-	1.00	5	21.00	20.00	-	1.00	5	21.00	21.00	+	0.00	0
EXPENDITURES (\$1000's)	2,384	2,044	-	340	14	602	428	-	174	29	1,843	2,017	+	174	9
TOTAL COSTS															
POSITIONS	21.00	20.00	-	1.00	5	21.00	20.00	-	1.00	5	21.00	21.00	+	0.00	0
EXPENDITURES (\$1000's)	2,384	2,044	-	340	14	602	428	-	174	29	1,843	2,017	+	174	9
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. % OF PARKING PERMITS ISSUED WITHIN 2 WEEKS	100	100	+	0	0	100	100	+	0	0	100	100	+	0	0
2. % OF INCOMING TECH ASSISTANCE REQUESTS FULFILLED	100	100	+	0	0	100	100	+	0	0	100	100	+	0	0
3. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED	90	90	+	0	0	90	90	+	0	0	90	90	+	0	0
4. % SIGN LANG INTERPRETERS TESTD WHO ARE CREDENTIALD	90	90	+	0	0	90	90	+	0	0	90	90	+	0	0
5. % OF DOCUMENT REVIEWS WITHOUT DISCREPANCIES	60	60	+	0	0	60	60	+	0	0	60	60	+	0	0
PART III: PROGRAM TARGET GROUP															
1. PERSONS WITH DISABILITIES	285000	291054	+	6054	2	285000	291054	+	6054	2	285000	291054	+	6054	2
PART IV: PROGRAM ACTIVITY															
1. # NEWSLETTERS DISTRIBUTED	25	29	+	4	16	25	25	+	0	0	25	25	+	0	0
2. # SIGN LANGUAGE INTERPRETERS TESTED	25	26	+	1	4	25	25	+	0	0	25	25	+	0	0
3. # INFO/REFERRAL & TECH ASST REQUESTS RECEIVED	7000	7862	+	862	12	7000	7000	+	0	0	7000	7000	+	0	0
4. # DISABLED PERSONS PARKING PERMITS ISSUED	25000	21654	-	3346	13	25000	25000	+	0	0	25000	25000	+	0	0
5. # OUTREACH, EDUCATION AND TRAINING CONDUCTED	50	57	+	7	14	50	50	+	0	0	50	50	+	0	0
6. # BLUEPRINT DOCUMENTS REVIEWED	1200	1207	+	7	1	1200	1200	+	0	0	1200	1200	+	0	0
7. # INTERPRTV OPINIONS/SITE SPECFC ALT DESIGNS ISSUD	5	3	-	2	40	5	5	+	0	0	5	5	+	0	0
8. # FED/STATE/COUNTY PUBLIC POLICY RECOMMENDATIONS	40	143	+	103	258	40	40	+	0	0	40	40	+	0	0
9. # ADVISORY COMMITTEES WHO ARE ACTIVE PARTICPANTS	25	15	-	10	40	25	25	+	0	0	25	25	+	0	0

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 04 03
HTH 520

PROGRAM TITLE: DISABILITY & COMMUNICATIONS ACCESS BOARD

PART I - EXPENDITURES AND POSITIONS

Actual expenditures in FY 22 were lower than budgeted due to five vacancies; four were filled by the end of FY 22. 1.00 unfunded full-time equivalent position was restored with funding per Act 248, SLH 2022.

Actual expenditures in FY 22 were also lower than budgeted due to expenditure restrictions and a staff shortage to develop contracts for program activities.

Actual expenditures in the three months that ended on September 30, 2022, were less than budgeted due to late invoices.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

There was an increase in the population of people with disabilities.

PART IV - PROGRAM ACTIVITIES

Item 1. The increased number of newsletters distributed is due to an increase of emergency preparedness and facility access information.

Item 3. The increased number of information/referral and technical assistance is due to an increase of understanding the parking program and how to use the parking placard; differences between comfort, emotional support, therapy dog and service animals; requirements for closed captioning of live streaming in government public meetings; and requirements to make web content accessible for persons with communication disabilities.

Item 4. The disabled persons parking permits issued decreased due to the number of qualified applicants.

Item 5. The increase is due to more outreach, education, and training to individuals with limited knowledge of the Americans with Disabilities Act Accessibility Guidelines and Americans with Disabilities Act and Individuals with Disabilities Education Act requirements.

Item 7. There was a decrease of requests for interpretative opinions and site-specific alternative designs.

Item 8. The number of federal, State, and county public policy recommendations increased due to an increase of policies relating to people with disabilities.

Item 9. The number of advisory committees decreased due to staff shortage and time to participate.

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS
 PROGRAM-ID: HMS-902
 PROGRAM STRUCTURE NO: 060404

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	281.75	204.50	- 77.25	27	281.75	204.50	- 77.25	27	281.75	220.00	- 61.75	22
EXPENDITURES (\$1000's)	97,149	54,831	- 42,318	44	4,130	5,291	+ 1,161	28	94,059	91,402	- 2,657	3
TOTAL COSTS												
POSITIONS	281.75	204.50	- 77.25	27	281.75	204.50	- 77.25	27	281.75	220.00	- 61.75	22
EXPENDITURES (\$1000's)	97,149	54,831	- 42,318	44	4,130	5,291	+ 1,161	28	94,059	91,402	- 2,657	3
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % APPS PROCESSED W/IN SPECIF TIMELINESS CRITERIA	99	90	- 9	9	99	95	- 4	4				
2. % TIMELY SUBS OF QRTL Y AND ANNL RPTS TO DHHS	90	100	+ 10	11	95	100	+ 5	5				
PART III: PROGRAM TARGET GROUP												
1. # HEALTH PLANS PARTICIPATING IN PROGRAM	5	5	+ 0	0	5	5	+ 0	0				
2. # SERVED BY QUEST	412000	449845	+ 37845	9	412000	445000	+ 33000	8				
3. # MQD PERSONNEL	235	210	- 25	11	235	220	- 15	6				
PART IV: PROGRAM ACTIVITY												
1. # CONTRACT EXECUTIONS	35	75	+ 40	114	35	75	+ 40	114				
2. # STATE PLAN AMENDMENTS AND WAIVER AMENDMENTS	5	10	+ 5	100	5	10	+ 5	100				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 04 04
HMS 902

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to the lingering effects of the defunding of positions in FY 21. State programs were unable to fill positions unless substitute funding was identified and many positions for this program remained unfunded in FY 22. Additionally, ongoing turnover and a lack of viable applicants made it difficult to fill the vacancies.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

2. The variance is due to an increased emphasis on completing and turning in federal reports into the Centers on Medicare and Medicaid Services on time.

PART III - PROGRAM TARGET GROUPS

3. The variance is due to the lingering effects of the defunding of positions in FY 21.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the execution of new indefinite delivery, indefinite quantity contracts. This type of contract typically has executed contracts with several entities. In addition, the program has sought the expertise of contractors more often because it does not have the needed capacity or expertise in-house.

2. The variance is due to State plan amendments that were required either due to federal law changes or are required annually. In addition, some payment methodologies for certain providers needed to be memorialized as part of the managed care rate setting processes.

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES
 PROGRAM-ID: HMS-903
 PROGRAM STRUCTURE NO: 060405

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS												
RESEARCH & DEVELOPMENT COSTS												
POSITIONS												
EXPENDITURES (\$1,000's)												
OPERATING COSTS												
POSITIONS	90.00	69.00	- 21.00	23	90.00	73.00	- 17.00	19	90.00	82.00	- 8.00	9
EXPENDITURES (\$1000's)	112,183	28,849	- 83,334	74	9,157	2,627	- 6,530	71	134,016	132,647	- 1,369	1
TOTAL COSTS												
POSITIONS	90.00	69.00	- 21.00	23	90.00	73.00	- 17.00	19	90.00	82.00	- 8.00	9
EXPENDITURES (\$1000's)	112,183	28,849	- 83,334	74	9,157	2,627	- 6,530	71	134,016	132,647	- 1,369	1
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23							
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%				
PART II: MEASURES OF EFFECTIVENESS												
1. % WORK PGM PARTCPANTS WHO EXITED PGM W/ EMPLOYMENT	2	2	+ 0	0	2	2	+ 0	0				
2. % E&T PARTCPNTS W/ BENEFITS REDCTN DUE TO EMPLYMNT	13	12	- 1	8	13	13	+ 0	0				
3. % E&T PARTICIPANTS WHO EXITED DUE TO EMPLOYMENT	10	7	- 3	30	10	7	- 3	30				
4. % CONTRACTED SVC PROVDRS MEETING PERFORMANCE STDS	90	90	+ 0	0	90	90	+ 0	0				
PART III: PROGRAM TARGET GROUP												
1. # TANF/TAONF RCPTS REQ'D TO PARTCPATE IN WORK PGM	4600	3543	- 1057	23	4400	3000	- 1400	32				
2. SNAP RCPTS WHO ARE ABLE-BODIED SUBJECT TO WORK REG	2700	12000	+ 9300	344	2700	12000	+ 9300	344				
PART IV: PROGRAM ACTIVITY												
1. NUMBER OF CONTRACTS	165	150	- 15	9	165	153	- 12	7				
2. % SNAP APPLICATIONS PROCESSED W/IN ADMIN RULES REQ	95	87	- 8	8	95	97	+ 2	2				
3. % CASH SUPPORT APPS PROCESSED W/IN ADMIN RULES REQ	91	87.4	- 3.6	4	91	90	- 1	1				
4. PARTICIPATION IN THE FIRST-TO-WORK (FTW) PROGRAM	4600	3543	- 1057	23	4400	3000	- 1400	32				
5. PARTICIPATION IN THE EMPLOYMENT AND TRAINING PGM	864	1557	+ 693	80	864	1557	+ 693	80				

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 04 05
HMS 903

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to competition with the private sector, which offers higher salaries and more opportunities for advancement, making it difficult to recruit qualified applicants.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

3. The variance is due to the increase in the number of Employment and Training (E&T) participants from 864 to 1,557 and the lack of available jobs that are suitable for the E&T participants. There were about 112 participants or 7% ($112/1557 = 7\%$) who exited E&T due to employment with an average hourly wage of \$20.62 per hour.

PART III - PROGRAM TARGET GROUPS

1. The variance is due to a proportional decrease in the Temporary Assistance for Needy Families/Temporary Assistance for Other Needy Families (TANF/TAONF) caseloads.

2. The variance is due to the planned figure incorrectly reflecting the estimated number of Able-Bodied Adults Without Dependents (ABAWDs) that may be served by the Supplemental Nutrition Assistance Program (SNAP) E&T program instead of the total number of ABAWDs that are subject to mandatory work requirements.

PART IV - PROGRAM ACTIVITIES

4. The variance is due to a proportional decrease in the TANF/TAONF caseloads.

5. The variance is due to an increased number of SNAP applicants and recipients who are subject to SNAP and ABAWD work requirements and became participants in the E&T program.

PROGRAM TITLE: GENERAL ADMINISTRATION - DHS
 PROGRAM-ID: HMS-904
 PROGRAM STRUCTURE NO: 060406

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	170.00	127.00	-	43.00	25	178.00	129.00	-	49.00	28	178.00	178.00	+	0.00	0
EXPENDITURES (\$1000's)	16,003	11,462	-	4,541	28	3,141	2,645	-	496	16	13,865	14,657	+	792	6
TOTAL COSTS															
POSITIONS	170.00	127.00	-	43.00	25	178.00	129.00	-	49.00	28	178.00	178.00	+	0.00	0
EXPENDITURES (\$1000's)	16,003	11,462	-	4,541	28	3,141	2,645	-	496	16	13,865	14,657	+	792	6
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. % POSITION ACTION DECISIONS UPHELD BY DHRD	99	99	+	0	0	99	99	+	0	0	99	99	+	0	0
2. % APPEALS RESOLVED W/IN SPECIF TIME CRITERIA	99	99	+	0	0	99	99	+	0	0	99	99	+	0	0
3. % DHS EMPLOYEES WORKING W/O FORMAL GRIEVANCES	98	99	+	1	1	98	98	+	0	0	98	98	+	0	0
4. % FED FUNDS DRAWN DOWN W/IN SPECIF TIME CRITERIA	97	97	+	0	0	97	97	+	0	0	97	97	+	0	0
5. % CONTRACT PAYMENTS PAID W/IN SPECIF TIME CRITERIA	85	89	+	4	5	85	89	+	4	5	85	89	+	4	5
6. % IT PROJECTS COMPLETED W/IN SPECIF TIME CRITERIA	70	72	+	2	3	70	70	+	0	0	70	70	+	0	0
PART III: PROGRAM TARGET GROUP															
1. # PERSONNEL IN DHS	1937	1755	-	182	9	1937	1937	+	0	0	1937	1937	+	0	0
2. # DIVISIONS & ATTACHED AGENCIES IN DHS	8	8	+	0	0	8	8	+	0	0	8	8	+	0	0
PART IV: PROGRAM ACTIVITY															
1. # APPEALS PROCESSED (ANNUALLY)	1200	1088	-	112	9	1140	1035	-	105	9	1140	1035	-	105	9
2. # POSITION ACTIONS PROCESSED (ANNUALLY)	500	440	-	60	12	500	500	+	0	0	500	500	+	0	0
3. # WARRANT VOUCHERS PROCESSED (ANNUALLY)	9500	9329	-	171	2	9500	9500	+	0	0	9500	9500	+	0	0
4. # MANDATED FISCAL FED REPORTS (ANNUALLY)	257	253	-	4	2	257	249	-	8	3	257	249	-	8	3
5. # FORMAL GRIEVANCES FILED (ANNUALLY)	30	30	+	0	0	30	30	+	0	0	30	30	+	0	0
6. # AUTOMATION INITIATIVES IMPLEMENTED (ANNUALLY)	25	30	+	5	20	25	25	+	0	0	25	25	+	0	0

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 04 06
HMS 904

PROGRAM TITLE: GENERAL ADMINISTRATION - DHS

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to the lingering effects of the defunding of positions in FY 21. State programs were unable to fill positions unless substitute funding was identified and many positions for this program remained unfunded in FY 22. Additionally, ongoing turnover and a lack of viable applicants made it difficult to fill the vacancies.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

2. The variance in the number of position actions processed is due to delays in the implementation of reorganizations.

6. The variance is due to added automation initiatives implemented utilizing COVID-19 funds.

PROGRAM TITLE: GENERAL SUPPORT FOR SOCIAL SERVICES
 PROGRAM-ID: HMS-901
 PROGRAM STRUCTURE NO: 060407

	FISCAL YEAR 2021-22				THREE MONTHS ENDED 09-30-22				NINE MONTHS ENDING 06-30-23						
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%			
PART I: EXPENDITURES & POSITIONS															
RESEARCH & DEVELOPMENT COSTS															
POSITIONS															
EXPENDITURES (\$1,000's)															
OPERATING COSTS															
POSITIONS	27.00	20.00	-	7.00	26	43.00	33.00	-	10.00	23	43.00	43.00	+	0.00	0
EXPENDITURES (\$1000's)	4,230	4,788	+	558	13	895	827	-	68	8	5,453	5,227	-	226	4
TOTAL COSTS															
POSITIONS	27.00	20.00	-	7.00	26	43.00	33.00	-	10.00	23	43.00	43.00	+	0.00	0
EXPENDITURES (\$1000's)	4,230	4,788	+	558	13	895	827	-	68	8	5,453	5,227	-	226	4
	FISCAL YEAR 2021-22				FISCAL YEAR 2022-23										
	PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%							
PART II: MEASURES OF EFFECTIVENESS															
1. % NEW EMPL COMPLTG INTRO COMP/PROG SKILLS COURSES	100	100	+	0	0	100	100	+	0	0	100	100	+	0	0
2. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS	90	90	+	0	0	90	90	+	0	0	90	90	+	0	0
3. % SOCIAL SVCS CONTRACTS MANAGED BY DIVISION	95	95	+	0	0	95	95	+	0	0	95	95	+	0	0
4. % GRANTS AND FEDERAL FUNDS TRACKED AND MONITORED	95	95	+	0	0	95	95	+	0	0	95	95	+	0	0
PART III: PROGRAM TARGET GROUP															
1. PERSONNEL IN DIVISION	406	383	-	23	6	406	406	+	0	0	406	406	+	0	0
2. % CONTRACTED SOCIAL SERVICES PROVIDERS	95	95	+	0	0	95	95	+	0	0	95	95	+	0	0
PART IV: PROGRAM ACTIVITY															
1. # NEW DIVISION EMPLOYEES TRAINED DURING YEAR	60	36	-	24	40	60	60	+	0	0	60	60	+	0	0
2. # FEDERAL COMPLIANCE REVIEWS DURING YEAR	1	2	+	1	100	1	2	+	1	100	1	2	+	1	100
3. # SOCIAL SVCS CONTRACTS MANAGED DURING YEAR	115	103	-	12	10	115	103	-	12	10	115	103	-	12	10
4. # GRANTS/FEDERAL FUNDS TRACKED/MONITRD DURING YEAR	22	38	+	16	73	22	38	+	16	73	22	38	+	16	73

VARIANCE REPORT NARRATIVE FY 2022 AND FY 2023

06 04 07
HMS 901

PROGRAM TITLE: GENERAL SUPPORT FOR SOCIAL SERVICES

PART I - EXPENDITURES AND POSITIONS

The variance in filled permanent positions is due to lingering effects of the hiring freeze implemented during the COVID-19 pandemic, regular staff turnover, and difficulties in recruiting qualified employees in the current labor market.

The variance in expenditures is due to the way the State budgets and expends federal awards.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

1. The variance is due to the difficulty in recruiting new staff.
2. The variance is due to the additional audit required by the federal government.
3. The variance is due to the delay in contracting services for the Family First Hawaii program and financial constraints.
4. The variance is due to an increase of federal grants awarded to provide additional support services during the COVID-19 pandemic.