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## **SOCIAL SERVICES**

PROGRAM TITLE:

SOCIAL SERVICES

12/3/24

PROGRAM-ID:

PROGRAM STRUCTURE NO: 06

|   | FISCAL YEAR 2023-24 |           |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|-----------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |           |          |    |                             |           |          |    |                             |           |          |    |
| <b>RESEARCH &amp; DEVELOPMENT COSTS</b>               |                     |           |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                      |                     |           |          |    |                             |           |          |    |                             |           |          |    |
| <b>EXPENDITURES (\$1,000's)</b>                       |                     |           |          |    |                             |           |          |    |                             |           |          |    |
| <b>OPERATING COSTS</b>                                |                     |           |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                      | 2,676.75            | 1,913.25  | - 763.50 | 29 | 2,689.50                    | 1,922.00  | - 767.50 | 29 | 2,689.50                    | 2,411.00  | - 278.50 | 10 |
| <b>EXPENDITURES (\$1000's)</b>                        | 4,282,997           | 4,190,096 | - 92,901 | 2  | 405,032                     | 378,974   | - 26,058 | 6  | 4,149,621                   | 4,235,238 | + 85,617 | 2  |
| <b>TOTAL COSTS</b>                                    |                     |           |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                      | 2,676.75            | 1,913.25  | - 763.50 | 29 | 2,689.50                    | 1,922.00  | - 767.50 | 29 | 2,689.50                    | 2,411.00  | - 278.50 | 10 |
| <b>EXPENDITURES (\$1000's)</b>                        | 4,282,997           | 4,190,096 | - 92,901 | 2  | 405,032                     | 378,974   | - 26,058 | 6  | 4,149,621                   | 4,235,238 | + 85,617 | 2  |
|   | FISCAL YEAR 2023-24 |           |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL    | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>             |                     |           |          |    |                             |           |          |    |                             |           |          |    |
| 1. % VULNERABLE ADULTS W/ APS NOT REABUSED            | 95                  | 99        | + 4      | 4  | 95                          | 95        | + 0      | 0  |                             |           |          |    |
| 2. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT | 3                   | 2         | - 1      | 33 | 4                           | 2         | - 2      | 50 |                             |           |          |    |
| 3. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD | 12                  | 18        | + 6      | 50 | 13                          | 16        | + 3      | 23 |                             |           |          |    |
| 4. % PLANNED HWN HOMESTEAD LOTS THAT WERE DEVELOPED   | 100                 | 75        | - 25     | 25 | 100                         | 50        | - 50     | 50 |                             |           |          |    |

# VARIANCE REPORT NARRATIVE FY 2024 AND FY 2025

## **PROGRAM TITLE: SOCIAL SERVICES**

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### **PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

### **PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: SERVICES TO INDIVIDUALS, FAMILIES & VETERANS

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0601

|   | FISCAL YEAR 2023-24 |         |           |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|---------|-----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL  | ± CHANGE  | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>       |                     |         |           |    |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                      |                     |         |           |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   |                     |         |           |    |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                          |                     |         |           |    |                             |           |          |    |                             |           |          |   |
| <b>OPERATING COSTS</b>                            |                     |         |           |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 678.00              | 476.50  | - 201.50  | 30 | 678.00                      | 476.50    | - 201.50 | 30 | 678.00                      | 663.00    | - 15.00  | 2 |
| EXPENDITURES (\$1000's)                           | 323,691             | 183,196 | - 140,495 | 43 | 47,805                      | 47,616    | - 189    | 0  | 315,611                     | 313,017   | - 2,594  | 1 |
| <b>TOTAL COSTS</b>                                |                     |         |           |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 678.00              | 476.50  | - 201.50  | 30 | 678.00                      | 476.50    | - 201.50 | 30 | 678.00                      | 663.00    | - 15.00  | 2 |
| EXPENDITURES (\$1000's)                           | 323,691             | 183,196 | - 140,495 | 43 | 47,805                      | 47,616    | - 189    | 0  | 315,611                     | 313,017   | - 2,594  | 1 |
|   | FISCAL YEAR 2023-24 |         |           |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|   | PLANNED             | ACTUAL  | ± CHANGE  | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                |                     |         |           |    |                             |           |          |    |                             |           |          |   |
| 1. % CHDRN OOH RET TO FAM W/IN 12 MO OF OOH PLCMT | 75                  | 72.2    | - 2.8     | 4  | 75                          | 75        | + 0      | 0  |                             |           |          |   |
| 2. % VETERANS' SERVICES PLAN ACHIEVED             | 95                  | 95      | + 0       | 0  | 95                          | 95        | + 0      | 0  |                             |           |          |   |
| 3. % VULNERABLE ADULTS W/ APS NOT REABUSED        | 95                  | 99      | + 4       | 4  | 95                          | 95        | + 0      | 0  |                             |           |          |   |

**PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

CHILD PROTECTIVE SERVICES

12/3/24

PROGRAM-ID:

HMS-301

PROGRAM STRUCTURE NO:

060101

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |        |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|--------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b> |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| POSITIONS                                   |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                    |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| OPERATING COSTS                             |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| POSITIONS                                   | 389.50              | 256.50 | - 133.00 | 34 | 389.50                      | 256.50 | - 133.00 | 34 | 389.50                      | 389.50    | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                     | 99,468              | 69,391 | - 30,077 | 30 | 13,616                      | 12,764 | - 852    | 6  | 94,675                      | 94,915    | + 240    | 0 |
| TOTAL COSTS                                 |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| POSITIONS                                   | 389.50              | 256.50 | - 133.00 | 34 | 389.50                      | 256.50 | - 133.00 | 34 | 389.50                      | 389.50    | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                     | 99,468              | 69,391 | - 30,077 | 30 | 13,616                      | 12,764 | - 852    | 6  | 94,675                      | 94,915    | + 240    | 0 |

|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25 |           |          |    |
|---|---------------------|--------|----------|----|---------------------|-----------|----------|----|
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED             | ESTIMATED | ± CHANGE | %  |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>             |                     |        |          |    |                     |           |          |    |
| 1. % CHDRN EXITING OOH CARE TO BIRTH PARENTS          | 60                  | 54     | - 6      | 10 | 61                  | 55        | - 6      | 10 |
| 2. % CHDRN SEEN WITHIN THE SPECIFIED TIME FRAME       | 53                  | 65     | + 12     | 23 | 54                  | 60        | + 6      | 11 |
| 3. % CHDRN EXITING OOH CARE TO ADOPTION/GUARDIANSHIP  | 34                  | 38     | + 4      | 12 | 33                  | 35        | + 2      | 6  |
| 4. % CHDRN W/ NO CAN W/IN 6 MOS OF CURRENT CAN        | 95                  | 93.80  | - 1.2    | 1  | 95                  | 95        | + 0      | 0  |
| 5. % CAN REPORTS FOR INVESTIGATION IN CPSS W/IN 4 HRS | 87                  | 86     | - 1      | 1  | 88                  | 88        | + 0      | 0  |

|  |      |      |        |    |      |      |       |   |
|--|------|------|--------|----|------|------|-------|---|
| <b>PART III: PROGRAM TARGET GROUP</b>                |      |      |        |    |      |      |       |   |
| 1. CHDRN IN OOH CARE TO RETURN TO PARENTS/GUARDIANS  | 636  | 544  | - 92   | 14 | 648  | 640  | - 8   | 1 |
| 2. CHDRN 0-18 IN NEW REPORTS OF ABUSE/NEGLECT/THREAT | 9739 | 728  | - 9011 | 93 | 9933 | 9000 | - 933 | 9 |
| 3. CHDRN IN OOH CARE FOR ADOPTION/GUARDIANSHIP       | 424  | 373  | - 51   | 12 | 425  | 400  | - 25  | 6 |
| 4. CHDRN RECEIVING CWS SERVICES                      | 6049 | 6447 | + 398  | 7  | 6170 | 6170 | + 0   | 0 |
| 5. CHDRN IN CAN REPORTS FOR INVESTIGATION/ASSESSMENT | 5306 | 5073 | - 233  | 4  | 5412 | 5412 | + 0   | 0 |

|   |      |      |       |     |      |      |       |   |
|---|------|------|-------|-----|------|------|-------|---|
| <b>PART IV: PROGRAM ACTIVITY</b>                      |      |      |       |     |      |      |       |   |
| 1. CHDRN RECEIVING FAMILY STRENGTHENING SVCS          | 2600 | 1603 | - 997 | 38  | 2652 | 2600 | - 52  | 2 |
| 2. CHDRN WITH TIMELY DIRECT CONTACT FROM CWS WRKR     | 2623 | 2213 | - 410 | 16  | 2701 | 2500 | - 201 | 7 |
| 3. CHDRN WITH ADOPTION/GUARDIANSHIP COMPLETED         | 420  | 373  | - 47  | 11  | 425  | 420  | - 5   | 1 |
| 4. CHDRN RECEIVING CWS SVCS W/ CONFIRMED HARM IN 6 MO | 27   | 55   | + 28  | 104 | 27   | 27   | + 0   | 0 |
| 5. INTAKE REPORTS ASSIGNED TIMELY FOR INVESTIGATION   | 2472 | 2267 | - 205 | 8   | 2546 | 2500 | - 46  | 2 |

**PROGRAM TITLE: CHILD PROTECTIVE SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to staff turnover and difficulties in recruiting qualified employees.

The variance in expenditures is due to position vacancies and the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance is due to the families of children in foster care having the most challenging problems to overcome, which makes it difficult for the birth parents to successfully complete services to provide a safe family home within a reasonable period of time.

2. The variance is due to the continued efforts by Child Welfare Services (CWS) to have staff see children on a monthly basis.

3. The variance is due to the decrease in children in out of home care being reunified with their birth parents. When children are unable to reunify with their birth parents, they need to be provided a stable future, which is when permanency (i.e., adoption/guardianship) is considered.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to an increased effort to prevent placements by providing services that support maintaining children in their own homes.

2. The variance is due to the effectiveness of prevention and prior services in maintaining a safe family home, leading to a decrease in new reports of abuse, neglect, or threats.

3. The variance is due to an increased effort to prevent placements by providing services that support maintaining children in their own homes.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to the capacity issues faced by contracted prevention services providers, which led fewer families being served.

2. The variance is due to families who are diverted from CWS but receive services to strengthen the family through contracted providers. This could also be a reflection of the capacity issue CWS has with a decreased workforce.

3. The variance is due to a combination of factors, including the time required for CWS and/or the Office of the Attorney General to complete the necessary legal paperwork, the court's calendar, and continuances of adoption/guardianship hearings.

4. The variance may be a result of factors such as increased reports of institutional abuse, unsuccessful prevention services, and the likelihood of confirming harm with a family that is already considered high-risk for harm/threatened harm and in the system.

PROGRAM TITLE:

GENERAL SUPPORT FOR CHILD CARE

12/3/24

PROGRAM-ID:

HMS-302

PROGRAM STRUCTURE NO:

060102

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 76.00               | 44.00  | - 32.00  | 42 | 76.00                       | 44.00     | - 32.00  | 42 | 76.00                       | 65.00     | - 11.00  | 14 |
| EXPENDITURES (\$1000's)                               | 16,182              | 9,186  | - 6,996  | 43 | 634                         | 549       | - 85     | 13 | 15,296                      | 15,073    | - 223    | 1  |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 76.00               | 44.00  | - 32.00  | 42 | 76.00                       | 44.00     | - 32.00  | 42 | 76.00                       | 65.00     | - 11.00  | 14 |
| EXPENDITURES (\$1000's)                               | 16,182              | 9,186  | - 6,996  | 43 | 634                         | 549       | - 85     | 13 | 15,296                      | 15,073    | - 223    | 1  |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % REGULATED CC FACILTY NO CONFRMD RPTS INJ/ABU/NEG | 99                  | 99     | + 0      | 0  | 99                          | 99        | + 0      | 0  |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # DHS-LICENSED CHILD CARE PROVIDERS                | 860                 | 783    | - 77     | 9  | 860                         | 785       | - 75     | 9  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # LICNSD PRVDRS INVESTGD FOR HEALTH/SAFTY VIOLATNS | 35                  | 17     | - 18     | 51 | 35                          | 45        | + 10     | 29 |                             |           |          |    |
| 2. # OF INITIAL LICENSES ISSUED                       | 860                 | 34     | - 826    | 96 | 860                         | 40        | - 820    | 95 |                             |           |          |    |
| 3. # CHILD CARE SLOTS AVAILABLE DUE TO LICENSING      | 32000               | 30822  | - 1178   | 4  | 32000                       | 30800     | - 1200   | 4  |                             |           |          |    |



**PROGRAM TITLE: GENERAL SUPPORT FOR CHILD CARE**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled positions is due to competition with the private sector, which offers higher salaries and more opportunities for advancement, making it difficult to recruit qualified applicants.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

No significant variance.

**PART III - PROGRAM TARGET GROUPS**

No significant variance.

**PART IV - PROGRAM ACTIVITIES**

1. The variance may be attributed to more providers complying with the health and safety requirements.

2. The variance is due to the planned number representing "# of licensed providers" instead of "# of initial licenses issued." The planned numbers for the program activity will be updated to reflect initial licenses issued instead of total licenses issued in FB 2025-27.

PROGRAM TITLE:

CHILD PROTECTIVE SERVICES PAYMENTS

12/3/24

PROGRAM-ID:

HMS-303

PROGRAM STRUCTURE NO:

060103

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 77,616              | 56,536 | - 21,080 | 27 | 12,066                      | 13,025    | + 959    | 8  | 66,240                      | 65,281    | - 959    | 1 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 77,616              | 56,536 | - 21,080 | 27 | 12,066                      | 13,025    | + 959    | 8  | 66,240                      | 65,281    | - 959    | 1 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. % CHDRN OOH RET TO FAM W/IN 12 MO OF OOH PLCMT     | 75                  | 72.2   | - 2.8    | 4  | 75                          | 75        | + 0      | 0  |                             |           |          |   |
| 2. % CHDRN IN OOH PLACED IN RESOURCE FAMILIES         | 85                  | 93     | + 8      | 9  | 85                          | 85        | + 0      | 0  |                             |           |          |   |
| 3. % CHDRN IN OOH RECVNG BOARD PAYMNTS                | 85                  | 84.4   | - 0.6    | 1  | 85                          | 85        | + 0      | 0  |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. # CHDRN IN OOH CARE ELIGIBLE FOR BOARD PAYMNTS     | 2650                | 2351   | - 299    | 11 | 2650                        | 2600      | - 50     | 2  |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. # RECVNG PYMNTS FOR RELATIVE/NON-REL FOSTER CARE   | 2600                | 1782   | - 818    | 31 | 2600                        | 2000      | - 600    | 23 |                             |           |          |   |
| 2. # CHDRN RECVNG ON-CALL SHELTER CARE                | 350                 | 134    | - 216    | 62 | 350                         | 200       | - 150    | 43 |                             |           |          |   |
| 3. # YOUNG ADULTS PROVIDED PAYMNTS FOR HIGHER EDUCATN | 300                 | 259    | - 41     | 14 | 300                         | 300       | + 0      | 0  |                             |           |          |   |
| 4. # CHDRN RECVNG PERMANENCY ASSISTANCE               | 900                 | 1333   | + 433    | 48 | 900                         | 1000      | + 100    | 11 |                             |           |          |   |
| 5. # CHDRN RECVNG PYMNTS FOR ADOPTION ASSISTANCE      | 3300                | 2746   | - 554    | 17 | 3300                        | 3000      | - 300    | 9  |                             |           |          |   |

**PROGRAM TITLE: CHILD PROTECTIVE SERVICES PAYMENTS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures in is a result of having fewer children in care and fewer families receiving permanency assistance and the way the State budgets and expends federal awards.

5. This variance may be due to the number of children in foster care attaining the age of majority, after which adoption assistance payments stop, families opting to waive adoption assistance, and the number of children being adopted decreasing.

**PART II - MEASURES OF EFFECTIVENESS**

No significant variances.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to increased efforts to provide preventive services that help to strengthen the ability for families to provide a safe family home and mitigate the need for placement out of the home.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to prevention services that assist in keeping children from needing to enter out-of-home placement; thus, there are fewer resource caregivers providing care for children in foster care.

2. The variance is due to fewer children being removed from their family homes, decreasing the need for emergency shelter placements until placements with resource caregivers are secured.

3. The variance may be a result of young adults having to choose between financial assistance for either housing or education since they cannot have both. More young adults are opting to receive financial assistance for housing instead of pursuing financial assistance for education.

4. The variance may be a result of parents of children in foster care having their parental rights terminated more than anticipated. Although fewer children are entering foster care, the children have more difficult cases and are not reunifying with their families; instead, they move toward permanency planning.

PROGRAM TITLE:

CASH SUPPORT FOR CHILD CARE

12/3/24

PROGRAM-ID:

HMS-305

PROGRAM STRUCTURE NO:

060104

|  | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|  | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>            |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                           |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS  |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                               |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| OPERATING COSTS  |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS  | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                                | 94,578              | 24,208 | - 70,370 | 74 | 14,453                      | 16,482    | + 2,029  | 14 | 112,925                     | 110,896   | - 2,029  | 2 |
| TOTAL COSTS  |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS  | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                                | 94,578              | 24,208 | - 70,370 | 74 | 14,453                      | 16,482    | + 2,029  | 14 | 112,925                     | 110,896   | - 2,029  | 2 |
|  | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|  | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                     |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. % WORK PGM PARTICIPANTS EXITED PGM W/ EMPLOYMENT    | 3                   | 2      | - 1      | 33 | 4                           | 2         | - 2      | 50 |                             |           |          |   |
| 2. % TANF/TAONF RCPT FAM MTG FED WORK PARTICIPTION STD | 12                  | 18     | + 6      | 50 | 13                          | 16        | + 3      | 23 |                             |           |          |   |
| 3. % FTW PARTICIPANTS RECEIVING CHILD CARE SUBSIDIES   | 3                   | 3      | + 0      | 0  | 2                           | 3         | + 1      | 50 |                             |           |          |   |
| 4. % APPL REC'G CHILD CARE SUBSIDIES TO MAINTAIN EMPL  | 78                  | 83     | + 5      | 6  | 78                          | 80        | + 2      | 3  |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                         |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. AVG # FTW PARTICIPANTS RECVD CHILD CARE SUBSIDIES   | 75                  | 91     | + 16     | 21 | 60                          | 90        | + 30     | 50 |                             |           |          |   |
| 2. # APPL (NOT FTW) WHO APPLIED CHILD CARE SUBSIDIES   | 7800                | 6772   | - 1028   | 13 | 7800                        | 7800      | + 0      | 0  |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                              |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. # APPLICANTS ELIGIBLE FOR CHILD CARE SUBSIDIES      | 6300                | 3382   | - 2918   | 46 | 6300                        | 5000      | - 1300   | 21 |                             |           |          |   |

**PROGRAM TITLE: CASH SUPPORT FOR CHILD CARE**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. Although the actual figure is comparable to the planned figure, the planned figure is small, so the difference of only one percent creates a significant variance greater than 10%.
2. The variance may be due to Hawaii's continued economic stability and low unemployment rates.

**PART III - PROGRAM TARGET GROUPS**

1. The variance may be due to Hawaii's low unemployment rates, meaning more families are in need of childcare assistance.
2. The variance is due to families not needing some level of childcare subsidy assistance to maintain employment and or education and training. This variance is surprising since the department launched an online application portal for childcare subsidies and expanded eligibility requirements for the Preschool Open Doors program.

**PART IV - PROGRAM ACTIVITIES**

1. The planned figure was over-projected given that the childcare subsidy program is operating with a transition team and one permanent staff member. The temporary staff do not process childcare subsidy applications as their primary duties and are providing coverage for this assignment as the department struggles to hire full-time, permanent childcare subsidy eligibility staff.

|  | FISCAL YEAR 2023-24 |        |          |     | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |   |
|--|---------------------|--------|----------|-----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
|  | BUDGETED            | ACTUAL | ± CHANGE | %   | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                         |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS  |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| EXPENDITURES (\$1,000's)                             |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| OPERATING COSTS                                      |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS  | 108.00              | 90.00  | - 18.00  | 17  | 108.00                      | 90.00     | - 18.00  | 17  | 108.00                      | 108.00    | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                              | 22,139              | 14,519 | - 7,620  | 34  | 5,023                       | 2,674     | - 2,349  | 47  | 17,614                      | 18,789    | + 1,175  | 7 |
| TOTAL COSTS  |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS  | 108.00              | 90.00  | - 18.00  | 17  | 108.00                      | 90.00     | - 18.00  | 17  | 108.00                      | 108.00    | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                              | 22,139              | 14,519 | - 7,620  | 34  | 5,023                       | 2,674     | - 2,349  | 47  | 17,614                      | 18,789    | + 1,175  | 7 |
|  | FISCAL YEAR 2023-24 |        |          |     | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |   |
|  | PLANNED             | ACTUAL | ± CHANGE | %   | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                   |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| 1. DECREASE IN YOUTH ADMISSIONS TO HYCF              | 1                   | -3     | - 4      | 400 | 1                           | -5        | - 6      | 600 |                             |           |          |   |
| 2. % COMPLIANCE WITH FOUR CORE REQUIREMENTS OF JJDPA | 100                 | 100    | + 0      | 0   | 100                         | 100       | + 0      | 0   |                             |           |          |   |
| 3. % READING SCORES INCREASED ADMISSION TO DISCHARGE | 75                  | 80     | + 5      | 7   | 75                          | 80        | + 5      | 7   |                             |           |          |   |

**PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

See lowest level programs for explanation of variances.

PROGRAM TITLE:

IN-COMMUNITY YOUTH PROGRAMS

12/3/24

PROGRAM-ID:

HMS-501

PROGRAM STRUCTURE NO:

06010501

|  | FISCAL YEAR 2023-24 |        |          |     | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |   |
|--|---------------------|--------|----------|-----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
|  | BUDGETED            | ACTUAL | ± CHANGE | %   | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                         |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS  |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| EXPENDITURES (\$1,000's)                             |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| OPERATING COSTS                                      |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS  | 15.00               | 9.00   | - 6.00   | 40  | 18.00                       | 11.00     | - 7.00   | 39  | 18.00                       | 18.00     | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                              | 11,899              | 6,615  | - 5,284  | 44  | 2,443                       | 1,131     | - 1,312  | 54  | 9,833                       | 9,971     | + 138    | 1 |
| TOTAL COSTS  |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS  | 15.00               | 9.00   | - 6.00   | 40  | 18.00                       | 11.00     | - 7.00   | 39  | 18.00                       | 18.00     | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                              | 11,899              | 6,615  | - 5,284  | 44  | 2,443                       | 1,131     | - 1,312  | 54  | 9,833                       | 9,971     | + 138    | 1 |
|  | FISCAL YEAR 2023-24 |        |          |     | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |   |
|  | PLANNED             | ACTUAL | ± CHANGE | %   | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                   |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| 1. % COMPLIANCE WITH FOUR CORE REQUIREMENTS OF JJDPA | 100                 | 100    | + 0      | 0   | 100                         | 100       | + 0      | 0   |                             |           |          |   |
| 2. DECREASE IN YOUTH ADMISSIONS TO HYCF              | 1                   | -3     | - 4      | 400 | 1                           | -5        | - 6      | 600 |                             |           |          |   |
| 3. % INCREASE YOUTH IN COMMUNITY-BASED PROGRAMS      | 10                  | -10    | - 20     | 200 | 10                          | 0         | - 10     | 100 |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                       |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| 1. # YOUTH AGES 10 TO 19                             | 4500                | 2722   | - 1778   | 40  | 4500                        | 2700      | - 1800   | 40  |                             |           |          |   |
| 2. # YOUTH ADMITTED TO HYCF                          | 22                  | 26     | + 4      | 18  | 22                          | 26        | + 4      | 18  |                             |           |          |   |
| 3. # YOUTH IN COMMUNITY-BASED PROGRAMS               | 4500                | 2722   | - 1778   | 40  | 4500                        | 2700      | - 1800   | 40  |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                            |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| 1. # COLLABORATIONS INITIATED BY OYS                 | 2                   | 2      | + 0      | 0   | 2                           | 0         | - 2      | 100 |                             |           |          |   |
| 2. # YOUTH INTAKES TO HYCF                           | 25                  | 29     | + 4      | 16  | 25                          | 29        | + 4      | 16  |                             |           |          |   |
| 3. # COMMUNITY-BASED PRGM CONTRACTS                  | 62                  | 52     | - 10     | 16  | 62                          | 54        | - 8      | 13  |                             |           |          |   |



**PROGRAM TITLE: IN-COMMUNITY YOUTH PROGRAMS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to staff turnover and difficulties in recruiting qualified employees for vacant positions.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

2. The variance is due to the increase in behavioral and mental health needs of youth appearing before the courts and a lack of alternative placement options. There is an increased need for residential placement options and community-based prevention programs to provide services for youth and families in need.

3. The variance is due to the youths needing services addressing mental health issues that cost more and increased provider contract costs, including the need for more qualified workers. Programs must adjust by providing fewer services to fewer youths.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to the youths needing services addressing mental health issues that cost more and increased provider contract costs, including the need for more qualified workers. Programs must adjust by providing fewer services to fewer youths.

2. The variance is due to the increase in behavioral and mental health needs of youth. There is an increased need for youth residential placement options as well as more mental health services for youth and families with community-based prevention programs.

3. The variance is due to the youths needing services addressing mental health issues that cost more and increased provider contract costs, including the need for more qualified workers. Programs must adjust by providing fewer services to fewer youths.

**PART IV - PROGRAM ACTIVITIES**

2. The variance is due to the increase in behavioral and mental health needs of youth and an inability to adequately support them in the community. Additionally, three youths have returned to Hawaii Youth Correctional Facility post-release for additional support.

3. The variance is due to the increase in contract costs, which forces the Office of Youth Services (OYS) to procure fewer contracts for needed services. Additionally, several agencies have canceled their contracts due to a lack of staffing and an inability to continue providing services as procured by OYS.

PROGRAM TITLE:

HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)

12/3/24

PROGRAM-ID:

HMS-503

PROGRAM STRUCTURE NO:

06010503

|   | FISCAL YEAR 2023-24 |        |          |       | THREE MONTHS ENDED 09-30-24 |        |          |   | NINE MONTHS ENDING 06-30-25 |           |          |       |   |       |    |
|---|---------------------|--------|----------|-------|-----------------------------|--------|----------|---|-----------------------------|-----------|----------|-------|---|-------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %     | BUDGETED                    | ACTUAL | ± CHANGE | % | BUDGETED                    | ESTIMATED | ± CHANGE | %     |   |       |    |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b> |                     |        |          |       |                             |        |          |   |                             |           |          |       |   |       |    |
| RESEARCH & DEVELOPMENT COSTS                |                     |        |          |       |                             |        |          |   |                             |           |          |       |   |       |    |
| POSITIONS                                   |                     |        |          |       |                             |        |          |   |                             |           |          |       |   |       |    |
| EXPENDITURES (\$1,000's)                    |                     |        |          |       |                             |        |          |   |                             |           |          |       |   |       |    |
| OPERATING COSTS                             |                     |        |          |       |                             |        |          |   |                             |           |          |       |   |       |    |
| POSITIONS                                   | 93.00               | 81.00  | -        | 12.00 | 13                          | 90.00  | 79.00    | - | 11.00                       | 12        | 90.00    | 90.00 | + | 0.00  | 0  |
| EXPENDITURES (\$1000's)                     | 10,240              | 7,904  | -        | 2,336 | 23                          | 2,580  | 1,543    | - | 1,037                       | 40        | 7,781    | 8,818 | + | 1,037 | 13 |
| TOTAL COSTS                                 |                     |        |          |       |                             |        |          |   |                             |           |          |       |   |       |    |
| POSITIONS                                   | 93.00               | 81.00  | -        | 12.00 | 13                          | 90.00  | 79.00    | - | 11.00                       | 12        | 90.00    | 90.00 | + | 0.00  | 0  |
| EXPENDITURES (\$1000's)                     | 10,240              | 7,904  | -        | 2,336 | 23                          | 2,580  | 1,543    | - | 1,037                       | 40        | 7,781    | 8,818 | + | 1,037 | 13 |

|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25 |           |          |   |    |    |
|---|---------------------|--------|----------|----|---------------------|-----------|----------|---|----|----|
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED             | ESTIMATED | ± CHANGE | % |    |    |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>             |                     |        |          |    |                     |           |          |   |    |    |
| 1. % READING SCORES INCREASED ADMISSION TO DISCHARGE  | 75                  | 80     | +        | 5  | 7                   | 75        | 80       | + | 5  | 7  |
| 2. % YOUTH MENTAL HEALTH ASSESSMENTS COMPLETED TIMELY | 100                 | 100    | +        | 0  | 0                   | 100       | 100      | + | 0  | 0  |
| 3. % YOUTHS WHO COMPLETED A HEALTH INTAKE SCREENING   | 100                 | 100    | +        | 0  | 0                   | 100       | 100      | + | 0  | 0  |
| 4. % GRIEVANCE RESOLUTION                             | 100                 | 100    | +        | 0  | 0                   | 100       | 100      | + | 0  | 0  |
| 5. % PHYSICAL RESTRAINTS USE                          | 100                 | 10     | -        | 90 | 90                  | 100       | 5        | - | 95 | 95 |
| 6. % YOUTH GETTING LEAVE, PASS, FURLOUGH              | 75                  | 8      | -        | 67 | 89                  | 75        | 20       | - | 55 | 73 |

|                                       |    |    |   |    |    |    |    |   |    |    |  |  |
|---------------------------------------|----|----|---|----|----|----|----|---|----|----|--|--|
| <b>PART III: PROGRAM TARGET GROUP</b> |    |    |   |    |    |    |    |   |    |    |  |  |
| 1. # YOUTHS AGES 13 TO 18             | 45 | 28 | - | 17 | 38 | 45 | 30 | - | 15 | 33 |  |  |

|   |    |    |   |    |    |    |    |   |    |    |  |  |
|---|----|----|---|----|----|----|----|---|----|----|--|--|
| <b>PART IV: PROGRAM ACTIVITY</b>                    |    |    |   |    |    |    |    |   |    |    |  |  |
| 1. # READING SCORES INCREASED ADMISSION & DISCHARGE | 24 | 18 | - | 6  | 25 | 24 | 24 | + | 0  | 0  |  |  |
| 2. # YOUTHS W/MENTAL HEALTH ASSESSMENTS             | 40 | 28 | - | 12 | 30 | 40 | 30 | - | 10 | 25 |  |  |
| 3. # YOUTHS HEALTH W/INTAKE SCREENING               | 40 | 28 | - | 12 | 30 | 40 | 30 | - | 10 | 25 |  |  |
| 4. # REPORTED FILED GRIEVANCE WAS ADDRESSED         | 42 | 10 | - | 32 | 76 | 42 | 5  | - | 37 | 88 |  |  |
| 5. # AUTHORIZED LEAVES/PASSES/FURLOUGHS AT HYCF     | 24 | 2  | - | 22 | 92 | 24 | 20 | - | 4  | 17 |  |  |

**PROGRAM TITLE: HAWAII YOUTH CORRECTIONAL FACILITY (HYCF)**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to staff turnover and difficulties in recruiting qualified employees.

**PART II - MEASURES OF EFFECTIVENESS**

5. The variance may be due to Correctional Facility Officers applying the proper training for de-escalation techniques, including verbal instructions, to address the youths instead of using physical restraints on the youths.

6. The variance is due to heightened mental health needs among youths at HYCF, which have presented challenges in expanding re-entry options. Addressing the limited availability of higher-level mental health community services, as well as working collaboratively with families to facilitate the acceptance of youth back into their homes, will be key areas of focus to improve outcomes.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is a result of the decrease in the number of youth committed for the fiscal year. This decrease is attributed to the success of alternative diversion programs to incarceration, which have been implemented through collaboration between the Judiciary and the Office of Youth Services.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to the higher percentage of mental health issues in the current population that makes it difficult to accurately assess the reading capabilities and manage the attention deficits of the youths, which hinders the ability for improvements.

2. The variance is due to a reduction in the annual intake of committed youth and a commensurate reduction in the numbers of mental health assessments.

3. The variance is due to a reduction in the annual intake of committed youth and a commensurate reduction of youths with health intake screenings.

4. The variance is due to a reduction in the annual intake of committed youth, resulting in a corresponding decrease in the number of reported grievances requiring attention.

5. The variance is due to the limited availability of suitable re-entry placements (e.g., independent living programs, mental health residential/therapeutic homes, assisted living programs, etc.) and challenges related to families not being able to accept the youth back.

PROGRAM TITLE: SERVICES TO VETERANS

12/3/24

PROGRAM-ID: DEF-112

PROGRAM STRUCTURE NO: 060106

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 28.00               | 24.00  | - 4.00   | 14 | 28.00                       | 24.00     | - 4.00   | 14 | 28.00                       | 24.00     | - 4.00   | 14 |
| EXPENDITURES (\$1000's)                               | 2,032               | 2,044  | + 12     | 1  | 496                         | 496       | + 0      | 0  | 1,561                       | 1,561     | + 0      | 0  |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 28.00               | 24.00  | - 4.00   | 14 | 28.00                       | 24.00     | - 4.00   | 14 | 28.00                       | 24.00     | - 4.00   | 14 |
| EXPENDITURES (\$1000's)                               | 2,032               | 2,044  | + 12     | 1  | 496                         | 496       | + 0      | 0  | 1,561                       | 1,561     | + 0      | 0  |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. PERCENT OF VETERANS' SERVICES PLAN ACHIEVED        | 95                  | 95     | + 0      | 0  | 95                          | 95        | + 0      | 0  |                             |           |          |    |
| 2. % OF STATE VETERANS CEMETERY DEV PLAN ACHIEVED     | 90                  | 90     | + 0      | 0  | 90                          | 90        | + 0      | 0  |                             |           |          |    |
| 3. PERCENT OF ADVISORY BOARD PROJECTS COMPLETED       | 85                  | 85     | + 0      | 0  | 85                          | 85        | + 0      | 0  |                             |           |          |    |
| 4. % VETS ASSISTED TO APPLY REAPPLY FOR SVCS/BENEFITS | 60                  | 66     | + 6      | 10 | 60                          | 66        | + 6      | 10 |                             |           |          |    |
| 5. PERCENT OF VETERANS' ORGANIZATIONS ASSISTED        | 50                  | 55     | + 5      | 10 | 50                          | 55        | + 5      | 10 |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. POTENTIAL # VETERANS NEEDING INFO & GEN SUPPT SVCS | 120000              | 13200  | - 106800 | 89 | 120000                      | 13000     | - 107000 | 89 |                             |           |          |    |
| 2. # VETERANS' ORGS NEEDING ASSISTANCE/SUPPORT        | 185                 | 195    | + 10     | 5  | 185                         | 195       | + 10     | 5  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. NUMBER OF ADVISORY BOARD PROJECTS COMPLETED        | 4                   | 4      | + 0      | 0  | 4                           | 4         | + 0      | 0  |                             |           |          |    |
| 2. NUMBER OF VETERANS PROVIDED WITH SERVICES          | 71000               | 21000  | - 50000  | 70 | 71000                       | 21000     | - 50000  | 70 |                             |           |          |    |
| 3. # VETERANS' COMMUNITY, GOVT ACTIVITIES SUPPORTED   | 65                  | 70     | + 5      | 8  | 65                          | 70        | + 5      | 8  |                             |           |          |    |
| 4. # INTERMENT/INURNMENT FOR VETERANS/DEPENDENT       | 600                 | 568    | - 32     | 5  | 600                         | 600       | + 0      | 0  |                             |           |          |    |
| 5. NUMBER OF HITS ON OVS WEBSITE ANNUALLY             | 13000               | 18000  | + 5000   | 38 | 13000                       | 18000     | + 5000   | 38 |                             |           |          |    |

**PROGRAM TITLE: SERVICES TO VETERANS**

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**PART I - EXPENDITURES AND POSITIONS**

Positions: This is the normal turn over for the Office of Veterans Services (OVS). OVS fill the positions as soon as we find a qualified applicant off the Department of Human Resources Development's eligible list.

Item 5: Our clients are becoming more proficient at using the internet and are choosing to use our website to learn about our services.

**PART II - MEASURES OF EFFECTIVENESS**

Items 4 and 5:

Due to the Federal Promise to Address Comprehensive Toxics Act that expands the U.S. Department of Veterans Affairs or VA health care and benefits for Veterans exposed to burn pits, Agent Orange, and other toxic substances, Veterans that were assisted in the process of reapplying for service benefits increased. Veterans often use third-party organizations to assist in their applications. This also caused an increase in the percent of Veterans Organizations that were assisted.

**PART III - PROGRAM TARGET GROUPS**

Item 1: In our analysis of statistical taking methods, we realized that some statistics which should be rolled over each month, ended up being tallied as a new data each month instead, which gave a false number for the total year. We have updated our statistical tally methods and adjusted this year's statistics to better reflect the true number of veterans being assisted. We have also adjusted FY 25's projects to be in line with the new methods.

**PART IV - PROGRAM ACTIVITIES**

Item 2: In our analysis of statistical taking methods, we realized that some statistics which should be rolled over each month, ended up being tallied as a new data each month instead, which gave a false number for the total year. We have updated our statistical tally methods and adjusted this year's statistics to better reflect the true number of veterans being assisted. We have also adjusted FY 25's projects to be in line with the new methods.

PROGRAM TITLE:

ADULT PROTECTIVE AND COMMUNITY SERVICES

12/3/24

PROGRAM-ID:

HMS-601

PROGRAM STRUCTURE NO:

060107

|  | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|  | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>RESEARCH &amp; DEVELOPMENT COSTS</b>              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                     |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>EXPENDITURES (\$1,000's)</b>                      |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>OPERATING COSTS</b>                               |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                     | 76.50               | 62.00  | - 14.50  | 19 | 76.50                       | 62.00     | - 14.50  | 19 | 76.50                       | 76.50     | + 0.00   | 0  |
| <b>EXPENDITURES (\$1000's)</b>                       | 11,676              | 7,312  | - 4,364  | 37 | 1,517                       | 1,626     | + 109    | 7  | 7,300                       | 6,502     | - 798    | 11 |
| <b>TOTAL COSTS</b>                                   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                     | 76.50               | 62.00  | - 14.50  | 19 | 76.50                       | 62.00     | - 14.50  | 19 | 76.50                       | 76.50     | + 0.00   | 0  |
| <b>EXPENDITURES (\$1000's)</b>                       | 11,676              | 7,312  | - 4,364  | 37 | 1,517                       | 1,626     | + 109    | 7  | 7,300                       | 6,502     | - 798    | 11 |
|  | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|  | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>            |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % VULNERABLE ADULTS W/ APS NOT REABUSED           | 95                  | 99     | + 4      | 4  | 95                          | 95        | + 0      | 0  |                             |           |          |    |
| 2. % PROGRAM RECIPIENTS SERVED BY FGP                | 75                  | 76     | + 1      | 1  | 80                          | 80        | + 0      | 0  |                             |           |          |    |
| 3. % PROGRAM RECIPIENTS SERVED BY SCP                | 50                  | 46     | - 4      | 8  | 52                          | 55        | + 3      | 6  |                             |           |          |    |
| <b>PART III: PROGRAM TARGET GROUP</b>                |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # ADULTS REPORTED TO BE ABUSED                    | 2500                | 2826   | + 326    | 13 | 2500                        | 2500      | + 0      | 0  |                             |           |          |    |
| 2. # ADULTS ELIGIBLE TO BE FGP VOLUNTEERS            | 50                  | 56     | + 6      | 12 | 52                          | 56        | + 4      | 8  |                             |           |          |    |
| 3. # LOW-INCOME ADULTS ELIGIBLE TO BE SCP VOLUNTEERS | 50                  | 50     | + 0      | 0  | 60                          | 42        | - 18     | 30 |                             |           |          |    |
| <b>PART IV: PROGRAM ACTIVITY</b>                     |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # ADULTS PROVIDED ADULT PROTECTIVE SERVICES       | 900                 | 880    | - 20     | 2  | 900                         | 900       | + 0      | 0  |                             |           |          |    |
| 2. # VULNERABLE ADULTS PROVIDED CASE MANAGEMENT SVCS | 225                 | 358    | + 133    | 59 | 225                         | 320       | + 95     | 42 |                             |           |          |    |
| 3. # ADULTS WHO ARE FGP VOLUNTEERS                   | 68                  | 56     | - 12     | 18 | 70                          | 60        | - 10     | 14 |                             |           |          |    |
| 4. # CHILDREN PROVIDED FGP VOLUNTEERS                | 180                 | 212    | + 32     | 18 | 200                         | 200       | + 0      | 0  |                             |           |          |    |
| 5. # ADULTS WHO ARE SCP VOLUNTEERS                   | 55                  | 30     | - 25     | 45 | 60                          | 25        | - 35     | 58 |                             |           |          |    |
| 6. # ADULTS PROVIDED SCP VOLUNTEERS                  | 150                 | 84     | - 66     | 44 | 160                         | 84        | - 76     | 48 |                             |           |          |    |

**PROGRAM TITLE: ADULT PROTECTIVE AND COMMUNITY SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to delays in the recruitment process and the inability to compete with private employers to offer competitive salaries.

The variance in expenditures is due to position vacancies and the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

No significant variances.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to the Adult Protective and Community Services Branch (APCSB) Administrator's public service announcements on various mediums to raise awareness about vulnerable adult abuse and how to seek help from Adult Protective Services (APS).

2. The variance is due to a rise in individuals inquiring about the program and following through with submitting an application and meeting eligibility requirements.

**PART IV - PROGRAM ACTIVITIES**

2. The variance is due to the continued concerted efforts of APCS and Program Development Administrators to explain to supervisors and workers the importance of reporting case management-related activities in the APS's system of record.

3. The variance is due to attrition as Foster Grandparent (FGP) volunteers age and face health issues. Additionally, personal caregiving obligations and health needs deter new volunteers from serving in their community.

4. The variance is due to teachers recognizing FGP volunteers as a valuable resource and utilizing their skills and knowledge to help students with their academic progress.

5. The variance is due to attrition as Senior Companion Program (SCP) volunteers age and face health issues. Additionally, personal caregiving obligations and health needs deter new volunteers from serving in their community.

6. The variance is due to difficulties in signing up agencies to participate in SCP because of the time commitment needed and staff shortages. Additionally, SCP volunteers have less desire to take on new or more clients because of their COVID fears and declining health.

# VARIANCE REPORT

|   | FISCAL YEAR 2023-24 |           |           |    | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|-----------|-----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL    | ± CHANGE  | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |           |           |    |                             |           |          |     |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |           |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   |                     |           |           |    |                             |           |          |     |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |           |           |    |                             |           |          |     |                             |           |          |    |
| OPERATING COSTS                                       |                     |           |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   | 1,146.00            | 834.00    | - 312.00  | 27 | 1,152.00                    | 840.00    | - 312.00 | 27  | 1,152.00                    | 1,026.00  | - 126.00 | 11 |
| EXPENDITURES (\$1000's)                               | 3,578,401           | 3,760,465 | + 182,064 | 5  | 308,595                     | 307,086   | - 1,509  | 0   | 3,487,634                   | 3,531,578 | + 43,944 | 1  |
| TOTAL COSTS   |                     |           |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   | 1,146.00            | 834.00    | - 312.00  | 27 | 1,152.00                    | 840.00    | - 312.00 | 27  | 1,152.00                    | 1,026.00  | - 126.00 | 11 |
| EXPENDITURES (\$1000's)                               | 3,578,401           | 3,760,465 | + 182,064 | 5  | 308,595                     | 307,086   | - 1,509  | 0   | 3,487,634                   | 3,531,578 | + 43,944 | 1  |
|   | FISCAL YEAR 2023-24 |           |           |    | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |    |
|   | PLANNED             | ACTUAL    | ± CHANGE  | %  | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |           |           |    |                             |           |          |     |                             |           |          |    |
| 1. % ABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS | 1                   | 1         | + 0       | 0  | 1                           | 5         | + 4      | 400 |                             |           |          |    |
| 2. % OF GA INDIVS EXIT DUE TO AMELIORATN OF DISABIL   | 8                   | 1         | - 7       | 88 | 8                           | 8         | + 0      | 0   |                             |           |          |    |
| 3. PUB HSG AVG MONTHLY RENT PAYMENT (\$)              | 375                 | 457       | + 82      | 22 | 375                         | 460       | + 85     | 23  |                             |           |          |    |
| 4. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM    | 74                  | 72        | - 2       | 3  | 74                          | 75.1      | + 1.1    | 1   |                             |           |          |    |
| 5. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT | 3                   | 2         | - 1       | 33 | 4                           | 2         | - 2      | 50  |                             |           |          |    |
| 6. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD | 12                  | 18        | + 6       | 50 | 13                          | 16        | + 3      | 23  |                             |           |          |    |



**PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

# VARIANCE REPORT

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 107,338             | 47,867 | - 59,471 | 55 | 16,158                      | 14,001    | - 2,157  | 13  | 91,180                      | 95,218    | + 4,038  | 4 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 107,338             | 47,867 | - 59,471 | 55 | 16,158                      | 14,001    | - 2,157  | 13  | 91,180                      | 95,218    | + 4,038  | 4 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| 1. % ABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS | 1                   | 1      | + 0      | 0  | 1                           | 5         | + 4      | 400 |                             |           |          |   |
| 2. % OF GA INDIVS EXIT DUE TO AMELIORATN OF DISABIL   | 8                   | 1      | - 7      | 88 | 8                           | 8         | + 0      | 0   |                             |           |          |   |
| 3. AVERAGE INCOME OF ELGIBLE ENERGY CREDIT HOUSEHOLDS | 20300               | 23903  | + 3603   | 18 | 20300                       | 22000     | + 1700   | 8   |                             |           |          |   |

**PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

AGED, BLIND AND DISABLED PAYMENTS

12/3/24

PROGRAM-ID:

HMS-202

PROGRAM STRUCTURE NO:

06020102

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 4,029               | 3,259  | - 770    | 19 | 1,007                       | 951       | - 56     | 6   | 3,022                       | 3,078     | + 56     | 2 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 4,029               | 3,259  | - 770    | 19 | 1,007                       | 951       | - 56     | 6   | 3,022                       | 3,078     | + 56     | 2 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| 1. % INDIVIDUALS EXITING PGM DUE TO SSI/RSDI BENEFITS | 1                   | 1      | + 0      | 0  | 1                           | 5         | + 4      | 400 |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| 1. # INDIVIDUALS ELIGIBLE FOR BENEFITS                | 800                 | 822    | + 22     | 3  | 800                         | 780       | - 20     | 3   |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| 1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD              | 364                 | 357    | - 7      | 2  | 364                         | 356       | - 8      | 2   |                             |           |          |   |
| 2. # APPLICATIONS APPROVED EACH MONTH FOR AABD PGM    | 32                  | 30     | - 2      | 6  | 32                          | 30        | - 2      | 6   |                             |           |          |   |
| 3. #AABD CLIENTS EXITING PGM DUE TO SSI/RSDI BENEFITS | 8                   | 8      | + 0      | 0  | 8                           | 8         | + 0      | 0   |                             |           |          |   |

# VARIANCE REPORT NARRATIVE FY 2024 AND FY 2025

06 02 01 02  
HMS 202

## **PROGRAM TITLE: AGED, BLIND AND DISABLED PAYMENTS**

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### **PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is due to a continuing downward trend in the number of Aid to the Aged, Blind, and Disabled (AABD) approved applicants and the total AABD caseload. The benefit amounts for AABD have not changed since March 2017.

### **PART II - MEASURES OF EFFECTIVENESS**

No significant variance.

### **PART III - PROGRAM TARGET GROUPS**

No significant variance.

### **PART IV - PROGRAM ACTIVITIES**

No significant variances.

PROGRAM TITLE:

GENERAL ASSISTANCE PAYMENTS

12/3/24

PROGRAM-ID:

HMS-204

PROGRAM STRUCTURE NO:

06020103

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>             |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                            |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                                |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| OPERATING COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                                 | 26,889              | 23,806 | - 3,083  | 11 | 8,472                       | 7,137     | - 1,335  | 16 | 18,417                      | 19,752    | + 1,335  | 7 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                                 | 26,889              | 23,806 | - 3,083  | 11 | 8,472                       | 7,137     | - 1,335  | 16 | 18,417                      | 19,752    | + 1,335  | 7 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>               |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. % INDIVIDUALS EXIT DUE TO AMELIORATN OF TEMP DISABIL | 8                   | 1      | - 7      | 88 | 8                           | 8         | + 0      | 0  |                             |           |          |   |
| 2. % INDIVIDUALS EXITING PGRM DUE TO SSI/RSDI BENEFITS  | 5                   | 1      | - 4      | 80 | 5                           | 5         | + 0      | 0  |                             |           |          |   |
| <b>PART III: PROGRAM TARGET GROUP</b>                   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. # INDIVIDUALS ELIGIBLE FOR GEN ASSISTANCE BENEFITS   | 4773                | 4622   | - 151    | 3  | 4868                        | 4601      | - 267    | 5  |                             |           |          |   |
| <b>PART IV: PROGRAM ACTIVITY</b>                        |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. AVERAGE MONTHLY PAYMENT PER HOUSEHOLD                | 396                 | 432    | + 36     | 9  | 396                         | 397       | + 1      | 0  |                             |           |          |   |
| 2. # APPLICATIONS APPROVED FOR GENERAL ASSISTANCE       | 540                 | 528    | - 12     | 2  | 540                         | 527       | - 13     | 2  |                             |           |          |   |
| 3. # CASES CLOSED DUE TO NO LONGER DISABLED DETERMNTN   | 468                 | 533    | + 65     | 14 | 468                         | 468       | + 0      | 0  |                             |           |          |   |
| 4. # CASES CLOSED DUE TO RECEIPT OF SSI/RSDI BENEFITS   | 425                 | 388    | - 37     | 9  | 425                         | 425       | + 0      | 0  |                             |           |          |   |

**PROGRAM TITLE: GENERAL ASSISTANCE PAYMENTS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is due to a continuing downward trend in General Assistance caseloads.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance is due to the successful screening of applicants to ensure that only those who meet all eligibility criteria receive benefits, and monitoring of recipients to ensure they received and complied with treatment for their conditions.

2. The variance is due to a slowdown in the Social Security Administration's approvals of disability determinations.

**PART III - PROGRAM TARGET GROUPS**

No significant variance.

**PART IV - PROGRAM ACTIVITIES**

3. The variance is due to the increase in clients determined no longer disabled as more clients are complying with treatments since clinics are now open for in-person appointments.

PROGRAM TITLE:

FEDERAL ASSISTANCE PAYMENTS

12/3/24

PROGRAM-ID:

HMS-206

PROGRAM STRUCTURE NO:

06020104

|   | FISCAL YEAR 2023-24 |        |          |     | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|-----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %   | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  |
| EXPENDITURES (\$1000's)                               | 5,704               | 300    | - 5,404  | 95  | 0                           | 0         | + 0      | 0  | 5,704                       | 7,585     | + 1,881  | 33 |
| TOTAL COSTS   |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  |
| EXPENDITURES (\$1000's)                               | 5,704               | 300    | - 5,404  | 95  | 0                           | 0         | + 0      | 0  | 5,704                       | 7,585     | + 1,881  | 33 |
|   | FISCAL YEAR 2023-24 |        |          |     | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %   | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| 1. % LIHEAP HOUSEHOLD W/ VULNERABLE HOUSEHOLD MEMBER  | 80                  | 75     | - 5      | 6   | 80                          | 80        | + 0      | 0  |                             |           |          |    |
| 2. AVERAGE INCOME OF ELGIBLE ENERGY CREDIT HOUSEHOLDS | 20300               | 23903  | + 3603   | 18  | 20300                       | 22000     | + 1700   | 8  |                             |           |          |    |
| 3. AVG INCOME FOR ENERGY CRISIS INTRVNTION HOUSEHOLDS | 20305               | 27577  | + 7272   | 36  | 20305                       | 27000     | + 6695   | 33 |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| 1. NUMBER OF HOUSEHOLDS ELIGIBLE FOR LIHEAP           | 9100                | 9150   | + 50     | 1   | 9100                        | 9100      | + 0      | 0  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |     |                             |           |          |    |                             |           |          |    |
| 1. # APPS APPROVED FOR ENERGY CRISIS INTRVNTION (ECI) | 1020                | 1981   | + 961    | 94  | 1020                        | 1500      | + 480    | 47 |                             |           |          |    |
| 2. # APPS APPROVED FOR ENERGY CREDIT (EC)             | 8200                | 7169   | - 1031   | 13  | 8200                        | 8000      | - 200    | 2  |                             |           |          |    |
| 3. AVERAGE ENERGY CRISIS INTERVENTION (ECI) PAYMENT   | 425                 | 771    | + 346    | 81  | 425                         | 625       | + 200    | 47 |                             |           |          |    |
| 4. AVERAGE ENERGY CREDIT (EC) PAYMENT                 | 465                 | 2398   | + 1933   | 416 | 465                         | 465       | + 0      | 0  |                             |           |          |    |



**PROGRAM TITLE: FEDERAL ASSISTANCE PAYMENTS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is due to the way the State budgets and expends federal awards and the timing of Hawaii Home Energy Assistance Program benefits issued during the fiscal year. There was an increase in allotment due to supplemental pandemic funds that are from previous fiscal years.

**PART II - MEASURES OF EFFECTIVENESS**

2 and 3. The variances are due to using the maximum income limits allowable under the federal Low Income Home Energy Assistance Program policy, which is 60% State Median Income and 150% Federal Poverty Level.

**PART III - PROGRAM TARGET GROUPS**

No significant variance.

**PART IV - PROGRAM ACTIVITIES**

1 and 2. The variances are primarily due to a demand for crisis assistance following the end of disconnection moratoriums and increased utility and payment plan costs. More eligible households currently need immediate assistance with past-due bills and disconnection notices.

3. The variance is due to an increase in maximum Energy Crisis Intervention benefits and supplemental payments due to increased funding.

4. The variance is due to an increase in available funds resulting in a record-high benefit amount in Federal Fiscal Year (FFY) 2023. The FFY 2024 final benefit amounts are still pending.

PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY

PROGRAM-ID: HMS-211

PROGRAM STRUCTURE NO: 06020106

|   | FISCAL YEAR 2023-24 |        |          |     | THREE MONTHS ENDED 09-30-24 |           |          |      | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|-----|-----------------------------|-----------|----------|------|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %   | BUDGETED                    | ACTUAL    | ± CHANGE | %    | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| POSITIONS   |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| OPERATING COSTS                                       |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0    | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 70,716              | 20,502 | - 50,214 | 71  | 6,679                       | 5,913     | - 766    | 11   | 64,037                      | 64,803    | + 766    | 1 |
| TOTAL COSTS   |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0    | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 70,716              | 20,502 | - 50,214 | 71  | 6,679                       | 5,913     | - 766    | 11   | 64,037                      | 64,803    | + 766    | 1 |
|   | FISCAL YEAR 2023-24 |        |          |     | FISCAL YEAR 2024-25         |           |          |      |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %   | PLANNED                     | ESTIMATED | ± CHANGE | %    |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| 1. % TANF/TAONF FAMILIES WITH EARNINGS                | 24                  | 19     | - 5      | 21  | 25                          | 19        | - 6      | 24   |                             |           |          |   |
| 2. % FAMILIES EXITED TANF/TAONF WITH EXCESS INCOME    | 2                   | 16     | + 14     | 700 | 1                           | 17        | + 16     | 1600 |                             |           |          |   |
| 3. % FAMILIES EXITING PROGM DUE TO CHILD AGE MAJORITY | 4                   | 3      | - 1      | 25  | 4                           | 4         | + 0      | 0    |                             |           |          |   |
| 4. % CHILD-ONLY CASES                                 | 32                  | 10     | - 22     | 69  | 32                          | 10        | - 22     | 69   |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| 1. AVG # OF APPLICANT FAMILIES PER MONTH              | 600                 | 953    | + 353    | 59  | 550                         | 950       | + 400    | 73   |                             |           |          |   |
| 2. AVG # TANF/TAONF RECIPIENT FAMILIES PER MONTH      | 3500                | 2992   | - 508    | 15  | 3500                        | 2500      | - 1000   | 29   |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |     |                             |           |          |      |                             |           |          |   |
| 1. AVERAGE MONTHLY BENEFIT PAYMENT PER HOUSEHOLD      | 584                 | 604    | + 20     | 3   | 584                         | 615       | + 31     | 5    |                             |           |          |   |
| 2. # CHILD-ONLY CASES                                 | 1547                | 311    | - 1236   | 80  | 1547                        | 300       | - 1247   | 81   |                             |           |          |   |
| 3. % OF FAMILIES WITH INCOME                          | 24                  | 19     | - 5      | 21  | 25                          | 19        | - 6      | 24   |                             |           |          |   |
| 4. AVG # OF APPLICATIONS APPROVED EACH MONTH          | 200                 | 190    | - 10     | 5   | 190                         | 170       | - 20     | 11   |                             |           |          |   |
| 5. AVERAGE NUMBER OF CASE CLOSURES EACH MONTH         | 400                 | 244    | - 156    | 39  | 400                         | 230       | - 170    | 43   |                             |           |          |   |

**PROGRAM TITLE: CASH SUPPORT FOR FAMILIES - SELF-SUFFICIENCY**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance is due to a proportional decrease in the Temporary Assistance for Needy Families/ Temporary Assistance for Other Needy Families (TANF/TAONF) caseloads.
2. The variance may be due to Hawaii's continued economic stability and low unemployment rates.
3. Although the actual figures are comparable to the planned figure, the planned figure is small, so a difference of one percent creates a significant variance greater than 10%.
4. The variance is due to an over-projection and proportional decrease in the TANF/TAONF caseloads.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to the unexpected increases in the number of applications received in 8 out of the 12 months during FY 24, which averaged about 1,052 applications per month.
2. The variance is due to a greater decrease in TANF/TAONF caseloads than projected, a 9% decrease from July 2023 to June 2024.

**PART IV - PROGRAM ACTIVITIES**

2. The variance is due to an over-projection and proportional decrease in the TANF/TAONF caseloads.
- 3 and 5. The variances are due to a proportional decrease in the TANF/TAONF caseloads.

|  | FISCAL YEAR 2023-24 |         |          |    | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |    |
|--|---------------------|---------|----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|----|
|  | BUDGETED            | ACTUAL  | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                     |         |          |    |                             |           |          |     |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                         |                     |         |          |    |                             |           |          |     |                             |           |          |    |
| POSITIONS  |                     |         |          |    |                             |           |          |     |                             |           |          |    |
| EXPENDITURES (\$1,000's)                             |                     |         |          |    |                             |           |          |     |                             |           |          |    |
| OPERATING COSTS                                      |                     |         |          |    |                             |           |          |     |                             |           |          |    |
| POSITIONS  | 373.00              | 246.00  | - 127.00 | 34 | 379.00                      | 255.00    | - 124.00 | 33  | 379.00                      | 371.00    | - 8.00   | 2  |
| EXPENDITURES (\$1000's)                              | 241,436             | 237,244 | - 4,192  | 2  | 11,146                      | 54,547    | + 43,401 | 389 | 249,866                     | 202,526   | - 47,340 | 19 |
| TOTAL COSTS  |                     |         |          |    |                             |           |          |     |                             |           |          |    |
| POSITIONS  | 373.00              | 246.00  | - 127.00 | 34 | 379.00                      | 255.00    | - 124.00 | 33  | 379.00                      | 371.00    | - 8.00   | 2  |
| EXPENDITURES (\$1000's)                              | 241,436             | 237,244 | - 4,192  | 2  | 11,146                      | 54,547    | + 43,401 | 389 | 249,866                     | 202,526   | - 47,340 | 19 |
|  | FISCAL YEAR 2023-24 |         |          |    | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |    |
|  | PLANNED             | ACTUAL  | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                   |                     |         |          |    |                             |           |          |     |                             |           |          |    |
| 1. PUB HSG AVG MONTHLY RENT PAYMENT (\$)             | 375                 | 457     | + 82     | 22 | 375                         | 460       | + 85     | 23  |                             |           |          |    |
| 2. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS    | 50                  | 38      | - 12     | 24 | 50                          | 0         | - 50     | 100 |                             |           |          |    |
| 3. AVG MONTHLY RENT SUPPLEMENT PAYMENT               | 450                 | 433     | - 17     | 4  | 450                         | 430       | - 20     | 4   |                             |           |          |    |
| 4. # CLIENTS W/ PERM HOUSING DUE TO SHELTER PROGRAMS | 1200                | 1281    | + 81     | 7  | 1140                        | 1180      | + 40     | 4   |                             |           |          |    |

**PROGRAM TITLE: HOUSING ASSISTANCE**

**06 02 02**

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**PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: RENTAL HOUSING SERVICES

12/3/24

PROGRAM-ID: HMS-220

PROGRAM STRUCTURE NO: 06020201

|  | FISCAL YEAR 2023-24 |         |          |    | THREE MONTHS ENDED 09-30-24 |           |          |       | NINE MONTHS ENDING 06-30-25 |           |          |    |
|--|---------------------|---------|----------|----|-----------------------------|-----------|----------|-------|-----------------------------|-----------|----------|----|
|  | BUDGETED            | ACTUAL  | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %     | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>            |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                           |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| POSITIONS  |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| EXPENDITURES (\$1,000's)                               |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| <b>OPERATING COSTS</b>                                 |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| POSITIONS  | 195.00              | 154.00  | - 41.00  | 21 | 214.00                      | 159.00    | - 55.00  | 26    | 214.00                      | 209.00    | - 5.00   | 2  |
| EXPENDITURES (\$1000's)                                | 97,338              | 144,398 | + 47,060 | 48 | 2,190                       | 31,872    | + 29,682 | 1,355 | 104,216                     | 78,815    | - 25,401 | 24 |
| <b>TOTAL COSTS</b>                                     |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| POSITIONS  | 195.00              | 154.00  | - 41.00  | 21 | 214.00                      | 159.00    | - 55.00  | 26    | 214.00                      | 209.00    | - 5.00   | 2  |
| EXPENDITURES (\$1000's)                                | 97,338              | 144,398 | + 47,060 | 48 | 2,190                       | 31,872    | + 29,682 | 1,355 | 104,216                     | 78,815    | - 25,401 | 24 |
|  | FISCAL YEAR 2023-24 |         |          |    | FISCAL YEAR 2024-25         |           |          |       |                             |           |          |    |
|  | PLANNED             | ACTUAL  | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %     |                             |           |          |    |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>              |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| 1. PUB HSG AVG MONTHLY RENT PAYMENT (\$)               | 375                 | 457     | + 82     | 22 | 375                         | 460       | + 85     | 23    |                             |           |          |    |
| 2. PUB HSG AVG MO INCOME OF RESIDENTS-ELDERLY (\$)     | 1100                | 1200    | + 100    | 9  | 1100                        | 1300      | + 200    | 18    |                             |           |          |    |
| 3. PUB HSG AVG MO INCOME OF RESIDENTS-NON-ELDERLY (\$) | 1990                | 2030    | + 40     | 2  | 1990                        | 2000      | + 10     | 1     |                             |           |          |    |
| 4. PUB HSG AVG MONTHLY TURNOVER RATE OF HSG UNITS      | 50                  | 38      | - 12     | 24 | 50                          | 0         | - 50     | 100   |                             |           |          |    |
| 5. FED GRADING SYS FOR PUBLIC HSG AGENCIES (PHAS)      | 85                  | 86      | + 1      | 1  | 85                          | 86        | + 1      | 1     |                             |           |          |    |
| <b>PART III: PROGRAM TARGET GROUP</b>                  |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| 1. AVG # PUB HSG APPLICANTS ON WAITING LIST PER MONTH  | 4500                | 4448    | - 52     | 1  | 4500                        | 7000      | + 2500   | 56    |                             |           |          |    |
| 2. AVG # OF OCCUPIED PUBLIC HSG DWELLING UNITS PER MO  | 5200                | 5100    | - 100    | 2  | 5200                        | 5200      | + 0      | 0     |                             |           |          |    |
| <b>PART IV: PROGRAM ACTIVITY</b>                       |                     |         |          |    |                             |           |          |       |                             |           |          |    |
| 1. TOTAL NEW PUB HSG APPLCTNS PROCESSED                | 1300                | 1202    | - 98     | 8  | 1300                        | 1300      | + 0      | 0     |                             |           |          |    |
| 2. AVG # OF HOUSEHOLDS PLACED IN PUB HSG PER MONTH     | 50                  | 37      | - 13     | 26 | 50                          | 50        | + 0      | 0     |                             |           |          |    |
| 3. # OF RE-EXAM (PUB HSG)                              | 4600                | 4557    | - 43     | 1  | 4600                        | 4600      | + 0      | 0     |                             |           |          |    |
| 4. # OF EVICTIONS FROM HSG                             | 75                  | 22      | - 53     | 71 | 75                          | 75        | + 0      | 0     |                             |           |          |    |

**PROGRAM TITLE: RENTAL HOUSING SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to a shortage of applicants for available positions.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance may be due to additional government assistance increasing the average household income of public housing tenants.

4. With many families in public housing receiving assistance through the State/county Emergency Rental Assistance (ERA) program, fewer families are leaving the program voluntarily or through eviction for nonpayment of rent.

**PART III - PROGRAM TARGET GROUPS**

No significant variances.

**PART IV - PROGRAM ACTIVITIES**

2. With fewer families in public housing leaving the program voluntarily or through eviction for nonpayment of rent, there are fewer public housing units available for new participants.

4. The majority of families in public housing that would have otherwise been evicted for nonpayment of rent have received assistance through the State/county ERA program. These programs provide financial assistance to pay for rental arrears and future rent payments, delinquent and future utility payments, and other qualified expenses related to public housing.





**PROGRAM TITLE: HPHA ADMINISTRATION**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to a shortage of applicants for available positions.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

4. The variance may be due to a high number of retirements, a tighter labor market, and greater competition among public and private employers for qualified applicants.

**PART III - PROGRAM TARGET GROUPS**

No significant variances.

**PART IV - PROGRAM ACTIVITIES**

1. and 2. The variances are due to the Hawaii Public Housing Authority's internal contract definition.

3. The variance is due to additional grants received. Some of the grants were separated from HMS 222 and have their own accounting.

PROGRAM TITLE:

RENTAL ASSISTANCE SERVICES

12/3/24

PROGRAM-ID:

HMS-222

PROGRAM STRUCTURE NO:

06020213

|   | FISCAL YEAR 2023-24 |        |          |     | THREE MONTHS ENDED 09-30-24 |           |          |       | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|-----|-----------------------------|-----------|----------|-------|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %   | BUDGETED                    | ACTUAL    | ± CHANGE | %     | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>         |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| <b>RESEARCH &amp; DEVELOPMENT COSTS</b>             |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| <b>POSITIONS</b>                                    |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| <b>EXPENDITURES (\$1,000's)</b>                     |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| <b>OPERATING COSTS</b>                              |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| <b>POSITIONS</b>                                    | 35.00               | 22.00  | - 13.00  | 37  | 35.00                       | 22.00     | - 13.00  | 37    | 35.00                       | 35.00     | + 0.00   | 0  |
| <b>EXPENDITURES (\$1000's)</b>                      | 70,026              | 67,705 | - 2,321  | 3   | 238                         | 17,801    | + 17,563 | 7,379 | 69,592                      | 54,332    | - 15,260 | 22 |
| <b>TOTAL COSTS</b>                                  |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| <b>POSITIONS</b>                                    | 35.00               | 22.00  | - 13.00  | 37  | 35.00                       | 22.00     | - 13.00  | 37    | 35.00                       | 35.00     | + 0.00   | 0  |
| <b>EXPENDITURES (\$1000's)</b>                      | 70,026              | 67,705 | - 2,321  | 3   | 238                         | 17,801    | + 17,563 | 7,379 | 69,592                      | 54,332    | - 15,260 | 22 |
|   | FISCAL YEAR 2023-24 |        |          |     | FISCAL YEAR 2024-25         |           |          |       |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %   | PLANNED                     | ESTIMATED | ± CHANGE | %     |                             |           |          |    |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>           |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| 1. AVG MO GROSS RENT FOR RENT SUPPLEMENT RECIPIENTS | 1000                | 1200   | + 200    | 20  | 1000                        | 1200      | + 200    | 20    |                             |           |          |    |
| 2. AVERAGE MONTHLY RENT SUPPLEMENT PAYMENT          | 450                 | 433    | - 17     | 4   | 450                         | 430       | - 20     | 4     |                             |           |          |    |
| 3. FEDERAL GRADING SYS FOR PH AGENCIES (SEC 8 MGMT) | 145                 | 0      | - 145    | 100 | 145                         | 0         | - 145    | 100   |                             |           |          |    |
| <b>PART III: PROGRAM TARGET GROUP</b>               |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| 1. # OF APPLICANTS ON STATE SUBSIDY WAITING LISTS   | 2100                | 1733   | - 367    | 17  | 1900                        | 1900      | + 0      | 0     |                             |           |          |    |
| 2. # OF APPLICANTS ON FEDERAL SUBSIDY WAITING LIST  | 5300                | 2367   | - 2933   | 55  | 4900                        | 5000      | + 100    | 2     |                             |           |          |    |
| <b>PART IV: PROGRAM ACTIVITY</b>                    |                     |        |          |     |                             |           |          |       |                             |           |          |    |
| 1. TOT # OF STATE RENT SUP'L & SEC 8 APPL PROCESSED | 700                 | 686    | - 14     | 2   | 700                         | 700       | + 0      | 0     |                             |           |          |    |
| 2. # OF RE-EXAMINATNS OF STATE RENT SUPPL & SEC 8   | 2500                | 2544   | + 44     | 2   | 2500                        | 2500      | + 0      | 0     |                             |           |          |    |
| 3. TOTAL # OF FED SEC 8 UNITS INSPECTED             | 3750                | 3437   | - 313    | 8   | 3750                        | 3500      | - 250    | 7     |                             |           |          |    |

**PROGRAM TITLE: RENTAL ASSISTANCE SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to a shortage of applicants for available positions.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance may be due to the additional government assistance increasing the average household income of rental assistance program participants.

3. The Hawaii Public Housing Authority (HPHA) has been designated as a Moving to Work public housing authority by the U.S. Department of Housing and Urban Development; therefore, this grading system no longer applies to HPHA. This measure will be removed as a measure of effectiveness beginning in FB 2025-27.

**PART III - PROGRAM TARGET GROUPS**

1 and 2. The variances are due to the implementation of the new mandatory online portal, which applicants had to get accustomed to, and HPHA computer servers being out of commission. New computer servers are being purchased and will be online in the next three months.

**PART IV - PROGRAM ACTIVITIES**

No significant variances.

PROGRAM TITLE: HOMELESS SERVICES

PROGRAM-ID: HMS-224

PROGRAM STRUCTURE NO: 06020215

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 11.00               | 7.00   | - 4.00   | 36 | 11.00                       | 7.00      | - 4.00   | 36 | 11.00                       | 8.00      | - 3.00   | 27 |
| EXPENDITURES (\$1000's)                               | 27,518              | 10,724 | - 16,794 | 61 | 6,675                       | 1,514     | - 5,161  | 77 | 22,161                      | 27,322    | + 5,161  | 23 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 11.00               | 7.00   | - 4.00   | 36 | 11.00                       | 7.00      | - 4.00   | 36 | 11.00                       | 8.00      | - 3.00   | 27 |
| EXPENDITURES (\$1000's)                               | 27,518              | 10,724 | - 16,794 | 61 | 6,675                       | 1,514     | - 5,161  | 77 | 22,161                      | 27,322    | + 5,161  | 23 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # CLIENTS W/ PERM HOUSING DUE TO HOMELESS OUTREACH | 300                 | 418    | + 118    | 39 | 285                         | 300       | + 15     | 5  |                             |           |          |    |
| 2. # CLIENTS W/ PERM HOUSING DUE TO SHELTER PROGRAMS  | 1200                | 1281   | + 81     | 7  | 1140                        | 1180      | + 40     | 4  |                             |           |          |    |
| 3. % CLIENTS MAINTAIN HSG THRU ASSTNCE FROM SHEG PGM  | 90                  | 95     | + 5      | 6  | 90                          | 95        | + 5      | 6  |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # PEOPLE EXPERIENCING HOMELESSNESS STATEWIDE       | 6585                | 6389   | - 196    | 3  | 6914                        | 6400      | - 514    | 7  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # SERVED BY OUTREACH HOMELESS PROVIDER AGENCIES    | 4262                | 2786   | - 1476   | 35 | 4475                        | 3000      | - 1475   | 33 |                             |           |          |    |
| 2. # SERVED BY HOMELESS SHELTER PROGRAMS              | 4769                | 4380   | - 389    | 8  | 5007                        | 4500      | - 507    | 10 |                             |           |          |    |
| 3. # SERVED BY THE SHEG PROGRAM                       | 170                 | 163    | - 7      | 4  | 170                         | 170       | + 0      | 0  |                             |           |          |    |

**PROGRAM TITLE: HOMELESS SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to turnover and a lack of qualified applicants.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance may be due to the unexpected success of outreach initiatives on the neighbor islands, which were bolstered by additional resources aimed at supporting households impacted by the Maui Wildfires. These initiatives included targeted outreach strategies designed to engage and assist affected communities. According to aggregate data from the Homeless Management Information System, the statewide permanent housing exit rate stands at 28%, the neighbor islands' exit rate is 34.33%, and Oahu's exit rate is only 9.1%.; therefore, the enhanced outreach efforts and resource allocation on the neighbor islands helped to facilitate more permanent housing placements than anticipated.

**PART III - PROGRAM TARGET GROUPS**

No significant variance.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to enhanced data collection and reporting practices. Previously, the total number of clients served across all outreach programs did not account for individuals being served by multiple providers, leading to inflated figures; currently, improved data collection methods allow for better deduplication of clients across programs. Additionally, outreach services are being impacted by providers' lack sufficient staffing and a policy switch from prioritizing the number of clients served to prioritizing positive outcomes for clients instead. Adjustments will be made to the projected client numbers to better reflect the actual services provided.

PROGRAM TITLE:

HEALTH CARE

12/3/24

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060203

|   | FISCAL YEAR 2023-24 |           |           |   | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|-----------|-----------|---|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL    | ± CHANGE  | % | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |           |           |   |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |           |           |   |                             |           |          |    |                             |           |          |   |
| POSITIONS   |                     |           |           |   |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |           |           |   |                             |           |          |    |                             |           |          |   |
| OPERATING COSTS                                       |                     |           |           |   |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00      | + 0.00    | 0 | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 3,143,802           | 3,418,917 | + 275,115 | 9 | 269,219                     | 226,598   | - 42,621 | 16 | 3,076,423                   | 3,167,811 | + 91,388 | 3 |
| TOTAL COSTS   |                     |           |           |   |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00      | + 0.00    | 0 | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 3,143,802           | 3,418,917 | + 275,115 | 9 | 269,219                     | 226,598   | - 42,621 | 16 | 3,076,423                   | 3,167,811 | + 91,388 | 3 |
|   | FISCAL YEAR 2023-24 |           |           |   | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|   | PLANNED             | ACTUAL    | ± CHANGE  | % | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |           |           |   |                             |           |          |    |                             |           |          |   |
| 1. % SSI RECPNTS-LICNSD/CERTFD DOM CARE/MED FAC SSP   | 95                  | 95        | + 0       | 0 | 95                          | 95        | + 0      | 0  |                             |           |          |   |
| 2. % MANAGD CARE PYMTS DEVOTD TO DIRECT HTH CARE SVCS | 90                  | 89.2      | - 0.8     | 1 | 90                          | 90        | + 0      | 0  |                             |           |          |   |
| 3. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM    | 74                  | 72        | - 2       | 3 | 74                          | 75.1      | + 1.1    | 1  |                             |           |          |   |

**PART I - EXPENDITURES AND POSITIONS**

Details of the expenditure variance are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE: COMMNTY-BASED RSDNTL & MEDICAID FACLTY SUPPT

PROGRAM-ID: HMS-605

PROGRAM STRUCTURE NO: 06020304

|  | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|  | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                         |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS  |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                      |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS  | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  |
| EXPENDITURES (\$1000's)                              | 17,811              | 11,470 | - 6,341  | 36 | 4,453                       | 2,420     | - 2,033  | 46 | 13,358                      | 15,391    | + 2,033  | 15 |
| TOTAL COSTS  |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS  | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0  |
| EXPENDITURES (\$1000's)                              | 17,811              | 11,470 | - 6,341  | 36 | 4,453                       | 2,420     | - 2,033  | 46 | 13,358                      | 15,391    | + 2,033  | 15 |
|  | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|  | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % SSI/SSP RCPNTS IN LCNSD/CRTFD DOM CARE/MEDICAID | 95                  | 95     | + 0      | 0  | 95                          | 95        | + 0      | 0  |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # SSI RCPNTS IN LICNSD/CERTFD DOM CARE/MEDICAID   | 2186                | 2075   | - 111    | 5  | 2175                        | 2022      | - 153    | 7  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                            |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. AVE SSI RCPNTS IN TYPE I ARCHS/DD DOM CARE W/ SSP | 829                 | 773    | - 56     | 7  | 797                         | 742       | - 55     | 7  |                             |           |          |    |
| 2. AVE SSI/SSP RCPNTS PLACED IN TYPE II ARCHS        | 17                  | 20     | + 3      | 18 | 16                          | 16        | + 0      | 0  |                             |           |          |    |
| 3. AVE SSI/SSP RCPNTS PLACED IN CCFFH                | 1378                | 1083   | - 295    | 21 | 1416                        | 1074      | - 342    | 24 |                             |           |          |    |
| 4. AVE SSI/SSP RCPNTS PLACED IN MEDICAID FACILITY    | 232                 | 199    | - 33     | 14 | 235                         | 194       | - 41     | 17 |                             |           |          |    |



**PROGRAM TITLE: COMMNTY-BASED RSDNTL & MEDICAID FACLTY SUPPT**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is a result of a decrease in participants in the programs provided

**PART II - MEASURES OF EFFECTIVENESS**

No significant variance.

**PART III - PROGRAM TARGET GROUPS**

No significant variance.

**PART IV - PROGRAM ACTIVITIES**

2. Since total enrollment of State Supplemental Payments (SSP) recipients in Type II Adult Residential Care Homes is routinely low, the program activity for this program is more sensitive to fluctuation in the number of SSP recipients entering and leaving the program. The variance may be due to more individuals choosing to reside in community-based residential care settings because supervised care is needed or because they are not financially able to remain in their own homes with in-home support.

3. The variance may be due to more individuals being able to reside in their own homes or having a family member living with them who provides support.

4. The variance may be due to more individuals being able to reside in domiciliary care home settings with supervised care, in their own homes, or with a family member providing them with in-home support.

PROGRAM TITLE:

HEALTH CARE PAYMENTS

12/3/24

PROGRAM-ID:

HMS-401

PROGRAM STRUCTURE NO:

06020305

|   | FISCAL YEAR 2023-24 |           |           |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|-----------|-----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL    | ± CHANGE  | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| OPERATING COSTS                                       |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00      | + 0.00    | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 3,125,991           | 3,407,447 | + 281,456 | 9  | 264,766                     | 224,178   | - 40,588 | 15 | 3,063,065                   | 3,152,420 | + 89,355 | 3 |
| TOTAL COSTS   |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00      | + 0.00    | 0  | 0.00                        | 0.00      | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 3,125,991           | 3,407,447 | + 281,456 | 9  | 264,766                     | 224,178   | - 40,588 | 15 | 3,063,065                   | 3,152,420 | + 89,355 | 3 |
|   | FISCAL YEAR 2023-24 |           |           |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|   | PLANNED             | ACTUAL    | ± CHANGE  | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| 1. % MANAGD CARE PYMTS DEVOTD TO DIRECT HTH CARE SVCS | 90                  | 89.2      | - 0.8     | 1  | 90                          | 90        | + 0      | 0  |                             |           |          |   |
| 2. % LTC CLIENTS RECEIVING CARE UNDER HCBS PROGRAM    | 74                  | 72        | - 2       | 3  | 74                          | 75.1      | + 1.1    | 1  |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                        |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| 1. # OF PEOPLE COVERED BY QUEST                       | 430000              | 445214    | + 15214   | 4  | 400000                      | 400000    | + 0      | 0  |                             |           |          |   |
| 2. # ELIGIBLE PERSONS FOR QUEST MANAGED CARE PRGM     | 429900              | 445117    | + 15217   | 4  | 399900                      | 399900    | + 0      | 0  |                             |           |          |   |
| 3. # OF ELIGIBLE PERSONS FOR LTSS                     | 9000                | 8993      | - 7       | 0  | 8500                        | 9000      | + 500    | 6  |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                             |                     |           |           |    |                             |           |          |    |                             |           |          |   |
| 1. AMOUNT PAID FOR QUALITY BONUSES TO MCOS (THOUS)    | 15000               | 17181     | + 2181    | 15 | 15000                       | 17000     | + 2000   | 13 |                             |           |          |   |
| 2. AMOUNT PAID TO MCOS FOR SERVICES (THOUS)           | 2600000             | 2730069   | + 130069  | 5  | 2600000                     | 2500000   | - 100000 | 4  |                             |           |          |   |

**PROGRAM TITLE: HEALTH CARE PAYMENTS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

No significant variances.

**PART III - PROGRAM TARGET GROUPS**

No significant variances.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to how each managed care organization (MCO) scored for the year based on meeting benchmarks and a change (increase) in the performance pool size, which is based on a percentage of revenue earned. Planned data is based on past trends, and higher amounts paid out mean that some of the MCOs earned more than in prior years based on performance and revenues.

PROGRAM TITLE:

GENERAL SUPPORT FOR ASSURED STD OF LIVING

PROGRAM-ID:

PROGRAM STRUCTURE NO: 060204

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>RESEARCH &amp; DEVELOPMENT COSTS</b>               |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                      |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>EXPENDITURES (\$1,000's)</b>                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>OPERATING COSTS</b>                                |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                      | 773.00              | 588.00 | - 185.00 | 24 | 773.00                      | 585.00    | - 188.00 | 24 | 773.00                      | 655.00    | - 118.00 | 15 |
| <b>EXPENDITURES (\$1000's)</b>                        | 83,791              | 56,053 | - 27,738 | 33 | 11,967                      | 11,850    | - 117    | 1  | 67,225                      | 63,083    | - 4,142  | 6  |
| <b>TOTAL COSTS</b>                                    |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>POSITIONS</b>                                      | 773.00              | 588.00 | - 185.00 | 24 | 773.00                      | 585.00    | - 188.00 | 24 | 773.00                      | 655.00    | - 118.00 | 15 |
| <b>EXPENDITURES (\$1000's)</b>                        | 83,791              | 56,053 | - 27,738 | 33 | 11,967                      | 11,850    | - 117    | 1  | 67,225                      | 63,083    | - 4,142  | 6  |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % WORK PGM PARTICIPANTS WHO EXITED WITH EMPLOYMENT | 3                   | 2      | - 1      | 33 | 4                           | 2         | - 2      | 50 |                             |           |          |    |
| 2. %TANF/TAONF RCPT PART WRK PGM MTG FED WRK PART STD | 12                  | 18     | + 6      | 50 | 13                          | 16        | + 3      | 23 |                             |           |          |    |
| 3. % OF DISABILITY CLAIMS PROCESSED DURING YEAR       | 100                 | 100    | + 0      | 0  | 100                         | 100       | + 0      | 0  |                             |           |          |    |
| 4. % CHILD SUPPORT CASES W/ SUPPORT ORDERS ESTD       | 83                  | 84     | + 1      | 1  | 83                          | 84        | + 1      | 1  |                             |           |          |    |

**PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

# VARIANCE REPORT

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 518.00              | 394.00 | - 124.00 | 24 | 518.00                      | 394.00    | - 124.00 | 24 | 518.00                      | 455.00    | - 63.00  | 12 |
| EXPENDITURES (\$1000's)                               | 45,137              | 26,063 | - 19,074 | 42 | 4,262                       | 4,086     | - 176    | 4  | 41,503                      | 39,555    | - 1,948  | 5  |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 518.00              | 394.00 | - 124.00 | 24 | 518.00                      | 394.00    | - 124.00 | 24 | 518.00                      | 455.00    | - 63.00  | 12 |
| EXPENDITURES (\$1000's)                               | 45,137              | 26,063 | - 19,074 | 42 | 4,262                       | 4,086     | - 176    | 4  | 41,503                      | 39,555    | - 1,948  | 5  |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % WORK PRGM PARTICIPANTS WHO EXITED W/ EMPLOYMENT  | 3                   | 2      | - 1      | 33 | 4                           | 2         | - 2      | 50 |                             |           |          |    |
| 2. % TANF/TAONF RCPT PART WRK PRGM MTG FED STD        | 12                  | 18     | + 6      | 50 | 13                          | 16        | + 3      | 23 |                             |           |          |    |
| 3. % SNAP APPLICATIONS RECEIVED AND PROCESSED TIMELY  | 95                  | 85.5   | - 9.5    | 10 | 97.1                        | 95        | - 2.1    | 2  |                             |           |          |    |
| 4. % SNAP CASES WITH AN ERROR                         | 5.5                 | 7.3    | + 1.8    | 33 | 3.5                         | 5.5       | + 2      | 57 |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # OF TANF/TAONF RECIPIENTS                         | 4200                | 8295   | + 4095   | 98 | 3900                        | 7000      | + 3100   | 79 |                             |           |          |    |
| 2. AVG # APPLICANTS FOR TANF/TAONF BENEFITS EA MONTH  | 950                 | 953    | + 3      | 0  | 900                         | 950       | + 50     | 6  |                             |           |          |    |
| 3. NUMBER OF POTENTIAL APPLICANTS FOR SNAP            | 82206               | 87168  | + 4962   | 6  | 82206                       | 85000     | + 2794   | 3  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # INDIVIDUALS WHO RECEIVE GA AND AABD              | 6473                | 5444   | - 1029   | 16 | 6473                        | 5500      | - 973    | 15 |                             |           |          |    |
| 2. AVERAGE # TANF/TAONF RECIPIENT FAMILIES EACH MONTH | 4700                | 2992   | - 1708   | 36 | 4700                        | 2500      | - 2200   | 47 |                             |           |          |    |
| 3. NUMBER OF SNAP APPLICATIONS PROCESSED              | 80000               | 93054  | + 13054  | 16 | 80000                       | 90000     | + 10000  | 13 |                             |           |          |    |
| 4. NUMBER OF HOUSEHOLDS RECEIVING SNAP BENEFITS       | 87891               | 83779  | - 4112   | 5  | 87891                       | 84000     | - 3891   | 4  |                             |           |          |    |
| 5. AVG # TANF/TAONF RCPTS IN FTW PRGM EA MONTH        | 2500                | 1909   | - 591    | 24 | 2500                        | 1700      | - 800    | 32 |                             |           |          |    |

**PROGRAM TITLE: CASE MANAGEMENT FOR SELF-SUFFICIENCY**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to competition with the private sector, which offers higher salaries and more opportunities for advancement, making it difficult to recruit qualified applicants.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. Although the actual figure is comparable to the planned figure, the planned figure is small, so difference of only one percent creates a significant variance greater than 10%.

2. The variance may be due to Hawaii's continued economic stability and low unemployment rates.

3 and 4. The variances are due to continued high vacancy rates in the eligibility processing centers. Hawaii is presently working with U.S. Department of Agriculture, Food and Nutrition Service, on a corrective action plan to address the timeliness and accuracy issues.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to an underestimation of the average size of Temporary Assistance for Needy Families (TANF) and Temporary Assistance for Other Needy Families (TAONF) recipient families.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is primarily due to a continuing downward trend in General Assistance and Aid to Aged, Blind, and Disabled caseloads.

2. The variance is due to a greater decrease in TANF and TAONF caseloads than projected, a 9% decrease from July 2023 to June 2024.

3. The variance is due to continued food insecurity statewide.

5. The variance is due to a proportional decrease in the TANF/TAONF caseloads.

PROGRAM TITLE: DISABILITY DETERMINATION

12/3/24

PROGRAM-ID: HMS-238

PROGRAM STRUCTURE NO: 06020402

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 50.00               | 32.00  | - 18.00  | 36 | 50.00                       | 32.00     | - 18.00  | 36 | 50.00                       | 35.00     | - 15.00  | 30 |
| EXPENDITURES (\$1000's)                               | 8,860               | 7,199  | - 1,661  | 19 | 0                           | 1,824     | + 1,824  | 0  | 8,860                       | 7,036     | - 1,824  | 21 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 50.00               | 32.00  | - 18.00  | 36 | 50.00                       | 32.00     | - 18.00  | 36 | 50.00                       | 35.00     | - 15.00  | 30 |
| EXPENDITURES (\$1000's)                               | 8,860               | 7,199  | - 1,661  | 19 | 0                           | 1,824     | + 1,824  | 0  | 8,860                       | 7,036     | - 1,824  | 21 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % OF DISABILITY CLAIMS PROCESSED DURING THE YEAR   | 100                 | 100    | + 0      | 0  | 100                         | 100       | + 0      | 0  |                             |           |          |    |
| 2. % OF CASES RETURNED FOR CORRECTIVE ACTION          | 5.4                 | 3.3    | - 2.1    | 39 | 5.4                         | 5.4       | + 0      | 0  |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # OF APPLICANTS FOR SOC SEC DISABILITY BENEFITS    | 10024               | 8771   | - 1253   | 13 | 10024                       | 9371      | - 653    | 7  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # OF CLAIMANTS PROVIDED CONSULTATIVE EXAM (ANNUAL) | 2028                | 1815   | - 213    | 11 | 2028                        | 1850      | - 178    | 9  |                             |           |          |    |
| 2. # OF SS DISABILITY BENEFIT DETERMINATIONS RENDERED | 11334               | 9468   | - 1866   | 16 | 11334                       | 10221     | - 1113   | 10 |                             |           |          |    |



**PROGRAM TITLE: DISABILITY DETERMINATION**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to employees vacating their positions, the need for approval from Social Security (SS) Administration (SSA) to fill vacancies, and the difficulty in hiring applicants for the vacant positions.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

2. The variance is due to an improvement in performance accuracy and job knowledge. The Disability Determination Branch enhanced the internal initial quality reviews and provided refresher training to staff that has led to a reduction in return rates.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to a decrease in continuing disability (CD) review (CDR) cases transferred from the SSA Field Office (FO) for medical review. In May 2024, SSA had a moratorium on processing CDR cases, which resulted in a decrease in the number of applicants served.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to the moratorium on processing CDR cases during FY 24, which resulted in a decrease in the number of claimants provided consultative exams and SS disability benefit determinations rendered.

2. The variance is due to the projected decrease in CD cases transferred from the SSA FO for medical review.

PROGRAM TITLE:

CHILD SUPPORT ENFORCEMENT SERVICES

12/3/24

PROGRAM-ID:

ATG-500

PROGRAM STRUCTURE NO:

06020403

|  | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|  | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>            |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS  |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                               |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| <b>OPERATING COSTS</b>                                 |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS  | 205.00              | 162.00 | - 43.00  | 21 | 205.00                      | 159.00    | - 46.00  | 22 | 205.00                      | 165.00    | - 40.00  | 20 |
| EXPENDITURES (\$1000's)                                | 29,794              | 22,791 | - 7,003  | 24 | 7,705                       | 5,940     | - 1,765  | 23 | 16,862                      | 16,492    | - 370    | 2  |
| <b>TOTAL COSTS</b>                                     |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS  | 205.00              | 162.00 | - 43.00  | 21 | 205.00                      | 159.00    | - 46.00  | 22 | 205.00                      | 165.00    | - 40.00  | 20 |
| EXPENDITURES (\$1000's)                                | 29,794              | 22,791 | - 7,003  | 24 | 7,705                       | 5,940     | - 1,765  | 23 | 16,862                      | 16,492    | - 370    | 2  |
|  | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|  | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % OF CHILDREN WITH PATERNITY ESTABLISHED            | 90                  | 90     | + 0      | 0  | 90                          | 90        | + 0      | 0  |                             |           |          |    |
| 2. % OF CASES WITH SUPPORT ORDERS ESTABLISHED          | 83                  | 84     | + 1      | 1  | 83                          | 84        | + 1      | 1  |                             |           |          |    |
| 3. % OF CURRENT SUPPORT COLLECTED                      | 65                  | 65     | + 0      | 0  | 65                          | 65        | + 0      | 0  |                             |           |          |    |
| 4. % OF DELINQUENT SUPPORT COLLECTED                   | 51                  | 44     | - 7      | 14 | 51                          | 44        | - 7      | 14 |                             |           |          |    |
| 5. DOLLARS COLLECTED PER \$1 EXPENDED                  | 5                   | 5      | + 0      | 0  | 5                           | 5         | + 0      | 0  |                             |           |          |    |
| <b>PART III: PROGRAM TARGET GROUP</b>                  |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. CHILDREN BORN OUT OF WEDLOCK                        | 6200                | 5600   | - 600    | 10 | 6200                        | 5600      | - 600    | 10 |                             |           |          |    |
| 2. CASES WITH OBLIGORS WHOSE WHEREABOUTS UNKNOWN       | 5500                | 5700   | + 200    | 4  | 5500                        | 5700      | + 200    | 4  |                             |           |          |    |
| 3. CASES WITHOUT CHILD SUPPORT ORDERS                  | 9200                | 7600   | - 1600   | 17 | 9200                        | 7600      | - 1600   | 17 |                             |           |          |    |
| 4. CASES WITH ARREARS DUE                              | 32800               | 32800  | + 0      | 0  | 32800                       | 32800     | + 0      | 0  |                             |           |          |    |
| <b>PART IV: PROGRAM ACTIVITY</b>                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. NO. OF CHILDREN WITH PATERNITY ESTABLISHED          | 6300                | 6000   | - 300    | 5  | 6300                        | 6000      | - 300    | 5  |                             |           |          |    |
| 2. NO. OF CHILD SPPT ORDER CASES ESTABLISHED           | 44200               | 38608  | - 5592   | 13 | 44200                       | 39000     | - 5200   | 12 |                             |           |          |    |
| 3. DOLLAR AMOUNT OF CURRENT SUPPORT COLLECTED (\$M)    | 121                 | 97     | - 24     | 20 | 121                         | 97        | - 24     | 20 |                             |           |          |    |
| 4. \$ AMOUNT OF CURRENT SUPPT PAYMENTS DISBURSED (\$M) | 112                 | 88     | - 24     | 21 | 112                         | 88        | - 24     | 21 |                             |           |          |    |

**PROGRAM TITLE: CHILD SUPPORT ENFORCEMENT SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

There were 43 vacant positions at the end of FY 24. Many vacant positions were mainly filled with internal candidates while the employment turnover of lower classified positions consistently occurred throughout the year. As for the variance for the other expenditures, it resulted from unused federal- and trust-funded appropriations.

For FY 25, the agency strives for better recruitment results in filling vacant positions by monitoring vacancies and the recruitment status. Actual expenditures are projected to remain under budget as a result of unused excess federal and trust fund appropriations.

**PART II - MEASURES OF EFFECTIVENESS**

Item 4: The projected target was established unrealistically. The agency usually has a collection rate between 44% and 45%. Nevertheless, case workers are encouraged to review a non-custodial parent's payment history while having them on the phone or at the service counter. This step allows the workers to inquire about possible additional payments from non-custodial parents should there be arrears on the case. Additionally, the agency has engaged branch managers to implement tactics for better results on collecting arrears.

**PART III - PROGRAM TARGET GROUPS**

Item 1: The lower number of children born out of wedlock may be a result of the agency's biannual paternity conference, held in collaboration with the Department of Health, for personnel from birthing hospitals and midwives. This conference may have led to an increase in the submission of paternity establishment forms.

Item 3: The number is lower due to two possible reasons: 1) the agency's overall caseload is down 5% compared to prior year; and 2) the agency has been consistently working on default orders.

**PART IV - PROGRAM ACTIVITIES**

Item 1: The result was based on statewide statistics, which the agency does not manage. The current number is an estimate. The final count will be determined after all stats from various data sources such as Department of Health (DOH) and the adoption documents from family courts have been gathered in early December of current calendar year. Every two years, the agency hosts a paternity establishment conference with participants from DOH, birthing hospitals, and mid-wives to increase awareness of the significance of establishing paternity. The agency has been collaborating with DOH to seek the implementation of a digital voluntary paternity establishment workflow.

Item 2: The planned number should have been lower based on the agency's current caseload; however, the percentage of child support orders established remains same as prior year.

Item 3: The goal of \$121 million was established based on the trend between FYs 20 and 21; during those years, the agency was experiencing a surge of collections resulting from special federal stimulus and unemployment payments during the pandemic. The realistic estimate should have been around \$100 million, especially when the agency's caseload has been steadily lower as a result of case review and closures.

Item 4: Disbursements are influenced by the level of collections. Actual disbursements typically amount to 90% of the collections. Collections, such as federal tax offsets and customer advance payments, are reasons why some payments are held until their due date.

PROGRAM TITLE:

EMPLOYMENT AND TRAINING

12/3/24

PROGRAM-ID:

HMS-237

PROGRAM STRUCTURE NO:

060205

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 2,034               | 384    | - 1,650  | 81 | 105                         | 90        | - 15     | 14  | 2,940                       | 2,940     | + 0      | 0 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 0.00                | 0.00   | + 0.00   | 0  | 0.00                        | 0.00      | + 0.00   | 0   | 0.00                        | 0.00      | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 2,034               | 384    | - 1,650  | 81 | 105                         | 90        | - 15     | 14  | 2,940                       | 2,940     | + 0      | 0 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| 1. % E&T PARTICIP W/ BENEFIT REDUCTN DUE TO EMPLOYMNT | 13                  | 12     | - 1      | 8  | 13                          | 13        | + 0      | 0   |                             |           |          |   |
| 2. % E&T PARTICIPANTS WHO EXIT DUE TO EMPLOYMENT      | 10                  | 5      | - 5      | 50 | 10                          | 20        | + 10     | 100 |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| 1. # OF SNAP RCPTS ABLE-BODIED SUBJ TO MANDATORY WORK | 12000               | 5826   | - 6174   | 51 | 12000                       | 6000      | - 6000   | 50  |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |     |                             |           |          |   |
| 1. # OF PARTICIPANTS IN THE E&T PROGRAM               | 1500                | 1215   | - 285    | 19 | 1500                        | 1800      | + 300    | 20  |                             |           |          |   |

**PROGRAM TITLE: EMPLOYMENT AND TRAINING**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

2. The variance is due to Employment and Training (E&T) participation being voluntary. While efforts are made to engage participants in employment, many may choose to not engage in employment.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to changes in federal regulation for mandatory work participation made by the Fiscal Responsibility Act of 2023. Supplemental Nutrition Assistance Program recipients who meet the definition of able bodied adult without dependents (ABAWD) may qualify for an exception from the work requirements if they experience homelessness, are veterans, or are former foster youth aged 18 to 24.

**PART IV - PROGRAM ACTIVITIES**

1. The time limit waiver for ABAWD ended on June 30, 2024. Participation continues to remain low due to the voluntary nature of participation in the E&T program.

|  | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|--|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|  | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                         |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS  |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                             |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| OPERATING COSTS                                      |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS  | 204.00              | 125.00 | - 79.00  | 39 | 204.00                      | 126.00    | - 78.00  | 38 | 204.00                      | 204.00    | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                              | 65,312              | 49,871 | - 15,441 | 24 | 14,872                      | 9,843     | - 5,029  | 34 | 51,616                      | 51,616    | + 0      | 0 |
| TOTAL COSTS  |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS  | 204.00              | 125.00 | - 79.00  | 39 | 204.00                      | 126.00    | - 78.00  | 38 | 204.00                      | 204.00    | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                              | 65,312              | 49,871 | - 15,441 | 24 | 14,872                      | 9,843     | - 5,029  | 34 | 51,616                      | 51,616    | + 0      | 0 |
|  | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|  | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. % PLANNED HWN HOMESTEAD LOTS THAT WERE DEVELOPED  | 100                 | 75     | - 25     | 25 | 100                         | 50        | - 50     | 50 |                             |           |          |   |
| 2. % SURRENDERED OR CANCELED LOTS RE-AWARDED         | 100                 | 50     | - 50     | 50 | 100                         | 100       | + 0      | 0  |                             |           |          |   |
| 3. % OF R&M TASKS COMPLETED OF TOTAL TASKS INITIATED | 80                  | 100    | + 20     | 25 | 80                          | 100       | + 20     | 25 |                             |           |          |   |

**PART I - EXPENDITURES AND POSITIONS**

Details of the expenditure variance are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

PLANNING & DEV FOR HAWAIIAN HOMESTEADS

12/3/24

PROGRAM-ID:

HHL-602

PROGRAM STRUCTURE NO:

060301

|  | FISCAL YEAR 2023-24        |               |                 |          | THREE MONTHS ENDED 09-30-24 |                  |                 |          | NINE MONTHS ENDING 06-30-25 |           |          |   |
|--|----------------------------|---------------|-----------------|----------|-----------------------------|------------------|-----------------|----------|-----------------------------|-----------|----------|---|
|  | BUDGETED                   | ACTUAL        | ± CHANGE        | %        | BUDGETED                    | ACTUAL           | ± CHANGE        | %        | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| <b>RESEARCH &amp; DEVELOPMENT COSTS</b>              |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| <b>POSITIONS</b>                                     |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| <b>EXPENDITURES (\$1,000's)</b>                      |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| <b>OPERATING COSTS</b>                               |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| <b>POSITIONS</b>                                     | 4.00                       | 3.00          | - 1.00          | 25       | 4.00                        | 3.00             | - 1.00          | 25       | 4.00                        | 4.00      | + 0.00   | 0 |
| <b>EXPENDITURES (\$1000's)</b>                       | 48,884                     | 36,272        | - 12,612        | 26       | 10,673                      | 6,825            | - 3,848         | 36       | 39,019                      | 39,019    | + 0      | 0 |
| <b>TOTAL COSTS</b>                                   |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| <b>POSITIONS</b>                                     | 4.00                       | 3.00          | - 1.00          | 25       | 4.00                        | 3.00             | - 1.00          | 25       | 4.00                        | 4.00      | + 0.00   | 0 |
| <b>EXPENDITURES (\$1000's)</b>                       | 48,884                     | 36,272        | - 12,612        | 26       | 10,673                      | 6,825            | - 3,848         | 36       | 39,019                      | 39,019    | + 0      | 0 |
|  | <b>FISCAL YEAR 2023-24</b> |               |                 |          | <b>FISCAL YEAR 2024-25</b>  |                  |                 |          |                             |           |          |   |
|  | <b>PLANNED</b>             | <b>ACTUAL</b> | <b>± CHANGE</b> | <b>%</b> | <b>PLANNED</b>              | <b>ESTIMATED</b> | <b>± CHANGE</b> | <b>%</b> |                             |           |          |   |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>            |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| 1. % PLANNED LOTS THAT WERE DEVELOPED                | 100                        | 75            | - 25            | 25       | 100                         | 50               | - 50            | 50       |                             |           |          |   |
| 2. % SURRENDERED OR CANCELED LOTS RE-AWARDED         | 100                        | 50            | - 50            | 50       | 100                         | 100              | + 0             | 0        |                             |           |          |   |
| 3. % OF HOMEBUYER ED ATTENDEES OF THOSE OUTREACHED   | 50                         | 6             | - 44            | 88       | 50                          | 100              | + 50            | 100      |                             |           |          |   |
| <b>PART III: PROGRAM TARGET GROUP</b>                |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| 1. # APPLICANTS ON HOMESTEAD (RES, AG, PAS) WAITLIST | 30000                      | 29559         | - 441           | 1        | 30000                       | 30000            | + 0             | 0        |                             |           |          |   |
| 2. NUMBER OF HOMESTEAD LEASES                        | 10000                      | 10052         | + 52            | 1        | 10000                       | 10250            | + 250           | 3        |                             |           |          |   |
| 3. NUMBER OF HOMEBUYER EDUCATION PROGRAM ATTENDEES   | 400                        | 557           | + 157           | 39       | 400                         | 2000             | + 1600          | 400      |                             |           |          |   |
| <b>PART IV: PROGRAM ACTIVITY</b>                     |                            |               |                 |          |                             |                  |                 |          |                             |           |          |   |
| 1. # HOMESTEAD LOTS DEVELOPED                        | 200                        | 150           | - 50            | 25       | 200                         | 100              | - 100           | 50       |                             |           |          |   |
| 2. NUMBER OF LOTS RE-AWARDED                         | 10                         | 5             | - 5             | 50       | 10                          | 10               | + 0             | 0        |                             |           |          |   |
| 3. HOMESTEAD LEASE TRANSACTIONS                      | 1890                       | 1405          | - 485           | 26       | 1890                        | 1600             | - 290           | 15       |                             |           |          |   |
| 4. NUMBER OF LOTS SURRENDERED/CANCELED               | 15                         | 10            | - 5             | 33       | 15                          | 15               | + 0             | 0        |                             |           |          |   |
| 5. NUMBER OF INSURED LOANS APPROVED                  | 260                        | 106           | - 154           | 59       | 260                         | 150              | - 110           | 42       |                             |           |          |   |
| 6. NUMBER OF GUARANTEED LOANS GRANTED                | 24                         | 76            | + 52            | 217      | 24                          | 16               | - 8             | 33       |                             |           |          |   |
| 7. NUMBER OF OTHER LOANS APPROVED                    | 24                         | 19            | - 5             | 21       | 24                          | 24               | + 0             | 0        |                             |           |          |   |
| 8. NUMBER OF OUTREACH FOR HOMEBUYER EDUCATION PROG   | 14100                      | 10000         | - 4100          | 29       | 14100                       | 15000            | + 900           | 6        |                             |           |          |   |



**PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS**

**PART I - EXPENDITURES AND POSITIONS**

Act 119, SLH 2015, as amended by Act 124, SLH 2016, authorized the creation of HHL 625, Administration and Operating Support, which involved the transfer of 200 positions from HHL 602, Planning and Development for Hawaiian Homesteads.

Act 164, SHL 2023, as amended by Act 230, SLH 2024, authorized the addition of 6.00 full-time equivalent (FTE) temporary federal-funded positions, bringing the total staffing to 4.00 FTE permanent and 8.00 FTE temporary positions. This increase raises the Native Hawaiian Housing Block Grant (NHHBG) federal fund ceiling to \$24,126,731, while the revolving loan fund ceiling of \$7 million was reauthorized for FY 25.

General obligation bond funds in the amounts of \$20 million for FY 24 and \$20 million for FY 25 were appropriated by the Legislature for Lump Sum Repair and Maintenance, Hawaiian Home Lands Existing Infrastructure, Statewide.

**PART II - MEASURES OF EFFECTIVENESS**

Item 1. Development projects are in the acquisition, planning, environmental assessment, design, construction, and post-construction phases. Project development schedules are fluid and subject to changes and fluctuations in progress due to government regulatory requirements. The definition for developed lots shall consider awardability at the point subdivisions and lots achieve substantial completion, County final subdivision and environmental compliance processes. Often additional on- and off-site improvements and after-the-fact regulatory approvals are needed before lots are considered awardable.

Item 2. The reduction in re-awards may be the result of fewer leases being canceled or surrendered. The Awards Division's recent reorganization and the addition of staff are efforts to improve the efficiency and speed of the award process, ensuring that the division can effectively manage the increase in awards driven by expanded development activities.

Item 3. Families receiving homeownership, rental and mortgage assistance, and lease cancellation prevention services are required to participate in financial education classes. This is a proactive strategy to ensure families are prepared for long-term housing sustainability. Waitlist applicants are also offered financial education to prepare them for future lease awards. Additional service providers were contracted to both prepare families for successful homeownership and increase its capacity to serve more families as its development activities expand. This dual focus helps ensure more families are provided with housing opportunities, they are adequately prepared to manage the long-term responsibilities of homeownership, and that the Department of Hawaiian Home Lands (DHHL) can effectively meet the growing demand for its services.

**PART III - PROGRAM TARGET GROUPS**

Item 1. The applicant waitlist is expected to rise to at least 30,000 in FY 25 due to the expansion of development activities and the anticipated increase of lease awards.

Item 2. Homestead leases are also expected to surpass 10,200 in FY 25 due to the expansion of development activities.

Item 3. Families receiving homeownership, rental and mortgage assistance, and lease cancellation prevention services are required to participate in financial education classes. Waitlist applicants are also offered financial education opportunities to prepare them for new lease awards. Additional service providers were contracted to both prepare families for successful homeownership and increase its capacity to serve more families as its development activities expand. This dual focus helps ensure more families are provided with housing opportunities, they are adequately prepared to manage the long-term responsibilities of homeownership, and that DHHL can effectively meet the growing demand for its services.

**PROGRAM TITLE: PLANNING & DEV FOR HAWAIIAN HOMESTEADS**

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**PART IV - PROGRAM ACTIVITIES**

Item 1. Development projects are in the acquisition, planning, environmental assessment, design, construction, and post-construction phases. Project development schedules are fluid and subject to changes and fluctuations in progress due to government regulatory requirements. The Department finds that the definition for developed lots shall consider awardability at the point subdivisions and lots achieve substantial completion, County final subdivision and environmental compliance processes. Often additional on- and off-site improvements and after-the-fact regulatory approvals are needed before lots are considered awardable.

Item 2. The reduction in re-awards may be the result of fewer leases being canceled or surrendered. The Awards Division's recent reorganization and the addition of staff are efforts to improve the efficiency and speed of the award process, ensuring that the division can effectively manage the increase in awards driven by expanded development activities.

Item 3. The number of lease transactions is expected to increase due to the addition of staff, the implementation of a more efficient and effective award process, and the introduction of new lease awards resulting from accelerated development.

Item 4. The number of canceled and surrendered leases decreased, in part, due to pending reviews and the final disposition of these cases.

Item 5. The decline of insured loan approvals are due to high mortgage interest rates in the public sector. As a result, borrowers are reluctant to refinance existing mortgages at higher rates. Increased partnerships with non-profit mortgage lenders to originate construction loans and offer competitive interest rates will further decrease the need for insured mortgage loans.

Item 6. The volume of Veterans Affairs-insured loans fell following the conclusion of their low-interest rate program, and this trend is expected to continue.

Item 7. While demand for acquisition and construction loans was low in the previous period, the recent addition of loan staff and efforts to improve the efficiency of the loan review and approval process are aimed at ensuring the division can effectively manage the anticipated growth in loan volume, driven by increases in lease awards and the expansion of development activities.

Item 8. Families receiving homeownership, rental and mortgage assistance, and lease cancellation prevention services are required to participate in financial education classes. Waitlist applicants are also offered financial education opportunities to prepare them for new lease awards. Additional service providers were contracted to both prepare families for successful homeownership and to increase the Department's capacity to serve more families as its development activities expand. This dual focus helps ensure more families are provided with housing opportunities, they are adequately prepared to manage the long-term responsibilities of homeownership, and that DHHL can effectively meet the growing demand for its services.

PROGRAM TITLE:

ADMINISTRATION AND OPERATING SUPPORT

12/3/24

PROGRAM-ID:

HHL-625

PROGRAM STRUCTURE NO:

060302

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |        |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|--------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b> |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| <b>RESEARCH &amp; DEVELOPMENT COSTS</b>     |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| <b>POSITIONS</b>                            |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| <b>EXPENDITURES (\$1,000's)</b>             |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| <b>OPERATING COSTS</b>                      |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| <b>POSITIONS</b>                            | 200.00              | 122.00 | - 78.00  | 39 | 200.00                      | 123.00 | - 77.00  | 39 | 200.00                      | 200.00    | + 0.00   | 0 |
| <b>EXPENDITURES (\$1000's)</b>              | 16,428              | 13,599 | - 2,829  | 17 | 4,199                       | 3,018  | - 1,181  | 28 | 12,597                      | 12,597    | + 0      | 0 |
| <b>TOTAL COSTS</b>                          |                     |        |          |    |                             |        |          |    |                             |           |          |   |
| <b>POSITIONS</b>                            | 200.00              | 122.00 | - 78.00  | 39 | 200.00                      | 123.00 | - 77.00  | 39 | 200.00                      | 200.00    | + 0.00   | 0 |
| <b>EXPENDITURES (\$1000's)</b>              | 16,428              | 13,599 | - 2,829  | 17 | 4,199                       | 3,018  | - 1,181  | 28 | 12,597                      | 12,597    | + 0      | 0 |

|   | FISCAL YEAR 2023-24 |        |          |     | FISCAL YEAR 2024-25 |           |          |     |
|---|---------------------|--------|----------|-----|---------------------|-----------|----------|-----|
|   | PLANNED             | ACTUAL | ± CHANGE | %   | PLANNED             | ESTIMATED | ± CHANGE | %   |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>             |                     |        |          |     |                     |           |          |     |
| 1. % OF R&M TASKS COMPLETED OF TOTAL TASKS INITIATED  | 80                  | 100    | + 20     | 25  | 80                  | 100       | + 20     | 25  |
| 2. % OF PLANNING STUDIES COMPLETED OF TOTAL INITIATED | 30                  | 100    | + 70     | 233 | 30                  | 100       | + 70     | 233 |
| 3. % DATA PROCESSIN REQUESTS COMPLETED WITHIN 30 DAYS | 100                 | 85     | - 15     | 15  | 100                 | 40        | - 60     | 60  |

|  |     |     |      |    |     |     |      |    |
|--|-----|-----|------|----|-----|-----|------|----|
| <b>PART III: PROGRAM TARGET GROUP</b>        |     |     |      |    |     |     |      |    |
| 1. NUMBER OF GENERAL LEASES                  | 128 | 117 | - 11 | 9  | 128 | 123 | - 5  | 4  |
| 2. NUMBER OF LICENSES                        | 400 | 456 | + 56 | 14 | 400 | 456 | + 56 | 14 |
| 3. NUMBER OF REVOCABLE PERMITS               | 178 | 161 | - 17 | 10 | 178 | 180 | + 2  | 1  |
| 4. NUMBER OF BENEFICIARY BASED ORGANIZATIONS | 68  | 68  | + 0  | 0  | 68  | 68  | + 0  | 0  |
| 5. NUMBER OF DEPARTMENT EMPLOYEES            | 200 | 128 | - 72 | 36 | 200 | 160 | - 40 | 20 |

|  |      |      |       |    |      |      |       |    |
|--|------|------|-------|----|------|------|-------|----|
| <b>PART IV: PROGRAM ACTIVITY</b>                 |      |      |       |    |      |      |       |    |
| 1. NUMBER OF PLANNING STUDIES INITIATED          | 41   | 41   | + 0   | 0  | 41   | 41   | + 0   | 0  |
| 2. NUMBER OF ENVIRONMENTAL ASSESSMENTS REVIEWED  | 25   | 25   | + 0   | 0  | 25   | 25   | + 0   | 0  |
| 3. NUMBER OF BENEFICIARY MEETINGS CONDUCTED      | 25   | 25   | + 0   | 0  | 25   | 25   | + 0   | 0  |
| 4. AMOUNT OF GENERAL LEASE REVENUE (IN MILLIONS) | 15   | 17   | + 2   | 13 | 15   | 18   | + 3   | 20 |
| 5. NUMBER OF HOMESTEAD LEASE TRANSACTIONS        | 400  | 457  | + 57  | 14 | 400  | 560  | + 160 | 40 |
| 6. NUMBER OF DATA PROCESSING REQUESTS            | 47   | 40   | - 7   | 15 | 47   | 50   | + 3   | 6  |
| 7. NUMBER OF PERSONAL ACTIONS INITIATED          | 4000 | 4125 | + 125 | 3  | 4000 | 4300 | + 300 | 8  |
| 8. NUMBER OF PURCHASE ORDERS PROCESSED           | 2300 | 2500 | + 200 | 9  | 2300 | 2600 | + 300 | 13 |
| 9. NUMBER OF REPAIR AND MAINT TASKS INITIATED    | 75   | 100  | + 25  | 33 | 75   | 100  | + 25  | 33 |

**PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT**

**PART I - EXPENDITURES AND POSITIONS**

Act 119, SLH 2015, as amended by Act 124, SLH 2016, authorized the creation of HHL 625, Administration and Operating Support, which involved the transfer of 200 positions from HHL 602, Planning and Development for Hawaiian Homesteads.

General fund appropriations have covered base salary costs for these 200 positions since 2017. As of 2019, fringe benefit costs are paid through a separate Department of Budget and Finance (B&F) general fund appropriation, a policy which is consistent with other general-funded programs.

Act 164, SLH 2023, as amended by Act 230, SLH 2024, authorized 200 positions, with base salary costs covered by general funds in FY 24 and FY 25. Fringe benefit costs are paid from B&F's general fund appropriations.

**PART II - MEASURES OF EFFECTIVENESS**

Item 1. Repair and maintenance tasks, including grounds maintenance, street light repairs, road repairs, sewer and drainage improvements, and water system upgrades, remain a priority as existing infrastructure ages and new subdivisions are developed.

Item 2. With the recent addition of staff, the Department is better equipped to manage the expanding scope of its work related to land acquisitions, development activities, and compliance with environmental regulations. This increased staffing capacity ensures that critical planning studies and community engagement efforts can keep pace with the growing demands, enabling more effective, timely, and transparent execution of projects. The Department is better positioned to address complex challenges, engage stakeholders proactively, and deliver high-quality outcomes.

Item 3. Data requests were completed in a timely manner. With the recent addition of staff, wait times will be further reduced.

**PART III - PROGRAM TARGET GROUPS**

Item 1. The reduction in general leases is attributed to term expirations and surrenders. However, the goal is to increase the number of general leases issued.

Item 2. Additional licenses were issued in FY 24 and the trend is expected to continue in FY 25.

Item 3. The reduction in revocable permits is due to permit cancellations and surrenders. However, the goal is to increase the number of revocable permits issued.

Item 4. The Department supports homestead associations through the Native Hawaiian Development Program Plan, the purpose of which is to "improve the general welfare and conditions of native Hawaiians through educational, economic, political, social, cultural, and other programs." Beneficiary organization assistance includes leadership development, economic empowerment training, financial assistance through grants and infrastructure funding, and community-led policy development and advocacy which increases self-sufficiency and self-determination of native Hawaiian individuals and native Hawaiian communities. Activities under this category are expected to expand as new homestead communities are developed.

Item 5. The Department faced challenges with workforce attrition, unfunded positions and delays in the hiring process. These issues have led to lower-than-expected employee counts. However, the Department has taken proactive measures to address the situation with an aggressive recruitment campaign and has been successful in filling vacancies.

**PART IV - PROGRAM ACTIVITIES**

Item 3. The number of beneficiary consultations is influenced by the volume of new initiatives, policy revisions, and land use requests. As new communities are developed, and additional programs are introduced, the demand is expected to increase.

**PROGRAM TITLE: ADMINISTRATION AND OPERATING SUPPORT**

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Item 4. Additional general leases are planned to be issued, and lease rents will be adjusted to align with prevailing market conditions.

Item 5. Homestead lease transactions are expected to increase due to the hiring of additional staff, a rise in waitlist applications and a higher number of lease awards.

Item 6. Data processing activities have increased, and similar to the previous explanation, this trend is expected to continue due to the hiring of additional staff, a rise in waitlist applications and a higher number of lease awards.

Item 7. Higher activity levels are attributed to the implementation of an aggressive recruitment campaign, in addition to processing new hire and separation transactions.

Item 8. Financial activities continue to increase, fueled by a growth in staff and operational activities. This trend is expected to continue as lot development and lease award activities expand.

Item 9. Repair and maintenance tasks, including grounds maintenance, street light repairs, road repairs, sewer and drainage improvements, and water system upgrades, remain a priority as existing infrastructure ages and new subdivisions are developed.

# VARIANCE REPORT

|   | FISCAL YEAR 2023-24 |         |           |    | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|---------|-----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL  | ± CHANGE  | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |         |           |    |                             |           |          |     |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |         |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   |                     |         |           |    |                             |           |          |     |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |         |           |    |                             |           |          |     |                             |           |          |    |
| OPERATING COSTS                                       |                     |         |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   | 648.75              | 477.75  | - 171.00  | 26 | 655.50                      | 479.50    | - 176.00 | 27  | 655.50                      | 518.00    | - 137.50 | 21 |
| EXPENDITURES (\$1000's)                               | 315,593             | 196,564 | - 119,029 | 38 | 33,760                      | 14,429    | - 19,331 | 57  | 294,760                     | 339,027   | + 44,267 | 15 |
| TOTAL COSTS   |                     |         |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   | 648.75              | 477.75  | - 171.00  | 26 | 655.50                      | 479.50    | - 176.00 | 27  | 655.50                      | 518.00    | - 137.50 | 21 |
| EXPENDITURES (\$1000's)                               | 315,593             | 196,564 | - 119,029 | 38 | 33,760                      | 14,429    | - 19,331 | 57  | 294,760                     | 339,027   | + 44,267 | 15 |
|   | FISCAL YEAR 2023-24 |         |           |    | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |    |
|   | PLANNED             | ACTUAL  | ± CHANGE  | %  | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |         |           |    |                             |           |          |     |                             |           |          |    |
| 1. UNDUPLICATED # OF CLIENTS SERVED BY OFC OF AGING   | 7250                | 5520    | - 1730    | 24 | 7250                        | 56000     | + 48750  | 672 |                             |           |          |    |
| 2. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED   | 90                  | 90      | + 0       | 0  | 90                          | 90        | + 0      | 0   |                             |           |          |    |
| 3. % MEDICAID APPS PROCESSED W/IN SPEC TIME CRITERIA  | 95                  | 94      | - 1       | 1  | 95                          | 99        | + 4      | 4   |                             |           |          |    |
| 4. % SELF-SUFFICENCY SVC PROVIDERS MEETING PERF STDS  | 90                  | 91      | + 1       | 1  | 90                          | 91        | + 1      | 1   |                             |           |          |    |
| 5. % APPEALS RESOLVED W/IN SPECIF TIME CRITERIA       | 99                  | 99      | + 0       | 0  | 99                          | 99        | + 0      | 0   |                             |           |          |    |
| 6. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS | 90                  | 90      | + 0       | 0  | 90                          | 90        | + 0      | 0   |                             |           |          |    |

**PART I - EXPENDITURES AND POSITIONS**

Details of the position and expenditure variances are best examined at the lowest program level.

**PART II - MEASURES OF EFFECTIVENESS**

Additional details are provided at the lowest level program narratives.

PROGRAM TITLE:

EXECUTIVE OFFICE ON AGING

12/3/24

PROGRAM-ID:

HTH-904

PROGRAM STRUCTURE NO:

060402

|   | FISCAL YEAR 2023-24 |        |          |     | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|-----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %   | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS   |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| OPERATING COSTS                                       |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 21.00               | 21.00  | + 0.00   | 0   | 21.00                       | 21.00     | + 0.00   | 0   | 21.00                       | 21.00     | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 24,323              | 24,318 | - 5      | 0   | 6,085                       | 6,020     | - 65     | 1   | 18,259                      | 18,324    | + 65     | 0 |
| TOTAL COSTS   |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| POSITIONS   | 21.00               | 21.00  | + 0.00   | 0   | 21.00                       | 21.00     | + 0.00   | 0   | 21.00                       | 21.00     | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 24,323              | 24,318 | - 5      | 0   | 6,085                       | 6,020     | - 65     | 1   | 18,259                      | 18,324    | + 65     | 0 |
|   | FISCAL YEAR 2023-24 |        |          |     | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %   | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| 1. TOTAL UNDUPLICATED NUMBER OF CLIENTS SERVED        | 7250                | 5520   | - 1730   | 24  | 7250                        | 56000     | + 48750  | 672 |                             |           |          |   |
| 2. % OF REGISTERED CLIENTS WHO LIVED ALONE            | 37                  | 43     | + 6      | 16  | 37                          | 43        | + 6      | 16  |                             |           |          |   |
| 3. % OF REGISTERED CLIENTS LIVING IN POVERTY          | 22                  | 19     | - 3      | 14  | 22                          | 19        | - 3      | 14  |                             |           |          |   |
| 4. % OF REGISTERED CLIENTS WITH 2+ ADLS               | 46                  | 42     | - 4      | 9   | 46                          | 42        | - 4      | 9   |                             |           |          |   |
| 5. % OF REGISTERED CLIENTS WITH 2+ IDLS               | 60                  | 69     | + 9      | 15  | 60                          | 69        | + 9      | 15  |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| 1. NUMBER OF PERSONS AGE 60 YEARS AND OLDER           | 316000              | 363000 | + 47000  | 15  | 316000                      | 363000    | + 47000  | 15  |                             |           |          |   |
| 2. # OF PERSONS WHO CONTACTED THE ADRC                | 48000               | 42666  | - 5334   | 11  | 48000                       | 42666     | - 5334   | 11  |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |     |                             |           |          |     |                             |           |          |   |
| 1. NUMBER OF INFO AND ASSISTANCE CALLS RECEIVED BY AD | 60000               | 42668  | - 17332  | 29  | 60000                       | 42668     | - 17332  | 29  |                             |           |          |   |
| 2. NUMBER OF CONGREGATE MEALS SERVED                  | 205000              | 164600 | - 40400  | 20  | 205000                      | 164600    | - 40400  | 20  |                             |           |          |   |
| 3. NUMBER OF HOME DELIVERED MEALS SERVED              | 420000              | 330534 | - 89466  | 21  | 450000                      | 330534    | - 119466 | 27  |                             |           |          |   |
| 4. NUMBER OF RESPITE CARE UNITS PROVIDED              | 32000               | 64903  | + 32903  | 103 | 32000                       | 64903     | + 32903  | 103 |                             |           |          |   |
| 5. NUMBER OF ADULT DAY CARE HOURS PROVIDED            | 82000               | 544593 | + 462593 | 564 | 82000                       | 54493     | - 27507  | 34  |                             |           |          |   |



**PROGRAM TITLE: EXECUTIVE OFFICE ON AGING**

**PART I - EXPENDITURES AND POSITIONS**

No significant variance.

**PART II - MEASURES OF EFFECTIVENESS**

Item 1. Total Unduplicated Number of Clients Served. The total number of clients served in SFY 2024 decreased by 24% . The county Area Agencies on Aging (AAAs) experienced difficulties with filling vacant positions and provider capacity challenges with their contracted direct service providers.

Item 2. Percent of Registered Clients Who Lived Alone saw an increase of 16%. This increase will assist the EOA and AAAs to better understand the changing demographics of its target population and target services and supports accordingly.

Item 3. Percent of Registered Clients Living in Poverty decreased by 14%. This increase will assist the EOA and AAAs to put forth greater effort to target clients who do not have the financial means to pay for services out of pocket.

Item 5. Percent of Registered Clients with 2 or More Limitations in their Instrumental Activities of Daily Living (IADLs). The increase of 15% is a positive outcome as it means that the AAAs are prioritizing services to those clients that require more assistance in their IADLs.

**PART III - PROGRAM TARGET GROUPS**

Item 1. Number of Persons Age 60 Years and Older increased by 15%. This is due to the growing aging population in Hawaii where approximately 25% of its population is age 60 years or older. The EOA expects this number to increase and will utilize the growing trend to better plan for the increases.

Item 2. Number of Persons Who Contacted the Aging and Disability Resource Centers (ADRC) decreased by 11% or by 5,334 calls. Factors for the decrease may be attributed to the lack of public awareness about

the ADRCs and outreach efforts conducted during Maui Wildfires that reduced the need for people to call the ADRC.

**PART IV - PROGRAM ACTIVITIES**

Item 1. Number of Information and Assistance Calls Received by the ADRC decreased by 29%. Similar to Item 2 in Part III above, factors for the decrease may be attributed to the lack of public awareness about the ADRCs and outreach efforts conducted during Maui Wildfires that reduced the need for people to call the ADRC. The EOA will provide ongoing monitoring and technical assistance to the AAAs to increase their public awareness efforts.

Item 2. Number of Congregate Meals Served decreased by 20%. This outcome is the likely result of several factors: 1) participants unwilling to return to congregate meal sites following the pandemic; 2) lack of provider capacity to staff congregate meal sites; and 3) the loss of a congregate meal site due to the Maui wildfires.

Item 3. Number of Home Delivered Meals Served decreased by 21%. Factors for the decrease: 1) with the ending of the pandemic emergency proclamation where congregate meal sites were closed and those participants were transitioned to home delivered meals, the AAAs were required to stop providing home delivered meals to those who were not eligible based on their assessment; and 2) a home delivered meal provider in one county discontinued meals due to staffing capacity.

Item 4. Number of Respite Care Units Provided increased by 103%. This can be attributed to lack of provider capacity which resulted in family caregivers having to balance care of an older adult with having a job and family responsibilities. Another factor is family caregivers returning to their workplaces following the pandemic and needing caregiver respite support.

Item 5. Number of Adult Day Care Hours Provided increased by 564%. This increase can be attributed to several factors: 1) change in how data was being collected, i.e. days vs. hours; 2) increase provider capacity;

and 3) family caregivers returning to their workplace and needing an adult day care to provide their loved one with supervision, meals, bathing, and activities to engage in while the primary caregiver is at work.

# VARIANCE REPORT

|   | FISCAL YEAR 2023-24 |        |          |      | THREE MONTHS ENDED 09-30-24 |          |        |          | NINE MONTHS ENDING 06-30-25 |    |          |           |          |      |   |
|---|---------------------|--------|----------|------|-----------------------------|----------|--------|----------|-----------------------------|----|----------|-----------|----------|------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE |      | %                           | BUDGETED | ACTUAL | ± CHANGE |                             | %  | BUDGETED | ESTIMATED | ± CHANGE |      | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b> |                     |        |          |      |                             |          |        |          |                             |    |          |           |          |      |   |
| RESEARCH & DEVELOPMENT COSTS                |                     |        |          |      |                             |          |        |          |                             |    |          |           |          |      |   |
| POSITIONS                                   |                     |        |          |      |                             |          |        |          |                             |    |          |           |          |      |   |
| EXPENDITURES (\$1,000's)                    |                     |        |          |      |                             |          |        |          |                             |    |          |           |          |      |   |
| OPERATING COSTS                             |                     |        |          |      |                             |          |        |          |                             |    |          |           |          |      |   |
| POSITIONS                                   | 21.00               | 21.00  | +        | 0.00 | 0                           | 21.00    | 19.00  | -        | 2.00                        | 10 | 21.00    | 21.00     | +        | 0.00 | 0 |
| EXPENDITURES (\$1000's)                     | 3,116               | 2,210  | -        | 906  | 29                          | 797      | 598    | -        | 199                         | 25 | 2,387    | 2,387     | +        | 0    | 0 |
| TOTAL COSTS                                 |                     |        |          |      |                             |          |        |          |                             |    |          |           |          |      |   |
| POSITIONS                                   | 21.00               | 21.00  | +        | 0.00 | 0                           | 21.00    | 19.00  | -        | 2.00                        | 10 | 21.00    | 21.00     | +        | 0.00 | 0 |
| EXPENDITURES (\$1000's)                     | 3,116               | 2,210  | -        | 906  | 29                          | 797      | 598    | -        | 199                         | 25 | 2,387    | 2,387     | +        | 0    | 0 |

|   | FISCAL YEAR 2023-24 |        |          |   | FISCAL YEAR 2024-25 |         |           |          |   |   |
|---|---------------------|--------|----------|---|---------------------|---------|-----------|----------|---|---|
|   | PLANNED             | ACTUAL | ± CHANGE |   | %                   | PLANNED | ESTIMATED | ± CHANGE |   | % |
| <b>PART II: MEASURES OF EFFECTIVENESS</b>             |                     |        |          |   |                     |         |           |          |   |   |
| 1. % OF PARKING PERMITS ISSUED WITHIN 2 WEEKS         | 100                 | 100    | +        | 0 | 0                   | 100     | 100       | +        | 0 | 0 |
| 2. % OF INCOMING TECH ASSISTANCE REQUESTS FULFILLED   | 100                 | 100    | +        | 0 | 0                   | 100     | 100       | +        | 0 | 0 |
| 3. % OF OBJECTIVES IN DCAB PLAN OF ACTION COMPLETED   | 90                  | 90     | +        | 0 | 0                   | 90      | 90        | +        | 0 | 0 |
| 4. % SIGN LANG INTERPRETERS TESTD WHO ARE CREDENTIALD | 90                  | 90     | +        | 0 | 0                   | 90      | 90        | +        | 0 | 0 |
| 5. % OF DOCUMENT REVIEWS WITHOUT DISCREPANCIES        | 60                  | 60     | +        | 0 | 0                   | 60      | 60        | +        | 0 | 0 |

|                                       |        |        |   |      |   |        |        |   |   |   |
|---------------------------------------|--------|--------|---|------|---|--------|--------|---|---|---|
| <b>PART III: PROGRAM TARGET GROUP</b> |        |        |   |      |   |        |        |   |   |   |
| 1. PERSONS WITH DISABILITIES          | 291000 | 287027 | - | 3973 | 1 | 291000 | 291000 | + | 0 | 0 |

|   |       |       |   |      |     |       |       |   |   |   |
|---|-------|-------|---|------|-----|-------|-------|---|---|---|
| <b>PART IV: PROGRAM ACTIVITY</b>                      |       |       |   |      |     |       |       |   |   |   |
| 1. # NEWSLETTERS DISTRIBUTED                          | 29    | 25    | - | 4    | 14  | 29    | 29    | + | 0 | 0 |
| 2. # SIGN LANGUAGE INTERPRETERS TESTED                | 25    | 43    | + | 18   | 72  | 25    | 25    | + | 0 | 0 |
| 3. # INFO/REFERRAL & TECH ASST REQUESTS RECEIVED      | 7500  | 13687 | + | 6187 | 82  | 7500  | 7500  | + | 0 | 0 |
| 4. # DISABLED PERSONS PARKING PERMITS ISSUED          | 25000 | 30444 | + | 5444 | 22  | 25000 | 25000 | + | 0 | 0 |
| 5. # OUTREACH, EDUCATION AND TRAINING CONDUCTED       | 60    | 61    | + | 1    | 2   | 60    | 60    | + | 0 | 0 |
| 6. # BLUEPRINT DOCUMENTS REVIEWED                     | 1200  | 1207  | + | 7    | 1   | 1200  | 1200  | + | 0 | 0 |
| 7. # INTERPRTV OPINIONS/SITE SPECFC ALT DESIGNS ISSUD | 5     | 3     | - | 2    | 40  | 5     | 5     | + | 0 | 0 |
| 8. # FED/STATE/COUNTY PUBLIC POLICY RECOMMENDATIONS   | 150   | 822   | + | 672  | 448 | 150   | 150   | + | 0 | 0 |
| 9. # ADVISORY COMMITTEES WHO ARE ACTIVE PARTICPANTS   | 25    | 25    | + | 0    | 0   | 25    | 25    | + | 0 | 0 |

**PROGRAM TITLE: DISABILITY & COMMUNICATIONS ACCESS BOARD**

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**PART I - EXPENDITURES AND POSITIONS**

Actual expenditures in FY 24 were lower than budgeted due to five vacancies; lower than budgeted due to staff shortage to develop contracts for program activities.

Additionally, actual expenditures in the three months that ended on September 30, 2024, were less than budgeted due to late invoices. Actual expenditures ending FY 25 are due to collective bargaining.

**PART II - MEASURES OF EFFECTIVENESS**

No significant variance.

**PART III - PROGRAM TARGET GROUPS**

Item 1. There was a slight decrease in the population of people with disabilities.

**PART IV - PROGRAM ACTIVITIES**

Item 1. The decreased number of newsletters is due to a staff shortage to develop and publish four newsletters.

Item 2. The increased number of sign language interpreters tested was due to an increase in interpreter credential renewals.

Item 3. There was an increased number of information referrals and technical assistance. State and county government entities needed guidance on federal non-discrimination laws that impact persons with disabilities. Increased technical assistance related to understanding the Statewide program on parking for persons with disabilities and how to use the disability parking placard; differences between comfort, emotional support, and therapy dogs and service animals; requirements for closed captioning of live streaming of government public meetings; and requirements to make web content accessible for persons with communication disabilities.

Item 4. The increased number of disability parking permits issued is due to the end of the COVID-19 pandemic and qualified applicants with disabilities resumed back to their daily activities.

Item 7. There was a decrease in requests for interpretive opinions and site-specific alternative designs.

Item 8. The increased number of federal, State, and county public policy recommendations did not include the number of legislative bills reviewed with recommendations.

PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS

PROGRAM-ID: HMS-902

PROGRAM STRUCTURE NO: 060404

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>         |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                        |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                            |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                     |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 280.75              | 197.75 | - 83.00  | 30 | 283.50                      | 198.50    | - 85.00  | 30 | 283.50                      | 210.00    | - 73.50  | 26 |
| EXPENDITURES (\$1000's)                             | 98,980              | 93,073 | - 5,907  | 6  | 5,512                       | 3,168     | - 2,344  | 43 | 93,907                      | 110,325   | + 16,418 | 17 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 280.75              | 197.75 | - 83.00  | 30 | 283.50                      | 198.50    | - 85.00  | 30 | 283.50                      | 210.00    | - 73.50  | 26 |
| EXPENDITURES (\$1000's)                             | 98,980              | 93,073 | - 5,907  | 6  | 5,512                       | 3,168     | - 2,344  | 43 | 93,907                      | 110,325   | + 16,418 | 17 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                  |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % APPS PROCESSED W/IN SPECIF TIMELINESS CRITERIA | 95                  | 94     | - 1      | 1  | 95                          | 99        | + 4      | 4  |                             |           |          |    |
| 2. % OF TIMELY SUBS OF QRTLY AND ANNL RPTS TO DHHS  | 100                 | 100    | + 0      | 0  | 100                         | 100       | + 0      | 0  |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                      |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # OF HEALTH PLANS PARTICIPATING IN PROGRAM       | 5                   | 5      | + 0      | 0  | 5                           | 5         | + 0      | 0  |                             |           |          |    |
| 2. # SERVED BY QUEST                                | 430000              | 445214 | + 15214  | 4  | 400000                      | 400000    | + 0      | 0  |                             |           |          |    |
| 3. # OF MQD PERSONNEL                               | 235                 | 203    | - 32     | 14 | 235                         | 210       | - 25     | 11 |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # OF CONTRACT EXECUTIONS                         | 50                  | 33     | - 17     | 34 | 60                          | 50        | - 10     | 17 |                             |           |          |    |
| 2. # OF STATE PLAN AMENDMENTS AND WAIVER AMENDMENTS | 10                  | 9      | - 1      | 10 | 10                          | 10        | + 0      | 0  |                             |           |          |    |

**PROGRAM TITLE: GENERAL SUPPORT FOR HEALTH CARE PAYMENTS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to turnover and recruitment difficulties.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

No significant variances.

**PART III - PROGRAM TARGET GROUPS**

3. The variance is due to turnover and recruitment difficulties.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to vacancies impacting the ability to complete all the contracts.

2. Although the actual figure is comparable to the planned figure, the planned figure is small, so difference of only one amendment creates a significant variance of 10%.

PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES

PROGRAM-ID: HMS-903

PROGRAM STRUCTURE NO: 060405

|   | FISCAL YEAR 2023-24 |        |           |    | THREE MONTHS ENDED 09-30-24 |           |          |     | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|-----------|----|-----------------------------|-----------|----------|-----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE  | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %   | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   | 94.00               | 77.00  | - 17.00   | 18 | 94.00                       | 77.00     | - 17.00  | 18  | 94.00                       | 86.00     | - 8.00   | 9  |
| EXPENDITURES (\$1000's)                               | 131,495             | 29,607 | - 101,888 | 77 | 8,868                       | 735       | - 8,133  | 92  | 129,431                     | 152,117   | + 22,686 | 18 |
| TOTAL COSTS   |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| POSITIONS   | 94.00               | 77.00  | - 17.00   | 18 | 94.00                       | 77.00     | - 17.00  | 18  | 94.00                       | 86.00     | - 8.00   | 9  |
| EXPENDITURES (\$1000's)                               | 131,495             | 29,607 | - 101,888 | 77 | 8,868                       | 735       | - 8,133  | 92  | 129,431                     | 152,117   | + 22,686 | 18 |
|   | FISCAL YEAR 2023-24 |        |           |    | FISCAL YEAR 2024-25         |           |          |     |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE  | %  | PLANNED                     | ESTIMATED | ± CHANGE | %   |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| 1. % FTW PGM PARTCPANTS WHO EXITED PGM W/ EMPLOYMENT  | 3                   | 2      | - 1       | 33 | 4                           | 2         | - 2      | 50  |                             |           |          |    |
| 2. % E&T PARTCPNTS W/ BENEFITS REDCTN DUE TO EMPLYMNT | 13                  | 12     | - 1       | 8  | 13                          | 13        | + 0      | 0   |                             |           |          |    |
| 3. % E&T PARTICIPANTS WHO EXITED DUE TO EMPLOYMENT    | 10                  | 5      | - 5       | 50 | 10                          | 10        | + 0      | 0   |                             |           |          |    |
| 4. % CONTRACTED SVC PROVDRS MEETING PERFORMANCE STDS  | 90                  | 91     | + 1       | 1  | 90                          | 91        | + 1      | 1   |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| 1. AVE # TANF/TAONF RCPTS REQ'D TO PARTCPTE FTW PGM   | 2500                | 1909   | - 591     | 24 | 2500                        | 11700     | + 9200   | 368 |                             |           |          |    |
| 2. SNAP RCPTS WHO ARE ABLE-BODIED SUBJECT TO WORK REG | 12000               | 5826   | - 6174    | 51 | 12000                       | 12000     | + 0      | 0   |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |           |    |                             |           |          |     |                             |           |          |    |
| 1. NUMBER OF CONTRACTS                                | 154                 | 164    | + 10      | 6  | 154                         | 154       | + 0      | 0   |                             |           |          |    |
| 2. % SNAP APPLICATIONS PROCESSED W/IN ADMIN RULES REQ | 95                  | 85.5   | - 9.5     | 10 | 95                          | 95        | + 0      | 0   |                             |           |          |    |
| 3. % TANF/TAONF APPS PROCESSED EACH MONTH             | 80                  | 77     | - 3       | 4  | 80                          | 80        | + 0      | 0   |                             |           |          |    |
| 4. AVE # OF FTW PROGRAM PARTICIPANTS EACH MONTH       | 2500                | 1909   | - 591     | 24 | 2500                        | 2500      | + 0      | 0   |                             |           |          |    |
| 5. PARTICIPATION IN THE EMPLOYMENT AND TRAINING PGM   | 1500                | 1215   | - 285     | 19 | 1500                        | 1500      | + 0      | 0   |                             |           |          |    |

**PROGRAM TITLE: GEN SUPPORT FOR SELF-SUFFICIENCY SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to competition with the private sector, which offers higher salaries and more opportunities for advancement, making it difficult to recruit qualified applicants.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. Although the actual figure is comparable to the planned figure, the planned figure is small, so the difference of only one percent creates a significant variance greater than 10%.

3. The variance is due to Employment and Training (E&T) participation being voluntary. While efforts are made to engage participants in employment, many may choose to not engage in employment.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to a proportional decrease in the Temporary Assistance for Needy Families/Temporary Assistance for Other Needy Families (TANF/TAONF) caseloads.

2. The variance is due to changes in federal regulation for mandatory work participation made by the Fiscal Responsibility Act of 2023. Supplemental Nutrition Assistance Program recipients who meet the definition of able bodied adult without dependents (ABAWD) may qualify for an exception from the work requirements if they experience homelessness, are veterans, or are former foster youth aged 18 to 24.

**PART IV - PROGRAM ACTIVITIES**

2. The variance is due to continued high vacancy rates in the eligibility processing centers. Hawaii is presently working with U.S. Department of Agriculture, Food and Nutrition Service, on a corrective action plan to address the timeliness and accuracy issues.

4. The variance is due to a proportional decrease in the TANF/TAONF caseloads.

5. The time limit waiver for ABAWD ended on June 30, 2024. Participation continues to remain low due to the voluntary nature of participation in the E&T program.



PROGRAM TITLE:

GENERAL ADMINISTRATION - DHS

12/3/24

PROGRAM-ID:

HMS-904

PROGRAM STRUCTURE NO:

060406

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |    |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|----|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | %  |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 181.00              | 126.00 | - 55.00  | 30 | 185.00                      | 129.00    | - 56.00  | 30 | 185.00                      | 129.00    | - 56.00  | 30 |
| EXPENDITURES (\$1000's)                               | 18,935              | 11,689 | - 7,246  | 38 | 3,235                       | 2,928     | - 307    | 9  | 19,291                      | 16,598    | - 2,693  | 14 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| POSITIONS   | 181.00              | 126.00 | - 55.00  | 30 | 185.00                      | 129.00    | - 56.00  | 30 | 185.00                      | 129.00    | - 56.00  | 30 |
| EXPENDITURES (\$1000's)                               | 18,935              | 11,689 | - 7,246  | 38 | 3,235                       | 2,928     | - 307    | 9  | 19,291                      | 16,598    | - 2,693  | 14 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |    |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |    |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. % VACANT POSITIONS FILLED DURING THE FISCAL YEAR   | 55                  | 39     | - 16     | 29 | 55                          | 42        | - 13     | 24 |                             |           |          |    |
| 2. % APPEALS RESOLVED W/IN SPECIF TIME CRITERIA       | 99                  | 99     | + 0      | 0  | 99                          | 99        | + 0      | 0  |                             |           |          |    |
| 3. % NEW HIRES CONTINUE WORKING FOR DHS THREE YEARS   | 55                  | 39     | - 16     | 29 | 55                          | 45        | - 10     | 18 |                             |           |          |    |
| 4. % FED FUNDS DRAWN DOWN W/IN SPECIF TIME CRITERIA   | 97                  | 97     | + 0      | 0  | 97                          | 97        | + 0      | 0  |                             |           |          |    |
| 5. % CONTRACT PAYMENTS PAID W/IN SPECIF TIME CRITERIA | 89                  | 90     | + 1      | 1  | 89                          | 90        | + 1      | 1  |                             |           |          |    |
| 6. % IT PROJECTS COMPLETED W/IN SPECIF TIME CRITERIA  | 72                  | 70     | - 2      | 3  | 72                          | 75        | + 3      | 4  |                             |           |          |    |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # PERSONNEL IN DHS                                 | 1800                | 1705   | - 95     | 5  | 1800                        | 1800      | + 0      | 0  |                             |           |          |    |
| 2. # DIVISIONS & ATTACHED AGENCIES IN DHS             | 9                   | 9      | + 0      | 0  | 9                           | 9         | + 0      | 0  |                             |           |          |    |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |    |
| 1. # APPEALS PROCESSED ANNUALLY                       | 983                 | 742    | - 241    | 25 | 893                         | 893       | + 0      | 0  |                             |           |          |    |
| 2. # WARRANT VOUCHERS PROCESSED ANNUALLY              | 9500                | 7484   | - 2016   | 21 | 9500                        | 7484      | - 2016   | 21 |                             |           |          |    |
| 3. # MANDATED FISCAL FED REPORTS ANNUALLY             | 242                 | 242    | + 0      | 0  | 242                         | 242       | + 0      | 0  |                             |           |          |    |
| 4. # AUTOMATION INITIATIVES IMPLEMENTED ANNUALLY      | 30                  | 30     | + 0      | 0  | 30                          | 32        | + 2      | 7  |                             |           |          |    |

**PROGRAM TITLE: GENERAL ADMINISTRATION - DHS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to current labor market conditions, which continue to impact the department's ability to fill positions.

The variance in expenditures is due to the way the State budgets and expends federal awards.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance is due to current labor market conditions which continue to impact the Department of Human Services' (DHS) ability to fill positions. Most of the department's vacant positions are in active recruitment, but there continues to be a lack of qualified or interested applicants. When the Department of Human Resources Development is able to provide lists of qualified applicants, applicants often do not respond to calls or do not show up for their scheduled interviews. Furthermore, when DHS does make an employment offer, many applicants decline because they have found employment elsewhere or because the compensation is unsatisfactory.

3. The variance is due to the current job market making employee retention difficult. Employees who leave DHS are often offered positions with higher compensation and/or full-time telework. Additionally, they may be looking for work that is not as high-paced, emotionally draining, and negatively publicized. DHS continues to explore and utilize wellness and training opportunities to encourage employee engagement and improve retention.

**PART III - PROGRAM TARGET GROUPS**

No significant variances.

**PART IV - PROGRAM ACTIVITIES**

1. The variance is due to a decrease in the number of requests for appeals received. The authorization or extension of federal waivers that

suspended some requirements for initial eligibility or redeterminations resulted in fewer denials and terminations of benefits.

2. The variance is due to fluctuations of general fiscal activities dependent on department and program needs, which in turn determines number of contracts, procurement terms, payment schedules and installments.

PROGRAM TITLE:

GENERAL SUPPORT FOR SOCIAL SERVICES

12/3/24

PROGRAM-ID:

HMS-901

PROGRAM STRUCTURE NO:

060407

|   | FISCAL YEAR 2023-24 |        |          |    | THREE MONTHS ENDED 09-30-24 |           |          |    | NINE MONTHS ENDING 06-30-25 |           |          |   |
|---|---------------------|--------|----------|----|-----------------------------|-----------|----------|----|-----------------------------|-----------|----------|---|
|   | BUDGETED            | ACTUAL | ± CHANGE | %  | BUDGETED                    | ACTUAL    | ± CHANGE | %  | BUDGETED                    | ESTIMATED | ± CHANGE | % |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>           |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| RESEARCH & DEVELOPMENT COSTS                          |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| EXPENDITURES (\$1,000's)                              |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| OPERATING COSTS                                       |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 43.00               | 31.00  | - 12.00  | 28 | 43.00                       | 31.00     | - 12.00  | 28 | 43.00                       | 43.00     | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 7,744               | 5,221  | - 2,523  | 33 | 806                         | 724       | - 82     | 10 | 6,022                       | 5,713     | - 309    | 5 |
| TOTAL COSTS   |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| POSITIONS   | 43.00               | 31.00  | - 12.00  | 28 | 43.00                       | 31.00     | - 12.00  | 28 | 43.00                       | 43.00     | + 0.00   | 0 |
| EXPENDITURES (\$1000's)                               | 7,744               | 5,221  | - 2,523  | 33 | 806                         | 724       | - 82     | 10 | 6,022                       | 5,713     | - 309    | 5 |
|   | FISCAL YEAR 2023-24 |        |          |    | FISCAL YEAR 2024-25         |           |          |    |                             |           |          |   |
|   | PLANNED             | ACTUAL | ± CHANGE | %  | PLANNED                     | ESTIMATED | ± CHANGE | %  |                             |           |          |   |
| PART II: MEASURES OF EFFECTIVENESS                    |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. % NEW EMPL COMPLTG INTRO COMP/PROG SKILLS COURSES  | 100                 | 73     | - 27     | 27 | 100                         | 100       | + 0      | 0  |                             |           |          |   |
| 2. % FED COMPLIANCE REVIEWS W/ NO SIGNIF NEG FINDINGS | 90                  | 90     | + 0      | 0  | 90                          | 90        | + 0      | 0  |                             |           |          |   |
| 3. % SOCIAL SVCS CONTRACTS MANAGED BY DIVISION        | 95                  | 99     | + 4      | 4  | 95                          | 101       | + 6      | 6  |                             |           |          |   |
| 4. % GRANTS AND FEDERAL FUNDS TRACKED AND MONITORED   | 95                  | 95     | + 0      | 0  | 95                          | 95        | + 0      | 0  |                             |           |          |   |
| PART III: PROGRAM TARGET GROUP                        |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. PERSONNEL IN DIVISION                              | 406                 | 349    | - 57     | 14 | 406                         | 406       | + 0      | 0  |                             |           |          |   |
| PART IV: PROGRAM ACTIVITY                             |                     |        |          |    |                             |           |          |    |                             |           |          |   |
| 1. # NEW DIVISION EMPLOYEES TRAINED DURING YEAR       | 60                  | 38     | - 22     | 37 | 60                          | 60        | + 0      | 0  |                             |           |          |   |
| 2. # FEDERAL COMPLIANCE REVIEWS DURING YEAR           | 2                   | 2      | + 0      | 0  | 2                           | 2         | + 0      | 0  |                             |           |          |   |
| 3. # SOCIAL SVCS CONTRACTS MANAGED DURING YEAR        | 105                 | 104    | - 1      | 1  | 105                         | 106       | + 1      | 1  |                             |           |          |   |
| 4. # GRANTS/FEDERAL FUNDS TRACKED/MONITRD DURING YEAR | 22                  | 21     | - 1      | 5  | 22                          | 22        | + 0      | 0  |                             |           |          |   |

**PROGRAM TITLE: GENERAL SUPPORT FOR SOCIAL SERVICES**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to staff turnover and difficulties in recruiting qualified applicants.

The variance in expenditures is due to position vacancies and the way the State budgets and expends federal funds.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance is due to the lag in cohort training for new hires and the Social Services Division's (SSD) programs' capacity requirements for regular operations. Training cohorts are only created when there is an adequate number of new hires to provide group training. Additionally, once a cohort is created, it is a challenge for participating staff members to be away from their daily duties for up to six weeks due to their programs' operating needs, so they may not be able to complete all of their training modules with the cohort.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to staff turnover and difficulties in recruiting qualified applicants.

**PART IV - PROGRAM ACTIVITIES**

1. This variance is due to SSD's programs' capacity issues. It is a challenge for new employees to be away from their daily duties for up to six weeks for training, so some new hires often choose to delay the training instead of having their work pile up or having a coworker cover their work duties. Even when new employees do participate in the training, many are often distracted by their work duties and are constantly stepping away from the training sessions to take calls or return emails, which hinders their ability to learn and gain new skills from the training provided.

PROGRAM TITLE:

OFFICE ON HOMELESSNESS AND HOUSING SOLUTIONS

PROGRAM-ID:

HMS-777

PROGRAM STRUCTURE NO:

060408

|  | FISCAL YEAR 2023-24 |        |          |      | THREE MONTHS ENDED 09-30-24 |           |          |   | NINE MONTHS ENDING 06-30-25 |           |          |        |   |       |    |
|--|---------------------|--------|----------|------|-----------------------------|-----------|----------|---|-----------------------------|-----------|----------|--------|---|-------|----|
|  | BUDGETED            | ACTUAL | ± CHANGE | %    | BUDGETED                    | ACTUAL    | ± CHANGE | % | BUDGETED                    | ESTIMATED | ± CHANGE | %      |   |       |    |
| <b>PART I: EXPENDITURES &amp; POSITIONS</b>          |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| RESEARCH & DEVELOPMENT COSTS                         |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| POSITIONS  |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| EXPENDITURES (\$1,000's)                             |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| OPERATING COSTS                                      |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| POSITIONS  | 8.00                | 4.00   | -        | 4.00 | 50                          | 8.00      | 4.00     | - | 4.00                        | 50        | 8.00     | 8.00   | + | 0.00  | 0  |
| EXPENDITURES (\$1000's)                              | 31,000              | 30,446 | -        | 554  | 2                           | 8,457     | 256      | - | 8,201                       | 97        | 25,463   | 33,563 | + | 8,100 | 32 |
| TOTAL COSTS  |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| POSITIONS  | 8.00                | 4.00   | -        | 4.00 | 50                          | 8.00      | 4.00     | - | 4.00                        | 50        | 8.00     | 8.00   | + | 0.00  | 0  |
| EXPENDITURES (\$1000's)                              | 31,000              | 30,446 | -        | 554  | 2                           | 8,457     | 256      | - | 8,201                       | 97        | 25,463   | 33,563 | + | 8,100 | 32 |
|  | FISCAL YEAR 2023-24 |        |          |      | FISCAL YEAR 2024-25         |           |          |   |                             |           |          |        |   |       |    |
|  | PLANNED             | ACTUAL | ± CHANGE | %    | PLANNED                     | ESTIMATED | ± CHANGE | % |                             |           |          |        |   |       |    |
| PART II: MEASURES OF EFFECTIVENESS                   |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| 1. # HOMELESS PERSONS STATEWIDE COUNTED IN PIT COUNT | 5700                | 6389   | +        | 689  | 12                          | 5600      | 6250     | + | 650                         | 12        |          |        |   |       |    |
| 2. # BEDS FOR PPL EXP HOMELESSNESS REPORTED IN HIC   | 7900                | 5374   | -        | 2526 | 32                          | 8000      | 8000     | + | 0                           | 0         |          |        |   |       |    |
| 3. % PERSONS EXITING HOMELESS PRGMS TO PERM HOUSING  | 38                  | 27     | -        | 11   | 29                          | 40        | 40       | + | 0                           | 0         |          |        |   |       |    |
| PART III: PROGRAM TARGET GROUP                       |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| 1. # PPL EXP HOMELESSNESS UNSHELTERED S/W PIT COUNT  | 3600                | 4492   | +        | 892  | 25                          | 3500      | 3500     | + | 0                           | 0         |          |        |   |       |    |
| 2. # PPL EXP HOMELESSNESS SHELTERED S/W PIT COUNT    | 2100                | 1728   | -        | 372  | 18                          | 2100      | 2100     | + | 0                           | 0         |          |        |   |       |    |
| 3. # HOUSEHOLDS W/MINOR CHILDREN IN S/W PIT COUNT    | 350                 | 647    | +        | 297  | 85                          | 340       | 647      | + | 307                         | 90        |          |        |   |       |    |
| PART IV: PROGRAM ACTIVITY                            |                     |        |          |      |                             |           |          |   |                             |           |          |        |   |       |    |
| 1. # OF INTER-ORGANIZATION/AGENCY MEETINGS           | 36                  | 36     | +        | 0    | 0                           | 36        | 36       | + | 0                           | 0         |          |        |   |       |    |
| 2. # TRAININGS CONDUCTED FOR SVC PROVIDERS/PARTNERS  | 2                   | 2      | +        | 0    | 0                           | 2         | 2        | + | 0                           | 0         |          |        |   |       |    |
| 3. # OF SPEAKING ENGAGEMENTS BY STAFF                | 10                  | 30     | +        | 20   | 200                         | 10        | 30       | + | 20                          | 200       |          |        |   |       |    |
| 4. # POLICY BRIEFS/REPORTS AUTHORED/DISTRIBUTED      | 7                   | 14     | +        | 7    | 100                         | 7         | 14       | + | 7                           | 100       |          |        |   |       |    |

**PROGRAM TITLE: OFFICE ON HOMELESSNESS AND HOUSING SOLUTIONS**

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**PART I - EXPENDITURES AND POSITIONS**

The variance in filled permanent positions is due to delays in the recruitment process, including pending background clearances.

community being presented at neighborhood board meetings. Additionally, the office has participated in multiple interagency meetings and partnerships with non-profit organizations relating to homelessness.

**PART II - MEASURES OF EFFECTIVENESS**

1. The variance is due to the clients' inability to pay rent, financial and employment factors, and health-related reasons, such as mental illness or disability.
2. The variance is due to a lack of sufficient funding for homeless shelters and support services.
3. The variance is likely due to the lack of long-term shelters with the needed support services to allow clients the time to transition to permanent housing, leading to extended stays or returning to homelessness.

**PART III - PROGRAM TARGET GROUPS**

1. The variance is due to more people becoming homeless without enough beds to house them.
2. The variance is due to a lack of beds.
3. The variance is due to a lack of shelter and support services for families with minor children.

**PART IV - PROGRAM ACTIVITIES**

3. The variance is due to a new emphasis on engaging and educating the public and policymakers; and setting a high priority on securing support and ownership from communities for homeless programs and projects.
4. The variance is due to an increase in briefings and reports about the Governor's Kauhale Initiative and the Kauhale projects planned in the